

22/03/2017

ASS. REC. BY:

REF:CI/SM017019484/Dn

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Bernard Han of Sompoo Insurance

Date/Time: 22092017

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKS 7683 C Insured:

at Workshop m/s Tel:

of

Policy No:

Claim No: CMTD 170 333 1

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time	Action/Instruction ( ) Estimate
	SKS 7683 C - x

## Bryan Ang (LKKAUTO)

**From:** Han, Bernard <Bernard.han@sompo.com.sg>  
**Sent:** Thursday, 5 October 2017 3:06 PM  
**To:** Bryan Ang (LKKAUTO)  
**Cc:** assignments  
**Subject:** Investigate into loss of SKS7683C on 22-Sep-17, Your ref : New matter, Our ref : CMTD1703331  
**Attachments:** SKS7683C.pdf; Schedule.PDF; CI.PDF; MTP.27.pdf  
**Importance:** High

Dear Mr Bryan



We have a matter that need you to investigate.

1. Our insured reported that stones hit the bottom of her car and the warning light came on. She stopped her car and called C&C for assistance. Attached is her accident report.
2. Our insured is seeking indemnity of her losses against her motor insurance policy. The policy documents are also attached.
3. We were informed by C&C that the engine overheat.
4. Please investigate if the engine damage was a result of continuing to drive despite the warning light came on, thus resulting in consequential loss to the engine. Based on your expert opinion, can you estimate how far did our insured travel after the warning light came on.
5. We have not yet given authorisation to commence repairs of our insured's vehicle.
6. The vehicle is at Cycle & Carriage Pandan Loop Service Centre, the Service Advisor is Kerlyn Ong (Mobile : 9186 5113, DID : 6771 4420; Fax : 6872 1272). We have spoken to her and you can contact her to inspect the vehicle. She has also requested that we expedite on the matter.
7. We will be sending a separate email to our insured to notify her of your appointment.
8. Kindly give us a detailed report as soon as possible so that we can revert to our insured on the repair of her vehicle.

Please feel free to contact us if you have any further query / clarification.

Thank you.

Best Regards  
**BERNARD HAN**  
Claims Division

D: 6322 4659 | T: 6461 6555 | F: 6221 3147



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