

12/10/2017

ASS. REC. BY:

REF: CS/FCI/7019284/Grbet

Special Instruction:

Surveyor:
CWS

GQ

ASSIGNMENT (Office)

From (Person):

Eiken Lee

of

FCI

Date/Time: 7/10/17 12:29pm

Estimated Cost:

Bill to:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGY 9293Y

Insured:

SHD 3448G

at Workshop m/s

BW Workshop

Tel:

6289 8800

of

30 Ubi Road 4

Policy No:

Claim No:

D17009406 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

1/10/2017

CA / REV / REP. / REV 24 HRS

'05'

3pm @ owner waiting

Date/Time: 9/10/17 9:20am

Person Contacted:

lhn Ee

in - at - H.O.D. Endorsement
way @ bus. out of

Vehicle IN ☒ OUT

Date/Time

Action/Instruction

✓ Estimate

SGY 9293Y - X

SHD 3448G - CC3/AXA 11022477/HI ed I-D.O.A: 31/10/2011

REF: 311110 311110 YSL

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s BW P workshop
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent?: Yes or No
 GIA / FR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 18.12 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGY9293Y Yr Regt: 29 Aug 2017
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Sienta cc 1496
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 1831 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: NHP1707087835

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60 R15
 R: 21

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 09-10-17
 Survey held at W/S 3pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
13/10/17 email preli to Eileen.

05/7 Finalized \$4190.09 with Inn Ee
(Red. 63 To 47, 602)

RECEIVED 05 JUL 2018

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

Phone

Citizens

TOTAL

Report Format: TP

Lump Sum / 18: (\$ 4,190.09)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

170
50
60+50
17
367

Survey Department Check List (Case Handler)

Reference No. : CE/FCI17019284/Grb.
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (Catherine): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (Guo Qiang): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By:

Catherine

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/201



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17019284/Ggb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 09-10-2017	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 3448G	Veh. Inspected	SGY 9293Y	
Policy No.		Coverage (\$)	0.00	
Claim No.	D17009406MFSH	Excess (\$)	0.00	
Assign From	CWS (EILEEN LEE)	Assign Date	09/10/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/10/2017	Inspection Date	09/10/2017	
Survey held at	BW WORKSHOP SERVICES PTE LTD 30 UBI ROAD 4 SINGAPORE 408615			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	04-10-2017	Our Ref No. D17009406MFSH
Accident Date	01-10-2017	Claim Type. Third Party
Insured Vehicle	SHD3448G	Third Party Vehicle. (SGY9297Y ³)
Survey Location	30 UBI ROAD 4	
Contact Person.	INN EE WONG	
Contact No.	62898800/ 0	Fax No. 68582120
Survey Type	DIRECT SETTLEMENT;	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	BW WORKSHOP SERVICES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/228751)

PRI Documents

Close X

PRI Header Details

Claim No	D17009406MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & BW WORK
Workshop Name	BW WORKSHOP SERVICES PTE LTD (Contact Person : INN EE WONG)	Survey Location & Contact Details	30 UBI ROAD 4 Mobile: 0 , Phone: 62898800 , Fax: 68582120 EmailId: INN_EE_WONG@BW.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	DIRECT SETTLEMENT:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHD3448G	TP Vehicle No	SGY9297Y
PRI Recieved Date	06-10-2017 08:16:10 PM	Surveyor Appointed Date	07-10-2017 12:29:12 PM	Surveyor Accept Date	09-10-2017 1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	09-10-2017	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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Ai Phing (LKKAUTO)

From: Ai Phing (LKKAUTO)
Sent: Friday, 13 October, 2017 3:31 PM
To: 'Claim Workflow System'
Cc: EILEENLEE@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17009406MFSH/1
Attachments: SGY 9293Y.pdf

Dear Eileen,

Enclosed herewith preliminary advise of SGY 9293Y.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 9 October, 2017 9:25 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: EILEENLEE@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17009406MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Saturday, 7 October, 2017 12:29 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; EILEENLEE@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17009406MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17009406MFSH

Date: 13-10-2017

Our Ref: CS/FC117019284/Ggb

The Motor Claims Department
First Capital Insurance Ltd

Without Prejudice

Dear Sir/Madam,

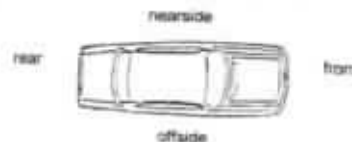
INITIAL INSPECTION REPORT OF VEHICLE NO. SGY 9293Y.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09-10-2017 at the premises of M/s BW WORKSHOP and have the following to report:-

Workshop Estimate Amount	: S\$ <u>9,014.81</u>
Revised Estimate Amount	: S\$ <u>4,777.98</u>
"Check" Items Amount	: S\$ <u>700.00</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the n/s front portion.
The undercarriage affected due to collision.



Yours faithfully

Xing Guo Qiang
Automotive Assessor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8204D
Vehicle Details	
Vehicle No.:	SGY9293Y
Vehicle to be Exported:	No
Intended De-registration Date:	13 Oct 2017
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA HYBRID 1.5G CVT
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	1NZR514536
Chassis No.:	NHP1707087835
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$27,876.00
Original Registration Date:	29 Aug 2017
First Registration Date:	29 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Aug 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	28 Aug 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,801.00
COE Rebate Amount:	\$42,260.00
Total Rebate Amount:	\$46,010.00

The information contained herein is correct as at 13 Oct 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/10/2017 09:49
Date Of Accident	01/10/2017 18:15
Exact Location Of Accident	BUKIT BATOK EAST AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGY9293Y
Insured/Policyholder	
Name Of Registered Owner	XIE WEI
NRIC No	S8278204D
Email Address	XAVIER_XW@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-90222428
Alternative Phone No	OTHERS-90222428

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA-1.5 G CVT (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V10270/VPC/R00
Cover Note Number	

Driver

Name of Driver	XIE WEI
NRIC No	S8278204D
Date Of Birth	08/04/1982
Occupation	INDOOR
Date Of Driving Pass	06/12/2011
Driving Experience	5 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90222428
Fax Number	
Contact Number	OTHERS-90222428
Email Address	XAVIER_XW@HOTMAIL.COM

Address	BLK 286 BUKIT BATOK EAST AVENUE 3 #03-411 SINGAPORE
Postcode	650286
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD3448G
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	LEONG KEE FATT
NRIC/Passport Number	S0699664G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders



Policyholder's Signature

Date & Time:

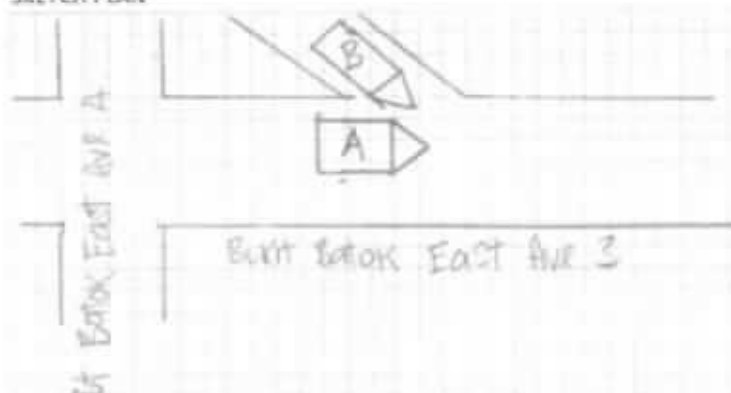
2/10/17
9:45am

Driver's Signature
(If driver is not the policyholder)
Date & Time


Reporting Centre Personnel's Signature
Name: Prithvi
NRIC/FIN No:

Sketch Plan #2

SKETCH PLAN



Vehicle No
A - SGY9293Y
B - JHD3A984

Legend



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 1/10/2017 18:15, I was driving along Bukit Batok East Ave 3, suddenly Vehicle B came out of the slippery road, and hit my vehicle A on the left side.

At that time, my wife, my 6-month old son, and myself were in the car. Luckily none of us were injured, but the child safety car seat and its base were damaged, which could not be detached or attached properly without force afterwards.

DECLARATION

I/We declare the foregoing particulars are true in every respect. Please be advised that your insurer may have a 14 day clause whereby the claim against own policy must be made within the stipulated timeframe from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature

Date & Time: 9:45am
1/10/17

Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: [Signature]
NRIC/IN No: [Signature]

DRIVER NRIC & LICENSE Pg. 1

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8278204D



Name
XIE WEI

姓 名
XIE WEI

Race
CHINESE

Date of birth
08-04-1982

Country/Place of birth
CHINA

Sex
M

S8278204D



REPUBLIC OF SINGAPORE DRIVING LICENCE

Identity Card No. S8278204D

XIE WEI

Valid from 08 Apr 2012
Valid till 06 Dec 2015

002024366A



5176884



NRIC No. S8278204D



Date of issue
04-08-2013

Address
APT BLK 288 BUKIT BATOK EAST AVENUE 3
#03-411
SINGAPORE 650288

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Class 2 Motor Cars < 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 3500kg 06 Dec 2011

LP 423A



License No: S8278204D

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

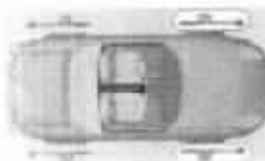


Accident Photo





PEOPLES AUTO TRADING
BLK 3007 UBI ROAD 1 #01-400
TEL 6741 4646



COMPUTERIZED ALIGNMENT SPECIALISTS

CUSTOMER	AUTOGLOSS	DATE	Oct 16, 2017 4:53:27 PM
LICENSE NO.	SGY 293 Y		
MILEAGE	2069		
REFERENCE	CUSTOM	MODEL	TOYOTA SIENTA (NSPI

Front Wheel	SPECS	DIAGNOSIS	ADJUSTMENT
	min prv max Δ	L total R Δ	L total R Δ
TOTAL TOE	-1.00 0.00 1.00	-0.10	-0.10
PARTIAL TOE	-0.50 0.00 0.50	-1.40 1.20	-1.90 1.70
NET BACK	---	-0°16"	-0°16"
CAMBER	-1°12' -0°12' 0°46"	-1°42" -0°48" 0°52"	-1°42" -0°48" 0°52"
CASTER	3°30' 4°30' 5°30"	4°38" 4°24" 0°12"	4°38" 4°24" 0°12"
KING-PIN	---	11°06" 12°06" 1°00"	11°06" 12°06" 1°00"
INCL ANGLE	---	9°24" 11°18"	9°24" 11°18"
Toe-out on turns	---	---	---
STEERING IN	---	---	---
STEERING OUT	---	---	---

Rear Wheel	SPECS	DIAGNOSIS	ADJUSTMENT
	min prv max Δ	L total R Δ	L total R Δ
TOTAL TOE	---	2.80	2.80
PARTIAL TOE	---	3.00 -0.10	3.00 -0.10
NET BACK	---	0°02"	0°02"
CAMBER	---	-1°42" -1°52" 0°10"	-1°42" -1°52" 0°10"
THRUST ANGLE	-0°08' 0.00 0°08"	0°14"	0°14"

BW WORKSHOP SERVICES PTE. LTD.

30 UBI ROAD 4 SINGAPORE 408615

TEL: 6289 8800 FAX: 6258 0129

GST. REG NO: 201504534E

Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

QUOTATION

NO

CURRENCY

PAGE

DATE

17100002

S

06/10/2017

FIRST CAPITAL INSURANCE LTD

THIRD PARTY CLAIM: SHD3448G

DATE OF ACCIDENT: 01.10.2017

Acknowledged by Repairer

Signature:

Date:

NO	DESCRIPTION	VEH NO.	AMOUNT
	PARTS	SGY9293Y TOYOTA SIENTA	
1PCS	LOWER ARM <i>8 / AT</i>		528.70
1PCS	SUSPENSION <i>X</i>		517.70
1PCS	SUSPENSION TOP MOUTH <i>X</i>		178.70
1PCS	KNUCKLE ARM <i>X</i>		557.40
1PCS	BEARINGS <i>/ MC</i>		198.70
1PCS	STEERING TIE ROD (OUTER) <i>X NN</i>		95.01
1PCS	FRONT BUMPER <i>/ Cut</i>		589.70
1PCS	FRONT HEAD LAMP (LH) <i>/ BR</i>		3145.80
1PCS	RETAINER <i>/ MC</i>		56.70
1PCS	FENDER (LH) <i>/ MC</i>		606.40
1PCS	CHILDREN SEAT <i>/ NN</i>		600.00
	<i>spare tire / Cut 480 300(SN)</i>		2739

TOTAL :

DISCOUNT :

7% GST:

TOTAL:

7,074.81

7,074.81

495.24

7,570.05

LABOUR :

1. TO RESPRAY PAINT ON ACCIDENT PORTION. -\$1400.00 *500*
2. TO CHECK WIRING OF FOG LAMP & SENSOR. -\$30.00
3. WHEELS ALIGNMENT -\$100.00 *60*
4. TO REPLACE AND INSTALLATION FRONT LH LOWER ARM, SUSPENSION, KNUCKLES AND STEERING TIE ROD. -\$250.00
5. TO REPLACE AND PUMP OUT FRONT BEARING FROM KNUCKLES. -\$80.00 *40*
6. TO TEST DRIVE VEHICLE TO MAKE SURE IT IS SAFETY TO DRIVE. -\$80.00 *X NN*

7 Panel Beating 600 400.

TOTAL OF LABOUR: \$1940.00

5 Days

part by part / before part photos.

Emo Qiang - 82880282

09/10/17.

BW WORKSHOP SERVICES PTE. LTD.

13/10/17.

4190.09

3384.25

BW WORKSHOP SERVICES PTE. LTD.

30 UBI ROAD # SINGAPORE 408615
TEL: 6289 8800 FAX: 6858 2120
GST. REG NO: 201504834E

QUOTATION

FIRST CAPITAL INSURANCE LTD
THIRD PARTY CLAIM: SHD3448G
DATE OF ACCIDENT: 01.10.2017

NO. : 17100002
CURRENCY : S
PAGE :
DATE : 06/10/2017

Emo Qiong
18/10

NO	DESCRIPTION	VEH NO.	AMOUNT
	PARTS	SGY9293Y TOYOTA SIENTA	
1PCS	LOWER ARM <i>X / BT</i>		528.70
1PCS	SUSPENSION <i>X</i>		517.70
1PCS	SUSPENSION TOP MOUTH <i>X</i>		178.70
1PCS	KNUCKLE ARM <i>X X</i>		557.40
1PCS	BEARINGS <i>/ MC</i>		198.70
1PCS	STEERING TIE ROD (OUTER) <i>X</i>		95.01
1PCS	FRONT BUMPER <i>/ Cut</i>		589.70
1PCS	FRONT HEAD LAMP (LH) <i>/ BR</i>		3145.80
1PCS	RETAINER <i>/ MC</i>		56.70
1PCS	FENDER (LH) <i>/ MC</i>		606.40
1PCS	CHILDREN SEAT <i>X</i>		600.00
	<i>spare tire / Cut 480 300(SN)</i>		

- 1) Front Bumper Top Rubber. - \$86.40
- 2) Front Bumper clips x10 = \$40.00
- 3) Front Fender Hybrid Logo - \$93.10
- 4) Front fender cover clip = \$20.00

TOTAL : 7,074.81
DISCOUNT :
7% GST: 495.24
TOTAL: 7,570.05

LABOUR :

1. TO RESPRAY PAINT ON ACCIDENT PORTION. -\$1400.00 *500*
2. TO CHECK WIRING OF FOG LAMP & SENSOR. -\$30.00
3. WHEELS ALIGNMENT -\$100.00 *60*
4. TO REPLACE AND INSTALLATION FRONT LH LOWER ARM, SUSPENSION, KNUCKLES AND STEERING TIE ROD. -\$250.00 *X*
5. TO REPLACE AND PUMP OUT FRONT BEARING FROM KNUCKLES. -\$80.00 *40*
6. TO TEST DRIVE VEHICLE TO MAKE SURE IT IS SAFETY TO DRIVE. -\$80.00 *X*

TOTAL OF LABOUR: \$1940.00

5 Days

part by part / before part photos.

Emo Qiong - 82880782

09/10/17.

BW WORKSHOP SERVICES PTE. LTD.

BW WORKSHOP SERVICES PTE. LTD.

30 UBI ROAD 4 SINGAPORE 408615
TEL: 6289 8800 FAX: 6858 2120
GST. REG NO: 201504834E

QUOTATION

FIRST CAPITAL INSURANCE LTD
THIRD PARTY CLAIM: SHD3448G
DATE OF ACCIDENT: 01.10.2017

NO. : 17100002
CURRENCY : S
PAGE :
DATE : 06/10/2017

Guo Qiang
18/10

NO	DESCRIPTION	VEH NO.	AMOUNT
	PARTS	8GY9293Y TOYOTA SIENTA	
1PCS	LOWER ARM <i>2 / BT</i>	01 (10322)	528.70
1PCS	SUSPENSION <i>X</i>		517.70
1PCS	SUSPENSION TOP MOUNT <i>X</i>		178.70
1PCS	KNUCKLE ARM <i>X</i>		557.40
1PCS	BEARINGS <i>etc</i>		198.70
1PCS	STEERING TIE ROD (OUTER) <i>X</i>		95.01
1PCS	FRONT BUMPER <i>cut</i>	02 (08541)	589.70
1PCS	FRONT HEAD LAMP (LH) <i>B2</i>	01 (08541)	3145.80
1PCS	RETAINER <i>etc</i>		56.70
1PCS	FENDER (LH) <i>cut</i>	01 (09196)	606.40
1PCS	CHILDREN SEAT <i>X</i>		600.00
	<i>spare tire</i> <i>cut</i> <i>480 300(SN)</i> <i>(9 new)</i>		

- 1) front Bumper Top Rubber. - \$86.40 *01 (10134)*
- 2) Front Bumper clips x10 = \$40.00
- 3) Front Fender Hybrid Logo - \$93.10
- 4) Front Fender cover clip = \$20.00

TOTAL : 7,074.81
DISCOUNT : 7,074.81
7% GST: 495.24
TOTAL: 7,570.05

- 01 (09857)
5) Fender Bracket. - \$75.
6) Fog Lamp cover - \$151.25
01 (08545)

- LABOUR *NT*
1. TO RESPRAY PAINT ON ACCIDENT PORTION. - \$1400.00 *500*
 2. TO CHECK WIRING OF FOG LAMP & SENSOR. - \$30.00
 3. WHEELS ALIGNMENT - \$100.00 *60*
 4. TO REPLACE AND INSTALLATION FRONT LH LOWER ARM, SUSPENSION, KNUCKLES AND STEERING TIE ROD. - \$250.00 *60*
 5. TO REPLACE AND PUMP OUT FRONT BEARING FROM KNUCKLES. - \$80.00 *40*
 6. TO TEST DRIVE VEHICLE TO MAKE SURE IT IS SAFETY TO DRIVE. - \$80.00 *X*

7 Panel Beating *600 400*

TOTAL OF LABOUR: \$1940.00

5 Days
part by part / before repair photos.
Guo Qiang - 82880282
24/10

BW WORKSHOP SERVICES PTE. LTD.

09/10/17
COR: \$5591.75 - 257 = \$4193.81
(+) SN: \$300.00
(+) 48: \$100.00
\$5583.8

BW WORKSHOP SERVICES PTE. LTD.

30 UBI ROAD 4 SINGAPORE 408613
TEL: 6289 8800 FAX: 6858 2120
GST. REG NO: 201504834E

QUOTATION

FIRST CAPITAL INSURANCE LTD
THIRD PARTY CLAIM: SHD3448G
DATE OF ACCIDENT: 01.10.2017

NO. : 17100002
CURRENCY : S
PAGE :
DATE : 06/10/2017

Guo Qiang
18/10

NO	DESCRIPTION	VEH NO.	AMOUNT
	PARTS	SGY9293Y TOYOTA SIENTA	
1PCS	LOWER ARM <i>X</i> <i>ABT</i> <i>✓</i>	01 (10322)	528.70
1PCS	SUSPENSION <i>X</i>		517.70
1PCS	SUSPENSION TOP MOUTH <i>X</i> <i>NN</i>		178.70
1PCS	KNUCKLE ARM <i>X</i> <i>8</i> <i>NN</i>		557.40
1PCS	BEARINGS <i>etc</i>		198.70
1PCS	STEERING TIE ROD (OUTER) <i>X</i> <i>NN</i>		95.01
1PCS	FRONT BUMPER <i>cut</i> <i>✓</i>	02 (08541)	589.70
1PCS	FRONT HEAD LAMP (LH) <i>82</i> <i>✓</i>	1287.50 01 (08541)	3145.80
1PCS	RETAINER <i>etc</i>		56.70
1PCS	FENDER (LH) <i>cut</i> <i>✓</i>	01 (09196)	606.40
1PCS	CHILDREN SEAT <i>NN</i>		600.00
	<i>spant lim</i> <i>cut</i> <i>480</i> <i>300(SN)</i> <i>(9 next) ✓</i>		

- 1) Front Bumper Top Rubber. - \$ 86.40 *01 (10139)*
- 2) Front Bumper clips x10 = \$ 40.00 *etc*
- 3) Front Fender Hybrid Logo - \$ 93.10 *etc*
- 4) Front Fender cover clip = \$ 20.00 *etc*

TOTAL : 7,074.81
DISCOUNT : 7,074.81
7% GST: 495.24
TOTAL: 7,570.05

01 (09837)
5) Fender Bracket. - \$ 75.

01 (08543)
6) Fog Lam cover - \$ 151.25

- LABOUR *BT*
1. TO RESPRAY PAINT ON ACCIDENT PORTION. - \$1400.00 *500*
 2. TO CHECK WIRING OF FOG LAMP & SENSOR. - \$30.00
 3. WHEELS ALIGNMENT - \$100.00 *60*
 4. TO REPLACE AND INSTALLATION FRONT LH LOWER ARM, SUSPENSION, KNUCKLES AND STEERING TIE ROD. - \$250.00 *60*
 5. TO REPLACE AND PUMP OUT FRONT BEARING FROM KNUCKLES. - \$80.00 *40*
 6. TO TEST DRIVE VEHICLE TO MAKE SURE IT IS SAFETY TO DRIVE. - \$80.00 *X NN*

7 Panel Beating *600* *400*
TOTAL OF LABOUR: \$1940.00

10,560.56

5 Days

part by part / before repair photos.

Guo Qiang - 82880782

09/10/17.

BW WORKSHOP SERVICES PTE. LTD.

465.75
3204.75
2403.56
3833.56



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17019284/Grbe2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 11-07-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 3448G	Veh. Inspected	SGY 9293Y
Policy No.	D-15072701MFSH	Coverage (\$)	0.00
Claim No.	D17009406MFSH	Excess (\$)	0.00
Assign From	EILEEN LEE	Assign Date	07/10/2017

2. Vehicle Particulars & Condition

Make & Model	TOYOTA SIENTA	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	NHP1707087835	Colour	RED
Odometer	1831	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	TOYO	6 mm
L/H Front Tyre	185/60 R15	TOYO	6 mm
R/H Rear Tyre	185/60 R15	TOYO	6 mm
L/H Rear Tyre	185/60 R15	TOYO	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	01/10/2017	Inspection Date	09/10/2017
Survey held at	BW WORKSHOP SERVICES PTE LTD 30 UBI ROAD 4 SINGAPORE 408615		

5a. Remarks

A) DAMAGES CONSISTENT TO ACCIDENT REPORT.
B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGY 9293Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LOWER ARM	BENT	528.70	528.70
1	SUSPENSION	NOT NECESSARY	517.70	-
1	SUSPENSION TOP MOUTH	NOT NECESSARY	178.70	-
1	KNUCKLE ARM	NOT NECESSARY	557.40	-
1	BEARINGS	NECESSARY	198.70	198.70
1	STEERING TIE ROD (OUTER)	NOT NECESSARY	95.01	-
1	FRONT BUMPER	CUT	589.70	589.70
1	FRONT HEAD LAMP (LH)	BROKEN	3,145.80	1,287.50
1	RETAINER	NECESSARY	56.70	56.70
1	FENDER (LH)	BUCKLED	606.40	606.40
1	CHILDREN SEAT	NOT NECESSARY	600.00	-
1	FRONT BUMPER TOP RUBBER	NECESSARY	86.40	86.40
10	FRONT BUMPER CLIPS	NECESSARY	40.00	40.00
1	FRONT FENDER HYBRID LOGO	NECESSARY	93.10	93.10
1	FRONT FENDER COVER CLIP	NECESSARY	20.00	20.00
1	FENDER BRACKET	BENT	75.00	75.00
1	FOG LAMP COVER	CUT	151.25	151.25
	LESS 25% DISCOUNT		-	-933.36
			7,540.56	2,800.09
SPECIAL NETT ITEMS				
1	SPORT RIM (SN)	CUT	480.00	300.00
			480.00	300.00
LABOUR				
	TO RESPRAY PAINT ON ACCIDENT PORTION.		1,400.00	500.00
	TO CHECK WIRING OF FOG LAMP & SENSOR.		30.00	30.00
	WHEELS ALIGNMENT.		100.00	60.00
	TO REPLACE AND INSTALLATION FRONT LH LOWER ARM, SUSPENSION, KNUCKLES AND STEERING RIE ROD.		250.00	60.00
	TO REPLACE AND PUMP OUT FRONT BEARING FROM KNUCKLES.		80.00	40.00

Report Ref No. CS/FCI17019284/Grbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TEST DRIVE VEHICLE TO MAKE SURE IT IS SAFETY TO DRIVE. PANEL BEATING.	NOT NECESSARY	80.00	-
			600.00	400.00
			2,540.00	1,090.00
GRAND TOTAL			10,560.56	4,190.09
RECOMMENDED COST OF REPAIRS				4,190.09

Report Ref No. CS/FCI17019284/Grbe2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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