

ASS. REC. BY:

REF:

CS / msh17019150 / (Gagon)

Special Instruction:

SURVEYOR

GIA

ASSIGNMENT (Office)

From (Person):

Joslin Lim

of

MSIH

Date/Time: 05/10/2017 449pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

9LT 8985H

Insured:

at Workshop m/s

Volkswagen

Tel:

6305 7216

of

247 Alexandra Road

Policy No:

5050 6727

Claim No:

531984

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

D.O.A.

04/10/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

06-10-2017 @ 4pm owner waiting

H.O.D. Endorsement:

Date/Time:

05/10/2017 1157pm

Person Contacted:

may

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

9LT 8985H - X

(08/11/13)

AS 3. REC. BY: hmlREF: MS16**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: _____

at Workshop m/s Volkswagen

of _____

Insured: _____

Policy No. _____

Claims No. _____

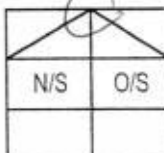
Sum Insured: _____

Excess: \$500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: \$117K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: ψ days Res: Yes or NoLum Sum: 1-B-1 % 3 Val: Yes or NoCA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLT8985HYr Regn: 27 Sep 2017Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Volkswagen Gdf c.c 1395Colour: RedA/C: ☒ Insured / ☐ Std / ☐ NI / NASp. Reading: 337T/Radio: ☒ Insured / ☐ Std / ☐ NI / NA

Eng/No: _____

C/No: WVW888AU8.H W116097Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim orTyre Size: F: 265/40 R18R: 11BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 9 mmR/Bal. 9 mmL/Bal. 9 mmL/Bal. 9 mm

D.O.A. _____

D.O.I. 06-10-17Survey held at W/SDes. of Damages ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

9/10/17 Rev in memo.

9/10/17 mandate approved by Huey Ni.

9/10/17 @ 5.40pm email to meiy, CA, EX: 500

11/12/17 confirmed final fig \$3507.99 with Pearllyn.

C Red: 8048.47, 7017.

RECEIVED 1 DEC 2017

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

300

10

310

Report Format: ODLump Sum / 1B7: (\$ 3507.99)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17019150/Ggb

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 06-10-2017



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLT 8985H
Policy No.	50505727	Coverage (\$)	0.00
Claim No.	531984	Excess (\$)	500.00
Assign From	MERIMEN (JOSLIN LIM)	Assign Date	05/10/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	04/10/2017	Inspection Date	06/10/2017
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

- A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2017		05 Oct 2017 16:49 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	SIM KING YAW, ID: S8334857G, Tel: +6598461560	[Created by insurer]	
Vehicle Reg. No.:	SLT8985H	Date of Loss:	04/10/2017 09:00 - :59
Claim Type:	OD / 531984	Policy/Cover Note No.:	50505727 (Comprehensive) Coverage: 27/09/2017 - 26/09/2018
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/10/2017]		
Driver/Custodian:	TAN HUI LING (CHEN HUILING) (32 / Female), NRIC: S8526084G, Tel: +6596511523		
Adj Asg. Remarks:	"Volkswagen scheme" To survey at 10.30 am on 06/10/17 Please contact Mei.		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)
[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	View All	Search Tasks	Create New Task	Complete
No results.						Assigned By	Completed On	Created On	Done?

Ai Phing (LKKAUTO)

From: Ai Phing (LKKAUTO)
Sent: Monday, 11 December, 2017 12:16 PM
To: Cheong, Pearlyn (VWG Singapore)
Cc: 'Kong, Charmaine (VWG Singapore)'; 'Wong, Mei (VWG Singapore)'
Subject: RE: SLT8985H - FINALISE

Dear Pearlyn,

Confirmed final fig \$3,507.99 before Excess \$500 and GST.

04 Days of repair.

Please send invoice direct to MSIG.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Guo Qiang (LKKAUTO)
Sent: Monday, 11 December, 2017 11:51 AM
To: Ai Phing (LKKAUTO) <aiphing@lkkauto.com>
Subject: FW: SLT8985H - FINALISE

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]
Sent: Thursday, 19 October, 2017 6:50 PM
To: Guo Qiang (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)
Subject: SLT8985H - FINALISE

Dear Guo Xiang,

Please confirmed

COR \$ 3007.99 after less excess before GST.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)

Ai Phing (LKKAUTO)

From: Ai Phing (LKKAUTO)
Sent: Monday, 9 October, 2017 5:40 PM
To: Wong, Meiy (VWG Singapore); Tang, Shu Shi (VWG Singapore); Ong, Germaine (VWG Singapore); Tan, William (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)
Cc: SUR
Subject: SLT 8985H MSIG-OD (DOA 04-10-2017)

Dear Meiy,

As instructed by our client, please proceed to repair the insured vehicle **SLT 8985H (Excess \$500)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Oct 2017 15:34	Clim Veh Model Changed	(202731) VOLKSWAGEN GOLF 1.4 TSI (A).	[I] Joslin Lim
2	05 Oct 2017 15:34	Clim Created	Reg No: SLT8985H. Policy No: 50505727. Acct Date: 2017/10/04. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Incoming Claim. Created from SAS:MVG517131695	[I] Joslin Lim
3	05 Oct 2017 15:43	Clim Registration Modified	IsCoverNote:Yes->No.	[I] Joslin Lim
4	05 Oct 2017 16:05	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a if c	[I] Lui Siew Wei
5	05 Oct 2017 16:05	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/10/06	[I] Lui Siew Wei
6	05 Oct 2017 16:05	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Lui Siew Wei
7	05 Oct 2017 16:24	Assignment 1st Accessed		[A] Pauline Soh Li Ping
8	05 Oct 2017 16:46	Adj Assignment Cancelled	I.H.S appointment full. Survey appointment is 10.30 am on 6/10/17.	[I] Joslin Lim
9	05 Oct 2017 16:46	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Joslin Lim
10	05 Oct 2017 16:49	Clim Registration Modified	Rep:1137->200076.	[I] Joslin Lim
11	05 Oct 2017 16:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):"Volkswagen scheme" To survey at 10.30 am on 06/10/17 Please contact Mei.	[I] Joslin Lim
12	05 Oct 2017 16:49	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/10/06	[I] Joslin Lim
13	05 Oct 2017 16:49	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Joslin Lim
14	05 Oct 2017 17:19	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
15	06 Oct 2017 11:46	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH	[A] CATHERINE CHONG KAI LING
16	09 Oct 2017 11:41	Adj Adjuster Assigned	MOHD TAUFIKH -> XING GUO QIANG	[A] CATHERINE CHONG KAI LING
17	09 Oct 2017 12:56	Adj Rpt Initiated		[A] LOW AI PHING
18	09 Oct 2017 13:55	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/11/04	[A] LOW AI PHING
19	09 Oct 2017 13:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/04	[A] LOW AI PHING
20	09 Oct 2017 13:56	Adj Mandate Request	Cur.Req:7900.43:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL.	[A] LOW AI PHING
21	09 Oct 2017 17:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/04	[I] Eng Huey Ni
22	09 Oct 2017 17:31	Adj Mandate Set	Approved:7900.43.	[I] Eng Huey Ni

ACTIVITY

[05/10/2017 16:24] Pauline Soh Li Ping:
Pending for workshop to arrange and revert with survey appt.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1604808	09/10/2017 12:56	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT8985H		10.70

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Joslin Lim

Date: 09 Oct 2017

Preliminary Advice

Vehicle No	: SLT8985H	Accident Date	: 04/10/2017
Make	: VOLKSWAGEN GOLF	Policy No.	: 50505727
Assignment Date	: 05/10/2017	Excess	: S\$500.00
Date of Inspection	: 06/10/2017	Est. Duration of Repair	: 3.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,556.46
Revised Amount	:S\$	3,012.35
Check Items (Estimated)	:S\$	4,888.08
Total	:S\$	7,900.43

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	117,000.00
COE / PARF Rebate	:S\$	48,657.00
Salvage Value	:S\$	
Margin for Repair	:S\$	68,343.00

Remarks

(X) The vehicle is economical for repair.

We have not authorise repair.

() The above survey was conducted on a 'without prejudice' basis.

A A A

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4857G
Vehicle Details	
Vehicle No.:	SLT8985H
Vehicle to be Exported:	No
Intended De-registration Date:	09 Oct 2017
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI AT 5G13HZ
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	CZC146060
Chassis No.:	WWZZZAUZHW116097
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$17,881.00
Original Registration Date:	27 Sep 2017
First Registration Date:	27 Sep 2017
0	



Transfer Count:	
Actual ARF Paid:	\$7,881.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Sep 2027
PARF Rebate Amount:	\$5,910.00
Intended COE Rebate Details	
COE No.:	2017100101001818R
COE Expiry Date:	26 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,902.00
COE Rebate Amount:	\$42,747.00
Total Rebate Amount:	\$48,657.00

The information contained herein is correct as at 09 Oct 2017

OK

Land Transport  Authority (<https://www.lta.gov.sg>)

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Last updated on 08 Oct 2017 at 01:03 AM

MSIG OP (winning)
out

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/10/2017 16:47
Date Of Accident	04/10/2017 09:45
Exact Location Of Accident	ALONG DUNEARN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT8985H
Insured/Policyholder	
Name Of Registered Owner	SIM KING YAW
NRIC No	S8334857G
Email Address	KINGYAW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98461560
Alternative Phone No	OFFICE-98461560

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 CL 92 (DSG)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	50505727

Driver

Name of Driver	TAN HUI LING (CHEN HUILING)
NRIC No	S8526084G
Date Of Birth	09/08/1985
Occupation	INDOOR
Date Of Driving Pass	30/03/2006
Driving Experience	11 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96511523
Fax Number	(LOCAL) +65-96511523
Contact Number	
EMail Address	TAN.HUILING1@GMAIL.COM

Address	927 BUKIT TIMAH ROAD #08-16
Postcode	589641
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN5632B
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	LELA
NRIC/Passport Number	
Contact Number	90233400
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that :
 (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
 (ii) investigating the accident and/or my claims.
 (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
 (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

A: SJN5632B

B: SLT8985H



Road Works

Sketch Plan Pg. 2

Describe Circumstances of the Accident


4/10/2017 9:45am, Along B Milcarn Road


Car A turned into center lane due to road works on the right lane.
Car B gave way but Car A braked and Car B it could not stop in time.

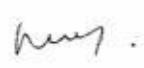
Car A - Driver: Lisa 9723 3400

Declaration

We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date & Time


Driver's Signature (if driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel

Sketch Plan Pg. 3

SLT 898371

MSIG confirmed ✓

ca: 50 50 5722

Agus 7 500



HEPU
IDENTITY CARD NO S8526084G



TAN HUI LING
(CHEN HUILING)
陳慧玲



CHINESE
Date of birth: 09-08-1985
Country of birth: SINGAPORE

Sex: F

1600

9051153

tan-hui ling 1 @ gmail-com

Mdm Goh Swoon Keow

44383220

Sketch Plan Pg. 4

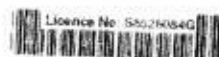
YOU ARE ELIGIBLE TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver, and other motor vehicles < 2500L

PASS DATE

30 Mar 2006

IP-2BA



Licence No. S502K054G

5575512



PIN S8526084G



18-03-2006

221, BUKIT TIMAH ROAD
#08-16
SINGAPORE 589641

Date : 02/12/2019

Dear Sir or Madam :

To whom it may concern,

RE: Authorization to act on behalf

Vehicle No.: 2019-01-01

I, Sri. E. S. S. S., bearing NRIC Number 0233485767,
would like to authorize Sri. E. S. S. S., bearing NRIC
Number 0233485767, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,

Sri. E. S. S. S.
Signature

PDI TUAS

SIM KING YAW
(SHEN QINGYAO)
927 BUKIT TIMAH ROAD
#08-16
Singapore, 589641
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038860
Quote No. SER/QUO/1701689
QuoteDate 05/10/17
Salesperson Shawn Lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	0	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLT8985H	WVWZZZAUZHW116097	27/09/17	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 146060	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT	450	2,375.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT	500	1,500.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P AIRCON	VACUUM & REGAS AIRCON-NET	0.5	Time Un		237.50
	NETT PRICE				
P B&P AIRCON GAS	B&P AIRCON GAS	48	Time Un		60.00
	SUPPLY OF B&P AIRCON GASS				
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		360.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		200.00
	Nett				
	Sum Labor				4,812.50
P 5G0805588AC	LOCK CARRIER	1	Pieces		892.50
	Predecessor 5G0805588Q				
P 5G0805705G	FRONT CENTER GUIDE	1	Pieces		40.21
P 5G0805915 9B9	BUMPER LOWER SPOILER	1	Pieces		187.63
P 5G0805931	HEADLIGHT BRACE LHS	1	Pieces		34.83
P 5G0805932	HEADLIGHT BRACE RHS	1	Pieces		34.83
P 5G0807049A	BUMPER BRACKET LHS	1	Pieces		19.54
P 5G0807050A	BUMPER BRACKET RHS	1	Pieces		19.54
P 5G0807109H	BUMPER REINFORCEMENT	1	Pieces		531.87
	Use Predecessor 5G0807109B				
P 5G0807217BNGRU	FRONT BUMPER	1	Pieces		1,152.82
P 5G0807248F	FOAM INSERT	1	Pieces		40.17
	Use Predecessor 5G0807248D				

Sum carried forward

7,766.44

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

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SIM KING YAW
(SHEN QINGYAO)
927 BUKIT TIMAH ROAD
#08-16
Singapore, 589641
Singapore

Excess: \$500
Not Authorized
Euro Qiang - 82880282
3 Days.
before paint photos.
06/10/17.

Phone No.
Fax No.
E-Mail

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SLT8985H	WVWZZZAUZH116097	27/09/17	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 146060	5G13HZ

Continued

7,766.44

P 5G0853651G ZLL	UPPER CENTER GRILLE	2X {MC}	1 Pieces	509.37X
P 5G0853677 9B9	LOWER CENTER GRILLE	2X {MC}	1 Pieces	134.01X
P 5G0919493	SENSOR BRACKET	1X {MC}	1 Pieces	10.58 14.70
P 5G0919493A	SENSOR BRACKET	1X {MC}	2 Pieces	21.17 29.40
P 5G0919494	SENSOR BRACKET	1X {MC}	1 Pieces	10.58 14.70
P 5G2941005E	HEADLAMP LHS	2X NN	1 Pieces	1,073.04X
	Use Predecessor 5G2941005			
P 5G2941006E	HEADLAMP RHS	2X NN	1 Pieces	1,073.04X
	Use Predecessor 5G2941006			
P 5Q0919133 9B9	SENSOR O RING	4X {MC}	4 Pieces	5.70 7.92
P D 180KU2A1	2KADHESIVE	1X {MC}	1 Pieces	74.63 103.65
P D 822150A1	BONDAGENT	1X {MC}	1 Pieces	53.40 74.16
	Sum Item			5,987.93

Sum Labor 4,812.50
Sum Item 5,987.93

Total SGD 10,800.43
7% GST 756.03
Total SGD Incl. GST 11,556.46

Explanations

P = Proportionately Charged

Payment Terms

Acknowledged by Repairer
Signature: No Credit

Date:

Payments to:

- BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 17IP2778

CUSTOMER NO.: CV038860

CUSTOMER NAME: SIM KING YAW

TELEPHONE NO.:

ADDRESS: 927 BUKIT TIMAH ROAD #08-16

Singapore

VEH No.: SLT8985H

Order Date: 06/10/17

Reg Date: 27/09/17

KM: 485

VIN NO.: WVVZZZAUZH116097

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P ALEX LABOUR LABOUR + 1day to replace reinforcement	2	UNIT	475		950
5	B&P ALEX PAINT SPRAY PAINT	1	UNIT	500		500
6	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	5G0807217BNGRU FRONT BUMPER	1	PCS	1,152.82	28	830.03
10	5G0919494 SENSOR BRACKET	1	PCS	14.70	28	10.58
11	5G0919493A SENSOR BRACKET	2	PCS	14.70	28	21.17
12	5G0919493 SENSOR BRACKET	1	PCS	14.70	28	10.58
13	5Q0919133 9B9 SENSOR O RING	4	PCS	1.98	28	5.70
14	D 822150A1 BONDAGENT	1	PCS	74.16	28	53.40
15	D 180KL2A1 2KADHESIVE	1	PCS	103.65	28	74.63
16	5G0805705G FRT CENTRE GUIDE	1	PCS	40.21	28	28.95
17	5G0807109H BUMPER REINFORCEMENT	1	PCS	531.87	28	382.95

Remarks : MSIG WINNER OD

DOA 04/10/2017

SURVEYOR LKK

EXCESS \$ 500

Service Order Confirmation

SERVICE ORDER NO: 17IP2778

CUSTOMER NO.: CV038860

CUSTOMER NAME: SIM KING YAW

TELEPHONE NO.:

ADDRESS: 927 BUKIT TIMAH ROAD #08-16

Singapore

VEH No.: SLT8985H

Order Date: 06/10/17

Reg Date: 27/09/17

KM: 485

VIN NO.: WVWZZZAUZH116097

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13HZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	3,007.99
GST AMOUNT	210.56
TOTAL AMOUNT	3,218.55

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17019150/GGBN2

Date: 12/12/2017

REFERENCE

Insured/Claimant: SIM KING YAW Policy No: 50505727
Date of Loss: 04/10/2017 Nature of Claim: OD Claim No: 531984

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT8985H
Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A) Engine No: CZC146060
Reg. Date: 27/09/2017 (Man. Year: 2016) Chassis No: WWWZZZAUZHW116097
Colour: Red Odometer: 337 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$117,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 265/40R18 Rear Tyre Size: 265/40R18
Front Left Side: Michelin 9 mm Rear Left Side: Michelin 9 mm
Front Right Side: Michelin 9 mm Rear Right Side: Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,067.93	1,497.99	4,569.94	75.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,732.50	2,010.00	2,722.50	57.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,800.43	3,507.99	7,292.44	67.52
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	10,300.43	3,007.99	7,292.44	70.80
+ GST 7.00/7.00% (S\$)	721.03	210.56	510.47	70.80
Nett Amount (S\$)	11,021.46	3,218.55	7,802.91	70.80

INSPECTION

Date of Assignment: 05/10/2017

Date Inspected: 06/10/2017 Inspected At:

Volkswagen Centre Singapore
(Alexandra)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: LOW AI PHING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 12 Dec 2017)
Parts: 144	VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLT8985H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LOCK CARRIER	Not Necessary	892.50 FS	*- FS
2	1		*FRONT CENTER GUIDE	Cracked	40.21 FS	*28.95 FS
3	1		*BUMPER LOWER SPOILER	Not Necessary	187.63 FS	*- FS
4	1		*HEADLIGHT BRACE LHS	Not Necessary	34.83 FS	*- FS
5	1		*HEADLIGHT BRACE RHS	Not Necessary	34.83 FS	*- FS
6	1		*BUMPER BRACKET LHS	Not Necessary	19.54 FS	*- FS
7	1		*BUMPER BRACKET RHS	Not Necessary	19.54 FS	*- FS
8	1		*BUMPER REINFORCEMENT	Bent	531.87 FS	*382.95 FS
9	1		*FRONT BUMPER	Deformed	1,152.82 FS	*830.03 FS
10	1		*FOAM INSERT	Not Necessary	40.17 FS	*- FS
11	1		*UPPER CENTER GRILLE	Not Necessary	509.37 FS	*- FS
12	1		*LOWER CENTER GRILLE	Not Necessary	134.01 FS	*- FS
13	1		*SENSOR BRACKET	Necessary	14.70 FS	*10.58 FS
14	1		*SENSOR BRACKET	Necessary	29.40 FS	*21.17 FS
			(2 Pcs)			
15	1		*SENSOR BRACKET	Necessary	14.70 FS	*10.58 FS
16	1		*HEADLAMP LHS	Not Necessary	1,073.04 FS	*- FS
17	1		*HEADLAMP RHS	Not Necessary	1,073.04 FS	*- FS
18	1		*SENSOR O RING	Necessary	7.92 FS	*5.70 FS
			(4 pcs)			
19	1		*2KADHESIVE	Necessary	103.65 FS	*74.63 FS
20	1		*BONDAGENT	Necessary	74.16 FS	*53.40 FS
21	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
F=Franchise part. S=SpcNett.						
					Total Parts (S\$)	6,067.93 1,497.99

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,375.00	950.00
2	SPRAY PAINT	New	1,500.00	500.00
3	VACUUM & REGAS AIRCON	New	237.50	-
4	B&P AIRCON GAS	New	60.00	-
5	SUPPLY OF B&P AIRCON GAS PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	ELECT WIRING & MECH COMPO	New	200.00	200.00
Gross Labour Cost (S\$)			4,732.50	2,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >