



Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
Ark@KB Singapore 417892
Email: vfixauto@gmail.com
Tel: 64489268 Fax: 64452368
Co. Reg. No.: 201602964H
GST Reg. No.: 201602964H

07 NOV 2017

Our Ref. No.: VFIX-TP20170344

MOTOR CLAIMS DEPT
CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

ACCIDENT INVOLVING XD9670B AND GBG4313K ON 04 OCT 2017 ALONG WOODLANDS ROAD
TOWARDS UPPER BUKIT TIMAH ROAD

We refer to the above-mentioned accident.

We are writing on behalf of M/S HOCK LIAN SENG INFRASTRUCTURE PTE LTD the registered
owner of motor vehicle number XD9670B which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your
insured's vehicle number GBG4313K. As a result of the accident, our client's vehicle was damaged
and our client has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	: S\$ 4,494.00
2. Loss of Use (3days x \$150)	: S\$ 450.00
3. LTA Fee	: S\$ 5.35
TOTAL AMOUNTS	: S\$ 4,949.35

We enclosed a list of the supporting documents: -

- (a) Original Final Repair Bill
- (b) LTA Tax Invoice
- (c) GIA/Police Report Lodged By Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly
appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising
from this accident. Settlement is solely for the items claimed only.

Yours faithfully,
VFIX AUTO SERVICE PTE LTD

Kelvin Poh



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI17019138/Upa3

01 NOV 2017

GLASS HOUSE (SP) PTE LTD
780 UPPER SERANGOON ROAD
#01-04 CHOON KIM HOUSE
SINGAPORE 534649
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 4313K AND XD 9670B ON 04/10/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **11/11/2017**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING XD 9670B AND GBG 4313K ON 04/10/2017 AT
WOODLANDS ROAD TOWARDS BUKIT TIMAH ROAD

I/We, HOCK LIAN SENG INFRASTRUCTURE PTE LTD, am/are the registered owner of
motor car no. XD 9670B.


Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO SERVICE PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident
to VFIX AUTO SERVICE PTE LTD and forward the settlement cheque to VFIX AUTO SERVICE PTE
LTD whom I/we have authorized to collect the said compensation monies.

Thank you,

X 
Signature of Claimant &
Company Stamp if applicable
IC no.: S77274068
Date: 07/11/17




Signature of Witness
IC no.: S15275527
Date: 07/11/17

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1754131700

Claim No : SNM17D05780C02

Claimant : HOCK LIAN SENG INFRASTRUCTURE PTE LTD

Amount : S\$4,000.00

Singapore Dollars Four Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : XD 9670B

Insured Vehicle No. : GBG 4313K

Date of Loss : 04/10/2017

Place of Accident : WOODLANDS ROAD TOWARDS UPP BUKIT TIMAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GLASS HOUSE (SP) PTE LTD

Driver Name : LIM SHYANG HUEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,000.00
	=====
TOTAL	S\$ 4,000.00
	=====

Claimant Name : Hock Lian Seng Infrastructure Pte Ltd NRIC No : 196900255G.

Signature : [Signature] Date : 26 / 03 / 20



*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim on a later date.

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.



Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
Ark@KB Singapore 417892
Email: vfixauto@gmail.com
Tel: 64489268 Fax: 64452368
Co Reg. No: 201602964H
GST Reg No: 201602964H

CHINA TAIPING INS (S'PORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

FINAL REPAIR BILL

DATE : 07/11/2017
VEHICLE NO : XD9670B
MAKE/MODEL : MITSUBISHI FV51
ACC DATE : 04/10/2017
CLAIM NO : VFIX-TP20170344
POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	4,200.00
7% GST	294.00
Total	<u>4,494.00</u>

SINGAPORE DOLLARS : FOUR THOUSAND FOUR HUNDRED
& NINETY FOUR ONLY

VFIX AUTO SERVICE PTE LTD


Kelvin Poh





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

XD 9640 B

Print Date/Time : 05 Oct 2017 / 08:39:52

Receipt Date/Time : 05 Oct 2017 / 08:39:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171005-000146

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG4313K As at 04 Oct 2017/12:20:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG4313K Enquiry Fee 20171005083909599220	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	xxxxxxxxxxxx8539	Credit Card: Visa /MasterCard		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 29 February 2020 10:41 AM
To: Claims Dept of CTI; Jia Le (LKK Auto); Admin A
Cc: Chee So Chow; Alfred Toh; Adeline Chng; Hsiao Tong (LKKAuto)
Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

LKK ref : CC6/CTI17019138/Uda3

CTPIS ref: **SNM17D05780C02/3**(ock/cbs/chngpw) – **flowing**

Dear Jia Le

Please proceed to resolve the claim at \$4,000 (global sum).

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Friday, February 28, 2020 9:53 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear All,

Please note that officer in charge – Adeline.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, February 28, 2020 5:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Sirs/Madam,

We refer to the below email dated on 31/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 10 January 2020 2:20 PM
To: 'Claims Dept of CTI'; Admin A
Cc: 'Ong Chin Kiat'; 'Alfred Toh'
Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Sirs/Madam,

We refer to the below email dated on 31/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 3 December 2019 3:01 PM

To: 'Claims Dept of CTI'; Admin A

Cc: 'Ong Chin Kiat'; 'Alfred Toh'

Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Sirs/Madam,

We refer to the below email dated on 31/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 22 November 2019 11:16 AM

To: Claims Dept of CTI; Admin A

Cc: Ong Chin Kiat; Alfred Toh

Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Sirs/Madam,

We refer to the below email dated on 31/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 8 November 2019 9:43 AM

To: Claims Dept of CTI; Admin A

Cc: Ong Chin Kiat; Alfred Toh

Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Sirs/Madam,

We refer to the below email dated on 31/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 31 October 2019 3:08 PM

To: Claims Dept of CTI; Admin A

Cc: Ong Chin Kiat; Alfred Toh

Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Alfred,

We have offered \$3500(global sum) to Third Party but they insisted to claim \$4000 at 80% liability.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 28 August 2019 10:07 AM

To: Jia Le (LKK Auto); Admin A

Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

LKK ref : CC6/CTH17019138/Uda3

CTPIS ref: SNM17D05780C02/3(ock)

Dear Jia Le

We refer to your emails pertaining to the above matter.

Purely for amicable settlement purposes, we are prepared to offer **\$3,500.00 (global sum)** to resolve the property damage claim.

p.s *Chin Kiat NOT in office today*

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, 28 August, 2019 9:33 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: FW: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Chin Kiat,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, 27 August, 2019 5:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Dear Sirs/Madam,

We refer to the below email dated on 01/07/2019.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 1 July 2019 11:02 AM

To: claimsdept@sg.cntaiping.com

Subject: Your ref : SNM17D05780C02 [ACCIDENT INVOLVING VEHICLES GBG4313K AND XD9670B ON 04/10/2017]

Your ref : **SNM17D05780C02**

Our ref : CC6/CTI17019138/Uda3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 4313K(OI) & XD 9670B(TP) ON 04/10/2017

Third party reported that our insured was changing lane and collided onto the left front of third party's truck.

Our insured reported that third party knocked onto the right rear side of his vehicle.

We did clarify with insured the nature of the accident and there was no any video footage/scene photos provided by insured. We have advise to insured there is 50/50 liability based on conflicting version and he agree to let insurance handle. Insured aware that NCD (if any) would be affected.

We have started to offer \$2,450.00(all-in)at 50% liability to third party and improve to \$3,000(all-in)at 60% liability. However, third party provided the scene photo and counter propose \$4,000.00 at 80% liability. We have reviewed the matter & based on third party's scene photo, the position of third party's truck was on the right most lane, the front bumper of third party's truck was being pulled out and the damage parts was fallen in front of third party's truck, it is likely the accident was happened on the right lane. As such, we are of the view that third party version is credible.

The summary is as follows: -

	Amount Claimed	Amount Offered	TP counter propose Amount
Cost of Repair (w/GST)	\$10,388.40	\$ 4,494.00	\$ 4,494.00
Loss of Use (3days x \$150.00)	\$ 450.00	\$ 450.00 (3days x \$150.00)	\$ 450.00 (3days x \$150.00)
		\$ 4,944.00	\$ 4,944.00
@60%		\$ 2,966.40	
@80%			\$ 3,955.20
LTA/ GIA Search Fee	\$ 5.35	\$ 5.35	\$ 5.35
Total	\$10,843.75	\$ 2,971.75	\$ 3,960.55
Global sum		<u>\$ 3,000.00</u>	<u>\$ 4,000.00</u>

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your comments/instruction/mandate for our necessary action.

Best Regards,

Carlør Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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