

15/5/2010

INS. CASE OWNER:

Ruth chua

CC 6 / AXA150 048341

e3

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

18/03/15

Assg Date:

18/03/15

Pre-assign / CCU / FTE



Insured Vehicle No.:

OST 27166

Claim No.:

C0332578

Name of Insured:

Tan See Hui

Policy No.:

P1440118

Insured Tel No.:

HP:

Make / Model:

KIA

Excess Sec II :SS

D.O.A.:

06/03/15

Place of Accident:

TPE

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Loh Chee Guan

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: 9152 8389

(V/L: YES / NO Insured Liability:

% Final ? Yes / No



INSRS:

WSP: K. Kim Hin

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

22/05/15 -

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

YM 3069 T - X

OST 2716 G - X

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

25/05/15 @ 245pm

Call OI, No Response

@ 305pm

Call OI, In a meeting - call back after 5pm

@ 534pm

Call OI, No Response

26/05/15 @ 922am

Spoken to OI. He confirmed accident details.

He admitted Rear End TP. Informed OI of TP

claim & his NCD will be affected.

OID Do Not Agree to settle, to dispute TP claim

- KIU FIVE AFTER SENT OUT LETTER.

- OI STRONGLY DISPUTED OI LIABILITY.

- EVIDENCE TO PROVE TP OUR CASE?

COPY SENT
18/3/16

NON-DEVELOPMENT

FINAL SETTLEMENT

Date:

17-3-16

Confirm with

WP - \$250

OID Rear End TP

Repair Cost:

SS

-

Final Liability

100

% (Agreed / Assessed)

BOLA S/N No.: 27

Loss of Rental:

SS

-

(days)

vic ac

If NO or B 28, Ass. Lia:

Loss of Use:

cc

-

(days)

Format Time:

ASS. REC. BY:

REF:

744/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s 101041N

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: YM 306PT Yr Regn: 04.06

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MIT FE83P c.c. 3908Colour: White A/C: Insured / Std / NI / NASp. Reading: 284383 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: FE83PCA.00696Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: P.5 700R16 X10R: UE-18 185R14 X10 (D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 9 mm R/Bal. 77 mmL/Bal. 9 mm L/Bal. 77 mmD.O.A. 6/3/15 D.O.I. 18/3/15

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1,200
L/S \$200 ; CHECK ITEMS \$950

2,865.74 / 76%
RED (\$ 3,468.74 / 85%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech. Invs (\$ _____)

Photos

Others

Report Format : _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC6/AXA15004834/Kse3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 19-03-2015	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJT 2716G	Veh. Inspected	YM 3069T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/03/2015
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	06/03/2015	Inspection Date	18/03/2015
Survey held at	K KIM HIN AUTO PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708		
5a.		Remarks	
		A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To be advised
Our ref: CC6/AXA15004834/Kse3

Date: 09/04/2015

The Motor Claims Department
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

PRELIMINARY ADVICE OF VEHICLE NO.

YM 3069T

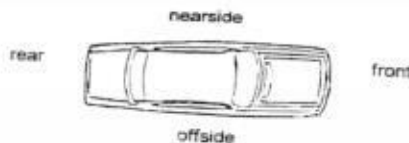
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18/03/2015 at the premises of M/s K.Kim Hin Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,008.74
Revised Estimate Amount	: S\$	1,550.00
"Check" Items Amount	: S\$	950.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: TBA days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



CO. REG. NO: 199402370D
GST NO: M2-0123250-3

AUTO PTE LTD

金興(龔)汽車私人有限公司

新民通道 (大牌 34 座) 門牌 114 號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkinhin.com.sg

No. : 26774

Vehicle Insured : SJT 2716 G

Accident Date : 06-Mar-2015

Date : 09-Mar-2015

Our Ref : 150155 (AXA) / XW

PAGE : 1

RICHARDS CAR RENTAL PTE LTD
Singapore

- LKK Auto Consultants Pte Ltd
- Resurvey before/after Spray Painting.
 - Damaged parts to Display when Re-inspection.
 - Parts prices subject to confirmation.
 - Third Party Survey without prejudice.
 - No illegal modification is allowed.

ESTIMATED COST OF REPAIR FOR MITSUBISHI FE83PEOSRDEA (2006) YM3069T

1 pc rear number plate lamp
1 pc n/s tailamp assy

Sm 61.60 X

Sm 174.33 X

235.93

Less 20% : -47.19

188.74

1 pc rear number plate
1 pc n/s rear wooden carriage
chassis member]
1 pc rear wooden step member
1 pc rear wooden cross member
1 pc rear cross member
1 pc rear lower reinforcement beam

Br 40.00 sn ✓
CM 650.00 sn ✓
CM 150.00 sn ✓
Sm 580.00 sn X
Sm 300.00 sn X
(D) 700.00 sn ✓

To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

200.00 1201

To putty and respray on affected
portions.

250.00 ?

To focus taillamps. To check rear
wiring and lighting operation.

50.00 101

To remove rear wooden carriage &
renew affect part in order to
facilitate repairing works.

900.00 601

Total : S\$ 4,008.74

Singapore Dollars Four Thousand and Eight and
Cents Seventy Four Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

Su Li (LKK Auto)

From: Tan Tiong Beng <tantiong.beng@axa.com.sg>
Sent: Monday, 13 April, 2015 3:04 PM
To: Admin-B (LKK Auto); assignments; SUR
Cc: Ruth Chua
Subject: Direct Settlement / K.Kim Hin Auto / C0332578 / OD SJT2716G / TP YM3069T / 06.03.15 / EST \$4008.74 / RC
Attachments: TP ESTIMATE.pdf, TP GIA REPORT.pdf, Preliminary Advice - YM 3069T.pdf, Full page photo.pdf, SJT2716G - 060315.PDF
Categories: LSL1

Dear Ruth,

Pls input VTP in AS400. Thank you.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]
Sent: Thursday, April 09, 2015 9:39 AM
To: Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting
Cc: KKLau; Admin-A (LKK Auto); Sharon Yee; Vic; Vivian Lau
Subject: Direct Settlement - Acc Invl SJT 2716G (OI : AXA - TBA) & YM 3069T (TP : LKK - CC6/AXA15004834/Kse3) on 06.03.2015

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle YM 3069T AT M/S K.Kim Hin Auto Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair, photo and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Su Li | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: admin-a@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AXA15004834/Kse3
Policy Number: P1440118

27th May 2015

TAN SZE HUI
BLK 541 WOODLANDS DRIVE 16
#09-49
SINGAPORE 730541

ATTN: LOH CHEE GUAN

Dear Sir/Madam,

ACCIDENT INVOLVING SJT 2716G AND YM 3069T ON 06/03/2015

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved.

Please call us if you have further queries.

Yours faithfully,

Kenneth Tan
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Thursday, 17 March, 2016 7:40 PM
To: 'Ruth Chua'
Cc: Admin A; Thin Thin
Subject: P1440118 / K KIM HIN / OD SJT 2716G / TP YM 3069T . DOA: 06.30.2015

Dear Ms. Ruth,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s K. Kim Hin Auto Pte Ltd on 18.03.2015.

We made several reminders and follow-ups through call to third-party repairer since April 2015 to confirm finalization and for their letter of demand for negotiation settlement however, we receive no response to-date.

Now, 12 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this one (1) year outstanding claim file and submit our wp report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Tiong Beng <tantiong.beng@axa.com.sg>
Sent: Monday, 13 April, 2015 3:04 PM
To: Admin-B (LKK Auto); assignments; SUR
Cc: Ruth Chua
Subject: Direct Settlement / K.Kim Hin Auto / C0332578 / OD SJT2716G / TP YM / EST \$4008.74 / RC
Attachments: TP ESTIMATE.pdf; TP GIA REPORT.pdf; Preliminary Advice - YM 3069 photo.pdf; SJT2716G - 060315.PDF
Categories: LSL1

Dear Ruth,

Pls input VTP in AS400. Thank you.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC6/AXA15004834/Kjv3q2

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 18-03-2016



ATTN: RUTH CHUA

Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 2716G	Veh. Inspected	YM 3069T
Policy No.	P1440118	Coverage (\$)	0.00
Claim No.	C0332578	Excess (\$)	0.00
Assign From		Assign Date	18/03/2015

2. Vehicle Particulars & Condition

Make & Model	mitsubishi FE83P	c.c	3908
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	FE83PEA00696	Colour	WHITE
Odometer	284383	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	700 R16X10	BRIDGESTONE	9 mm
L/H Front Tyre	700 R16X10	BRIDGESTONE	9 mm
R/H Rear Tyre	185 R14X10 (D)	UE168	7/7 mm
L/H Rear Tyre	185 R14X10 (D)	UE168	7/7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/03/2015	Inspection Date	18/03/2015
Survey held at	K KIM HIN AUTO PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YM 3069T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR NUMBER PLATE LAMP (CONSISTENT)	SERVICEABLE	61.60	-
1	N/S TAILLAMP ASSY (CONSISTENT)	SERVICEABLE	174.33	-
	LESS 20% DISCOUNT		-47.19	-
			188.74	-
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN) (CONSISTENT)	BENT	40.00	20.00
1	N/S REAR WOODEN CARRIAGE CHASSIS MEMBER (SN) (CONSISTENT)	CRACKED	650.00	650.00
1	REAR WOODEN STEP MEMBER (SN) (CONSISTENT)	CRACKED	150.00	150.00
1	REAR WOODEN CROSS MEMBER (SN) (CONSISTENT)	SERVICEABLE	580.00	-
1	REAR CROSS MEMBER (SN) (CONSISTENT)	SERVICEABLE	300.00	-
1	REAR LOWER REINFORCEMENT BEAM (SN) (CONSISTENT)	* CHECK	700.00	-
			2,420.00	820.00
	LABOUR			
	TO REMOVE ,CUT OUT DAMAGED PARTS,PANEL BEATING,WELDING ,ALIGN,REFIX AND TO RENEW AFFECTED PARTS.		200.00	120.00
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	* CHECK	250.00	-
	TO FOCUS TAILLAMPS .TO CHECK REAR WIRING AND LIGHTING OPERATION.		50.00	10.00
	TO REMOVE REAR WOODEN CARRIAGE & RENEW AFFECT PART IN ORDER TO FACILITATE REPAIRING WORKS.		900.00	600.00
			-	-
			-	-
			-	-
			1,400.00	730.00
	GRAND TOTAL		4,008.74	1,550.00

Report Ref No. CC6/AXA15004834/Kjv3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$950.00 NETT)			1,200.00
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Report Ref No. CC6/AXA15004834/Kjv3q2

KONG SENG CHEONG

Licensed Appraiser

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