Vic (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 20 April, 2020 11:01 AM

To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto); 'claims'

Subject: RE: Your Ref: AAD1709-251 ,Our Ref: CC3/LCR17018831/Kha3 ,Accident involving

Vehicle SHB 7671L & SLF 5881S ON 24/09/2017

Attachments: AAD1709-251.msg

Without prejudice

Dear Jasper

Please refer to our email dated 14 Jan 2020, we do not agree to your offer 50% in liability.

Since the PIR have not produced any substantive result, as such kindly settle this case as per BOLA.

This is head to rear collision, under BOLA S28 please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Thank You Best Regards, **Ng Wai Yin** Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Monday, 20 April, 2020 10:37 AM **To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kha3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

Without Prejudice

Dear Wai Yin,

We refer to your below email.

We propose a settlement at a global sum of \$6,700.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Tuesday, 14 January, 2020 3:21 PM

To: Ng Wai Yin

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kha3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

Without Prejudice

Dear Wai Yin,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction on this matter.

We will continue to follow up on the matter and will get back to you for an update/offer.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 14 January, 2020 3:14 PM

To: Vic (LKKAuto) Cc: Admin A

Subject: FW: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kha3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

Without Prejudice

Dear Vic

Please refer to the above mention case, are there any offer making to us?

Enclosed is our LOD for your action.

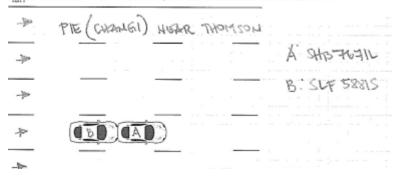
This is head to rear collision, under BOLA S28 please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Brief Details.

On 24/9/2017 at about 2am, I was travelling at 2nd lane along Pie Towards Changi near to old police Academy. While I was approaching I saw an accident involved earlier bearing vehicle number SJD3897U.

I wish to state that all the times I was at the 2nd lane. I slow down and subsequently one vehicle bearing vehicle number SLF5881S from behind hit into my vehicle.

Due to the impact, my bumper and the boot is totally damaged. I sustained back and neck injuries. I was conveyed to TTSH together with my both passengers.



Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 21 October, 2019 4:42 PM **To:** Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; claims@transcab.com.sg

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kha3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

Without Prejudice

Hi Wai Yin,

Thank you for your email.

The case now is handled by Mr Vic.

By copy to Vic,

Kindly assist. CC3/LCR17018831/Kha3

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>
Sent: Monday, 21 October 2019 3:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: FW: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WITHOUT PREJUDICE

Dear Hsiao Tong

Any updates on this case?

Please refer to our emails dated 18 July 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Appreciate early reply.

Thank You Best Regards, **Ng Wai Yin** Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 21 May, 2019 6:02 PM

To: 'Vivian Lau (LKKAuto)' < <u>vivianlau@lkkauto.com</u>>
Cc: 'Hsiao Tong (LKKAuto)' < <u>chewht@lkkauto.com</u>>

Subject: FW: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WITHOUT PREJUDICE

Dear Vivian/ Hsiao Tong

Any updates on this case?

Please refer to our emails dated 18 July 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Appreciate early reply.

Thank You Best Regards, **Ng Wai Yin** Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Thursday, 28 February, 2019 1:18 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com'>; 'CS A Team' <cs-a@lkkauto.com'>; 'Bennie-WZ.Tan@aig.com' <Bennie-

WZ.Tan@aig.com>

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WITHOUT PREJUDICE

Dear Vivian/ Hsiao Tong

Any updates on this case?

Please refer to our emails dated 18 July 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Appreciate early reply.

Thank You Best Regards, **Ng Wai Yin** Finance Department TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]
Sent: Wednesday, 19 December, 2018 4:16 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-

a@lkkauto.com>

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WITHOUT PREJUDICE

Dear Vivian

Any updates on this case?

Please refer to our emails dated 18 July 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Appreciate early reply.

Thank You Best Regards, **Ng Wai Yin** Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 13 November, 2018 5:01 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'zhewei.kek@transcab.com.sg' <zhewei.kek@transcab.com.sg>;

'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WITHOUT PREJUDICE

Dear Vivian

Any updates on this case?

Please refer to our emails dated 18 July 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Appreciate early reply.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq

Website. www.iidiisedb.com.sg

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 18 July, 2018 2:50 PM

To: 'Vivian Lau (LKKAuto)' < vivianlau@lkkauto.com>

Cc: 'Jasmine Tan' < <u>jasminetan@transcab.com.sg</u>>; 'zhewei.kek@transcab.com.sg' < <u>zhewei.kek@transcab.com.sg</u>>;

'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WITHOUT PREJUDICE

Dear Vivian

Please refer to my email dated 7 June 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq

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From: claims [mailto:claims@transcab.com.sg]

Sent: Tuesday, 12 June, 2018 1:10 PM

To: 'Vivian Lau (LKKAuto)' < vivianlau@lkkauto.com; 'Jasmine Tan' < jasminetan@transcab.com.sg; 'Ng Wai Yin'

<waiyin.ng@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Cc: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

Without Prejudice

Dear Vivian

Please refer to my email dated 7 June 2018. Under Bola S28, this is a head to rear collision. Please proceed to settle our claims at 100% in liability unless your insured have any evidence to support his/her version.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line: (65) 6603 1250 Website: www.transcab.com.sg This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, 7 June 2018 5:52 PM

To: Jasmine Tan < jasminetan@transcab.com.sg>; claims@transcab.com.sg; 'Ng Wai Yin'

<waiyin.ng@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WTHOUT PREJUDICE

Dear Jasmine,

We refer to the email below.

Enclosed is Traffic Police result. There is no action taken to any parties. There is no conclusive evidence to substantiate either's parties version

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan [mailto:jasminetan@transcab.com.sg]

Sent: Thursday, 7 June, 2018 5:08 PM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>; claims@transcab.com.sg; 'Ng Wai Yin'

<waiyin.ng@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

Without Prejudice

Dear Vivian

Kindly let us have the evidence proof to show the accident is due to negligence of our driver otherwise we will not agree to 50% in liability.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line: (65) 6603 1250 Website: www.transcab.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, 8 March 2018 4:01 PM

To: 'Jasmine Tan' < jasminetan@transcab.com.sg>; claims@transcab.com.sg; Ng Wai Yin

<waiyin.ng@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Subject: RE: Your Ref: AAD1709-251, Our Ref: CC3/LCR17018831/Kwa3, Accident involving Vehicle SHB 7671L & SLF

5881S ON 24/09/2017

WTHOUT PREJUDICE

Your Ref: AAD1709-251

Our Ref: CC3/LCR17018831/Kwa3

Dear Sir/Madam,

Accident involving Vehicle SHB 7671L & SLF 5881S ON 24/09/2017

We refer to the above matter

Enclosed herewith a copy of our insured's accident report and PIR for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

For a quick and amicable settlement, our principal offer to settle global sum at \$\\$ 6,750.00

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: $\underline{Vivianlau@lkkauto.com}$ fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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