

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 20 April, 2020 2:32 PM  
**To:** 'Alfred Toh'  
**Cc:** 'Claims Dept of CTI'; 'Ben Tang'; 'Chee So Chow'; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03  
**Attachments:** SETTLEMENT /PAYMENT ADVICE - CNTAIPING REFERENCE: SNM17D05597C04; COMLAW REFERENCE: PCS.CCC.2018.218425 (DC SUIT NO. 3084 OF 2018); Email from TP dd.pdf

Der Alfred,

We refer further to the below email.

Please be informed that TP repairer had rejected our offer and insisted to claim the loss of Rental (please see attached email).

Kindly confirm if we maintain our offer and/or for your further instructions.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 12 March, 2020 9:20 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Ben Tang; Chee So Chow; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

Dear Alfred,

We refer to your below email.

Based on the TP GIA report, Mr Yu Wing Sing was the relief driver at the time of accident.

We had checked with TP repairer and we were informed that they will check and confirmed with their hirer/relief driver.

Meanwhile, TP repairer requested to have a copy of the LOD and DV of the BI claim settlement for their action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** Monday, 9 March, 2020 12:10 PM

**To:** Vic (LKKAuto); Admin A

**Cc:** Claims Dept of CTI; Ben Tang; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

**LKK REF - CC3/CTI17018651/Kha3**

**CTPIS REF – SNM17D05597C03/1(bt)**

Dear Vic

We refer to your emails pertaining to the above matter.

Please assist to check and advise the claim on Loss of Rental and Loss of Income is related to which driver?

For your information, we have settled the claim on Loss of Rental and Loss of Income by Yu Wing Seng (accident driver).

Aside to Ben, please assist to keep track on the matter.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, March 5, 2020 11:24 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

**Importance:** High

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAUTO)

**Sent:** Monday, 10 February, 2020 3:38 PM

**To:** Chong Boon Sen

**Cc:** Admin A; Claims Dept of CTI; Alfred Toh; Vic (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

**Importance:** High

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Thursday, 21 November, 2019 11:50 AM

**To:** 'Chong Boon Sen'

**Cc:** Admin A; 'Claims Dept of CTI'; 'Alfred Toh'; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

**Importance:** High

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 16 October, 2019 1:31 PM

**To:** Chong Boon Sen

**Cc:** Admin A; Claims Dept of CTI; Alfred Toh; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

**Importance:** High

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 7 August, 2019 10:29 AM

**To:** Chong Boon Sen

**Cc:** Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - SNM17D05597C03) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kha3) on 23/09/2017 / OUR REF: SNM17D05597C03

**CTI REF – SNM17D05597C03**

**LKK REF – CC3/CTI17018651/Kha3**

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES SLA 2981H (OI) / SHB 9532S (TP) / OTHERS ON 23/09/2017

We refer to the above matter.

It was reported that this a 3-4 vehicle chain collision where Insured vehicle was the last car and rear-ended the TP vehicle.

We had spoken to the Insured Driver and was informed of the TP claim and NCD issues. A letter was sent out to the Insured to notify TP claim and no feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 96,634.28	\$ 14,766.00
Loss of Rental (\$100.39 x 31 days)	\$ 3,112.09	\$ 3,112.09

Loss of Income (\$50 x 31 days)	\$ 1,550.00	\$ 1,550.00
LTA Search Fee	\$ 6.00	\$ 6.00
<b>TOTAL</b>	<b>\$101.302.37</b>	<b>\$ 19,434.09</b>

**TP TAXI ESTIMATED NETT VALUE @ \$13,800.00 AT THE TIME OF ACCIDENT**

**Breakdown of days is as follows:**

Recommended Days	28 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>31 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Thursday, 8 November, 2018 4:19 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - TBA) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kka3) on 23/09/2017 / OUR REF: SNM17D05597C03

Dear Zaini,

Can you kindly assist to provide update on matter?

Thank you.

Regards,

**Chong Boon Sen**

Claims Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171  
Fax: 62247175  
Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Chong Boon Sen  
**Sent:** Friday, 2 February, 2018 10:04 AM  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI - TBA) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kka3) on 23/09/2017 / OUR REF: SNM17D05597C02

Dear Zaini,

Pls see Insured report as requested.

We await your kind update.

Thank you.

Regards,  
**Chong Boon Sen**  
Claims Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 63896171  
Fax: 62247175  
Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 28 September, 2017 6:54 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLA2981H (OI : CTI - TBA) AND SHB9532S (TP : LKK REF - CC3/CTI17018651/Kka3) on 23/09/2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 9532S M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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