Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Wednesday, 7 August, 2019 10:29 AM

To: Chong Boon Sen

Cc: Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLA2981H (OI : CTI -

SNM17D05597C03) AND SHB9532S (TP: LKK REF - CC3/CTI17018651/Kha3) on

23/09/2017 / OUR REF: SNM17D05597C03

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

CTI REF – SNM17D05597C03 LKK REF – CC3/CTI17018651/Kha3

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES SLA 2981H (OI) / SHB 9532S (TP) / OTHERS ON 23/09/2017

We refer to the above matter.

It was reported that this a 3-4 vehicle chain collision where Insured vehicle was the last car and rear-ended the TP vehicle.

We had spoken to the Insured Driver and was informed of the TP claim and NCD issues. A letter was sent out to the Insured to notify TP claim and no feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 96,634.28	\$ 14,766.00
Loss of Rental (\$100.39 x 31 days)	\$ 3,112.09	\$ 3,112.09
Loss of Income (\$50 x 31 days)	\$ 1,550.00	\$ 1,550.00
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$101.302.37	\$ 19,434.09

TP TAXI ESTIMATED NETT VALUE @ \$13,800.00 AT THE TIME OF ACCIDENT

Breakdown of days is as follows:

Recommended Days	28 days
Weekends / Downtime	3 days
TOTAL	31 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

Sent: Thursday, 8 November, 2018 4:19 PM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving SLA2981H (OI: CTI - TBA) AND SHB9532S (TP: LKK REF -

CC3/CTI17018651/Kka3) on 23/09/2017 / OUR REF: SNM17D05597C03

Dear Zaini,

Can you kindly assist to provide update on matter?

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Chong Boon Sen

Sent: Friday, 2 February, 2018 10:04 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLA2981H (OI: CTI - TBA) AND SHB9532S (TP: LKK REF -CC3/CTI17018651/Kka3) on 23/09/2017 / OUR REF: SNM17D05597C02

Dear Zaini,

Pls see Insured report as requested.

We await your kind update.

Thank you.

Regards,

Chong Boon Sen

Claims Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 28 September, 2017 6:54 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Zaini (LKK Auto)

<Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLA2981H (OI: CTI - TBA) AND SHB9532S (TP: LKK REF -

CC3/CTI17018651/Kka3) on 23/09/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 9532S M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,



This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit http://www.symanteccloud.com

Mei Kwan | Admin