

Accident Photo





HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUTOPLUS

CERTIFICATE NO. 2100455082-01000

(The below excess is subject to GST)
OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PAF Yes

SLA9352C

Lim Oon Ai

22 Mar 2017

21 Mar 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

SOLE AGENT'S WORKSHOP: For new vehicles less than 3 years from initial registration, you have the option for claims-related repairs to be done at Sole Agent's workshop.

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

1. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
2. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
3. Ethoz - 30 Bukit Batok Cres (Tel: 66547777)
4. DPS Body & Paint (Subsidiary of C&C) - 209 Pandan Gardens (Tel: 65684501)
5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss of Use 10 Days (1500 - 1600cc) - Refer to policy wordings for details

* **NAMED DRIVER** NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 6 Mar 2017

503045-000
TAN YONG SIN
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPNOS.

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #07-16 Singapore 079120



24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

What can the 24-hour AIG Auto Hotline do for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured:

- You are not required to make any police report
- Fill in the Singapore Accident Statement (Part I) jointly with the other party. If this is not possible, fill in your side of the statement.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Proceed to fill in the Accident Statement (Part I).
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) — if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Submit a copy of the Police Report to AIG

10 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details.

Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and **BKW Rent A Car** reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured herein being in force.

Steps to activate Loss of Use / Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please call **BKW Rent A Car** at 6738 7777 after filing /reporting your accident claim.
2. Your rental car will be made available within 5 hours of activation with **BKW Rent A Car**.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from the Authorised Workshop must be produced.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 10 days.
5. A refundable security deposit of S\$250 is required by the rental company during each rental period.
6. The rental car will be delivered and picked up (within Singapore) by **BKW Rent A Car** upon activation of the benefit.
7. Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is to be driven to Malaysia.
8. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the rental company on per day basis.
9. Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
10. Excess liability for all Rental Cars is S\$1,500. Customers may choose to reduce the liability to S\$750 by paying Collision Damage Waiver of S\$10 per day.

BKW Rent A Car Operations Hours

Monday to Friday: 0900hrs — 1800hrs Saturday: 0900hrs — 1600hrs
Customer Service Line: 6738 7777 Facsimile: 6271 1661
120 Lower Delta Road, #02-15, Cendex Centre, Singapore 169208

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S0912909Z**

Name: **LIM OON AI**

Birth Date: **01 Oct 1943**

Issue Date: **14 Mar 2003**

000292972K



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0912909Z



Name: **LIM OON AI**

Race: **林恩愛**

Race: **CHINESE**

Date of Birth: **01-10-1943**

Country of Birth: **SINGAPORE**

Sex: **F**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

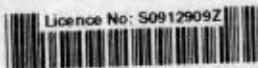
20 Dec 1960

Fuel Up to the Power of 2!



Expiry date 31 Jan 2010. Terms & Conditions Apply

Licence No: **S0912909Z**



NP 428A



0800992

NRIC No: **S0912909Z**



Blood Group: **B+**

Date of issue: **01-03-1993**

Address:

**101B UPPER CROSS STREET
 #26-02
 SINGAPORE 0105**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0929/2017/CCS
Date	:	23-Sep-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Lim Oon Ai
Address	:	101B Upper Cross Street #26-02 Singapore 058359
Telephone	:	HP +65 98259336
Type of Claim	:	Own Damage Claims
Policy No.	:	2100455082-01000
Vehicle No	:	SLA 9352 C
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	Mar-16
Engine No	:	CVN 004366
Chassis No	:	WAUZZZF41GA036616
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Sep-17
Place of Accident	:	Blk 522 Serangoon North Ave 4 open carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 9352 C

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	FRONT BUMPER <i>Delornd</i>	\$ 1,703.00	✓ 1367.40
2	FRONT BUMPER CLOSING ELEMENT - LOWER CTR	\$ 171.00	✓ 136.40
3	FRONT BUMPER AIR GUIDE - RH	\$ 67.00	✓ 52.96
4	FRONT BUMPER GRILLE - RH	\$ 112.00	✓ 89.20
5	FRONT BUMPER GUIDE - RH	\$ 31.00	✓ 24.08
6	FRONT FENDER - RH <i>Dented</i>	\$ 643.00	✓ 514.40
7	FRONT FENDER CLOSING ELEMENT - RH FRONT	\$ 27.00	✓ 33.44
8	FRONT FENDER BRACKET - RH FRONT	\$ 29.00	? X
9	FRONT FENDER BRACKET - RH CENTER	\$ 42.00	? X
10	FRONT FENDER BRACE - RH	\$ 100.00	? 74.44 ✓
11	FRONT WHEEL SPOILER - RH	\$ 61.00	? 48.48 ✓
12	FRONT WHEEL SPOILER - RH LOWER	\$ 29.00	? X
13	FRONT FENDER STONE CHIP GUARD - RH	\$ 45.00	✓ 33.68
14	FRONT WHEEL HOUSING LINER - RH	\$ 202.00	✓ 161.60
15	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 76.00	? X
16	HEADLIGHT TRIM - RH	\$ 19.00	✓ 14.64
17	FRONT FENDER TRIM - RH OUTER	\$ 24.00	✓ 18.88
18	LED HEADLIGHT - RH	\$ 7,861.00	✓ 6285.80
19	BONNET	\$ 2,001.00	X
20	BONNET IMPACT PROTECTION - LH/RH	2 \$ 46.00	X
SUB-TOTAL SPARE PARTS		\$ 13,289.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 9352 C

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire hardness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00 1250 ✓	
3	To respray front bumper, rhs front fender and bonnet.	\$ 2,200.00 1650 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>5,452.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 9352 C

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
21	BONNET IMPACT PROTECTION - CENTER <i>the n</i>	\$ 23.00	x
22	A/C STICKER <i>the n</i>	\$ 10.00	x
23	SUNDRIES <i>the n</i>	\$ 300.00	? 1344 ✓
TOTAL SPARE PARTS		\$ 13,622.00	
TOTAL LABOUR CHARGES		\$ 5,452.00	
GRAND TOTAL		\$ 19,074.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

19080.44

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 27/09/17.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06/17

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0929/2017/CCS
Date	:	23-Sep-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
6 days - ok - jb - 9 Dec

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Lim Oon Ai
Address	:	101B Upper Cross Street #26-02 Singapore 058359
Telephone	:	HP +65 98259336
Type of Claim	:	Own Damage Claims
Policy No.	:	2100455082-01000
Vehicle No	:	SLA 9352 C
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	Mar-16
Engine No	:	CVN 004366
Chassis No	:	WAUZZZF41GA036616
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Sep-17
Place of Accident	:	Blk 522 Serangoon North Ave 4 open carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 9352 C

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00	\$ 1,250.00
3	To respray front bumper, rhs front fender and bonnet.	\$ 2,200.00	\$ 1,650.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,452.00	\$ 3,452.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 9352 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		\$ 1,703.00	\$ 1,362.40
1	FRONT BUMPER	\$ 171.00	\$ 136.40
2	FRONT BUMPER CLOSING ELEMENT - LOWER CTR	\$ 67.00	\$ 52.96
3	FRONT BUMPER AIR GUIDE - RH	\$ 112.00	\$ 89.20
4	FRONT BUMPER GRILLE - RH	\$ 31.00	\$ 24.08
5	FRONT BUMPER GUIDE - RH	\$ 643.00	\$ 514.40
6	FRONT FENDER - RH	\$ 27.00	\$ 33.44
7	FRONT FENDER CLOSING ELEMENT - RH FRONT	\$ 29.00	
8	FRONT FENDER BRACKET - RH FRONT	\$ 42.00	
9	FRONT FENDER BRACKET - RH CENTER	\$ 100.00	\$ 79.44
10	FRONT FENDER BRACE - RH	\$ 61.00	\$ 48.48
11	FRONT WHEEL SPOILER - RH	\$ 29.00	
12	FRONT WHEEL SPOILER - RH LOWER	\$ 45.00	\$ 33.08
13	FRONT FENDER STONE CHIP GUARD - RH	\$ 202.00	\$ 161.60
14	FRONT WHEEL HOUSING LINER - RH	\$ 76.00	
15	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 19.00	\$ 14.64
16	HEADLIGHT TRIM - RH	\$ 24.00	\$ 18.88
17	FRONT FENDER TRIM - RH OUTER	\$ 7,861.00	\$ 6,288.80
18	LED HEADLIGHT - RH	\$ 2,001.00	
19	BONNET	\$ 46.00	
20	BONNET IMPACT PROTECTION - LH/RH	2 \$	
	SUB-TOTAL SPARE PARTS	\$ 13,289.00	\$ 8,858.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 9352 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 8,858.40
21	BONNET IMPACT PROTECTION - CENTER	\$ 23.00	
22	A/C STICKER	\$ 10.00	
23	SUNDRIES	\$ 300.00	\$ 13.44
	TOTAL SPARE PARTS	\$ 13,622.00	\$ 8,871.84
	TOTAL LABOUR CHARGES	\$ 5,452.00	\$ 3,452.00
	GRAND TOTAL	\$ 19,074.00	\$ 12,323.84

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLA 9352 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0929/2017/MAS

29 Dec 2017

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLA 9352 C, Audi A4 SEDAN 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SLA 9352 C**, claimant, **M\$. Lim Oon Ai**, please find the related document per attached.

1. A copy of the Original invoice no. 85011960 – S\$13,186.51
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLA 9352 C

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6366 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone: 6388 7223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
9828 1233

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INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85011960
Date: 28/12/2017
Order: SLA9352C
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLA9352C (V 29318) Regn Date: 22/03/2016 Mileage: 14536 WIP No.: 39250
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF416A036616 Engine: CVN 004366 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. ALIGN TO POSITION. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONN	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	ABW0941774A	HEADLIGHT	1.00	7861.00	6,288.80
X	ABW0821172A	WHEEL HOUS	1.00	202.00	161.60
X	ABW0853888A	SPOILER	1.00	60.60	48.48
X	ABW0821106A	FENDER	1.00	643.00	514.40
X	ABW0807065C GRU	COVER	1.00	1703.00	1,362.40
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre

281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408693
Telephone 6388 2323

Customer Service

Service Appointment 6366 2323
Hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

Page 2 11:29

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85011960
Date : 28/12/2017
Order : SLA9352C
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLA9352C (V 29318) Regn Date: 22/03/2016 Mileage: 14536 WIP No.: 39250
Model: AA SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41GA036616 Engine: CVN 004366 Dept: U
USB No.:
You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
X	ABW0807611	PLATE	1.00	170.50	136.40
X	ABW0807284	GUIDE	1.00	30.10	24.08
X	ABW0821092	PLATE	1.00	41.80	33.44
X	ABW0821136C	SUPPORT	1.00	99.30	79.44
X	ABW0121764	AIR DUCT	1.00	66.20	52.96
X	ABW0823746	COVER	1.00	18.30	14.64
X	ABW0853824A 9B9	STONEGUARD	1.00	42.10	33.68
X	ABW0807682B 9B9	GRILLE	1.00	111.50	89.20
X	ABW0820582B	COVER	1.00	23.60	18.88
X	AN 0161857	POP-RIVET	6.00	2.80	13.44

Parts 8,871.84
Labour 0.00
Sublet 3,452.00
Menus 0.00
Lubricant 0.00

Sub-Total 12,323.84
7% GST 862.67
Grand Total 13,186.51



28/12

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLA 9352 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0929/2017/GW
13 November 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF41GA036616
Vehicle Regn No. : SLA 9352 C
Vehicle Mileage : 14536KM
Vehicle Owner : Lim Oon Ai
Certificate No. : 2100455082-01000
Policy Excess : -
Accident Date : 20/09/2017
Place : BLK 522 Serangoon North Ave 4 Open Carpark
Repair Cost : \$ 13,186.51
WIP No. : 39250
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

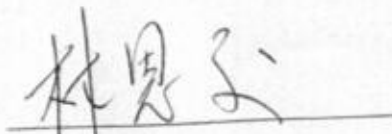
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

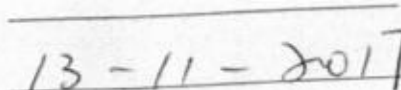
I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :





...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	27 Sep 2017		28 Sep 2017 09:45 Edit Adj Rpt	S\$12,323.84 Edit Estimates	S\$12,323.84 View Rpt	<div style="border: 1px solid black; padding: 2px;"> Pending for Survey Report Cancel Case </div>

Main

Reference

Claim Details

Documents

Show All

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	LIM OON AI, ID: S0912909Z, Tel: +6598259336, Email: NOEMAIL	Date of Loss:	20/09/2017 21:00 - :59
Vehicle Reg. No.:	SLA9352C	Policy/Cover Note No.:	2100455082-01000 (Comprehensive)
Claim Type:	OD / 3279102189SG	Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/10/2017]		
Driver/Custodian:	LIM OON AI (73 / Female), NRIC: S0912909Z, Tel: +6598259336		

[View All](#)
[Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (02/10/2017): Alert - Adj Mandate Approved (S\$14119.00) - SLA9352C - Claim Handler: Chan, Kian...
- AIG_SG (29/09/2017): Alert - Adj Mandate Maintained - SLA9352C - Claim Handler: Chan, Kian Meng
- AIG_SG (28/09/2017): SLA9352C / OD / 20/09/2017 / Coverage & Excess update


















ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

*SLA9352C (3279102189SG)
OD
Sep 20 2017 9:00PM
[LIM OON AI]
Premium Automobiles Pte Ltd

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docvi... 9/1/2018

Linked Accident Report Documents

			View View in Browser		
Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/09/17 14:50	Accident Statement	 Load HTML	<input checked="" type="checkbox"/>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/09/17 14:28	Police Report	 Load JPG	<input checked="" type="checkbox"/>	
2	22/09/17 14:28	Police Report	 Load JPG	<input checked="" type="checkbox"/>	
3	22/09/17 14:28	Police Report	 Load JPG	<input checked="" type="checkbox"/>	
4	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
5	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
6	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
7	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
8	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
9	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
10	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
11	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
12	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
13	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
14	22/09/17 14:34	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	22/09/17 14:27	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>	
2	22/09/17 14:27	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

Reset Save Print
<p>DOCUMENTS CHECKLIST</p> <p>There are no document checklists configured.</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> </div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>

Adjuster Report

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120Our File No: CC3/AIG17018583/AQBS2
Date: 09/01/2018

REFERENCE

Insured/Claimant: LIM OON AI Policy No: 2100455082-01000 Claim No: 3279102189SG
Date of Loss: 20/09/2017 Nature of Claim: OD

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLA9352C	Engine No:	CVN004366
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No:	WAUZZZF41GA036616
Reg. Date:	22/03/2016 (Man. Year: 2016)	Odometer:	13480 km
Colour:	Black		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$102,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

	Repairer's	Adjuster's	Difference	Diff %
COST OF CLAIMS				
Parts	13,628.44	8,871.84	4,756.60	34.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,452.00	3,452.00	2,000.00	36.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,080.44	12,323.84	6,756.60	35.41
+ GST 7.00/7.00% (S\$)	1,335.63	862.67	472.96	35.41
Nett Amount (S\$)	20,416.07	13,186.51	7,229.56	35.41

INSPECTION

Date of Assignment:	28/09/2017	Inspected At:	Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1 Singapore 408699
Date Inspected:	27/09/2017		

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Recommended Parts				Condition	Repairer's	Amount
No.	Qty	Part No.	Particulars			
1	1		*FRONT BUMPER	Deformed	1,703.00 FS	*1,362.40 FS
2	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CTR	Necessary	171.00 FS	*136.40 FS
3	1		*FRONT BUMPER AIR GUIDE-RH	Necessary	67.00 FS	*52.96 FS
4	1		*FRONT BUMPER GRILLE-RH	Cut	112.00 FS	*89.20 FS
5	1		*FRONT BUMPER GUIDE-RH	Damaged	31.00 FS	*24.08 FS
6	1		*FRONT FENDER-RH	Dented	643.00 FS	*514.40 FS
7	1		*FRONT FENDER CLOSING ELEMENT-RH FRONT	Necessary	33.44 FS	*33.44 FS
8	1		*FRONT FENDER BRACKET-RH FRONT	Not Necessary	29.00 FS	*- FS
9	1		*FRONT FENDER BRACKET-RH CENTER	Not Necessary	42.00 FS	*- FS
10	1		*FRONT FENDER BRACE-RH	Bent	100.00 FS	*79.44 FS
11	1		*FRONT WHEEL SPOILER-RH	Damaged	61.00 FS	*48.48 FS
12	1		*FRONT WHEEL SPOILER-RH LOWER	Not Necessary	29.00 FS	*- FS
13	1		*FRONT FENDER STONE CHIP GUARD-RH	Necessary	45.00 FS	*33.68 FS
14	1		*FRONT WHEEL HOUSING LINER-RH	Torn	202.00 FS	*161.60 FS
15	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	76.00 FS	*- FS
16	1		*HEADLIGHT TRIM-RH	Necessary	19.00 FS	*14.64 FS
17	1		*FRONT FENDER TRIM-RH OUTER	Necessary	24.00 FS	*18.88 FS
18	1		*LED HEADLIGHT-RH	Cut	7,861.00 FS	*6,288.80 FS
19	1		*BONNET	Repair	2,001.00 FS	*- FS
20	2		*BONNET IMPACT PROTECTION-LH/RH	Not Necessary	46.00 FS	*- FS
21	1		*BONNET IMPACT PROTECTION-CENTER	Not Necessary	23.00 FS	*- FS
22	1		*A/C STICKER	Not Necessary	10.00 FS	*- FS
23	1		*SUNDRIES	Necessary	300.00 FS	*13.44 FS
				Total Parts (\$\$)	13,628.44	8,871.84

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Adjuster Report

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARDNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER,BONNET AND RHS HEADLIGHT.ALIGN TO POSITION.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,700.00	1,250.00
3	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER AND BONNET	New	2,200.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,452.00	3,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >