

T & C AUTOMOTIVE

Address : No. 1 Kaki Bukit Avenue 6, #01-68 Autobay Singapore 417883
Mobile no.: 90075148 E Mail : automotive0171@gmail.com

Your Ref: GBB8585S
Our Ref: SJG7189M

20 September 2019

To : QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn : Motor Claim Department

Dear Sir,

ACCIDENT ON 22.09.2017 ALONG UPPER PAYA LEBAR ROAD TO PAYA LEBAR ROAD @ 0905HRS INVOLVING MOTOR VEHICLES NO. SJG7189M AND GBB8585S

We act for K&G Enterprise Co, the owner of motor vehicle SJG7189M involved in the captioned accident.

We are instructed by our client to claim damages against your insured in connection with the road traffic accident on **22 SEPTEMBER 2017 at about 0905HRS along UPPER PAYA LEBAR ROAD TO PAYA LEBAR ROAD** involving motor vehicle no. **SJG7189M** and **GBB 8585S** driven by your insured at the material time.

The accident was caused by your insured's negligence in driving and/or management of your insured's vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows;

1. Cost of repairs	\$ 4,600.00
2. Loss of use (5 days @ \$120 per day)	\$ 600.00
	<u>\$ 5,200.00</u>

Please refer to the final repair bill enclosed for your further action.

Thank you.

Yours faithfully,



T & C Automotive



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE17018436/Apb3

11 DECEMBER 2017

SIMPLEX (PTE) LTD
33 GUL DRIVE
SINGAPORE 629481
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 8585S & SJG 7189M ALONG/AT UPPER PAYA
LEBAR ROAD - UNDERPASS ON 22/09/2017**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG (Ms)
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT


I/We, K & G Enterprise Co ("the third party claimant") of BLK 273A Punggol Regalia, #13-860 Punggol Place Singapore 821273 (address), owner of SJG7189M (vehicle no.) hereby authorize T & C Automotive ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJG7189M that was damaged pursuant to the accident which occurred on 22nd September 2017 (date) along Upper Paya Lebar Road to Paya Lebar Road (location) involving vehicle no/s GBB8585S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22nd (day) of September (month) 2017 (year)




Signed by "the third party claimant"
(with chop if applicable)

T&C AUTOMOTIVE
No. 1 Kaki Bukit Avenue 8
#01-71 Autobay, Singapore 417883
Tel: 9007 5148 Fax: 6556 0801


Signed by "the workshop"
(with chop)

DISCHARGE VOUCHER

Without Prejudice
Save As to CostsYour Reference : SJG 7189M
Our Reference : VC010734

I/We, **K & G ENTERPRISE CO** do hereby acknowledge the sum of Singapore Dollars: **FIVE THOUSAND ONLY (S\$5,000.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**SIMPLEX (PTE) LTD**', over damage to my/our vehicle **SJG 7189M** from an accident involving **GBB 8585S** at/along **UPPER PAYA LEBAR RD TO PAYA LEBAR RD**, which occurred on **22/09/2017** at about **09:05hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**SIMPLEX (PTE) LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 22nd of (month) March (year) 2020

Signature

Claimant's Name

FIN/NRIC No.

Address



Company stamp if applicable

Witness's Signature

Witness's Name

FIN/NRIC No.

Address

T&C AUTOMOTIVE

No. 1 Kaki Bukit Avenue 6

#01-71 Autobay, Singapore 417883

Tel: 9007 5148 Fax: 6556 0801

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6534 5356

T & C AUTOMOTIVE

Address : No. 1 Kaki Bukit Avenue 6, #01-68 Autobay Singapore 417883
Mobile no.: 90075148 E Mail : automotive0171@gmail.com

FINAL REPAIR BILL

M/s : K&G Enterprise Co

Vehicle No. : SJG7189M
Vehicle Model : Mazda 3 SP
Date : 20/09/2019

Claim type : Third party

Date of accident : 22/09/2017 09:05hrs

Being lump sum repair as per recommendation

S\$ 4,600.00

Loss of use 5 days @ \$120 per day

S\$ 600.00

S\$ 5,200.00

SINGAPORE DOLLARS FIVE THOUSAND TWO HUNDRED ONLY

Jia Le (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 15 November 2019 11:29 AM
To: Jia Le (LKK Auto); Syaheeda Nacah Binte Mohamed Othman
Cc: Jenny Toh
Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017 ***LKK REF:CC4/QBE17018436/Apb3

Our ref:

Hi Jia le

Kindly proceed as per advise.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 15 November 2019 10:24 AM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017 ***LKK REF:CC4/QBE17018436/Apb3

Dear Sirs/Madam,

We refer to the below email dated on 09/10/19.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 9 October 2019 1:53 PM

To: Janice Goh Siew Geok; Jenny Toh

Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017 ***LKK REF:CC4/QBE17018436/Apb3

Your ref : **VC010734**

Our ref : CC4/QBE17018436/Ddb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB 8585S(OI) & SJG 7189M(TP) ON 22/09/2017

We refer to the above matter.

It is head to rear collision. Liability is not in our driver's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "T & C AUTOMOTIVE" at \$5,000.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$15,779.24	\$ 4,600.00
2. Loss of Use (5days x \$120)	\$ 600.00	\$ 400.00 (5days x \$80)
Total	\$16,379.24	<u>\$ 5,000.00</u>

**05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 14 December 2017 12:44 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017 ***LKK REF:CC4/QBE17018436/Apb3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJG 7189M at M/s T & C AUTOMOTIVE.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Wednesday, 15 November, 2017 10:15 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017 ***LKK REF:CC4/QBE17018436/Apb3

Dear Shu Pei,

Please see attached report.

Our claim ref: VC010734

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 13 November, 2017 4:55 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017 ***LKK REF:CC4/QBE17018436/Apb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJG 7189M at M/s T & C Automotive.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 25 September, 2017 1:43 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017

Dear Syaheeda Othman,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Monday, 25 September, 2017 1:26 PM

To: assignments <assignments@lkkauto.com>

Subject: NEW ASSIGNMENT : ACCIDENT INVOLVING GBB8585S AND SJG7189M ON 22/09/2017

Importance: High

Dear LKK,

New Assignment .

Please proceed TP Direct settlement.

TP workshop agree to withdraw from lawyer.

YSK AUTO WORKSHOP

No. 1 Kaki Bukit Ave 6

#01-71 AutoBay, Singapore 417883

Tel: 9640 2541 Fax: 6556 0801

Email: dannyskyeo@gmail.com

Kindly contact **AH CHAI : 9007 5148**

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

OID: +6477 1130 Fax +6533 3270

Email: syaheeda.othman@qbe.com

Visit us on the web at www.qbe.com.sg

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