

metingen

REF: C93 /msb17010452 /Gvb-1

Special Instruction:

ASSIGNMENT (Office)

US: \$ 9000.00

From (Person): Irene Tan of Msch Date/Time: 21 09 2017

Estimated Cost: _____ Bill to: _____

Third Parties:

Claimant:

Surveyor: Sincere Appraisal

Workshop: Power Auto

OD/TP Re-inspection) / Evaluation

To Inspect Vehicle No: SJE 9568A Insured: SGI 545Z

at Workshop m/s Power Auto Tel: 011-26101212

of Blk 302 Bedok Ind Park E #01-2026

Policy No: _____ Claim No: SAP 2017386 / CAT

Sum Insured: _____ Excess: _____

Make of Veh: _____
(Client's Record) _____ D.O.A. 28052017

(Client's Record) _____ D.O.A. _____ 2005/017

27.08.2017 (Wednesday) @ 10am

H.O.D. Endorsement/Date: Donof Finalize

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT _____

Date/Time: _____ Confirmed with _____ Final Fig _____, ____ days (Red \$ ____ / ____%; Original 12 days)

Date/Time: _____ Submit Final Fig _____, _____ days (Red \$ _____ / _____ %; Original _____ days)

Date/Time	Action/Instruction
	<p>SJE 9568A - CS3/MSG17010452/Gbm2</p> <p>SG1 545L - AS/MSG170105A/Gch3er</p> <p>DAF- J80517</p> <p>DAF- J80517</p>
26092017	Received call from MSG (Joseph) cancel appointment RE.
11-09-2018	Email to Irene Tan temporarily close this file
11-09-2018 554pm	Received email from Irene Tan, they have settle the claim and close file. <i>Close 11/9/18</i>

Para(1) : Parts found not replaced (To highlight *R* or *UB*, *LR*, *Etc*)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Basic & Add

Transport

Photos

Others

Total

Date: _____

1) Date/Time _____ File Pass to _____

2) Date/Time _____ File Return to _____

3) Date/Time _____ File Pass to _____

4) Date/Time _____ File Return to _____

5) Date/Time _____ File Pass to _____

6) Date/Time _____ File Return to _____

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Tuesday, 11 September, 2018 5:54 PM
To: Catherine Chong (LKK Auto)
Cc: 'assignments'
Subject: Re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Catherine,

We refer to your email as below.

We have settled the claim and closed our file. Please do likewise too.

Best Regards

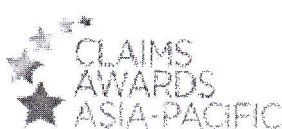
Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 11 September, 2018 3:06 PM

To: Irene Tan <irene_tan@sg.msig-asia.com>

Cc: 'assignments' <assignments@lkkauto.com>

Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Irene,

We refer to the above-mentioned and your email dated on 21/09/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this vehicle SJE 9568A.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 September, 2018 3:06 PM
To: 'Irene Tan'
Cc: 'assignments'
Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Irene,

We refer to the above-mentioned and your email dated on 21/09/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this vehicle SJE 9568A.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 21 September, 2017 4:00 PM
To: 'Irene Tan' <irene_tan@sg.msig-asia.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Irene,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]
Sent: Thursday, 21 September, 2017 3:56 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT
Importance: High

Dear Catherine,

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Thursday, 21 September, 2017 3:07 PM
To: bonnie kwok; Veron Chen (LKKAuto); Shiau Chan (LKKAuto); assignments
Cc: Admin-D (LKKAuto)
Subject: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Importance: High

URGENT

Dear Veron,

We refer to your PRI report dated 15.6.17 on the subject car.

Please see email below and revert with your confirmation that your surveyor is able to attend to the re-survey arranged on 27.9.17 @10am at the premises of M/s. Power Auto Car Services.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: bonnie kwok [mailto:litigation@bonniekwok.com]
Sent: Thursday, 21 September, 2017 2:45 PM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Subject: Re: Your ref: BK.17939.17.st; Our claim no.: SAP207786/CAT

Dear Irene,

We refer to your email dated 19 September 2017.

Kindly have your surveyor attend at Block 3012 Bedok Industrial Park E #01-2026 Singapore 489978 on 27 September 2017 at 10.00 a.m. for the re-survey of our client's vehicle.

Kindly ensure that your surveyor attends punctually.

Kindly let us know which surveyor you have appointed so that we may inform our client accordingly.

Please let us have your offer of settlement as soon as possible.

Regards,

June

On 19 September 2017 at 16:14, Irene Tan <irene_tan@sg.msig-asia.com> wrote:

WITHOUT PREJUDICE

Dear June,

We refer to your letter dated 28.6.17.

We would like to have your client's car physically resurveyed. Please arrange and revert on the date and time for the resurvey at M/s. Power Auto Car Services.

Best Regards

Irene Tan