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Surveyor: Singre Appli Workshop: No. SJE 9558A Insured: S61.51152 To Inspect Vehicle No. SJE 9558A Insured: SAC SJE 9578A Insured: SAC SJE 9	Estimated Cost:	Bill to:	
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Action/Instruction Step 1016 Claim No: SAP altitle CAT Sum Insured:	To Inspect Vehicle No:	SIE 9568A Insured SGL	51157
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Claim No: SAP 307436 / CAT Sum Insured: Sum Insured: Sum Insured: D.O.A. 28 05 DDT THOD. Excanominate Person Contacted: D.O.A. 28 05 DDT Date/Time: Person Contacted: Person Contacted: Person Contacted: Vehicle IN / OUT Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 20. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %; Original 12. Date/Time: Submit Final Fig. days (Red \$ / %	of $blk 30$	11) Bedok Ind Park E #01-2026	
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THE REHIN II)	5) Date/Time	File Pass to 6) Date/Time	File Return to

Catherine Chong (LKK Auto)

From:

Irene Tan <irene_tan@sg.msig-asia.com>

Sent:

Tuesday, 11 September, 2018 5:54 PM

To:

Catherine Chong (LKK Auto)

Cc:

'assignments'

Subject:

Re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Catherine,

We refer to your email as below.

We have settled the claim and closed our file. Please do likewise too.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com





Insurer Claims Team of the Year 2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 11 September, 2018 3:06 PM To: Irene Tan <irene_tan@sg.msig-asia.com> Cc: 'assignments' <assignments@lkkauto.com>

Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Irene,

We refer to the above-mentioned and your email dated on 21/09/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this vehicle SJE 9568A.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Catherine Chong (LKK Auto)

From:

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent:

Tuesday, 11 September, 2018 3:06 PM

To:

'Irene Tan'

Cc:

'assignments'

Subject:

RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.:

SAP207786/CAT

Dear Irene,

We refer to the above-mentioned and your email dated on 21/09/2017.

We regret to inform you that we are unable to arrange an appointment to conduct a physical re-inspection on this vehicle SJE 9568A.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 21 September, 2017 4:00 PM To: 'Irene Tan' <irene_tan@sg.msig-asia.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Dear Irene,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan [mailto:irene tan@sg.msig-asia.com]

Sent: Thursday, 21 September, 2017 3:56 PM

To: Catherine Chong (LKK Auto) admin-d@lkkauto.com>

Cc: 'assignments' < assignments@lkkauto.com >; 'SUR' < sur@lkkauto.com >

Subject: RE: Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.: SAP207786/CAT

Importance: High

Dear Catherine,

Catherine Chong (LKK Auto)

From:

Irene Tan <irene_tan@sg.msig-asia.com>

Sent:

Thursday, 21 September, 2017 3:07 PM

To:

bonnie kwok; Veron Chen (LKKAuto); Shiau Chan (LKKAuto); assignments

Cc:

Admin-D (LKKAuto)

Subject:

Please instruct your surveyor to attend re-inspection of SJE9568A; Our claim no.:

SAP207786/CAT

Importance:

High

URGENT

Dear Veron,

We refer to your PRI report dated 15.6.17 on the subject car.

Please see email below and revert with your confirmation that your surveyor is able to attend to the re-survey arranged on 27.9.17 @10am at the premises of M/s. Power Auto Car Services.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Thursday, 21 September, 2017 2:45 PM To: Irene Tan <irene_tan@sg.msig-asia.com>

Subject: Re: Your ref: BK.17939.17.st; Our claim no.: SAP207786/CAT

Dear Irene,

We refer to your email dated 19 September 2017.

Kindly have your surveyor attend at Bl September 2017 at 10.00 a.m. for the re			#01-2026 Sing	apore 489978 on 2	27
Kindly ensure that your surveyor attend	ds punctually.				
Kindly let us know which surveyor y	ou have appointed	d sọ that we ma	ay inform our o	client accordingl	<u>y.</u>
Please let us have your offer of settlem	ent as soon as poss	ible.			
Regards,	e .				
June	,				
On 19 September 2017 at 16:14, Irene	Tan < irene_tan@se	g.msig-asia.com	<u>ı</u> > wrote:		
	WITHOUT PR	EJUDICE			
Dear June,					
W - C 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1					
We refer to your letter dated 28.6.17.		**			
We would like to have your client's catime for the resurvey at M/s. Power A	ar physically resurv uto Car Services.	veyed. Please ar	range and rever	t on the date and	
		*			
Best Regards					
Irene Tan					