TP Claims against NTUC Income: Follow-Through Survey

Date: 07/03/2018

S/No Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1 MT/0982884- 002	SMRT AUTOMOTIVE	SHB 1554G	GBF 8697G	17/02/2018	9:40	\$	\$
2 MT/0982845-002	SMRT AUTOMOTIVE	SHF 74K	X8268 SIS	15/02/2018	23:40	\$ 6,339.74	\$
3 MT/0985155-001	SMRT AUTOMOTIVE	SMB 1414T	SGZ 5400B	06/11/2017	23:52	\$ 1,758.00	Ş
4 MT/0901189-001	SMRT AUTOMOTIVE	SMB 237U	SGZ 2829T	15/05/2017	19:00	\$ 976.00	\$
5 MT/0982495-002	SMRT AUTOMOTIVE	SHD 6304T	SGJ 8622S	08/02/2018	16:40	\$ 2,121.00	\$ 350.00
6 MT/0981868-002	SMRT AUTOMOTIVE	SHD 6454T	SKG 4629T	09/02/2018	14:30	\$ 2,968.00	\$ 1,
7 MT/0985159-001	COMFORT	SH 8764J	FH9765D	24/02/2018	7:30	\$ 6,563.72	\$ 2,800.00



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





#05-		AD UNION HOUSESINGAPORE	Date:	21-09-2017	
189	000		Code:	INC4	
1.		Policy Particulars	:- THIR	D PARTY CLAIM	
	Insured Veh.	SGZ 2829T	Veh. Ir	spected	SMB 237U
	Policy No.	5073450731	Cover	age (\$)	0.00
	Claim No.		Exces	s (\$)	0.00
	Assign From		Assigi	n Date	19/09/2017
2.		Vehicle Parti	culars 8	Condition	
	Make & Model		c.c		0
	Engine No.	HIDDEN	Year o	f Reg.	, , , , , , , , , , , , , , , , , , ,
	Chassis No.		Colou	•	· · · · · · · · · · · · · · · · · · ·
•	Odometer	-	Steeri	ng	
	Brakes		Modifi	cation	
	General			,	
		Conditi	ons of	yres 🔻 🕒 😩	However keeps to be Wildows Edve.
3.		Official	0110 01	, , , , , , , , , , , , , , , , , , ,	
3.		Size	Make		Balance
3.	R/H Front Tyre				1 0 K
3.	L/H Front Tyre				Balance
3.	-				Balance mm
3.	L/H Front Tyre				Balance mm mm
	L/H Front Tyre R/H Rear Tyre	Size	Make	mages	Balance mm mm mm
	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre	Size	Make		Balance mm mm mm
	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre	Size	Make on of Da	mages,	Balance mm mm mm mm
7.	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre	Size	Make on of Da	mages,	Balance mm mm mm mm
1.	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre	Size Description Genera	Make on of Da Inform	mages,	Balance mm mm mm mm

èBao Tech	Tu at N			Gene	ralClaim
Helio, NAC_PAYA_UBI_80	0601		· Change	e Language	
My Desktop	Policy Query		••	onunge Passwor	d · Log Out
Notice of Loss	Policy No. Vehicle No.(For Motor)	SGZ2829T	Date of Accident	15/05/2016 10:31	
			Search		
	Select Policy No.	Policyholder Policyholder Name NRIC	Product Cover Type Vehic No.	le Insured Commence Object Date	Expiry Date
	5073450731	NEO BENG HONG 56815589D	GPC drivo CLASSIC SGZ282		23/10/2016
	••••		Continue		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Driving Experience

Mobile Number Fax Number Contact Number **EMail Address**

Gender

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	16/05/2016 14:57
Date Of Accident	15/05/2016 19:00
Exact Location Of Accident	BT BATOK WEST AVE 5 / SLIP ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SMB237U
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-88888888
Vehicle Particulars	
Manufacturer	MAN
Model	BUS
Exact Purpose for which vehicle was being used a time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-IIO27592MFBP
Cover Note Number	
Driver	
Name of Driver	TAN WEI SENG
Passport No/FIN	G7056693T
Date Of Birth	14/05/1981
Occupation	OUTDOOR
Date Of Driving Pass	02/11/2015

0 YEAR AND 6 MONTH

MALE

NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION- HEAD TO SIDE

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

Was there any video captured by Car Camera?

YES

Number of Passengers (Including Driver)

25

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO GIA

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGZ2829T

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

JIE JINKE

NRIC/Passport Number

S9248196D

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

SKETCH PLAN

IMPORTANT NOTICE

- This Formmust be completed by the Policyholder and/or the Authorised Driver. Peese report correctly the details of the accident to speed up the claims process.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any will dimistepresentation or withholding of material facts may
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance. allow insurance companies to <u>repudiate policy liability</u>.

Any false reporting may be referred to the Police for investigation.

report being made available aforesaid.

7. By the bidgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the The report will be forw arded by the insurers of the GA Records Nanagement Centre established by the General insurance Association
of Singapore (GA) for erchiving and that copies of this report will for a fee be made available upon application by interested parties.

8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknow ledge, agree and consent that :

(a) My insurer , my w ortshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect use, disclose and/or process my personal debiptersonal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and discloses and those of such Personal Information to all hasters (a) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers" in the historical by years/law films, the Mondary Authority of Singapore and any relevant government agency/authority (such as the colice), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investgations relating to the claims;

(ii) investigating the accident and/or my claims:

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(w) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); end/or

(v) complying with applicable law in administering, processing, handing and/or dealing with my claims.

(c) my Personal Information resystem by disclosed by any of the insurers and/or GIA to their third party service providers or agents (b) all insures(s) who have insured vehicle(s) involved in this accident and the insurers law yers/law firms, may/are permitted to collect, use, disclose and/or process my Parsonal Information for one or more of the above Purposes; and (callectively the "Purposes")

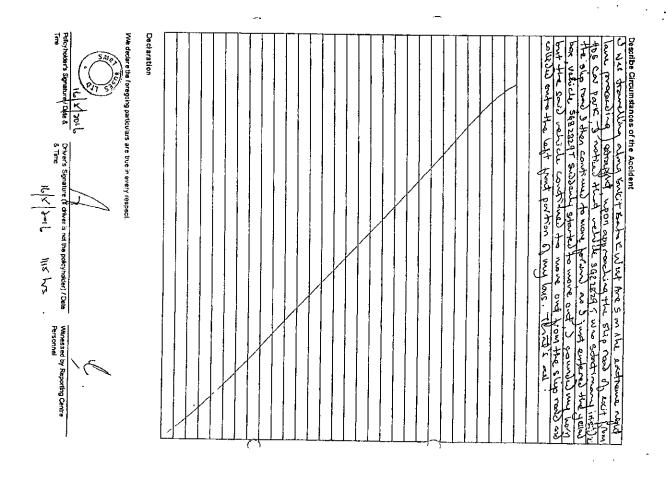
(including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes,

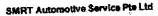
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Sketch Plan

Sketch Plan Pg. 2







60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 89882872

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SMB237U

Ref. No

BUS/05/16/7013

Reg. Date

20/01/2012

Vehicle Type

BUS-12M

Make

MAN

Model

MAN

Name of Driver

: Tan Wei Seng

Type of Accident

UNDERCARRIAGE

Date / Time of Accident

: 15/05/2016 07:00:00 PM

Accident Reported Date / Time: 16/05/2016 12:00:00 AM

Surveyor is Required?

: Yes

Survey by

IDAC

Vehicle is Towed Back?

Towed Back Date/Time

Replacement Vehicle Issued? :

Accident Repair Job Card No : 000024092118

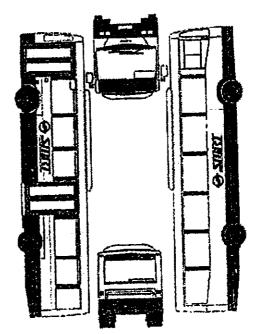
Special Instruction to ARC, if any

LEFT FRONT PORTION.

TP: SGZ2829T

Prepared Date

: 16/05/2016 05:12:17 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No: WMAA22ZZ8C7001245

Mileage

0

Work Shop :

Repair Completed Date / Time:

01/01/2000

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

530.00

265.00

Total Spray Painting Charges

446.00

324.00

Total Material Charges

0.00

0.00

Other Charges

0.00

-150.00

TOTAL

976.00

439,00

Lum Sum Total

1,000.00

450.00

No. of Repair Days

2.00

1.00 /

Prepared / Adjusted By

Sebastian Yeang

Arc / Surveyor Sing Off Date

Goh Kok Khoon : 19/09/2017 03:27:40 PM

19/09/2017 03:29:09 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 19/09/2017 01:25:37 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount :

Prepared Date:

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	530.00	265.00
Total Labour	530.00	265.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	446.00	324.00
Total Spray Painting & Panel Beating	446.00	324.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	0.00	-150.00
Total Other Costs	0.00	-150.00

Part 4 - Spare Parts / Material Usage

. Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
		T	OTAL MATERIALS	-						
	TOTAL MATERIALS(Discounted)							0.00	0.00	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Partion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	TC	TAL SUPPLEMENTARY MA	TERIA	ALS					

Page:

4



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







NTUC INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC17018175	5/Srbe2
73 BRAS BASAH ROA #05-01 NTUC TRADE 189556	ND UNION HOUSESINGAPORE	Date:	12-03-2018	
1.	Policy Particulars	Code		
Insured Veh.	SGZ 2829T	3 Jan 19 19 19 19 19 19 19 19 19 19 19 19 19	nspected	SMB 237U
	5073450731	+		0.00
Policy No.		+	age (\$)	0.00
Claim No.	MT/0901189-001	Exces	n Date	19/09/2017
Assign From				
2. 4	11122 33 333333 37 31	T	Condition &	40540
Make & Model	MAN NL320F	c.c		10518
Engine No.	HIDDEN	 	of Reg.	2012
Chassis No.	WMAA22ZZ8C7001245	Colou		MULTI COLOUR
Odometer	534314	Steeri		IN ORDER
Brakes	IN ORDER	Modifi	ication	NIL
General	FAIR	Sale The second with	and the second section of the second section of	Section (Control of the Control of t
3			Tyres 🤼 📜	
	Size	Make		Balance
R/H Front Tyre	275/70 R22.5	CONTI	NENTAL	6 mm
L/H Front Tyre	275/70 R22.5	CONTI	NENTAL	5 mm
R/H Rear Tyre	275/70 R22.5 (D)	CONTI	NENTAL	6/6 mm
L/H Rear Tyre	275/70 R22.5 (D)		NENTAL	6/6 mm
4.	Descripti	on of D	amages :	· Yaran wasan
THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT N/S	PORTION.	
DAMAGES SEE D	ETAILS.			
		Unförn	iation 💮 🕌	
DAMAGES SEE D 5. Accident Date	Genera	- Market Store Street	iation :	19/09/2017
	Genera	Inspe	ction Date	19/09/2017
5. Accident Date	Genera 15/05/2016	Inspects PTE L	ction Date	
Accident Date Survey held at	Genera 15/05/2016 SMRT AUTOMOTIVE SERVICE 60 WOODLANDS INDUSTRIAL	Inspects PARK E	ction Date TD 4 SINGAPORE 7577	05
Accident Date Survey held at 5a A)THE INSPECTION	Genera 15/05/2016 SMRT AUTOMOTIVE SERVICE 60 WOODLANDS INDUSTRIAL RON WAS CONDUCTED ON A"WIT	Inspects PTE L PARK E emarks	ction Date TD 4 SINGAPORE 7577 PREJUDICE" BASIS.	05
Accident Date Survey held at 5a. A)THE INSPECTION	Genera 15/05/2016 SMRT AUTOMOTIVE SERVICE 60 WOODLANDS INDUSTRIAL R ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W	Inspector PARK E EMARKS FHOUT PARK E	ction Date TD 4 SINGAPORE 7577 PREJUDICE" BASIS.	05 REPAIRS.



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 237U

Qty Description of Parts	Condition :	Estimate By Workshop (\$)	Our Adjusted (\$)
LABOUR			
TO REPAIR LH FRONT PORTION.		530.00	265.00
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		446.00	324.00
		976.00	589.00
GRAND TOTAL		976.00	589.00

RECOMMENDED C	OST OF LUMP SUM REPAIRS		3 450.00 3 3 3 3 3 3 3 3 3 3
(TO ITS PRE-ACCID	ENT CONDITION) (CONFIRMED))	

Report Ref No. NS/INC17018175/Srbe2

YEANG WAI KEEN

Automotive Assessor

K K L ALL CRIT/BET

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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