

REF:

CC3 / AL617017836 / Abez

ASS. REC. BY: Abrian Ling

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 21004065526-02000Claims No. 376658975286Sum Insured: \_\_\_\_\_ Excess: \$600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	I/O/S

Bal. or Market Value: 95K.

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 07 hrs days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SCY 767D Yr Regn: 2015, MarchType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: A3 Sedan c.c. 1395Colour: White A/C: Insured / Std / NI / NASp. Reading: 38819 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAFU 2228U3F1032135Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 15/09/17Survey held at PremiumDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OPALG.</u>
	<u>SCY 767D</u> X
<u>18/9/17</u>	<u>sent preli through network</u>
<u>20/9/17</u>	<u>Mandate approve; sent to w/s authorize repair &amp; excess</u>
	<u>confirm \$10,138.08, 7 days</u>
	<u>Red: \$9504.92, 48%</u>

Date/Time, File Pass to?

☐ : Preli. Report1) typist☒ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 7Resurvey No. of Trip: 1Survey Fee: 200

Transportation: \_\_\_\_\_

S + RS, SI

Photos 10

Others \_\_\_\_\_

TOTAL 210Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)Report Format: ODLump Sum / I.B.I. (\$) 10,138.92




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17017856/Arb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 15-09-2017	
		Code : AIG	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SCY 767D
Policy No.	2100406526	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/09/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Engine No.	HIDDEN	Accident Date	13/09/2017
		Inspection Date	15/09/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
<b>5a. Remarks</b>			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 18 Sep 2017

## Preliminary Advice

Vehicle No	: SCY767D	Accident Date	: 13/09/2017
Make	: AUDI A3	Policy No.	: 2100406526-02000
Assignment Date	: 15/09/2017	Excess	: S\$0.00
Date of Inspection	: 15/09/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,638.00
Revised Amount	:S\$	6,712.00
Check Items (Estimated)	:S\$	1,347.00
Total	:S\$	8,059.00

Lump Sum Repair	:S\$	
-----------------	------	--

### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	59,938.00
Salvage Value	:S\$	
Margin for Repair	:S\$	35,062.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Print Received Message

This mail is associated with :

**\*SCY767D (3766589752SG)**

OD

Sep 13 2017 7:10AM

[LIM CHOON WEE]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 19/09/2017 11:04 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6712.00) - SCY767D - Claim Handler: Chan, Kian Meng

Approved:6712.00:Re-inspection to be done for damage check and supplementary items / labour.

## Print Received Message

This mail is associated with :

**\*SCY767D (3766589752SG)**

OD

Sep 13 2017 7:10AM

[LIM CHOON WEE]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 18/09/2017 16:51 PM.  
**To** LKK\_HQ  
**Subject** SCY767D / OD / 13/09/2017 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you  
Chan, Kian Meng

## Janice Lee (LKKAuto)

---

**From:** Janice Lee (LKKAuto)  
**Sent:** Wednesday, September 20, 2017 7:33 PM  
**To:** 'Claims Department'  
**Cc:** SUR  
**Subject:** RE: SCY 767 D Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SCY 767D (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Janice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Department [mailto:claims@premiumauto.com.sg]

**Sent:** Monday, September 18, 2017 10:56 PM

**To:** SUR <sur@lkkauto.com>

**Cc:** 'Claims' <claims@premiumauto.com.sg>

**Subject:** RE: SCY 767 D Own Damage Claims

Dear all,

Kindly advise on the approval for this vehicle.

Many thanks!

Best regards,

Claims Advisor

Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Chan, Kian Meng

Date: 09 Mar 2018

## **Preliminary Advice**

Vehicle No	: SCY767D	Accident Date	: 13/09/2017
Make	: AUDI A3	Policy No.	: 2100406526-02000
Assignment Date	: 15/09/2017	Excess	: S\$600.00
Date of Inspection	: 15/09/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

### **Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,688.00	(Include Supplementary \$4,050.00)
Revised Amount	:S\$	10,183.08	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	10,183.08	
Lump Sum Repair	:S\$		

### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	59,938.00
Salvage Value	:S\$	
Margin for Repair	:S\$	35,062.00

### **Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
 Owner ID: 7859J

**Vehicle Details**

Vehicle No.: SCY767D  
 Vehicle to be Exported: No  
 Intended De-registration Date: 18 Sep 2017  
 Vehicle Make: AUDI  
 Vehicle Model: A3 SEDAN 1.4 TFSI AMBIENTE MY 15  
 Primary Colour: White  
 Manufacturing Year: 2014  
 Engine No.: CZC205525  
 Chassis No.: WAUZZZ8V3F1032135  
 Maximum Power Output: 92.0 kW (123 bhp)  
 Open Market Value: \$27,199.00  
 Original Registration Date: 25 Mar 2015  
 First Registration Date: 25 Mar 2015  
 Transfer Count: 0  
 Actual ARF Paid: \$15,079.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 24 Mar 2025  
 PARF Rebate Amount: \$11,309.00

**Intended COE Rebate Details**

COE Expiry Date: 24 Mar 2025  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 10  
 QP Paid: \$64,700.00  
 COE Rebate Amount: \$48,629.00  
**Total Rebate Amount: \$59,938.00**

The information contained herein is correct as at 18 Sep 2017

OK

Land Transport  Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.  
 Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.  
 Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution  
 Copyright © 2017 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#) | [Rate this e-Service](#)  
 Last updated on 27 Aug 2017 at 01:09 AM



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/09/2017 11:00
Date Of Accident	13/09/2017 07:10
Exact Location Of Accident	TAMPINES ST 81 IN FRONT OF BLK 822 AFT ZEBRA CROS
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCY767D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM CHOON WEE
NRIC No	S7037859J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96238918
Alternative Phone No	OFFICE-96238918

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100406526-02000
Cover Note Number	

### Driver

Name of Driver	LIM CHOON WEE
NRIC No	S7037859J
Date Of Birth	25/10/1970
Occupation	INDOOR
Date Of Driving Pass	07/11/1991
Driving Experience	25 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96238918
Fax Number	
Contact Number	OFFICE-96238918
Email Address	NOEMAIL

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time



Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



A = SCY 7670

B = SGJ 8808 Z

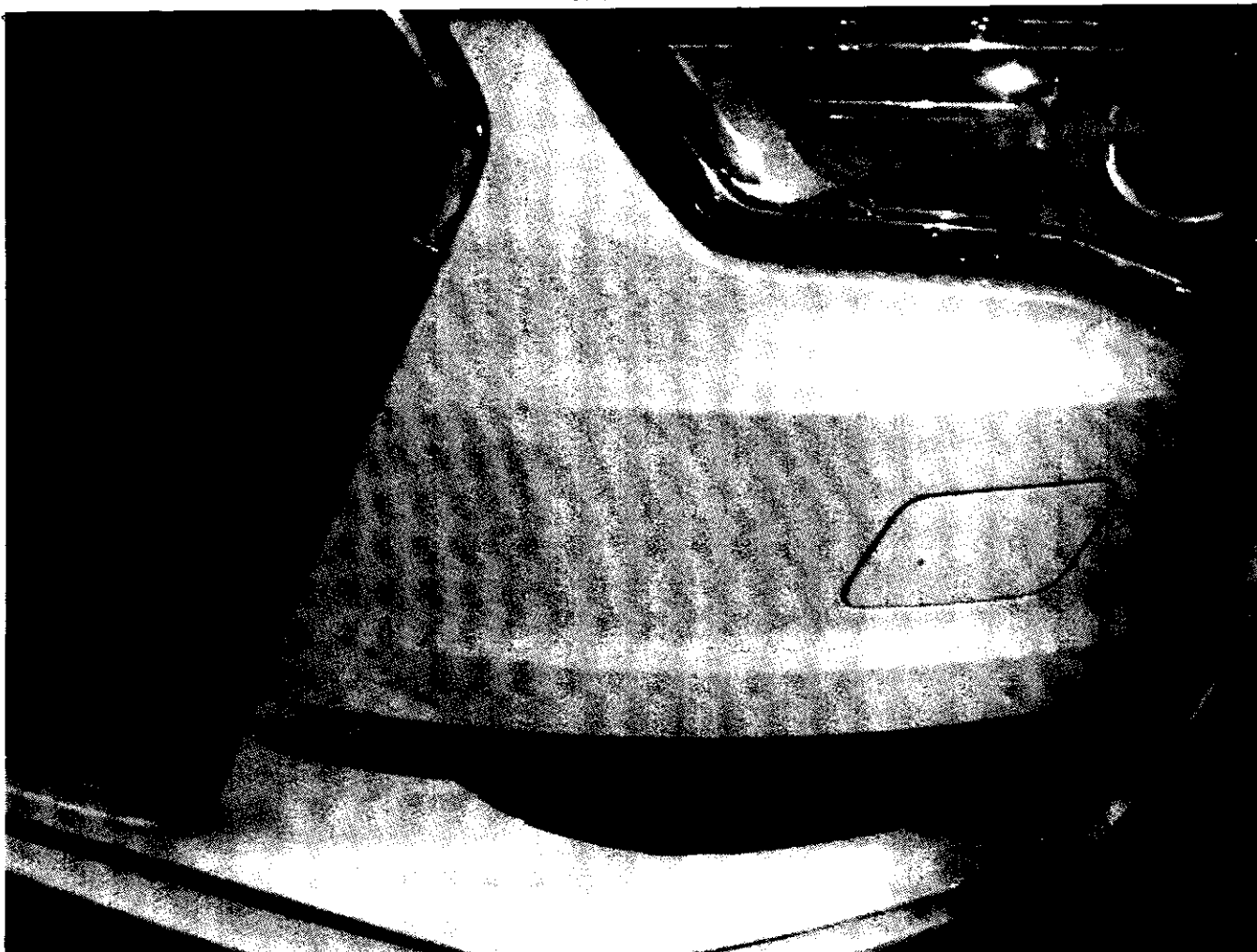
Accident Photo



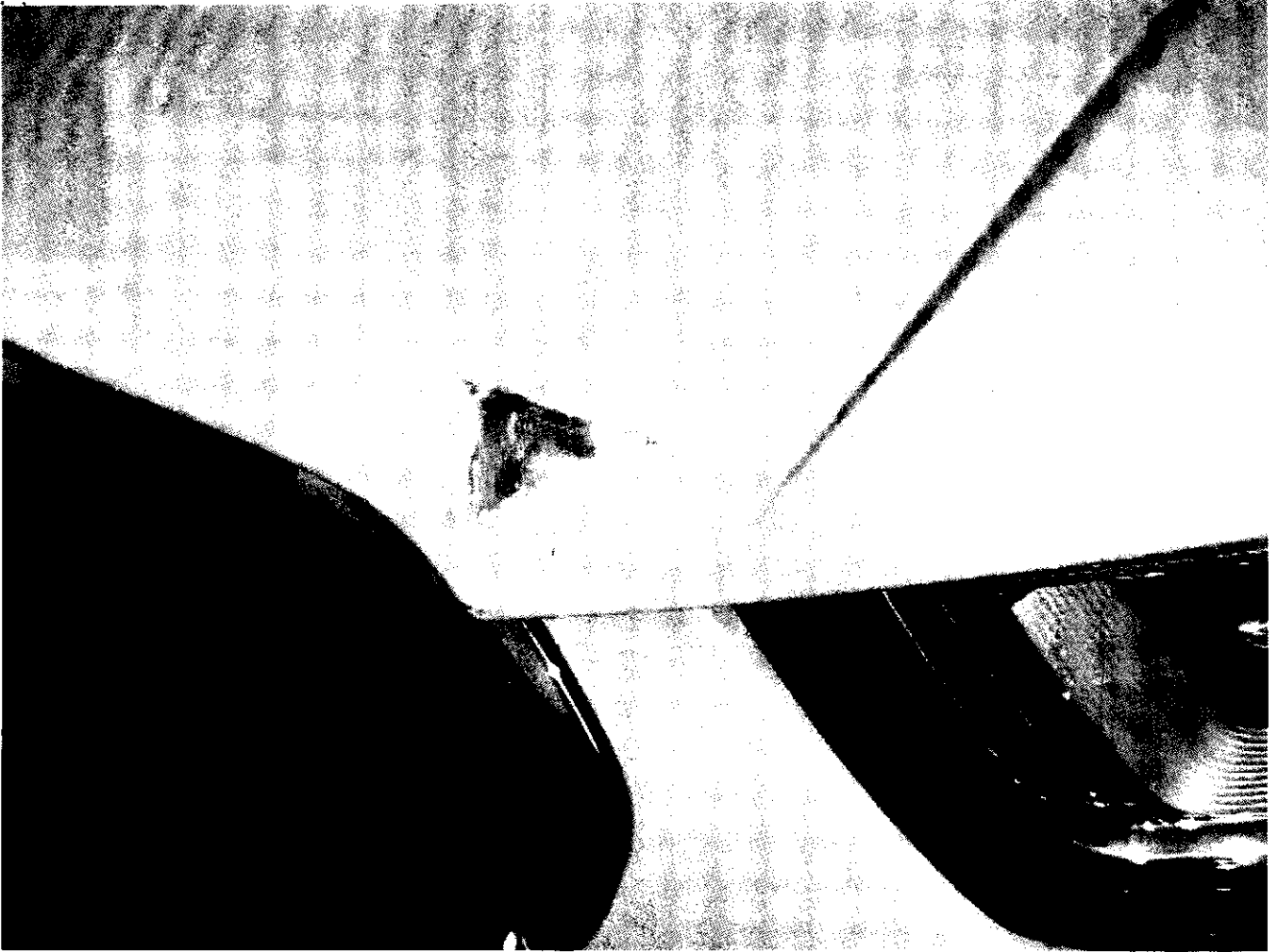
Accident Photo



Accident Photo

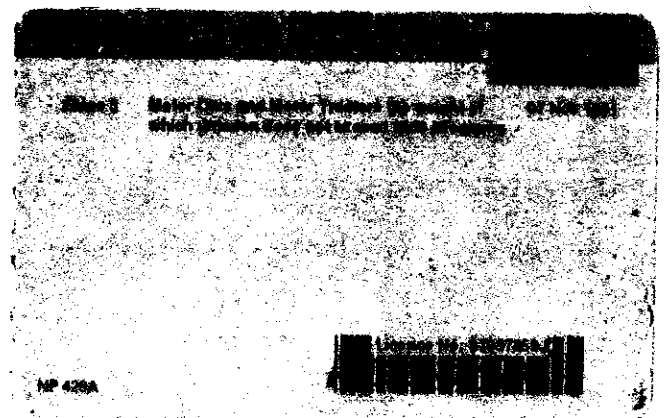
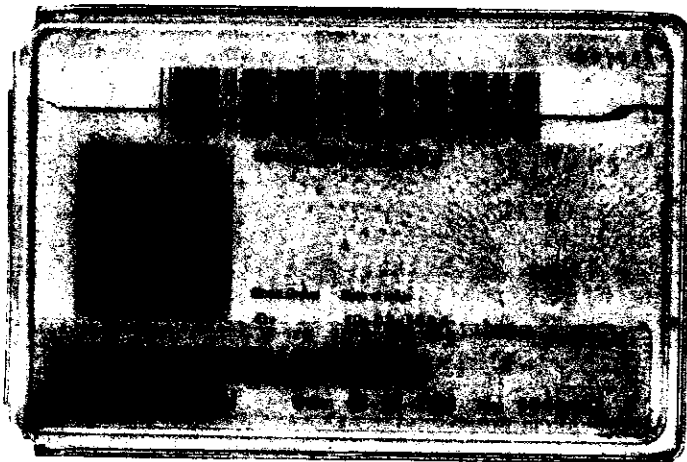
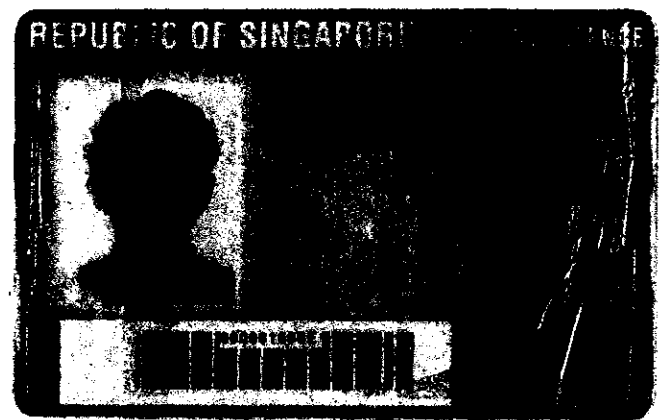
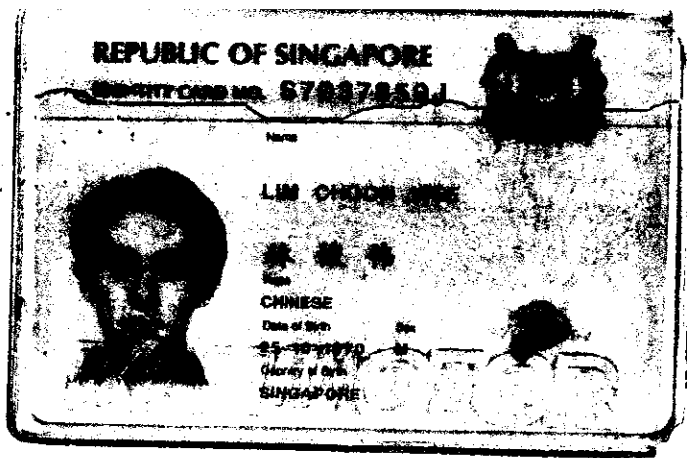


Accident Photo



Accident Photo









## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100406526-02000

OWN DAMAGE EXCESS S\$600.00 (1)  
WINDSCREEN EXCESS S\$100.00  
(for policies with effect from 1st November 2002)

SUM INSURED Market Value  
INSURING WITH COE/PARF Yes  
SCY767D

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

LIM CHOON WEE

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

25 Mar 2017

4) DATE OF EXPIRY OF INSURANCE

24 Mar 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER POH SIEW HONG

HIRE PURCHASE COMPANY DBS BANK LTD  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 6 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-208  
PREMIUM LEASING - SLOH  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPARM.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0891/2017/PH  
**Date** : 13-Sep-17

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : MR LIM CHOON HWEE  
**Address** : BLK 201D COMPASSVALVE DRIVE  
#13-567  
SINGAPORE 544201  
**Telephone** : HP +65 96238918  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100406526-02000  
**Vehicle No** : **SCY 767 D**  
**Model Code** : Audi A3 Sedan 1.4 TFSI  
**Model / Year** : Mar-15  
**Engine No** : CZC 205525  
**Chassis No** : WAUZZZ8V3F1032135  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 13-Sep-17  
**Place of Accident** : TAMPINES ST 81 INFONT OF BLK 822 AFTER ZEBRA CROSSING

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCY 767 D.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove & transfer front wire hardness for headlights, horns, fog lamps, outside temperature sensor & headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle & renew front bumper, lhs front fender, bonnet & lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00	1250 ✓
3	To respray front bumper, lhs front fender & bonnet	\$ 2,200.00	1650 ✓
4	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 5,452.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCY 767 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repld.</i>	\$ 1,667.00	✓ 1333.60
2	CLOSING ELEMENT LOWER CENTRE <i>new</i>	\$ 135.00	+
3	GUIDE SECTION RH/LH <i>new</i>	\$ 62.00	+
4	RADIATOR GRILLE <i>Repld.</i>	\$ 544.00	✓ 435.20
5	FRONT BUMPE COVER TRIM LH/RH <i>new</i>	\$ 270.00	+
6	AIR GUIDE GRILLE LH <i>Repld.</i>	\$ 90.00	✓ 71.92
7	COVER <i>Repld.</i>	\$ 45.00	✓ 35.92
8	FOAM FILLER PIECE <i>Repld.</i>	\$ 111.00	✓ 88.80
9	SIDE REINFORCEMENT <i>Repld.</i>	\$ 608.00	✓ 486.40
10	COVER FOR RADIATOR GRILLE <i>new</i>	\$ 83.00	+
11	WING LH <i>Repld.</i>	\$ 708.00	+
12	BRACKET	\$ 33.00	+
13	BRACKET FOR FENDER LH	\$ 23.00	+
14	POP RIVERT	\$ 17.00	+
15	BRACE	\$ 81.00	+
16	WHEEL HOUSING LINER	\$ 146.00	+
17	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>new</i>	\$ 75.00	+
18	HEADLIGHT FOR GAS DISCHARGE LAMP LH <i>Repld.</i>	\$ 1,708.00	✓ 1366.40
19	HEADLIGHT WASHER CYLINDER LHS <i>new</i>	\$ 160.00	+
20	BONNET <i>Repld.</i>	\$ 2,748.00	+
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 9,314.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCY 767 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	CATCH HOOK <i>HP m</i>	\$	76.00 <i>f</i>
22	BONNET STRIKER LH /RH <i>XH v</i>	\$	186.00 <i>x</i>
23	CATCH HOOK <i>XH v</i>	\$	53.00 <i>e</i>
24	CAUTION STICKER <i>XH v</i>	\$	12.00 <i>f</i>
25	AIR GUIDE LH <i>XH v</i>	\$	20.00 <i>e</i>
26	FRONT NUMBER PLATE <i>HP</i>	S/N \$	25.00 ✓ /
27	SUNDRIES <i>HP</i>	\$	500.00 ? 118.46
TOTAL SPARE PARTS		:	\$ 10,186.00
TOTAL LABOUR CHARGES		\$	5,452.00
GRAND TOTAL		\$	<u>15,638.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

19556.88

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

Adrian Lye  
15/09/17.

Not Authorized, OS Rep

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate - 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0891/2017/PH 06-Oct-17 CHANG 1 of 1 SCY 767 D Audi A3 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
<b>Labours</b>			
1	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system. S/N	\$ 1,000.00	\$ 1,000.00 ✓
2	To remove and renew front lock carrier, align to position.	\$ 2,400.00	\$ 1,250.00 ✓
<b>TOTAL LABOURS :</b>		<b>\$ 3,400.00</b>	<b>\$ 2,250.00</b>
<b>Parts</b>			
1	FRONT LOCK CARRIER <i>Sur d.</i>	\$ 630.00	\$ 503.60 ✓
2	LOCK CARRIER AIR GUIDE - LH <i>Red</i>	\$ 20.00	\$ 15.28 ✓
<b>TOTAL PARTS :</b>		<b>\$ 650.00</b>	<b>\$ 518.88</b>
<b>GRAND TOTAL :</b>		<b>\$ 4,050.00</b>	<b>\$ 2,768.88</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

**Janice Lee (LKKAuto)**

---

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Saturday, November 11, 2017 5:15 PM  
**To:** Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong; Nora Khai  
**Subject:** FINAL REVISION SCY767D - OD AIG - SURVEYED 15 SEP 17  
**Attachments:** PA08912017 -SCY 767 D - A3 SEDAN 1.4 TFSI - Front (AIG) + SUPP.xls; IMG-20171005-WA0014.jpg; IMG-20171005-WA0040.jpg; IMG\_1312.JPG; IMG\_1313.JPG; IMG\_1314.JPG

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$10,183.08 @ 7 days of repairs.

Your early closure is well appreciated.

Best regards - jb



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0891/2017/PH  
**Date** : 13-Sep-17

**Vehicle NOT IN workshop. Kindly arrange for survey.**

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : MR LIM CHOON HWEE  
**Address** : BLK 201D COMPASSVALVE DRIVE  
#13-567  
SINGAPORE 544201  
**Telephone** : HP +65 96238918  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100406526-02000  
**Vehicle No** : **SCY 767 D**  
**Model Code** : Audi A3 Sedan 1.4 TFSI  
**Model / Year** : Mar-15  
**Engine No** : CZC 205525  
**Chassis No** : WAUZZZ8V3F1032135  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 13-Sep-17  
**Place of Accident** : TAMPINES ST 81 INFONT OF BLK 822 AFTER ZEBRA CROSSING

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCY 767 D.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove & transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor & headlight washer Assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle & renew front bumper, lhs front fender, bonnet & lhs headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,700.00	\$ 1,250.00
3	To respray front bumper, lhs front fender & bonnet		\$ 2,200.00	\$ 1,650.00
4	<b>Added labour charges - see attached</b>		\$ 3,400.00	\$ 2,250.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 8,852.00</b>	<b>\$ 5,702.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCY 767 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,667.00	\$ 1,333.60
2	CLOSING ELEMENT LOWER CENTRE	\$ 135.00	
3	GUIDE SECTION RH/LH	\$ 62.00	
4	RADIATOR GRILLE	\$ 544.00	\$ 435.20
5	FRONT BUMPE COVER TRIM LH/RH	\$ 270.00	
6	AIR GUIDE GRILLE LH	\$ 90.00	\$ 71.92
7	COVER	\$ 45.00	\$ 35.92
8	FOAM FILLER PIECE	\$ 111.00	\$ 88.80
9	SIDE REINFORCEMENT	\$ 608.00	\$ 486.40
10	COVER FOR RADIATOR GRILLE	\$ 83.00	
11	WING LH	\$ 708.00	
12	BRACKET	\$ 33.00	
13	BRACKET FOR FENDER LH	\$ 23.00	
14	POP RIVERT	\$ 17.00	
15	BRACE	\$ 81.00	
16	WHEEL HOUSING LINER	\$ 146.00	
17	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 75.00	
18	HEADLIGHT FOR GAS DISCHARGE LAMP LH	\$ 1,708.00	\$ 1,366.40
19	HEADLIGHT WASHER CYLINDER LHS	\$ 160.00	
20	BONNET	\$ 2,748.00	
SUB TOTAL SPARE PARTS		\$ 9,314.00	\$ 3,818.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SCY 767 D.

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
		cf	\$	3,818.24
21	CATCH HOOK	\$	76.00	
22	BONNET STRIKER LH /RH	\$	186.00	
23	CATCH HOOK	\$	53.00	
24	CAUTION STICKER	\$	12.00	
25	AIR GUIDE LH	\$	20.00	
26	FRONT NUMBER PLATE	S/N \$	25.00	\$ 25.00
27	<i>Added parts - see attached</i>	\$	650.00	\$ 518.88
28	SUNDRIES	\$	500.00	\$ 118.96
TOTAL SPARE PARTS		:	\$ 10,836.00	\$ 4,481.08
TOTAL LABOUR CHARGES			\$ 8,852.00	\$ 5,702.00
GRAND TOTAL			\$ 19,688.00	\$ 10,183.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCY 767 D**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0891/2017/MAS

22 March 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCY 767 D, Audi A3 Sedan 1.4 TFSI**

With reference to the above-mentioned vehicle, no **SCY 767 D**, claimant,  
**Mr. Lim Choon Wee**, please find the related document per attached.

1. A copy of the Original invoice no. 85012256 – S\$10,253.90
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SCY 767 D

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

Customer Service  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 17:14

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012256 Date : 19/03/2018 Order : SCY0767D Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SCY0767D (V 24407) Regn Date: 25/03/2015 Mileage: 42712 WIP No.: 38120

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V3F1032135 Engine: CZC 205525 Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE & TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR & HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO DISMANTLE & RENEW FRONT BUMPER AND LHS HEADLIGHT REPAIR LHS FRONT FENDER AND BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M:	1000.00	1.00	1,000.00

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

**Customer Service**  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 2 17:14

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>	<b>Invoice: 85012256</b> <b>Date : 19/03/2018</b> <b>Order : SCY0767D</b> <b>Term : 30</b>	<b>Account: A0006 (T 0)</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>
---	---	---

Regn No.: SCY0767D (V 24407) Regn Date: 25/03/2015 Mileage: 42712 WIP No.: 38120

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V3F1032135 Engine: CZC 205525 Dept: U

VSF No.:

You have been assisted by :- UB-Carrine ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURIS COOLING SYSTEM. M: TO REMOVE AND RENEW FRONT LOCK CARRIER, ALIGN TO POSITION.	1250.00	1.00	1,250.00
X	AG A13A8JM1	COOLANT ADDITIVE	4.00	32.90	105.28
X	A8V5853651 10P	GRILLE	1.00	544.00	435.20
X	A8V0941043D	HEADLAMP	1.00	1708.00	1,366.40
X	A8V5807065A GRU	COVER	1.00	1667.00	1,333.60
X	A8V0805588A	CARRIER	1.00	629.50	503.60
X	A8V3807550B	FOAM INSER	1.00	111.00	88.80
X	A8V0807109B	BEAM	1.00	608.00	486.40
X	A8V5807681 9B9	GRILL	1.00	89.90	71.92
X	A8K0010520A	PLATE	1.00	11.30	9.04
X	A8V0010515A	STICKER	1.00	5.80	4.64
X	A8V0121283A	AIR DUCT	1.00	19.10	15.28

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

Customer Service  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 17:14

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012256 Date : 19/03/2018 Order : SCY0767D Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SCY0767D (V 24407) Regn Date: 25/03/2015 Mileage: 42712 WIP No.: 38120

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V3F1032135 Engine: CZC 205525 Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine ( 33 )

		Details	Qty	Unit Price	Amount
X	A8V3807217	COVER Less 020%	1.00	44.90	35.92

Parts 4,456.00  
Labour 0.00  
Sublet 5,727.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 9,583.00

7% GST 670.82

Grand Total 10,253.90



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCY 767 D**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0891/2017/JT  
Oct 2017

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1

total pages

**RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A3 Sedan 1.4 TFSI (A)  
**Vehicle Chassis No.** : WAUZZZ8V3F1032135  
**Vehicle Regn No.** : SCY 767 D  
**Vehicle Mileage** : 42712 KM  
**Vehicle Owner** : Mr. Lim Choon Wee  
**Certificate No** : 2100406526-02000  
**Policy Excess** : S\$642.00 (include 7% GST)  
**Accident Date** : 13<sup>th</sup> September 2017  
**Place** : Tampines St 81 infront of Blk 822  
**Repair Cost** : \$10,253.90  
**WIP No.** : 38120  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

**Date** :

24/10/17

REPUBLIC OF SINGAPORE

IDENTITY CARD NO: S7037859

Name

LIM CHOON WEE

林俊偉

Race

CHINESE

Date of Birth



25-10-1970

Sex

M




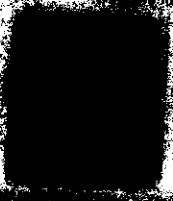
Place of Birth

SINGAPORE

REPUBLIC OF SINGAPORE

DRIVING LICENSE

12-82-1484

12-82-1484


12-82-1484

Class 3 Motor Cars and Motor Tractors the weight of which (including driver) not exceed 2000 kilograms

07 Nov 1991

NP 428A

License No: S7037859





HOTLINE TEL: (65) 6419 3000  
FAX: (65) 6415-3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100406526-02000

**OWN DAMAGE EXCESS** S\$600.00 (1)  
**WINDSCREEN EXCESS** S\$100.00  
(for policies with effect from 1st November 2002)

**SUM INSURED** Market Value  
**INSURING WITH COE/PARF** Yes

SCY767D  
LIM CHOON WEE

25 Mar 2017

24 Mar 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YHDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres(Tel:66547777)
5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Movia Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

**LOSS OF USE** Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

**NAMED DRIVER** POH SIEW HONG

**HIRE PURCHASE COMPANY / EMPLOYER'S LOAN** DBS BANK LTD

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 6 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-208  
PREMIUM LEASING - SLOH  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPARM.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Sep 2017 10:48		15 Sep 2017 15:02 <a href="#">Edit Adj Rpt</a>	<b>S\$10,183.08</b> <a href="#">Edit Estimates</a>	<b>S\$10,183.08</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS				[Created by Insurer]		
Insured:	LIM CHOON WEE, ID: S7037859J, Tel: +6596238918, Email: NOEMAIL					
Vehicle Reg. No.:	SCY767D	Date of Loss:	13/09/2017 07:00 - :59			
Claim Type:	OD / 3766589752SG	Policy/Cover Note No.:	2100406526-02000 (Comprehensive) Coverage: 25/03/2017 - 24/03/2018			
		Excess:	S\$600.00			
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911					
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/09/2017]					
Driver/Custodian:	LIM CHOON WEE (46 / Male), NRIC: S7037859J, Tel: +6596238918					

ASSOCIATED MAIL RECEIVED		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>AIG_SG (12/03/2018): Alert - Adj Mandate Approved (S\$10183.08) - SCY767D - Claim Handler: Chan, Kian ...</li> <li>AIG_SG (19/09/2017): Alert - Adj Mandate Approved (S\$6712.00) - SCY767D - Claim Handler: Chan, Kian M...</li> <li>AIG_SG (18/09/2017): SCY767D / OD / 13/09/2017 / Coverage &amp; Excess update</li> </ul>			

ALL ASSOCIATED TASKS				<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>		
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SCY767D (3766589752SG)**

**OD**

**Sep 13 2017 7:10AM**

**[LIM CHOON WEE]**

**Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View In Browser</div>		
Assessment Reports												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	18/09/17 11:18	Adjuster Immediate Advice											Load HTM				
2	09/03/18 16:53	Adjuster Immediate Advice											Load HTM				
												3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
2	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
3	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
4	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
5	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
6	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
7	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
8	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
9	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
10	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
11	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
12	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
13	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
14	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
15	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
16	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
17	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
18	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
19	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
20	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
21	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
22	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
23	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
24	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
25	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
26	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
27	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
28	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
29	18/09/17 11:45	General View											Load JPG	<input checked="" type="checkbox"/>			
30	15/02/18 09:53	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
31	15/02/18 09:53	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
32	15/02/18 09:53	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			

33	15/02/18 09:53	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/09/17 11:44	Certificate of Insurance	1	Load PDF	
2	18/09/17 11:44	WORKSHOP ESTIMATE	1	Load PDF	
3	18/09/17 11:44	Singapore Accident Statement	1	Load PDF	
4	18/09/17 11:44	NRIC AND DL	1	Load PDF	
5	09/03/18 16:53	SCY 767D ADJUSTMENT ESTIMATE	1	Load PDF	
6	27/03/18 08:20	Discharge Voucher	1	Load PDF	
7	27/03/18 08:20	Workshop Invoice	1	Load PDF	
8	27/03/18 08:26	SUPPLEMENTARY	1	Load PDF	

## Linked Accident Report Documents

			View	View In Browser	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/09/17 11:27	Accident Statement	1	Load HTM	
<b>Photos/Images</b>					
			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	13/09/17 11:24	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/09/17 11:16	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	13/09/17 11:16	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 500px; margin-bottom: 5px;"></div> <div style="text-align: right;"> <span>^</span>  <span>v</span> </div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG17017856/ARBE2

Date: 27/03/2018

### REFERENCE

Insured/Claimant: LIM CHOON WEE Policy No: 2100406526-02000  
Date of Loss: 13/09/2017 Nature of Claim: OD Claim No: 3766589752SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SCY767D**  
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC205525  
Reg. Date: 25/03/2015 (Man. Year: 2014) Chassis No: WAUZZZ8V3F1032135  
Colour: White Odometer: 38819 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$95,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,704.88	4,481.08	6,223.80	58.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,852.00	5,702.00	3,150.00	35.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>19,556.88</b>	<b>10,183.08</b>	<b>9,373.80</b>	<b>47.93</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>18,956.88</b>	<b>9,583.08</b>	<b>9,373.80</b>	<b>49.45</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,326.98</b>	<b>670.82</b>	<b>656.16</b>	<b>49.45</b>
<b>Nett Amount (S\$)</b>	<b>20,283.86</b>	<b>10,253.90</b>	<b>10,029.96</b>	<b>49.45</b>

### INSPECTION

Date of Assignment: 15/09/2017  
Date Inspected: 15/09/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,667.00 FS	*1,333.60 FS
2	1	*CLOSING ELEMENT LOWER CENTRE	Not Necessary	135.00 FS	*- FS
3	1	*GUIDE SECTION RH / LH	Not Necessary	62.00 FS	*- FS
4	1	*RADIATOR GRILLE	Cracked	544.00 FS	*435.20 FS
5	1	*FRONT BUMPER COVER TRIM LH / RH	Not Necessary	270.00 FS	*- FS
6	1	*AIR GUIDE GRILLE LH	Deformed	90.00 FS	*71.92 FS
7	1	*COVER	Deformed	45.00 FS	*35.92 FS
8	1	*FOAM FILLER PIECE	Deformed	111.00 FS	*88.80 FS
9	1	*SIDE REINFORCEMENT	Bent	608.00 FS	*486.40 FS
10	1	*COVER FOR RADIATOR GRILLE	Not Necessary	83.00 FS	*- FS
11	1	*WING LH	Repair	708.00 FS	*- FS
12	1	*BRACKET	Not Necessary	33.00 FS	*- FS
13	1	*BRACKET FOR FENDER LH	Not Necessary	23.00 FS	*- FS
14	1	*POP RIVERT	Not Necessary	17.00 FS	*- FS
15	1	*BRACE	Not Necessary	81.00 FS	*- FS
16	1	*WHEEL HOUSING LINER	Not Necessary	146.00 FS	*- FS
17	1	*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	75.00 FS	*- FS
18	1	*HEADLIGHT FOR GAS DISCHARGE LAMP LH	Cracked	1,708.00 FS	*1,366.40 FS
19	1	*HEADLIGHT WASHER CYLINDER LHS	Not Necessary	160.00 FS	*- FS
20	1	*BONNET	Repair	2,748.00 FS	*- FS
21	1	*CATCH HOOK	Not Necessary	76.00 FS	*- FS
22	1	*BONNET STRIKER LH / RH	Not Necessary	186.00 FS	*- FS
23	1	*CATCH HOOK	Not Necessary	53.00 FS	*- FS
24	1	*CAUTION STICKER	Not Necessary	12.00 FS	*- FS
25	1	*AIR GUIDE LH	Not Necessary	20.00 FS	*- FS
26	1	*FRONT NUMBER PLATE	Necessary	25.00 FS	*25.00 FS
27	1	*SUNDRIES	Necessary	500.00 FS	*118.96 FS
28	1	*FRONT LOCK CARRIER	Damaged	503.60 FS	*503.60 FS
29	1	*LOCK CARRIER AIR GUIDE - LH	Deformed	15.28 FS	*15.28 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$) 10,704.88 4,481.08**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR & HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE & RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET & LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,700.00	1,250.00
3	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER & BONNET	New	2,200.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,000.00	1,000.00
6	TO REMOVE AND RENEW FRONT LOCK CARRIER, ALIGN TO POSITION	New	2,400.00	1,250.00
Gross Labour Cost (S\$)			<b>8,852.00</b>	<b>5,702.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >