

ASS. REF. BY

REF CS/MSG17017769/R1#02

Special Instruction

SURVEYOR

Rasul

ASSIGNMENT (Office)

menmen

From (Person)

Elaine Ngu

of

MSIG

Date/Time

14/9/17 11:29 am

Estimated Cost

Bill to

OD (IP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SLL9550P

Insured

SDT5600 H

at Workshop no/s

Is Autowork

Tel

6844 1985

of

23 Kaki Bukit Ave 4 # 04-01, 415933

Policy No

28868066 QMX

Claim No

528323

Sum Insured

Excess

Make of Veh

(Client's Record)

D.O.A

31/8/17

CA / REV / REP. / REV 24 HRS

'wp'

4:30 pm @ owner waiting

H.O.D. Endorsement

Date/Time

14/9/17 11:55 am

Person Contacted

Ronnie

Vehicle (IN) OUT

Date/Time

Action/Instruction (✓) Estimate

SLL9550P - X

SDT5600H - X

Part by Part \$14,560.10. 11 days (Red: 6617.70 : 31%)

Rasi

REF:

5310A

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLL 9550P

at Workshop m/s 1st Informants

of 23, Karri Bukit Ave 4 #04-01

Insured

mskh/np

Policy No.

Claims No.

Sum Insured:

Excess:

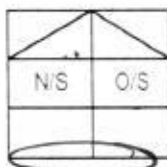
(Client's Record)

Make of Veh.

(Policy Condition)

4.30 pm

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt. Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLL 9550P

Yr Regn:

2017, M42

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: CHEVROLET ORLANDO 1.4AT c.c 1362

Colour: WHITE

A/C: Insured / Std / NI / NA

Sp. Reading: 008270

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KL14A 7589 HK614306

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size: F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kumho

Front:

Rear:

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 31/08/17

D.O.A: 14/01/17

Survey held at 18+ AUTO WORKS

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

*Signature*  
3/7/2018

RECEIVED 03 JUL 2018

Date/Time, File Pass to?

☐

Preli. Report

1) BH Typist

☒

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 11

Resurvey No. of Trip: 1

Survey Fee

Transportation

) S + RS ) Si

) Photos

) Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$ 14560.10 )

300  
10

310



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17017769/R1tb

16 RAFFLES QUAY  
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 14-09-2017



Code : MSG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDT 5600H	Veh. Inspected	SLL 9550P
Policy No.	28868066QMX	Coverage (\$)	0.00
Claim No.	528323	Excess (\$)	0.00
Assign From	MERIMEN (ELAINE NGU)	Assign Date	14/09/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	31/08/2017	Inspection Date	14/09/2017
Survey held at	1ST AUTOWORKS PTE LTD 23 KAKI BUKIT AVE 4 #04-01 (SOUTH WING) SINGAPORE 415933		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/09/2017 07:46
Date Of Accident	31/08/2017 13:45
Exact Location Of Accident	AYE( NEAR EXIT 7A )
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL9550P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	OH XIANG JUN
NRIC No	S8605310A
Email Address	OHXIANGJUN@GAMIL.COM
Mobile Phone No	(LOCAL) +65-96509387
Alternative Phone No	OFFICE-96509387

### Vehicle Particulars

Manufacturer	CHEVROLET
Model	ORLANDO-1.4 TURBO (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P1934004
Cover Note Number	

### Driver

Name of Driver	OH XIANG JUN
NRIC No	S8605310A
Date Of Birth	02/02/1986
Occupation	INDOOR
Date Of Driving Pass	22/02/2006
Driving Experience	11 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96509387
Fax Number	
Contact Number	OFFICE-96509387
Email Address	OHXIANGJUN@GAMIL.COM

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle

-

-

-

Insurance Company of Driver's Own Vehicle

-

-

-

### General Information of the Accident

Type Of Accident CHAIN COLLISION

Weather Conditions CLEAR

Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 4

### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

### Circumstances of Accident

SEE REPORT ATTACHED

### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SDT5600H

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### Details of Witness

Name

Phone Number

Email Address

### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number YN5129K

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness**

Name

Phone Number

Email Address

## Sketch Plan


### SKETCH PLAN

#### IMPORTANT NOTICE

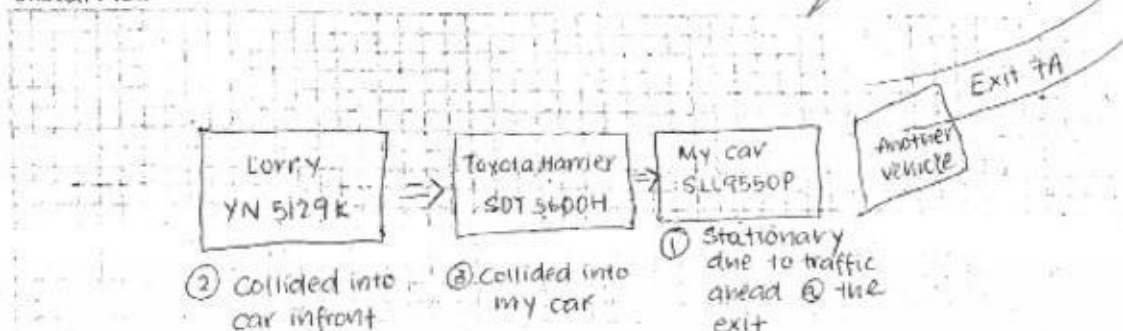
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the indorsement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available if/possible.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:
  - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
    - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
    - (iv) administering my claims (including the sending of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external level of correspondence/ packages); and/or
    - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
  - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

  
Policyholder's Signature / Date & Time

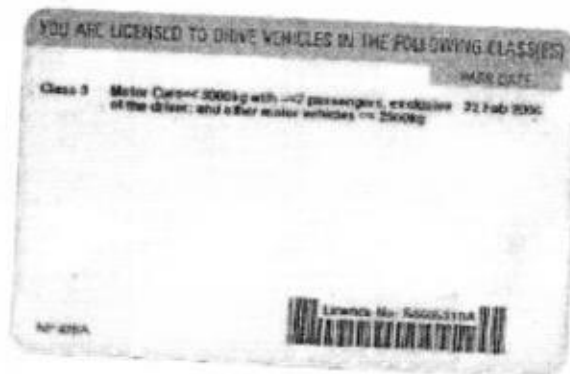
  
Driver's Signature (If driver is not the policyholder) / Date & Time

  
Witnessed by Reporting Centre Personnel

#### Sketch Plan



DRIVING LICENSE





REPUBLIC OF SINGAPORE DRIVING LICENCE

Photo Number S8605310A

OH XIANG JUN  
(HU XIANGJUN)

Sex: M Date of Birth: 02 Feb 1968  
Valid Till: 22 Feb 2006

001482137H



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8605310A



OH XIANG JUN  
(HU XIANGJUN)  
胡香君

CHINESE

Date of Birth: 02-02-1968 Sex: F

Country/Place of Birth: SINGAPORE



# INSURANCE CERT

## AXA INSURANCE PTE LTD

8 Shenton Way, #24-01

AXA Tower, Singapore 068811

Customer Service Centre #B1-01

Tel: (65) 63387288 Fax: (65) 63382522

Website: www.axa.com.sg

GST Registration Number: 199903512M

customer.service@axa.com.sg



## CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1993 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1934004 Account No. : 04131  
 Coverage : Comprehensive  
 Sum Insured : Market Value At The Time Of Loss  
 Name of Policy Holder : OH XIANG JUN  
 Vehicle Registration No. : SLL9550P  
 Period of Insurance : From 16/03/2017 To 15/03/2018 (Both Dates Inclusive)

### PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

- (a) The Policyholder  
 The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner.  
 (b) Any other person who is driving on the Policyholder's order or with his permission  
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess : SGD 750.00

An Additional Excess is applicable as follows:

\$5500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.

\$85,000.00 for Undeclared Young and Inexperienced Driver.

(Please refer to your policy on the terms & conditions)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGIRALB on 24/05/2017

### IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement and endorsement etc.

## Individual Statement

### Describe Circumstances of the Accident

On 31st August 2017, about 1:30pm, I was driving my vehicle SLL 9550P along AYE (towards bus). Nearing exit 7A, there was a congestion. As such, my vehicle was completely stationary, while waiting for the car in front of me to move.

Suddenly, there was a huge impact on the rear of my vehicle.

I got off the car and understand from Mr Low Kah Loong Edward (YN 5129K) (owner of vehicle GBT 560CH) that the lorry behind of him has collided into him, which has resulted in him collided to me.

We have written an agreement to confirm the situation on the spot.

### Declaration

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel

# FIRST AUTOWORKS

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

## Repair Estimate

Date : 8/9/2017

Reference: SLL9550P  
Make: CHEVROLET  
ORLANDO

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SLL9550P  
CHASSIS NO.: KL1YA7589HK614306  
ENGINE NO.: A14NET170180106

Name of insured : Oh Xiang Jun  
Date of accident.: 31/08/2017

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts			Price (SGD)
No.	Qty	Part Description	
1	1	REAR BUMPER STEP PLATE	160.00 CRA -
2	1	REAR BUMPER UPPER	1730.00 DE -
3	1	REAR BUMPER LOWER	760.00 DE -
4	1	REAR BUMPER SILL PLATE(SILVER)	390.00 DE -
5	1	REAR BUMPER TOWING COVER	25.00 M -
6	1	LHR BUMPER REFLECTOR	65.00 SCR -
7	1	RHR BUMPER REFLECTOR	65.00 CRA -
8	1	REAR REVERSE LIGHT AND BRAKE LIGHT	320.00 CRA -
9	1	REVERSE SENSOR WIRING HARNESS	325.00 ? X sur
10	1	LHR FENDER PROTECTOR	90.00 X }
11	1	RHR FENDER PROTECTOR	90.00 X } sur
12	1	LHR FENDER LINER	160.00 X }
13	1	RHR FENDER LINER	160.00 X }
14	1	REAR TAILGATE	1850.00 BUC -
15	1	REAR TAILGATE CHROME HANDLE	290.00 CHA -
16	1	CHEVROLET LETTERING	50.00 RE -
17	1	ORLANDO LETTERING	40.00 RE -
18	1	LS LETTERING	30.00 RE -
19	1	CHEVROLET EMBLEM	120.00 RE -
20	1	LHR TAILLAMP	729.00 X SUR
21	1	RHR TAILLAMP	729.00 CRA -
22	1	LHR TAILGATE LAMP	330.00 X } sur
23	1	LHR TAILLAMP PANEL	180.00 X }
24	1	RHR TAILGATE LAMP	330.00 CRA -
25	1	RHR TAILLAMP PANEL	180.00 R
26	1	REAR WINDSCREEN	498.00 X sur
27	1	REAR WINDSCREEN MOLDING	80.00 RE -
28	1	REAR TAILGATE WEATHERSTRIP	240.00 RE -
29	1	REAR WIPER ARM	65.00 X }
30	1	REAR WIPER BLADE SET	57.00 X } sur
31	1	REAR WIPER MOTOR	430.00 X

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

<u>32</u>	1	REAR TAILGATE INNER TRIM
<u>33</u>	1	REAR TAILGATE INNER LH TRIM
<u>34</u>	1	REAR TAILGATE INNER RH TRIM
<u>35</u>	1	REAR TAIL LID LATCH
<u>36</u>	1	REAR TAIL LID STRIKER
<u>37</u>	1	REAR END PANEL
<u>38</u>	1	REAR END PANEL TRIM
<u>39</u>	1	REAR FLOOR BOARD
<u>40</u>	1	REAR BUMPER CENTRE GUIDE
<u>41</u>	1	RHR BUMPER GUIDE, OTR
<u>42</u>	1	LHR BUMPER GUIDE, OTR
<u>43</u>	1	REAR BUMPER LEFT CENTRE GUIDE, INR
<u>44</u>	1	REAR BUMPER RIGHT CENTRE GUIDE, INR
<u>45</u>	1	REAR BUMPER ABSORBER
<u>46</u>	1	REAR BUMPER BEAM

✓ 290.00	DE -
150.00	X } su
150.00	X } su
✓ 220.00	PA -
80.00	X su
✓ 770.00	PA -
✓ 125.00	DE -
490.00	R
50.00	? }
40.00	? }
40.00	? }
45.00	? }
45.00	? }
120.00	? }
✓ 860.00	PA ✓

Parts Total: 14043.00  
Less 10%: 1404.30  
Total : 12638.70

#### Labour

<u>No.</u>	<u>Labour Description</u>	<u>Price (SGD)</u>
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	2800.00 2200
<u>2</u>	Carry out spray painting on accident affected area	2280.00 1800
<u>3</u>	To conduct anti rust of under carriage tuff coat	120.00 80
<u>4</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	80.00 40
<u>5</u>	To remove and refix reverse sensor and conduct test	180.00 80
<u>6</u>	To remove and refix reverse camera and conduct test	180.00 80
<u>7</u>	To conduct transfer of parts from old tailgate to new tailgate	350.00 80
<u>8</u>	To conduct water leakage test after repairs of vehicle	30.00 ✓
<u>9</u>	To remove and refix rear tail gate windscreen	180.00 120
10	Carry out painting Protection on accident affected area	400.00 ? ✓
11	Carry out Interior cleaning groom	190.00 60

Labour Total : 6790.00

#### Others

<u>No.</u>	<u>Qty</u>	<u>Other Description</u>	<u>Price (SGD)</u>
<u>Rear portion</u>			
1	1	Rear number plate	35 45.00 CRA -
2	10	Rear bumper clip	65.00 RE -
3	8	Fender Protector Clip	52.00 X 9 AN
4	8	Fender Liner Clip	52.00 X 9 AN
5	1	Rear Windscreen Sealant	80.00 60 RE
6	12	Rear Tailage inner trim clip	78.00 RE ✓

- |    |   |                                |        |          |
|----|---|--------------------------------|--------|----------|
| 7  | 8 | Rear end panel trim clip       | 52.00  | ne ✓     |
| 8  | 1 | Rear reverse camera            | 350.00 | X AASU   |
| 9  | 1 | Reverse sensor(1 set)          | 460.00 | 250.00 ✓ |
| 10 | 1 | Rear end panel insulation seal | 80.00  | 60 ne    |
| 11 | 1 | Turbo Logo                     | 30.00  | X nn     |

Other Total: 1344.00

Total : \$20,772.70  
 Gst (7%) : \$1,454.09  
**GRAND TOTAL: \$22,226.79**

**NB:** THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully

Service Adviser  
 Ronnie Tan  
 HP : 8298 8933 Fax:6844 5185

Rasul

Hp 90010068

11 days

P/P

14/09/17 @ 1645

Resurvey & paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## 1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

### TAX INVOICE

MSIG Insurance  
SGX Centre 2, #21-01,  
4 Shenton Way,  
Singapore 068807

GST Ref. No: 20-0000274-Z

Vehicle No: :SLL 9550P  
Chassis No : KL1YA7589HK614306  
Engine No: A14NET170180106

Invoice No:

Invoice Date:

DESCRIPTION	AMOUNT SGD
-------------	---------------

#### Parts

No.	Qty.	Description	Price (SGD)
1	1	REAR BUMPER STEP PLATE	160.00
2	1	REAR BUMPER UPPER	1730.00
3	1	REAR BUMPER LOWER	760.00
4	1	REAR BUMPER SILL PLATE(SILVER)	390.00
5	1	REAR BUMPER TOWING COVER	25.00
6	1	LHR BUMPER REFLECTOR	65.00
7	1	RHR BUMPER REFLECTOR	65.00
8	1	REAR REVERSE LIGHT AND BRAKE LIGHT	320.00
9	1	REAR TAILGATE	1850.00
10	1	REAR TAILGATE CHROME HANDLE	290.00
11	1	CHEVROLET LETTERING	50.00
12	1	ORLANDO LETTERING	40.00
13	1	LS LETTERING	30.00
14	1	CHEVROLET EMBLEM	120.00
15	1	RHR TAILLAMP	729.00
16	1	RHR TAILGATE LAMP	330.00
17	1	REAR WINDSCREEN MOLDING	80.00
18	1	REAR TAILGATE WEATHERSTRIP	240.00
19	1	REAR TAILGATE INNER TRIM	290.00
20	1	REAR TAIL LID LATCH	220.00
21	1	REAR END PANEL	770.00

<u>22</u>	1	REAR END PANEL TRIM	125.00
<u>23</u>	1	REAR BUMPER BEAM	860.00

Supplementary Part

<u>24</u>	1	PANEL BODY SIDE TRIM RH	450.00 CBA ✓
-----------	---	-------------------------	--------------

Total:	9989.00
Less 10%:	998.90
Parts Total :	8990.10

Labour

<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	2200.00
<u>2</u>	Carry out spray painting on accident affected area	1800.00
<u>3</u>	To conduct anti rust of under carriage tuff coat	80.00
<u>4</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	40.00
<u>5</u>	To remove and refix reverse sensor and conduct test	80.00
<u>6</u>	To remove and refix reverse camera and conduct test	80.00
<u>7</u>	To conduct transfer of parts from old tailgate to new tailgate	80.00
<u>8</u>	To conduct water leakage test after repairs of vehicle	30.00
<u>9</u>	To remove and refix rear tail gate windscreen	120.00
<u>10</u>	Carry out painting Protection accident affected area	400.00
<u>11</u>	Carry out Interior cleaning groom	60.00

Labour Total : 4970.00

Other

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
1	1 Rear number plate	35.00
2	10 Rear bumper clip	65.00
3	1 Rear Windscreen Sealant	60.00
4	12 Rear Tailage inner trim clip	78.00



5	8	Rear end panel trim clip	52.00
6	1	Reverse sensor(1 set)	250.00
7	1	Rear end panel insulation seal	60.00

Other Total : 600.00

---

Total :	\$14,560.10
GST (7%)	\$1,019.21
<b>Grand Total:</b>	<b>\$15,579.31</b>

Yours Faithfully,




---

Ronnie Tan  
Service Advisor  
Tel: 68441985 Fax:68445185

**E & O E**

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1ST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

# FIRST AUTOWORKS

MSIG Insurance  
SGX Centre 2, #21-01,  
4 Shenton Way,  
Singapore 068807

Attn : Motor Claim Department.

Date: 29/11/2017

From: 1st Autoworks Pte Ltd

Dear Sirs

**RE: VEHICLE NO: SLL 9550P**  
**CHASIS NO: KL1YA7589HK614306**

## Supplementary Items

Further to our estimate dated 08.09.2017, we append hereunder the additional Parts & labour required in respect of the repair as carried to the above vehicle for your kind attention.

## Parts

<u>No.</u>	<u>Qty</u>	<u>Description</u>	<u>Amount</u>
1	1	PANEL BODY SIDE TRIM RH	450.00 <i>WAV</i>
Total:			450.00
Less 10%:			45.00
Part Total:			<u>405.00</u>
Total:			405.00
7 % GST:			28.35
Grand Total:			<u>433.35</u>

This is only an estimate and should additional work be found necessary to be carried out in the course of repairs, extra materials and labour cost will be charged accordingly.  
You will be informed prior actions to be taken. **Parts prices are subjected to change.**

Yours faithfully



Service Advisor  
Ronnie Tan

DID : 6844 1985 Fax: 68445185

**1st Autoworks Pte Ltd**

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185



# GROOMERSLAB

None others Can

**Client:**

Ms OH Xiang Jun  
Make & Model: Chevrolet Orlando  
Colour: Pearl White  
VRN: SLL 9550 P

Tel: +65 9642 2359

Email: Nil

**Invoice No.**

RC201711301

**Invoice Date:**

30th November 2017, Thursday

**Treatment Date:**

30th November 2017, Thursday

**Bill To:**

Xiang Jun

**Terms of Payment:**

Cash

**Mode of Payment:**

Cash/Nets/Visa/Mastercard

**Description**

Washing & Claying of Rear Whole Bumper  
1-Step Paint Correction on Rear Whole Bumper  
1-Step Enhanced Polishing on Rear Whole Bumper  
Application of Base Coat on Rear Whole Bumper  
Application of Mid Coat on Rear Whole Bumper  
Final Top Coat to Seal the Mid & Lower Section Coat

**Amount**

\$ 400.00

- \* Interior Vacuuming & Cleaning - FOC \*
- \* Washing of all Rims & Through Washing - FOC \*
- \* Application of Endurance Gel on all Tyres \*

Invoice Subtotal	\$	400.00
Discount		
Deposit		
<b>TOTAL</b>	<b>\$</b>	<b>400.00</b>

**Disclaimer:**

- The above works had been carried out and all services have been satisfactorily completed and hereby absolve Groomers Lab Pte Ltd of any liability arising from use therefrom.
- Deposit paid (if any) are not refundable should the job be cancelled for whatsoever reason(s). Postponement of job(s) are subject to be completed within a month from the deposit paid.
- All payments are C.O.D. Late interest of 2% shall be liable for all late payment.
- All payments are to be made to Groomers Lab Pte Ltd **DBS Current Account Number 0039 3986 70** for any online transfer or E-Payment(s).
- All Complimentary Services are not applicable for appointment(s) on weekends.
- All Complimentary Maintenance Program does not cover removal of Sandblasting Grit, Harsh Defects, Severe Water Marks due to the owners failure to care for car.

Groomers Lab Pte. Ltd.

Customer's Signature

Thank You for Your Business & We Look Forward to Welcoming You Back

Groomers Lab Pte Ltd & Groomers Lab Concept Centre is Located @  
25 Kaki Bukit Road 4 #07-56 | #03-34 Synergy@KB Singapore 417800  
Labline: +65 6610 0118 | Concept Centre: +65 6969 6745 For Appointment: +65 9323 2333  
www.groomerslab.com.sg Facebook: Groomers Lab Pte Ltd | Groomers Lab Concept Centre

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17017769/R1TBN2

Date: 04/07/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	28868066QMX
Claimant Vehicle No :	SLL9550P	Insured Vehicle No :	SDT5600H
Date of Loss:	31/08/2017	Nature of Claim:	TP
		Claim No:	528323

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLL9550P	Engine No:	A14NET170180106
Make & Model:	CHEVROLET ORLANDO, 1.4 Turbo (A)	Chassis No:	KL1YA7589HK614306
Reg. Date:	16/03/2017 (Man. Year: 2017)	Odometer:	8220 km
Colour:	White		
Engine Capacity:	1362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Kumho 6 mm	Rear Left Side:	Kumho 6 mm
Front Right Side:	Kumho 6 mm	Rear Right Side:	Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,387.70	9,590.10	4,797.60	33.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,790.00	4,970.00	1,820.00	26.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>21,177.70</b>	<b>14,560.10</b>	<b>6,617.60</b>	<b>31.25</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>1,482.44</b>	<b>1,019.21</b>	<b>463.23</b>	<b>31.25</b>
<b>Nett Amount (\$\$)</b>	<b>22,660.14</b>	<b>15,579.31</b>	<b>7,080.83</b>	<b>31.25</b>

## INSPECTION

Date of Assignment:	14/09/2017	Inspected At:	1st Autoworks Pte Ltd (HQ)
Date Inspected:	14/09/2017		23 Kaki Bukit Ave 4, #04-01
			Singapore 415933

Estimated Period of Repair: 11.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Jul 2018)
<b>Parts:</b>	M1-MPV	CHEVROLET ORLANDO 1.4 Turbo (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLL9550P)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER STEP PLATE	Cracked	160.00 FL	*160.00 FL
2	1		*REAR BUMPER UPPER	Deformed	1,730.00 FL	*1,730.00 FL
3	1		*REAR BUMPER LOWER	Deformed	760.00 FL	*760.00 FL
4	1		*REAR BUMPER SILL PLATE (SILVER)	Deformed	390.00 FL	*390.00 FL
5	1		*REAR BUMPER TOWING COVER	Missing	25.00 FL	*25.00 FL
6	1		*LHR BUMPER REFLECTOR	Scratched	65.00 FL	*65.00 FL
7	1		*RHR BUMPER REFLECTOR	Cracked	65.00 FL	*65.00 FL
8	1		*REAR REVERSE LIGHT AND BRAKE LIGHT	Cracked	320.00 FL	*320.00 FL
9	1		*LHR FENDER PROTECTOR	Serviceable	90.00 FL	*- FL
10	1		*RHR FENDER PROTECTOR	Serviceable	90.00 FL	*- FL
11	1		*LHR FENDER LINER	Serviceable	160.00 FL	*- FL
12	1		*REVERSE SENSOR WIRING HARNESS	Serviceable	325.00 FL	*- FL
13	1		*RHR FENDER LINER	Serviceable	160.00 FL	*- FL
14	1		*REAR TAILGATE	Buckled	1,850.00 FL	*1,850.00 FL
15	1		*REAR TAILGATE CHROME HANDLE	Cracked	290.00 FL	*290.00 FL
16	1		*CHEVROLET LETTERING	Necessary	50.00 FL	*50.00 FL
17	1		*ORLANDO LETTERING	Necessary	40.00 FL	*40.00 FL
18	1		*LS LETTERING	Necessary	30.00 FL	*30.00 FL
19	1		*CHEVROLET EMBLEM	Necessary	120.00 FL	*120.00 FL
20	1		*LHR TAILLAMP	Serviceable	729.00 FL	*- FL
21	1		*RHR TAILLAMP	Cracked	729.00 FL	*729.00 FL
22	1		*LHR TAILGATE LAMP	Serviceable	330.00 FL	*- FL
23	1		*RHR TAILLAMP PANEL	Repair	180.00 FL	*- FL
24	1		*RHR TAILGATE LAMP	Cracked	330.00 FL	*330.00 FL
25	1		*LHR TAILLAMP PANEL	Serviceable	180.00 FL	*- FL
26	1		*REAR WINDSCREEN	Serviceable	498.00 FL	*- FL
27	1		*REAR WINDSCREEN MOLDING	Necessary	80.00 FL	*80.00 FL
28	1		*REAR TAILGATE WEATHERSTRIP	Necessary	240.00 FL	*240.00 FL
29	1		*REAR WIPER ARM	Serviceable	65.00 FL	*- FL
30	1		*REAR WIPER BLADE SET	Serviceable	57.00 FL	*- FL
31	1		*REAR WIPER MOTOR	Serviceable	430.00 FL	*- FL
32	1		*REAR TAILGATE INNER TRIM	Deformed	290.00 FL	*290.00 FL
33	1		*REAR TAILGATE INNER LH TRIM	Serviceable	150.00 FL	*- FL
34	1		*REAR TAILGATE INNER RH TRIM	Serviceable	150.00 FL	*- FL
35	1		*REAR TAIL LID LATCH	Bent	220.00 FL	*220.00 FL
36	1		*REAR TAIL LID STRIKER	Serviceable	80.00 FL	*- FL
37	1		*REAR END PANEL	Bent	770.00 FL	*770.00 FL
38	1		*REAR END PANEL TRIM	Deformed	125.00 FL	*125.00 FL
39	1		*REAR FLOOR BOARD	Repair	490.00 FL	*- FL
40	1		*REAR BUMPER CENTRE GUIDE	Serviceable	50.00 FL	*- FL
41	1		*RHR BUMPER GUIDE,OTR	Serviceable	40.00 FL	*- FL
42	1		*LHR BUMPER GUIDE,OTR	Serviceable	40.00 FL	*- FL
43	1		*REAR BUMPER LEFT CENTRE GUIDE,INR	Serviceable	45.00 FL	*- FL
44	1		*REAR BUMPER RIGHT CENTRE GUIDE,INR	Serviceable	45.00 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
45	1		*REAR BUMPER ABSORBER	Serviceable	120.00 FL	*-FL
46	1		*REAR BUMPER BEAM	Bent	860.00 FL	*860.00 FL
47	1		*REAR NUMBER PLATE	Cracked	45.00 FS	*35.00 FS
48	10		*REAR BUMPER CLIP	Necessary	65.00 FS	*65.00 FS
49	8		*FENDER PROTECTOR CLIP	Not Necessary	52.00 FS	*-FS
50	8		*FENDER LINER CLIP	Not Necessary	52.00 FS	*-FS
51	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*60.00 FS
52	12		*REAR TAILGATE INNER TRIM CLIP	Necessary	78.00 FS	*78.00 FS
53	8		*REAR END PANEL TRIM CLIP	Necessary	52.00 FS	*52.00 FS
54	1		*REAR REVERSE CAMERA	Serviceable	350.00 FS	*-FS
55	1		*SET REVERSE SENSOR	Distorted	460.00 FS	*250.00 FS
56	1		*REAR END PANEL INSULATION SEAL	Necessary	80.00 FS	*60.00 FS
57	1		*TURBO LOGO	Not Necessary	30.00 FS	*-FS
58	1		*PANEL BODY SIDE TRIM RH	Cracked	450.00 FL	*450.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>15,837.00</b>	<b>10,589.00</b>
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,449.30	998.90
<b>Total Parts (\$\$)</b>	<b>14,387.70</b>	<b>9,590.10</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO DISMANTLE/RENEW THE ACCIDENT DAMAGED PORTION,TO PANEL BEATING,RESHAPE,STRAIGHTEN,ORIENTATE AND ALIGN REPAIR/REPLACEMENT PARTS	New	2,800.00	2,200.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA	New	2,280.00	1,800.00
3	TO CONDUCT ANTI RUST OF UNDER CARRIAGE TUFF COAT	New	120.00	80.00
4	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	80.00	40.00
5	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST	New	180.00	80.00
6	TO REMOVE AND REFIX REVERSE CAMERA AND CONDUCT TEST	New	180.00	80.00
7	TO CONDUCT TRANSFER OF PARTS FROM OLD TAILGATE TO NEW TAILGATE	New	350.00	80.00
8	TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE	New	30.00	30.00
9	TO REMOVE AND REFIX REAR TAILGATE WINDSCREEN	New	180.00	120.00
10	CARRY OUT PAINTING PROTECTION ON ACCIDENT AFFECTED AREA	New	400.00	400.00
11	CARRY OUT INTERIOR CLEANING GROOM	New	190.00	60.00
<b>Gross Labour Cost (S\$)</b>			<b>6,790.00</b>	<b>4,970.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >