

REC BY:

REF: CS/SM017017502/Atbn2

Special Instruction:

Subject:

Action:

ASSIGNMENT (Office)

From (Person):

Irene Penny

of

SMO

Date/Time: 11/9/17 10:43 am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLQ9231 J

Insured:

SFY 3929 Z

at Workshop m/s

Premium Automobile

Tel:

63882323 / 67689828

of

55 ubi Road 1, 408699.

Policy No:

Claim No:

CMTD 1703125 / THE

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A:

8/9/17

CA / REV / REP. / REV 24 HRS

'wp'

14/9/17 @ 11 am cust waiting

H.O.D. Endorsement

Date/Time:

11/9/17

12:10pm

Person Contacted:

Tony

Vehicle IN/OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SLQ9231 J-X

SFY3929 Z - CS/HsB09025398/Ggg1 - D.O.A: 2/9/2009

According to George. Withdrawal claim.

## ASSIGNMENT

From: Date 14/9/17

Estimated Cost:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLQ 9231 J

at Workshop m/s Premium Automobile

of 55 Ubi Rd 1, 408 699

Insured

Policy No.

Claims No

Sum Insured

Excess:

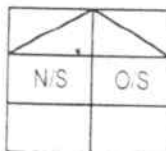
(Client's Record)

Make of Veh:

\* 10 am owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'wp'

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLQ 9231 J

Yr Regn: 2017 July.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2

C.C. 989.

Colour: White

A.C. Insured / Std / NI / NA

Sp. Reading: 2660

T. Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZG4SH0S8625

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size: F: 215/60R16-

R: 215/60R16.

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm

R/Bal: 06 mm

L/Bal: 06 mm

L/Bal: 06 mm

D.O.A.

D.O.I. 15/09/17

Survey held at: Premium.

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

TP ~~Q&A~~ Sompo

Submit preli Report

RECEIVED 13 AUG 2018

Date/Time: File Pass to?



Preli. Report



Final Report

1) 13/8 Typist

Date/Time: File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: -

Survey Fee:

Transportation

) S - RS S

) Photos

) Others

TOTAL

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Report Format: TP

Lump Sum / I.B.I. (\$) )

250



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17017502/Atb

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 11-09-2017



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFY 3929Z	Veh. Inspected	SLQ 9231J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	IRENE HENRY	Assign Date	11/09/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	08/09/2017	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

## Catherine Chong (LKK Auto)

---

**From:** Henry, Irene James <irene.henry@sompo.com.sg>  
**Sent:** Monday, 11 September, 2017 10:43 AM  
**To:** Claims  
**Cc:** Choo, Thelma; assignments@lkkauto.com; Ashley Chong (LKK Auto)  
**Subject:** RE: ACCIDENT INVOLVING SLQ 9231 J AND YOUR INSURED SFY3929Z DATED 08/09/2017  
**Attachments:** PA08772017 - SLQ 9231 J- Audi Q2 1.0 TFSI S-tronic - FRONT (Sompo).xls; SLQ 9231 J - 08092017 GIA.PDF

Your Reference: SLQ 9231J  
Our Claim Reference: CMTD1703125/THE

Hi,

We acknowledged receipt of your claim documents.

Please be informed that Thelma Choo is the handler of this case.

Aside to Thelma,

Please advise on the liability request from Premium Automobiles Pte Ltd.

Aside to LKK AUTO,

Kindly confirm on survey appointment on 14/09/2017 (Thurs) @ 11 am.

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Saturday, 9 September, 2017 12:51 PM  
**To:** 'Claims' <claims@premiumauto.com.sg>; Motor Survey <MotorSurvey@sompo.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING SLQ 9231 J AND YOUR INSURED SFY3929Z DATED 08/09/2017

Dear all,

Kindly confirm on survey appointment on 14/09/2017 (Thurs) @ 11 am.

Please revert.

Thank you.

Best regards.

Claims Department

Kee Siang

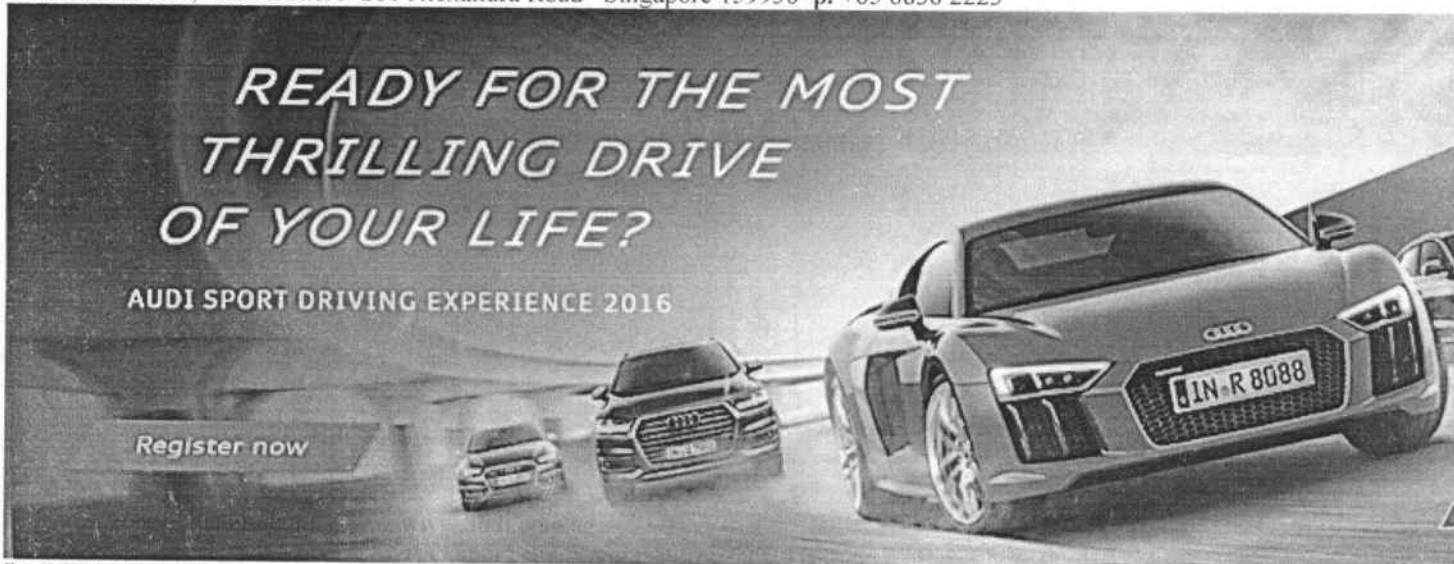
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Saturday, 9 September, 2017 12:45 PM  
**To:** 'Claims'; motorsurvey@sompo.com.sg  
**Subject:** RE: ACCIDENT INVOLVING SLQ 9231 J AND YOUR INSURED SFY3929Z DATED 08/09/2017

Dear All,

Attached estimate for your kind reference. Kindly advise on liability clearance status.

Thank you.

Best regards,

Claims Department

Kee Siang

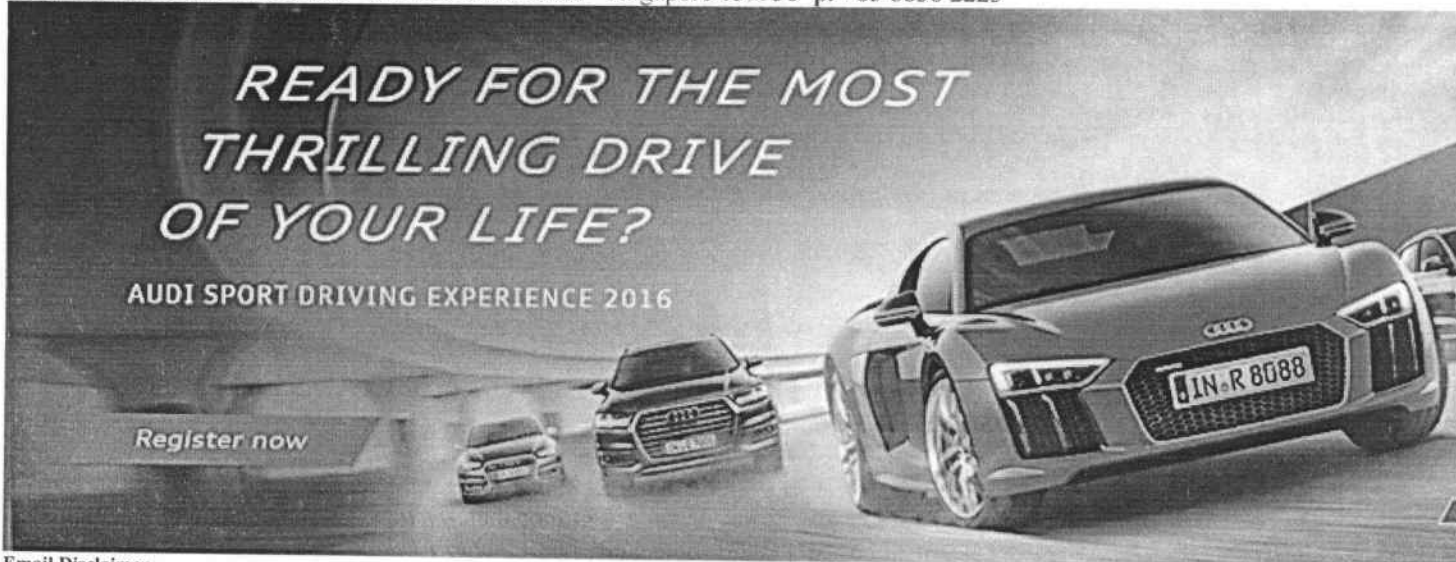
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 8 September, 2017 1:43 PM

**To:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Cc:** 'Claims'

**Subject:** ACCIDENT INVOLVING SLQ 9231 J AND YOUR INSURED SFY3929Z DATED 08/09/2017

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and letter request for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Owner would like to request the survey to be held on 14/09/2017 (Thurs) @ 11 am.

Kindly make the necessary arrangements.

Thank you.

Best Regards,

**Mastura**

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	08/09/2017 13:04
Date Of Accident	08/09/2017 07:50
Exact Location Of Accident	BLK 421 HOUGANG AVE 10 CARPARK LOT 753
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ9231J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG WAI KEAT
NRIC No	S6907940G
Email Address	STANLEYWONGWAIKEAT@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-84811167
Alternative Phone No	OFFICE-84811167
<b>Vehicle Particulars</b>	
Manufacturer	AUDI
Model	Q2 1.0 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700033564
Cover Note Number	
<b>Driver</b>	
Name of Driver	WONG WAI KEAT
NRIC No	S6907940G
Date Of Birth	02/03/1969
Occupation	INDOOR
Date Of Driving Pass	18/09/1992
Driving Experience	24 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84811167
Fax Number	
Contact Number	OFFICE-84811167
EEmail Address	STANLEYWONGWAIKEAT@HOTMAIL.COM

Address BLK 421 HOUGANG AVENUE 10 #08-301  
 Postcode 530421  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Insurance Company of Driver's Own Vehicle -

### General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED  
 Weather Conditions CLEAR  
 Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO  
 Was any body injured in the Accident? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 0

### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

### Circumstances of Accident

REFER TO POLICE REPORT ATTACHED: T/20170908/2016 REPORTED BY: TF, SUBMITTED BY: MAS

### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SFY3929Z  
 Vehicle Make/Model/Colour TOYOTA / WISH / BLACK

### Details Of Properties

Name of Driver  
 NRIC/Passport Number  
 Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### Details of Witness

Name

Phone Number

Email Address

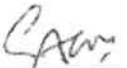
SOMPO INSURANCE SINGAPORE PTE. LTD.

## Sketch Plan


### SKETCH PLAN

#### IMPORTANT NOTICE

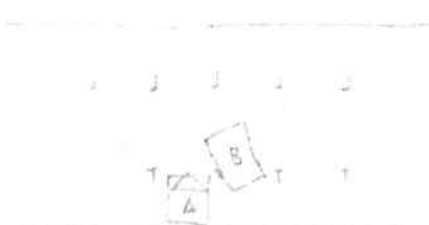
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

  
Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

  
Witnessed by Reporting Centre Personnel

#### Sketch Plan



A- 53G 92313  
Blk 421 - Joojong Fm 3  
Car park lot 753  
3- 51 130245

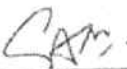
Sketch Plan #2

Describe Circumstances of the Accident



Please Refer to the police report  
NO: T/20170908/2016

Declaration

We declare the foregoing particulars are true in every respect

  
Policyholder's Signature / Date &  
Time

\_\_\_\_\_  
Driver's Signature (if driver is not the policyholder) / Date  
& Time

   
Witnessed by Reporting Centre  
Personnel

## Police Report



**SINGAPORE  
POLICE FORCE**



17-0170605-2015

1 of 3

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 536775  
Tel No: 1800-4590896

Report No: 170170605-2015

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 08/09/2017 09:26	File Report No : T2017/DAIC/0063	Station Diary No : 21
--	-------------------------------------	--------------------------

## Informant's Particulars

Name of Informant WONG WAI KEAT		Address APT BLK 421 HOUGANG AVENUE 10 #08-301 SINGAPORE 530421	
ID Type / ID No. NRIC NO / 66901794003		Contact No.: Home/Office: Mobile: 84611137	
Nationality: SINGAPORE CITIZEN		Email:	
Sex Male	Age 48	Date of Birth: 02/03/1969	Type of Informant Vehicle Owner
Race: Chinese		Language: English	Institution / School Name:
Occupation: SMRT MANAGER		Driving Licence Information: Class: Date of Expiry:	

## General Information of the Accident

Type of Accident	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 08/09/2017 07:50	Type of Location: Car Park
Location: Along Road 1 HOUGANG AVENUE 10				
Carpark of Blk 421 Hougang avenue 10, lot number 753				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:				Anyone conveyed by ambulance: No

## Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLQ9234	Car	ALDI		White	Slightly Damaged	0

## Details of Person Involved

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	

# Police Report



**SINGAPORE  
POLICE FORCE**



1201703082016

2 of 3

Report No: 1201703082016

Police Station Of Origin:  
Hougang N.P.C.  
80 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4897189

CONTINUATION OF REPORT

Vehicle Owner Name	WONG WAI KEAT	ID No.	SGB07B40G
Related Vehicle	S Q8231J (Car)	Contact No.	84611767
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: Nil
Date of Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Nil

## Brief Details.

On 07/05/2017 at about 2130hrs, I parked and secured my vehicle (SI Q8231J) at the car park of Blk 42\* Hougang Avenue 12, lot number 753 before heading home. Everything was intact and normal.

The next morning on 08/05/2017 at about 0750hrs, I discovered that my right front bumper was damaged. The paint of my vehicle was scratched off and it leaves a black marking to it. I am sure that some vehicle may hit my front bumper as everything was normal when I secured my vehicle. I wish to state that a vehicle (SFY3926Z) parked next to me at lot number 752 had a white paint marking to the left rear passenger door to it. Furthermore, I wish to inform that a vehicle parked opposite my car at lot 240 have an in vehicle car camera that may capture the entire incident.

# Police Report



SINGAPORE  
POLICE FORCE



1201700082018

Police Station Of Origin  
Hougang N.P.O  
60 Hougang Avenue 9 SINGAPORE 536775  
Tel No: 1800-4880889

3 of 2

Report No: T201700082018

CONTINUATION OF REPORT

## Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Pleasee attach a copy of your vehicle's insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report

P1

Sgt 2 MUHAMMAD ZUWAN BIN SYED

Signature Of Informant

Signature Of Interpreter:

Not applicable

Date/Time

08/09/2017 09:20

Officer In Charge Of Case

TP / GIT /

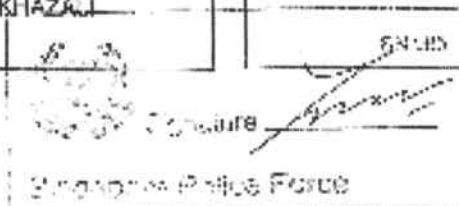
Sr Staff Sgt YUS MASTARI KHAZALI

Contact No.: 61470214

Classification Of Case:

Authentication Stamp

NP10



# Police Report



TRAFFIC INVESTIGATION BRANCH  
TRAFFIC POLICE DEPARTMENT  
111, 121 & 131  
SINGAPORE 438415  
Fax: 67476059

CASE CARD

RECEIPT NO: 100-2405/1013  
Traffic Accident along 0/121 10/121 10/121  
involving vehicles: 10/121 10/121 10/121

in 10/121 at about 10/121 10/121  
with reference to the above, you are advised to lodge an  
incident report at the nearest Police Station/Neighbourhood  
Police Centre/Units within 24 hours if you have not done so.

You are required to be present at Traffic Police on  
date 10/121 at about 10/121 and/or  
to see the Investigation Officer to assist in the investigation  
to the traffic accident. Lodge a traffic report.

2. Please bring along you -  
a) Identity card/Passport/Work Permit  
b) Driving License/Vocational License/LFA License  
c) Vehicle Insurance/Medical Certificate  
d) Any other relevant documents/Witnesses (if any)
3. If you are unable to keep to the appointment, kindly  
contact the investigation officer.

Name Sing  
Contact 0947 6439

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S6907940G



Name

WONG WAI KEAT

黄偉傑

Race

CHINESE

Date of Birth

02-03-1969

Sex

M

Country of Birth

SINGAPORE

S6907940G

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S6907940G

Name:

WONG WAI KEAT

Birth Date: 02 Mar 1969

Issue Date: 06 Aug 2003



000722809A



2697225

NRIC No: S6907940G



Blood Group Date of issue

O+

05-09-1995

APT BLK 421 HOUGANG AVENUE 10 #08-301  
SINGAPORE 530421

NRIC No: S6907940G

Date: 04-06-2007 No: 5733484

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor cars  $\leq$  3000 kg with  $\leq$  7 passengers, exclusive of the driver; and motor tractors/vehicles  $\leq$  2500 kg

18 Sep 1992

Class 4A Omnibuses

09 Dec 2016

S / No. 9000254678

S6907940G



Licence No: S6907940G

NP 428A



# COVER NOTE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following are described on this Cover Note as being HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : WONG WAI KEAT  
Period of Insurance : 26 Jul 2017 to 25 Jul 2018  
Engine No. : CHZ384778 ✓  
Chassis No. : WAUZZZGA5HA068625 ✓

Vehicle No. : SLQ9231J  
Cover Note No. : 17C0033564 ✓  
Endorsement No. :  
Issued Date : 26 Jul 2017

### ABOUT THE COVER

Make/Model : AUDI Q2 1.0 TFSI S tronic ✓  
Engine Capacity/Tonnage : 999.00 CC ✓  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2017 ✓  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

\*You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use (15 days)

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 186) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)  
WONG WAI KEAT - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

If you do not receive your Certificate of Insurance and policy documents within 60 days from the inception date stated in this cover note, please contact AIG immediately. We hereby certify that the Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 80 days from the commencement date of the period of insurance.

0504125256

PREMIUM LEASING - JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

7B Shenton Way #07-16 AIG Building 5079120 | T: +65 6410 3000 | F: +65 6415 3723 | [www.aig.com.sg](http://www.aig.com.sg)

AIG Asia Pacific Insurance Pte. Ltd.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0877/2017/KS
Date	:	09-Sep-17

Vehicle NOT in workshop. Kindly arrange for survey.

Your insured SFY 3929 Z.

## Sompo Insurance Singapore Pte Ltd

50 Raffles Place

#05-01/06 Singapore Land Tower

Singapore 048623

Attn: Motor Claims Dept

Tel: 6461 6555 Fax 6221 3147

Owner's Name	:	Mr. Wong Wai Keat
Address	:	Blk 421 Hougang Avenue 10 #08-301 Singapore 530421
Telephone	:	HP +65 8481 1167
Type of Claim	:	Third party Claims
Policy No.	:	
Vehicle No	:	<b>SLQ 9231 J</b>
Model Code	:	Audi Q2 1.0 TFSI S-tronic
Model / Year	:	Jul-17
Engine No	:	CHZ 384779
Chassis No	:	WAUZZZGA5H058625
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	02-Jul-17
Place of Accident	:	BLK 421 HOUGANG AVE 10

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLQ 9231 J.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N 360.00 ✓	
2	To dismantle and renew front bumper. Re-organize front crash management components. Reinstall all parts removed.	<del>900.00</del> 600	
3	To respray <sup>front</sup> rear bumper.	<del>800.00</del> 600	
4	To carry out diagnostic checks.	S/N 192.00 ✓	
TOTAL LABOUR CHARGES		: <u><u>2,252.00</u></u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No SLQ 9231 J

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Repair</i>	\$ 1,552.00	<i>x.</i>
2	FRONT BUMPER AIR GUIDE GRILLE <i>ok</i>	\$ 138.00	<i>✓</i>
3	FRONT BUMPER SPOILER <i>ok</i>	\$ 244.00	<i>+</i>
4	FRONT BUMPER GUIDE RH <i>ok</i>	\$ 29.00	<i>+</i>
5	FRONT WHEEL ARCH COVER LH / RH <i>ok</i>	\$ 544.00	<i>✓</i>
6	SUNDRIES <i>?</i>	\$ 300.00	<i>?</i>
TOTAL SPARE PARTS CHARGES :		\$ 2,807.00	
TOTAL LABOUR CHARGES		\$ 2,252.00	
GRAND TOTAL		\$ 5,059.00	

All charges are not inclusive of GST.


Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian   
Surveyed Date : 15/09/17.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : AVE Authorised , 03 Days

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

  
Allan Wu  
Claims Consultant

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17017502/Atbn2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 16-08-2018



Code : SMO

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SFY 3929Z	Veh. Inspected	SLQ 9231J
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1703125/THE	Excess (\$)	0.00
Assign From	IRENE HENRY	Assign Date	11/09/2017

**2. Vehicle Particulars & Condition**

Make & Model	AUDI Q2	c.c	999
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAUZZZGA5HA058625	Colour	WHITE
Odometer	2660	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	215/60 R16	BRIDGESTONE	6 mm
L/H Front Tyre	215/60 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	215/60 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	215/60 R16	BRIDGESTONE	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	08/09/2017	Inspection Date	15/09/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 9231J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER (SN)	TO REPAIR SEE LABOUR	1,552.00	-
1	FRONT BUMPER AIR GUIDE GRILLE (SN)	CUT	138.00	138.00
1	FRONT BUMPER SPOILER (SN)	NOT NECESSARY	244.00	-
1	FRONT BUMPER GUIDE RH (SN)	NOT NECESSARY	29.00	-
2	FRONT WHEEL ARCH COVER LH/RH (SN)	NECESSARY	544.00	544.00
1	SUNDRIES (SN)	* CHECK	300.00	-
			2,807.00	682.00
	<b><u>LABOUR</u></b>			
	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.		360.00	360.00
	TO DISMANTLE AND RENEW FRONT BUMPER.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		900.00	600.00
	TO RESPRAY FRONT BUMPER.		800.00	600.00
	TO CARRY OUT DIAGNOSTIC CHECKS.		192.00	192.00
			2,252.00	1,752.00
	<b>GRAND TOTAL</b>		<b>5,059.00</b>	<b>2,434.00</b>
	<b>RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$300.00 NETT)</b>			<b>2,434.00</b>

Report Ref No. CS/SMO17017502/Atbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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