

REF:

CC3 / ALG 17017413 / Atbe2

ASS. REC. BY: Manan Singh

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100501188Claims No. 70605244359

Sum Insured: _____

Excess: 3600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 150K.

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: 10/8/4

days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SLM 350D.Yr Regn: 2017 / Feb.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4C.C. 1395Colour: Gray.A/C: Insured / Std / NI / NASp. Reading: 8812T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZF4XHA060298Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front

Rear

R/Bal. 06

mm

R/Bal. 06

mm

L/Bal. 06

mm

L/Bal. 06

mm

D.O.A. _____

D.O.I. 08/09/17Survey held at PremiumDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

02 ALG.

SLM 350D - CC3 / ALG 17017368 / K1243

DVA: 050917

12/9-

Revert via Manman

12/9-

Email authorise repair by victor

12/9-

@ 5:05pm inform Email premium authorise repair.

RECEIVED 15 DEC 2017

Part by part \$21,659.08 Cred: 21065.62 : 49%

Date/Time, File Pass to?

☐ : Preli. Report

1) 15/12 Typist

☒ : Final Report

Date/Time, File Return to?

2) _____

Report Format: 00Lump Sum / I.B.I. (\$) 21,659.08Days Of Repair: 10Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ _____)☐

: Interview (\$ _____)

☐

: Tech. Inv. (\$ _____)

☐

: Weekend (\$ _____)

☐Survey Fee: 200

Transportation: _____

\$ + RS. \$ _____

Photos 10

Others _____

TOTAL

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17017413/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 08-09-2017



Code : AIG

Policy Particulars :- OWN DAMAGE

1.	Insured Veh.	Veh. Inspected	SLM 350D
	Policy No. 2100501188	Coverage (\$)	0.00
	Claim No.	Excess (\$)	0.00
	Assign From	Assign Date	08/09/2017

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No. HIDDEN	Year of Reg.	
	Chassis No.	Colour	
	Odometer	Steering	
	Brakes	Modification	
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.	
----	--

General Information

5.	Engine No. HIDDEN	Inspection Date	08/09/2017
	Accident Date 05/09/2017		
	Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

Remarks

5a.	A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
-----	--

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/09/2017 14:28
Date Of Accident	05/09/2017 18:00
Exact Location Of Accident	AYE TOWARDS JURONG
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM350D
Insured/Policyholder	
Name Of Registered Owner	EILEEN TAN SIOK TIANG
NRIC No	S1358216E
Email Address	EILEEN@AIA.COM.SG
Mobile Phone No	(LOCAL) +65-91299453
Alternative Phone No	OFFICE-91299453

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100501188-00000
Cover Note Number	

Driver

Name of Driver	RYAN CHEE ZHIHAN
NRIC No	S9534545Z
Date Of Birth	18/09/1995
Occupation	INDOOR
Date Of Driving Pass	23/11/2016
Driving Experience	0 YEAR AND 9 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91299453
Fax Number	
Contact Number	HOME-64711001
EMail Address	RYAN.HEE.ZHIHAN@GMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

AYE TOWARDS JURONG



VEH A - SLM 350D

VEH B - SHC 8851Y



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100501188-00000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SLL2110Y

2) NAME OF INSURED

EILEEN TAN SIOK TIANG

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

16 Feb 2017

4) DATE OF EXPIRY OF INSURANCE

15 Feb 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
2. APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
3. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777)
5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN United Overseas Bank Limited

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 17 Feb 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-263
PREMIUM LEASING -NS
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLLYY

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S9534545Z**

Name: **RYAN CHEE ZHIHAN**

Birth Date: **18 Sep 1995**

Issue Date: **23 Nov 2016**

002632053A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S9534545Z**



Name

RYAN CHEE ZHIHAN

徐智涵

Race

CHINESE

Date of birth

18-09-1995

Sex

M

Country of birth

SINGAPORE

S9534545Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

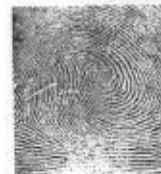
EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 23 Nov 2016

NP 428A



NRIC No. **S9534545Z**



Date of issue

09-07-2010

Address

**41 CASUARINA WALK
SINGAPORE 574094**

10 Sin Ming Drive Singapore 575701
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5379

Our ref: 0303170203N057000648

03 Mar 2017

EILEEN TAN SIOK TIANG
41 CASUARINA WALK
SINGAPORE 574094



Dear Sir/Madam

**NOTIFICATION ON SUCCESSFUL REPLACEMENT OF VEHICLE REGISTRATION NO.
SLL2110Y WITH VEHICLE REGISTRATION NO. SLM350D**

You may be pleased to know that your application of 03 Mar 2017 for replacement of registration number is approved.

2. The details of the vehicle after the transaction are as follows:

Vehicle Registration No.	: SLM350D (Previously SLL2110Y)
Vehicle Make	: AUDI
Vehicle Model	: A4 1.4 TFSI S TRONIC
Chassis No.	: WAUZZZF4XHA060298
Engine No./ Motor No.	: CVN023139 / -

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 11 Sep 2017

Preliminary Advice

Vehicle No	: SLM350D	Accident Date	: 05/09/2017
Make	: AUDI A4	Policy No.	:
Assignment Date	: 08/09/2017	Excess	: S\$0.00
Date of Inspection	: 08/09/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	40,124.00
Revised Amount	:S\$	19,868.00
Check Items (Estimated)	:S\$	10,961.00
		30,829.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	65,776.00
Salvage Value	:S\$	
Margin for Repair	:S\$	84,224.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

***SLM350D (0672892859SG)**

OD

Sep 5 2017 6:00PM

[EILEEN TAN SIOK TIANG]

Premium Automobiles Pte Ltd

Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 12/09/2017 14:38 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$19868.00) - SLM350D - Claim Handler: Loo, Tong Shing

Approved:19868.00:Re-inspect and upload damage ADDITIONAL RADIATOR. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 12 September, 2017 5:05 PM
To: Claims Dept; SUR
Subject: RE: SLL 2110 Y (New car plate SLM 350D) approval **Vehicle IN**

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLM 350D (Excess \$ 3,600.00 /-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Need damage photo of ADDITIONAL RADITOR

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 12 September, 2017 8:30 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLL 2110 Y (New car plate SLM 350D) approval **Vehicle IN**

Dear Jeffery,

We are still pending approval from AIG, will give a chaser.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 11 September, 2017 7:48 PM
To: SUR <sur@lkkauto.com>

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 8216E

Vehicle Details

Vehicle No.: SLM350D

Vehicle to be Exported: No

Intended De-registration Date: 11 Sep 2017

Vehicle Make: AUDI

Vehicle Model: A4 1.4 TFSI S TRONIC

Primary Colour: Grey

Manufacturing Year: 2016

Engine No.: CVN023139

Chassis No.: WAUZZZF4XHA060298

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$32,212.00

Original Registration Date: 16 Feb 2017

First Registration Date: 16 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$27,097.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 15 Feb 2027

PARF Rebate Amount: \$20,322.00

Intended COE Rebate Details

COE Expiry Date: 15 Feb 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$48,209.00

COE Rebate Amount: \$45,454.00

Total Rebate Amount: \$65,776.00

The information contained herein is correct as at 11 Sep 2017

OK

Land Transport Authority

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Last updated on 27 Aug 2017 at 01:09 AM

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0873/2017/KS
Date	:	7-Sep-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms.Eileen Tan Siok Tiang
Address	:	41 Casuarina Walk Singapore 574094
Telephone	:	HP +65 9129 9453
Type of Claim	:	Own Damage Claims
Policy No.	:	21000501188-00000
Vehicle No	:	SLM 350 D
Model Code	:	Audi A4 SEDAN 1.4 TFSI S
Model / Year	:	Feb-17
Engine No	:	CVN 023139
Chassis No	:	WAUZZZF4XHA060298
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	4-Sep-17
Place of Accident	:	Aye towards jurong

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 350 D.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ ✓
2	To remove and transfer aircond condensor, radiator, charged air cooler, electrical fan and control unit. To carry out vacuum/regas and to pressurise cooling system	S/N \$ 1,000.00	✓ ✓
3	To dismantle front bumper, both front fenders and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and both headlights. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,400.00 2500.3500	
4	To remove both front door panel trims, dismantle wing mirror assy and renew door chrome molding. Reinstall all parts removed.	S/N \$ 600.00	x x
5	To respray front bumper, both front fenders, bonnet, hinges and both front doors.	\$ 4,440.00	1100. ✓
6	To carry out diagnostic checks.	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 11,992.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 350 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER {Disbanded}	\$ 1,703.00	✓ 1362.40
2	FRONT BUMPER GRILLE	\$ 163.00	✓ 130
3	FRONT BUMPER CLOSING ELEMENT are new <i>included</i>	\$ 171.00	? 136.40
4	RADIATOR GRILLE <i>incl</i>	\$ 941.00	✓ 752.40
5	AIR GUIDE GRILLE LH / RH <i>2H Deland</i>	2 \$ 224.00	? 89.20
6	REINFORCEMENT BEAM <i>3rd</i>	\$ 674.00	✓ 539.20
7	FRONT BUMPER GUIDE SECTION LH / RH <i>new</i>	2 \$ 60.00	x / X
8	FRONT BUMPER TOP COVER <i>Deland</i>	\$ 104.00	✓ 82.80
9	SIGN "CAUTION" STICKER <i>3pc</i>	\$ 12.00	✓ 9.04
10	AIR CONDITIONER STICKER	\$ 6.00	✓ 4.64
11	FOAM FILLER PIECE <i>incl</i>	\$ 101.00	✓ 80.80
12	LOCK CARRIER BRACKET <i>incl</i>	\$ 112.00	✓ 89.20
13	FRONT BUMPER SUPPORT LH / RH <i>new</i>	2 \$ 46.00	x / 36
14	FRONT FENDER LH / RH <i>new</i>	2 \$ 1,286.00	x
15	FRONT FENDER CLOSING ELEMENT LH / RH <i>new</i>	2 \$ 56.00	x
16	FRONT FENDER BRACKET LH / RH <i>new</i>	\$ 58.00	x
17	FRONT FENDER DEFORMATION BRACKET LH / RH <i>new</i>	2 \$ 84.00	x
18	FRONT FENDER BRACE LH / RH <i>new</i>	2 \$ 200.00	x
19	FRONT LID HINGE COVER LH / RH <i>new</i>	2 \$ 38.00	x
20	FRONT FENDER COVER LH / RH <i>new</i>	2 \$ 48.00	x
TOTAL SPARE PARTS		\$ 6,087.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 350 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	LED HEADLIGHT LH / RH <i>RH could, LH new</i>	2 \$ 15,722.00	7861 6288.80
22	BONNET <i>Distorted</i>	\$ 2,001.00	1600.80
23	BONNET HINGE LH / RH <i>new</i>	2 \$ 514.00	X
24	IMPACT PROTECTION CENTER / LH / RH <i>new</i>	3 \$ 69.00	54.48
25	BOWDEN CABLE <i>new</i>	\$ 49.00	
26	RELEASE LEVER <i>new</i>	\$ 12.00	3x
27	DOOR CHROME WINDOW TRIM LH / RH <i>new</i>	2 \$ 518.00	
28	LOCK CARRIER <i>Deformed</i>	\$ 878.00	702.40
29	A/COND CONDENSER <i>Best</i>	\$ 525.00	419.60
30	RADIATOR <i>Deformed</i>	\$ 576.00	451.20
31	RADIATOR RUBBER BUSH LOWER <i>new</i>	4 \$ 16.00	X
32	RADIATOR COOLANT <i>new</i>	4L \$ 132.00	105.28
33	ADDITIONAL RADIATOR <i>Distorted</i>	\$ 444.00	354.80
34	RADIATOR AIR GUIDE UPPER LH / RH <i>Deformed</i>	2 \$ 44.00	34.88
35	RADIATOR AIR GUIDE LOWER LH / RH <i>Deformed</i>	2 \$ 20.00	14.72
36	FRONT NO PLATE <i>Best</i>	S/N \$ 25.00	25
37	SUNDRIES <i>new</i>	\$ 500.00	56.48
TOTAL SPARE PARTS		: \$ 28,132.00	
TOTAL LABOUR CHARGES		: \$ 11,992.00	
GRAND TOTAL		: <u>\$ 40,124.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lij*
Surveyed Date : *08/09/17.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not authorised, 07 days*

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager


Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0873/2017/KS
Date	:	7-Sep-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 7 days

We took 10 days exclude 1 Sunday

Check item/Added parts - jb 16/10

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms.Eileen Tan Siok Tiang
Address	:	41 Casuarina Walk Singapore 574094
Telephone	:	HP +65 9129 9453
Type of Claim	:	Own Damage Claims
Policy No.	:	21000501188-00000
Vehicle No	:	SLM 350 D
Model Code	:	Audi A4 SEDAN 1.4 TFSI S
Model / Year	:	Feb-17
Engine No	:	CVN 023139
Chassis No	:	WAUZZZF4XHA060298
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	4-Sep-17
Place of Accident	:	Aye towards jurong

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 350 D.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove and transfer aircond condensor, radiator, charged air cooler, electrical fan and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$	1,000.00	\$ 1,000.00
3	To dismantle front bumper, both front fenders and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and both headlights. Re-organise front crash management components. Reinstall all parts removed.	\$	5,400.00	\$ 3,500.00
4	(Added \$1000 x 2 days for check items/Added parts) To remove both front door panel trims, dismantle wing mirror assy and renew door chrome molding. Reinstall all parts removed.	S/N \$	600.00	nn
5	To respray front bumper, both front fenders, bonnet, hinges and both front doors.	\$	4,440.00	\$ 1,100.00
6	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 11,992.00</u>	<u>\$ 6,152.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 350 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,703.00	\$ 1,362.40
2	FRONT BUMPER GRILLE	\$ 163.00	\$ 130.00
3	FRONT BUMPER CLOSING ELEMENT	\$ 171.00	\$ 136.40
4	RADIATOR GRILLE	\$ 941.00	\$ 752.40
5	AIR GUIDE GRILLE LH / RH	2 \$ 224.00	\$ 89.20
6	REINFORCEMENT BEAM	\$ 674.00	\$ 539.20
7	FRONT BUMPER GUIDE SECTION LH / RH	2 \$ 60.00	
8	FRONT BUMPER TOP COVER	\$ 104.00	\$ 82.80
9	SIGN "CAUTION" STICKER	\$ 12.00	\$ 9.04
10	AIR CONDITIONER STICKER	\$ 6.00	\$ 4.64
11	FOAM FILLER PIECE	\$ 101.00	\$ 80.80
12	LOCK CARRIER BRACKET	\$ 112.00	\$ 89.20
13	FRONT BUMPER SUPPORT LH / RH	2 \$ 46.00	\$ 36.00
14	FRONT FENDER LH / RH	2 \$ 1,286.00	
15	FRONT FENDER CLOSING ELEMENT LH / RH	2 \$ 56.00	
16	FRONT FENDER BRACKET LH / RH	\$ 58.00	
17	FRONT FENDER DEFORMATION BRACKET LH / RH	2 \$ 84.00	
18	FRONT FENDER BRACE LH / RH	2 \$ 200.00	
19	FRONT LID HINGE COVER LH / RH	2 \$ 38.00	
20	FRONT FENDER COVER LH / RH	2 \$ 48.00	
TOTAL SPARE PARTS		\$ 6,087.00	\$ 3,312.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 350 D.

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		cf	\$	3,312.08
21	LED HEADLIGHT LH / RH	2 \$	15,722.00	\$ 6,288.80
22	BONNET	\$	2,001.00	\$ 1,600.80
23	BONNET HINGE LH / RH	2 \$	514.00	
24	IMPACT PROTECTION CENTER / LH / RH	3 \$	69.00	\$ 54.48
25	BOWDEN CABLE	\$	49.00	
26	RELEASE LEVER	\$	12.00	
27	DOOR CHROME WINDOW TRIM LH / RH	2 \$	518.00	
28	LOCK CARRIER	\$	878.00	\$ 702.40
29	A/COND CONDENSER	\$	525.00	\$ 419.60
30	RADIATOR	\$	576.00	\$ 457.20
31	RADIATOR RUBBER BUSH LOWER	4 \$	16.00	
32	RADIATOR COOLANT	4L \$	132.00	\$ 105.28
33	ADDITIONAL RADIATOR	\$	444.00	\$ 354.80
34	RADIATOR AIR GUIDE UPPER LH / RH	2 \$	44.00	\$ 34.88
35	RADIATOR AIR GUIDE LOWER LH / RH	2 \$	20.00	\$ 14.72
36	FRONT NO PLATE	S/N \$	25.00	\$ 25.00
37	Added parts - see attached	\$	2,600.70	\$ 2,080.56
38	SUNDRIES	\$	500.00	\$ 56.48
	TOTAL SPARE PARTS	:	\$ 30,732.70	\$ 15,507.08
	TOTAL LABOUR CHARGES	:	\$ 11,992.00	\$ 6,152.00
	GRAND TOTAL	:	\$ 42,724.70	\$ 21,659.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0873/2017/KS
19-Sep-17
NK/JB
ONE
SLM350D
A4 1.4 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Electric fan <i>2nd</i>	\$ 1,949.00	\$ 1,559.20 ✓
2	Front bumper pracket LHS/RHS <i>2nd</i>	\$ 356.00	\$ 284.80 ✓
3	Headlight washer water tube <i>ut</i>	\$ 74.20	\$ 59.36 ✓
4	Fan cowl <i>ut</i>	\$ 221.50	\$ 177.20 ✓
		\$ 2,600.70	\$ 2,080.56
<u>LABORS</u>			
TOTAL		\$ 2,600.70	\$2,080.56

Adrian
88.5

42204 56

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLM 350 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0873/2017/MAS

13 Dec 2017

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLM 350 D, Audi A4 SEDAN 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SLM 350 D**, claimant, **Ms. Eileen Tan Siok Tiang**, please find the related document per attached.

1. A copy of the Original invoice no. 85011904 – S\$19,323.22
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLM 350 D

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre

281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408620
Telephone: 6388 2523

Customer Service

Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85011904 Date: 12/12/2017 Order: SLM03500 Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLL2110Y (V 31658)	Regn Date: 16/02/2017	Mileage: 8910	WIP No.: 37266
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF4XHA060298	Engine: CVN 023139	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-3600.00	1.00	-3,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCOND CONDENSOR, RADIATOR CHARGED AIR COOLER, ELECTRICAL FAN AND CONTROL UNIT TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOL SYSTEM.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDERS AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, BONNET AND RHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT	3500.00	1.00	3,500.00
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2223
Main Telefax: 6471 3733

Alexandra Service Centre

281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Telephone: 6388 2223

Customer Service

Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 15:50

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85011904 Date : 12/12/2017 Order : SLM03500 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL2110Y (V 31658) Regn Date: 16/02/2017 Mileage: 8910 WIP No.: 37266
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF4XHA060298 Engine: CVN 023139 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	COMPONENTS. REINSTALL ALL PARTS REMOVED. M:	1100.00	1.00	1,100.00
S	BODYWORK	TO RESPRAY FRONT BUMPER AND BONNET. M:	192.00	1.00	192.00
		TO CARRY OUT DIAGNOSTIC CHECKS.			
X	AG A13ABJM1	COOLANT ADDITIVE	4.00	32.90	105.28
X	ABW0853651 3FZ	GRILLE	1.00	940.50	752.40
X	ABW0941773A	HEADLIGHT	1.00	7861.00	6,288.80
X	ABW0941774A	HEADLIGHT	1.00	7861.00	6,288.80
X	ABW0823029A	HOOD	1.00	2001.00	1,600.80
X	ABW0807065C GRU	COVER	1.00	1703.00	1,362.40
X	ABW0807081	COVER	1.00	103.50	82.80
X	ABW0807611	PLATE	1.00	170.50	136.40
X	ABW0121251K	RADIATOR	1.00	571.50	457.20
X	ABW0145804A	RADIATOR(V)	1.00	443.50	354.80
X	ABW0816421H	CONDENSER	1.00	524.50	419.60
X	ABW0805594	CARRIER	1.00	878.00	702.40
X	ABW0959455F	ELECTRIC F	1.00	1949.00	1,559.20
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408600
Telephone: 6386 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

BST Reg. No. 199902271W

Page 3 15:50

Invoice: 85011904 Date: 12/12/2017 Order: SLM03500 Term: 30		Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	
Regn No.: SLL2110Y (V 31658) Model: A4 SEDAN 1.4 TFSI S tronic VSB No.: You have been assisted by :- UB-Carrine (33)		Regn Date: 16/02/2017 Chassis: WAUZZZF4XHA060298 Mileage: 8910 Engine: CVN 023139 WIP No.: 37266 Dept: U	

		Details	Qty	Unit Price	Amount
X	A8W0807550A	FOAM INSER	1.00	101.00	80.80
X	A8W0807113	BRACKET	1.00	674.00	539.20
X	A8W0941773A	HEADLIGHT	-1.00	7861.00	-6,288.80
X	A4M0121275A	MOUNTING	2.00	7.70	12.32
X	A4M0121268A	MOUNTING	2.00	10.70	17.12
X	A8W0807334	SUPPORT	1.00	22.50	18.00
X	A8W0807333	SUPPORT	1.00	22.50	18.00
X	A8W0807133	BRACKET	1.00	178.00	142.40
X	A8W0807134	BRACKET	1.00	178.00	142.40
X	A8W0121673A	AIR DUCT	1.00	9.20	7.36
X	A8W0121674A	AIR DUCT	1.00	9.20	7.36
X	A8W0820536	BRACKET	1.00	15.00	12.00
X	A8W0823125	PROTECTION	1.00	22.70	18.16
X	A8W0823126	PROTECTION(V)	1.00	22.70	18.16
X	A4E0260749A	WASHER	2.00	3.10	4.96
X	A3D0260749C	WASHER	2.00	3.70	5.92
X	A8K0805399B	BOLT	2.00	1.40	2.24
X	A8W0807682B 989	GRILLE	1.00	111.50	89.20

Sub-Total

7% GST

Grand Total

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
6366 2323
9828 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No: 199902271W
GST Reg. No. 199902271W

Page 4 15:50

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85011904 Date : 12/12/2017 Order : SLM03500 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL2110Y (V 31658) Regn Date: 16/02/2017 Mileage: 8910 WIP No.: 37266
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF4XHA060298 Engine: CVN 023139 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	ABW0807683 989	GRILLE	1.00	162.50	130.00
X	ABW0955970A	TUBING	1.00	74.20	59.36
X	ABW0010515A	STICKER	1.00	5.80	4.64
X	ABK0010520A	PLATE	1.00	11.30	9.04
X	ABW0121283AR	AIR DUCT	1.00	21.80	17.44
X	ABW0121284AL	AIR DUCT	1.00	21.80	17.44
X	ABW0807771	BRACKET	1.00	111.50	89.20
X	ABW0121207B	CDWL	1.00	221.50	177.20
X	AN 91093901	RIVET	4.00	0.60	1.92
X	ABW0823124	PROTECTION	1.00	22.70	18.16

Parts 15,482.08
Labour 0.00
Sublet 6,177.00
Menus 0.00
Lubricant 0.00

Sub-Total 18,059.08
7% GST 1,264.14
Grand Total 19,323.22



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLM 350 D

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0873/2017/TF
25 Sept 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF4XHA060298
Vehicle Regn No. : SLM 350 D
Vehicle Mileage : 8813 KM
Vehicle Owner : Ms. Eileen Tan Siok Tiang
Certificate No : 2100501188
Policy Excess : \$3,852.00 (Inclusive 7% GST)
Accident Date : 5 Sept 2017
Place : AYE TOWARDS JURONG
Repair Cost : \$ 19,323.22
WIP No. : 37266
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 

Time :

Date : 25/09/2017

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S9534545Z**

Name: **RYAN CHEE ZHIHAN**

Birth Date: **18 Sep 1995**

Issue Date: **23 Nov 2016**

002632063A




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9534545Z



Name

RYAN CHEE ZHIHAN

徐 智 涵

Race

CHINESE

Date of birth

18-09-1995

Sex

M

Country of birth

SINGAPORE

S9534545Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

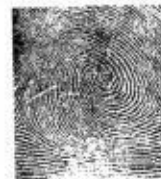
Class 3 Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg **23 Nov 2016**

NP 428A



46016

NRIC No. S9534545Z



Date of Issue:

09-07-2010

Address

**41 CASUARINA WALK
 SINGAPORE 574094**



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100501188-00000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PAF Yes
SLL2110Y

EILEEN TAN SIOK TIANG

16 Feb 2017

15 Feb 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf
from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN United Overseas Bank Limited

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and
Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-
Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 17 Feb 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-263
PREMIUM LEASING -NS
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

RLLYY

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Sep 2017		08 Sep 2017 13:40 Edit Adj Rpt	S\$21,659.08 Edit Estimates	S\$21,659.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: EILEEN TAN SIOK TIANG, ID: S1358216E, Tel: +6591299453

Vehicle Reg. No.: SLM350D **Date of Loss:** 05/09/2017 18:00 - :59

Claim Type: OD / 7060524493SG **Policy/Cover Note No.:** 2100501188 (Comprehensive)

Excess: S\$3,600.00

Repairer: Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing]
TongShing.Loo@aig.com

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 19/09/2017]

Driver/Custodian: RYAN CHEE ZHIHAN (21 / Male), NRIC: S9534545Z, Tel: +6591299453

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (12/09/2017): Alert - Adj Mandate Approved (S\$19868.00) - SLM350D - Claim Handler: Loo, Tong S...
- AIG_SG (12/09/2017): SLM350D / OD / 05/09/2017 / Coverage & Excess update

☐ **ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM350D (7060524493SG)
OD
Sep 5 2017 6:00PM
[EILEEN TAN SIOK TIANG]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio Use Viewer			View
			1 per page
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Assessment Reports			Thumbnail
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Print
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Documentation				Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Load PDF	
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2	11/09/17 10:32	Singapore Accident Statement		Load PDF	
3	11/09/17 10:45	LTA RECORD		Load PDF	
4	11/09/17 10:46	WORKSHOP ESTIMATE		Load PDF	
5	28/11/17 17:07	Supplementary		Load PDF	
6	29/11/17 09:45	estimate(2)		Load PDF	
7	20/12/17 10:50	Workshop Invoice		Load PDF	
8	20/12/17 10:50	Discharge Voucher		Load PDF	

Linked Accident Report Documents

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Assessment Reports			1 per page ☐		
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1	06/09/17 15:00	Accident Statement			
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Documents Checklist

Reset	Save	Print
DOCUMENTS CHECKLIST		
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17017413/ATBE2

Date: 20/12/2017

REFERENCE

Insured/Claimant: EILEEN TAN SIOK TIANG
Date of Loss: 05/09/2017

Policy No: 2100501188
Nature of Claim: OD

Claim No: 7060524493SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM350D
Make & Model: AUDI A4, 1.4 T (A)
Reg. Date: 16/02/2017 (Man. Year: 2016)
Colour: Grey
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$150,000.00
Sum Insured (\$\$): Market Value/New Car Price

Engine No: CVN023139
Chassis No: WAUZZZF4XHA060298
Odometer: 8812 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):
Handbrake (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable): Yes
No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16
Front Left Side: Continental 6 mm
Front Right Side: Continental 6 mm

Rear Tyre Size: 205/60 R16
Rear Left Side: Continental 6 mm
Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	30,212.56	15,507.08	14,705.48	48.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,992.00	6,152.00	5,840.00	48.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	42,204.56	21,659.08	20,545.48	48.68
- Excess (\$\$)	3,600.00	3,600.00	0.00	0.00
(\$\$)	38,604.56	18,059.08	20,545.48	53.22
+ GST 7.00/7.00% (\$\$)	2,702.32	1,264.14	1,438.18	53.22
Nett Amount (\$\$)	41,306.88	19,323.22	21,983.66	53.22

INSPECTION

Date of Assignment: 08/09/2017
Date Inspected: 08/09/2017

08/09/2017

Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,703.00 FS	*1,362.40 FS
2	1		*FRONT BUMPER GRILLE	Distorted	163.00 FS	*130.00 FS
3	1		*FRONT BUMPER CLOSING ELEMENT	Cracked	171.00 FS	*136.40 FS
4	1		*RADIATOR GRILLE	Cracked	941.00 FS	*752.40 FS
5	1		*AIR GUIDE GRILLE LH / RH	N/S Deformed	224.00 FS	*89.20 FS
6	1		*REINFORCEMENT BEAM	Bent	674.00 FS	*539.20 FS
7	2		*FRONT BUMPER GUIDE SECTION LH / RH	Not Necessary	60.00 FS	*- FS
8	1		*FRONT BUMPER TOP COVER	Deformed	104.00 FS	*82.80 FS
9	1		*SIGN CAUTION STICKER	Necessary	12.00 FS	*9.04 FS
10	1		*AIR CONDITIONER STICKER	Necessary	6.00 FS	*4.64 FS
11	1		*FOAM FILLER PIECE	Cracked	101.00 FS	*80.80 FS
12	1		*LOCK CARRIER BRACKET	Cracked	112.00 FS	*89.20 FS
13	2		*FRONT BUMPER SUPPORT LH / RH	Damaged	46.00 FS	*36.00 FS
14	2		*FRONT FENDER LH / RH	Not Necessary	1,286.00 FS	*- FS
15	2		*FRONT FENDER CLOSING ELEMENT LH / RH	Not Necessary	56.00 FS	*- FS
16	1		*FRONT FENDER BRACKET LH / RH	Not Necessary	58.00 FS	*- FS
17	2		*FRONT FENDER DEFORMATION BRACKET LH / RH	Not Necessary	84.00 FS	*- FS
18	2		*FRONT FENDER BRACE LH / RH	Not Necessary	200.00 FS	*- FS
19	2		*FRONT LID HINGE COVER LH / RH	Not Necessary	38.00 FS	*- FS
20	2		*FRONT FENDER COVER LH / RH	Not Necessary	48.00 FS	*- FS
21	1		*LED HEADLIGHT LH / RH	O/S Cracked /N/S Not Necessary	15,722.00 FS	*6,288.80 FS
22	1		*BONNET	Distorted	2,001.00 FS	*1,600.80 FS
23	2		*BONNET HINGE LH / RH	Not Necessary	514.00 FS	*- FS
24	3		*IMPACT PROTECTION CENTER LH / RH	Necessary	69.00 FS	*54.48 FS
25	1		*BOWDEN CABLE	Not Necessary	49.00 FS	*- FS
26	1		*RELEASE LEVER	Not Necessary	12.00 FS	*- FS
27	2		*DOOR CHROME WINDOW TRIM LH / RH	Not Necessary	518.00 FS	*- FS
28	1		*LOCK CARRIER	Deformed	878.00 FS	*702.40 FS
29	1		*A/COND CONDENSER	Bent	525.00 FS	*419.60 FS
30	1		*RADIATOR	Dented	576.00 FS	*457.20 FS
31	4		*RADIATOR RUBBER BUSH LOWER	Not Necessary	16.00 FS	*- FS
32	4		*RADIATOR COOLANT	Necessary	132.00 FS	*105.28 FS
33	1		*ADDITIONAL RADIATOR	Distorted	444.00 FS	*354.80 FS
34	2		*RADIATOR AIR GUIDE UPPER LH / RH	Deformed	44.00 FS	*34.88 FS
35	2		*RADIATOR AIR GUIDE LOWER LH / RH	Damaged	20.00 FS	*14.72 FS
36	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
37	1		*SUNDRIES	Necessary	500.00 FS	*56.48 FS
38	1		*ELECTRIC FAN	Damaged	1,559.20 FS	*1,559.20 FS
39	1		*FRONT BUMPER BRACKET LHS/RHS	Damaged	284.80 FS	*284.80 FS
40	1		*HEADLIGHT WASHER WATER TUBE	Cut	59.36 FS	*59.36 FS
41	1		*FAN COWL	Cut	177.20 FS	*177.20 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 30,212.56 15,507.08

Report was unsubmitted during this print-out.

Adjuster Report

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDERS AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, BOTH FRONT FENDERS, BONNET AND BOTH HEADLIGHTS. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,400.00	3,500.00
3	TO REMOVE BOTH FRONT DOOR PANEL TRIMS, DISMANTLE WING MIRROR ASSY AND RENEW DOOR CHROME MOLDING. REINSTALL ALL PARTS REMOVED	New	600.00	0.00
4	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, HINGES AND BOTH FRONT DOORS	New	4,440.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
6	TO REMOVE AND TRANSFER AIRCOND CONDENSOR, RADIATOR, CHARGED AIR COOLER, ELECTRICAL FAN AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,000.00	1,000.00
Gross Labour Cost (S\$)			11,992.00	6,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >