

ASSIGNED BY

REF CS / MSG17017401 / b

Specific Instructions

Survivors

Surveyor: _____ ASSIGNMENT (Office)

From (Person)

From (Person) Elaine Ng

of MSIG

Date/Time: 8/9/8.56am

Estimated Cost

Figure 6.

$$OD / (TP / WS / TP RES / OD RES / EVA / INV / MV / CS)$$

To Inspect Vehicle No.

SLJ 7097 E

Insured: \$30,000

at Workshop m/s

Motor Image

Tel: 6417 0333

at 19, Lorong 8, Tada Payoh, 319255

Policy No. A28608294QMX

Claim No: 528500

Sum Insured

Excess:

Make of Veh.

(Client's Record)

D.O.A 22/08/2017

CA / REV / REP. / REV 24 HRS WP

H.G.D. Endersmitch

Date/Time: 8/9/17 9:15am

Person Contacted: Ivan Tan

Vehicle IN/OUT

Date/Time

Action/Instruction	(✓)	Estimate
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543 7097E-x

5. Te 2700 C - X

12/15/18 5:57pm Email to Elaine Ng will temporarily close file

b) φ

View Sent Message

This mail is associated with :

*SLJ7097E (528800)
[SJE2700E]

TP

NG TUCK YEONG, DAYAN (WU DAYANG, DAYAN)

Aug 22 2017 5:00PM

[YAH YANN HUEI]

Motor Image Enterprises Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/05/2018 15:57 PM.
To MSJG_ENSM
Subject Temporarily close case

Dear Elaine,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle. This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case. Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4335
016 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-05 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Inc Auth'd	Status
Main	23 Aug 2017		08-Sep 2017 08:56 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents						
Show All									
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		YAH YANN HUEI, ID: S76353851							
Main Claimant:		NG TUCK YEONG, DAYAN (WU DAYANG, DAYAN), ID: S7436569H							
Vehicle Reg. No.:		SLJ7097E	Date of Loss: 22/08/2017 17:00 - :59						
Claim Type:		TP / 528800	Policy/Cover Note No.: A28608294QMX (Comprehensive) Coverage: 21/10/2016 - 20/10/2017						
Vehicle Reg. No. (Insured):		SJE2700E	Policy No. (Claimant): Excess: S\$500.00						
Repairer:		Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038104							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Elaine Ngu Siau Mei - 6594 2540]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/09/2017]							
Driver/Custodian (Insured):		TANG KIA LIM (/ Male), NRIC: S0210980H							
Adj. Asg. Remarks:		Please assign Kenneth Kong							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Sent: Thursday, 7 September, 2017 3:05 PM
To: 'Ivan Tan'; 'Ashley Chong (LKK Auto)'
Cc: Elaine Ngu; sayedinah@motorimage.net; 'Mohamad Fazli Bin Bachok'; Tan Jin Hao
Subject: RE: SLJ7097E-Third Party-Liability Status-Your Ref: SJE2700E (MSIG-TP)
Attachments: Estimates-SLJ7097E.pdf; GIA-SLJ7097E.pdf

OUR REF – 528800

WITHOUT PREJUDICE

Dear LKK,

Please assign Kenneth Kong to survey SLJ7097E. We will grant rights to you soon.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



MSIG



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on    

A member of **MS&AD** INSURANCE GROUP

From: Ivan Tan [mailto:ivantan@motorimage.net]
Sent: Thursday, 7 September, 2017 3:00 PM
To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Cc: Elaine Ngu <elaine_ngu@sg.msig-asia.com>; sayedinah@motorimage.net; 'Mohamad Fazli Bin Bachok' <fazlibachok@motorimage.net>
Subject: RE: SLJ7097E-Third Party-Liability Status-Your Ref: SJE2700E (MSIG-TP)

Hi Rashitha,

We prefer Kenneth but in the event that he is unavailable, we have no objection to the rest of the surveyors too. However, do note that car is not in our workshop and our client would only bring his car down upon liability clearance.

Thank you.

Warmest regards,

Ivan Tan

Service Manager

Motor Image Enterprises Pte Ltd

19 Teo Payoh Lorong 8, Singapore 319255

Tel: +65-6417 0333 :: DID: +65-6703 8295 :: Fax: +65-6479 3811

MotorImage



SUBARU

From: Rashitha Binte Shahuthuman [mailto:rashitha_shahuthuman@sg.msig-asia.com]
Sent: Thursday, 7 September 2017 2:15 PM
To: 'ivantan@motorimage.net'
Cc: Elaine Ngu; 'sayedinah@motorimage.net'; 'Mohamad Fazli Bin Bachok'; Rashitha Binte Shahuthuman
Subject: FW: SLJ7097E-Third Party-Liability Status-Your Ref: SJE2700E (MSIG-TP)

OUR REF – 528800

WITHOUT PREJUDICE

Dear Ivan,

We propose our in-house surveyor to conduct the joint pre-repair survey as the single joint expert.

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han
- 8) Gary Soon
- 9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



MSIG

CLAIMS
AWARDS
ASIA-PACIFIC
2016 Insurer Claims Team of the Year

A member of **MS&AD** INSURANCE GROUP

From: Ivan Tan [<mailto:ivantan@motorimage.net>]
Sent: 07 September 2017 13:50
To: Claims <claims@sg.msig-asia.com>
Cc: 'Sayedina Bin Ali /MIE - Svc' <sayedina@motorimage.net>; 'Mohamad Fazli Bin Bachok' <fazlibachok@motorimage.net>
Subject: SLJ7097E-Third Party-Liability Status-Your Ref: SJE2700E (MSIG-TP)

Dear Claims Team,

Kindly review attached GIA and advise on liability status please.
Thank you.

Warmest regards,

Ivan Tan

Service Manager
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6417 0333 :: DID +65-6703 8295 :: Fax: +65-6479 3811
Hp: +65-8613 9859 | +65-9660 4455 | Email: ivantan@motorimage.net
Website: <http://www.motorimage.net> | <http://www.tanbhong.com>

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