

**Re: C0450900 STATUS SHC5137X & PA1696R DOA 31/08/2017 LKK REF : CC3/AXA17017237/Kps3q2**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 14/11/2021 10:16 AM

To: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>

Hi Lynn,

Further to our below email.

Please be informed that third party did not response to our email dated 02/11/2021.

In view of this, we will proceed to close and submit WP report to your good office.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Tuesday, 2 November 2021 3:31 pm

**To:** lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>

**Subject:** Re: C0450900 STATUS SHC5137X & PA1696R DOA 31/08/2017 LKK REF : CC3/AXA17017237/Kps3q2

Hi Lynn,

We are still pending acceptance from third party.

We have just sent a final email to third party as per instruction.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Monday, 1 November 2021 9:24 am

**To:** lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>

**Subject:** Re: C0450900 STATUS SHC5137X & PA1696R DOA 31/08/2017 LKK REF : CC3/AXA17017237/Kps3q2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC3/AXA17017237/Kps3q2

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** KHONG Lynn <lynn.khong@axa.com.sg>

**Sent:** Saturday, 30 October, 2021 8:53 PM

**To:** sur@lkkauto.com; assignments@lkkauto.com

**Cc:** SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

**Subject:** C0450900 STATUS SHC5137X & PA1696R DOA 31/08/2017

Dear LKK,

We refer to the subject matter.

Mandate request given since 11/11/2020.

Please advise status for this file.

Kindly check with workshop for response.

If there is no reply from them by 12/11/2021, we will treat as they are no longer interested in pursuing this third party claim against us.

We shall then proceed to close our file without any further consideration.

Thank you

Best Regards,



**Lynn Khong**

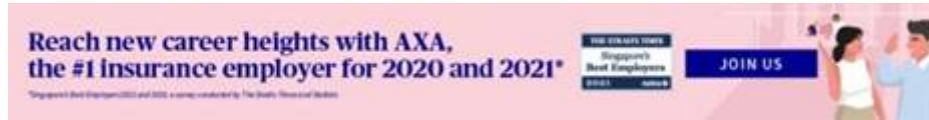
Specialist, Motor Claims Department  
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: [lynn.khong@axa.com.sg](mailto:lynn.khong@axa.com.sg)

Customer Care No. 1800 8804888

[www.axa.com.sg](http://www.axa.com.sg)



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*Upcoming out-of-office & closure notification: 18/10/2021 – 22/10/2021*

*For claims query, kindly email to [cst@axa.com.sg](mailto:cst@axa.com.sg) for further assistance.*

*For claims survey, kindly email to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)*

*For bill/DV submission, kindly email to [motor.bill@axa.com.sg](mailto:motor.bill@axa.com.sg)*

*For LOD submission, kindly email to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)*

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