

REF:

CC3/AU17016788 / A4bnz

ACC. REC. BY: Adrian Ling

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100502390

Claims No. 8221874311SG

Sum Insured: _____ Excess: \$0

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 200k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03/8/17 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SPQ3131Z Yr Regn: 2017 / Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 C.C. 1798

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 10469 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2ZZ4G2HN041394

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 29/08/17

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG.
	SDQ 301Z - X
30/8	Email premium authorise repair.
	part by part \$5036.56 (Red: 7121.44: 58%)
	RECEIVED 1 DEC 2017

Date/Time, File Pass to?

1) 1/12 TUPST

Date/Time, File Return to?

2)

Report Format:

Lump Sum / (B.I.): (\$ 5036.56)

☐ : Preli. Report☒ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other:

TOTAL

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17016788/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 29-08-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SDQ 3131Z
Policy No. 2100502390	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	29/08/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/08/2017	Inspection Date	29/08/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 30 August, 2017 10:50 AM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SDQ 3131 Z

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SDQ3131Z (Excess \$tba/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 29 August, 2017 4:29 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SDQ 3131 Z

Dear all,

Attached GIA report, video footage and revise estimate for your kind reference. kindly assist to check on repair approval and excess amount.

Thank you and Have a nice day ahead!

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 1481D

Vehicle Details

Vehicle No.: SDQ3131Z

Vehicle to be Exported: No

Intended De-registration
Date: 30 Aug 2017

Vehicle Make: AUDI

Vehicle Model: A6 1.8 TFSI ULTRA (PI) (NAV)

Primary Colour: White

Manufacturing Year: 2016

Engine No.: CYG016694

Chassis No.: WAUZZZ4G2HN041394

Maximum Power
Output: 140.0 kW (187 bhp)

Open Market Value: \$40,434.00

Original Registration
Date: 27 Feb 2017

First Registration Date: 27 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$43,608.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 26 Feb 2027

PARF Rebate Amount: \$32,706.00

Intended COE Rebate Details

COE Expiry Date: 26 Feb 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$50,621.00

COE Rebate Amount: \$48,073.00

Total Rebate Amount: \$80,779.00

The information contained herein is correct as at 30 Aug 2017

OK

Land Transport Authority

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Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution

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Last updated on 27 Aug 2017 at 01:09 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/08/2017 18:32
Date Of Accident	10/08/2017 14:20
Exact Location Of Accident	ALONG CTE FROM MOULMEIN TOWARDS ANG MO KIO
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDQ3131Z
Insured/Policyholder	
Name Of Registered Owner	WAI WEN HIN
NRIC No	S7411481D
Email Address	LINUSWAI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96773662
Alternative Phone No	OFFICE-96773662

Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100502390-00000
Cover Note Number	

Driver

Name of Driver	WAI WEN HIN
NRIC No	S7411481D
Date Of Birth	14/04/1974
Occupation	INDOOR
Date Of Driving Pass	25/03/1994
Driving Experience	23 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96773662
Fax Number	
Contact Number	OFFICE-96773662
Email Address	LINUSWAI@GMAIL.COM

Address	5 MT FABER ROAD #08-09
Postcode	099197
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 10 AUGUST 2017, I WAS TRAVELLING ALONG CTE FROM MOULMEIN TOWARDS ANG MO KIO. MY VEHICLE NO: SDQ3131Z, A WHITE AUDI A6, WAS HIT ON THE REAR BY A TOYOTA SLP3984P ON THE RIGHT LANE ON CTE. THE WEATHER WAS CLEAR AND ROAD WAS DRY. REPORTED BY: TF, SUBMITTED BY: MAS

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP3984P
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Name of Driver	HO CHWEE KIM
NRIC/Passport Number	S7501442B
Contact Number	81617523
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness


Name	
Phone Number	
Email Address	


Sketch Plan



SKETCH PLAN

IMPORTANT NOTICE

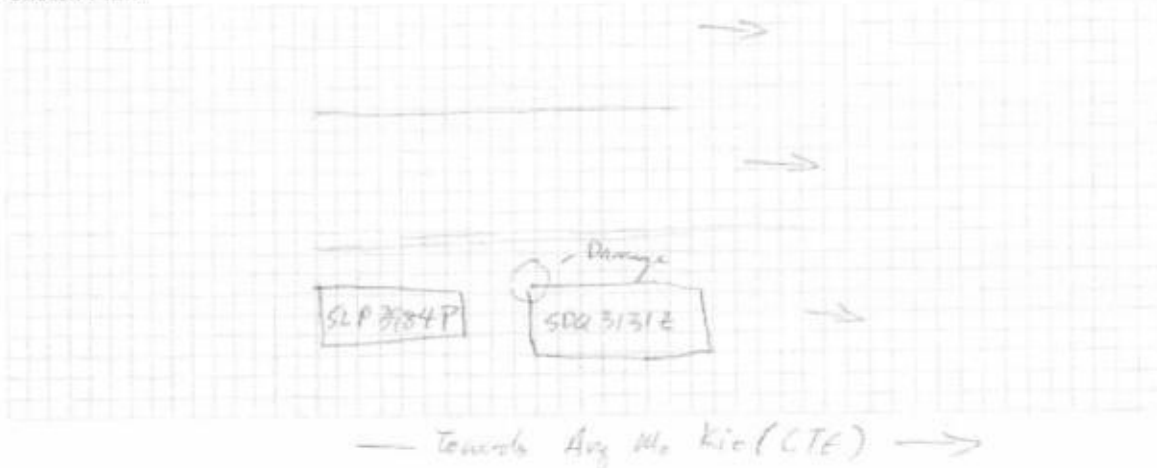
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


Policyholder's Signature / Date & Time


Driver's Signature (If driver is not the policyholder) / Date & Time

 
Witnessed by Reporting Centre Personnel

Sketch Plan



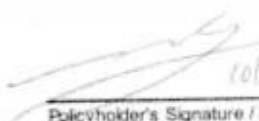
Sketch Plan #2

Describe Circumstances of the Accident

On 10th August, 2017, I was travelling along CTE from Maudsley towards Bay View. My vehicle No SD6 312, a white Audi A6 was hit on the rear by a Toyota SLP 3984 P on the right hand side of CTE. The weather was clear and road was dry.

Declaration

I/We declare the foregoing particulars are true in every respect.


10/8/17 14:45pm
Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7411481D



Name

WAI WEN HIN
(FAN WENXING)

范文兴

Race

CHINESE

Date of birth

14-04-1974

Sex

M

Country of birth

SINGAPORE

S7411481D

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7411481D

Name:

WAI WEN HIN
(FAN WENXING)

Birth Date: 14 Apr 1974

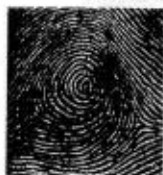
Issue Date: 25 Feb 2015



002399368C



3532221



NRIC No: S7411481D

Date of issue

11-05-2004

5 MT FABER RD #08-09
SINGAPORE 099197

NRIC No: S7411481D

Date: 18/11/2014

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 25 Mar 1994



Licence No: S7411481D

NP 428A



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100502390-00000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$800.00 (1)

WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

- 1) **VEHICLE REGISTRATION NO.** SDQ3131Z
2) **NAME OF INSURED** WAI WEN HIN
3) **EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT** 27 Feb 2017
4) **DATE OF EXPIRY OF INSURANCE** 26 Feb 2018
5) **PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE***

SUBJECT TO AGE CONDITION : All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

*** NAMED DRIVER** NA

HIRE PURCHASE COMPANY DBS BANK LTD
/EMPLOYER'S LOAN

**Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.*

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 1 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-259
PREMIUM LEASING -PSHS
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLLYY.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0809/2017/JT
Date : 14-Aug-17

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle number : SLP 3984 P.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wai Wen Hin
Address : 5 Mt Faber Road
#08-09
Singapore 099197
Telephone : HP +65 9677 3662
Type of Claim : Own Damage Claim
Policy No. : 2100502390-00000
Vehicle No : **SDQ 3131 Z**
Model Code : Audi A6 1.8 TFSi S-tronic
Model / Year : Feb-17
Engine No : CYG 016694
Chassis No : WAUZZZ4G2HN041394
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Aug-17
Place of Accident : Along CTE from Moulmein towards AMK

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDQ 3131 Z.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew rear bumper. Inspect tail lamp panel for damage. Re-organize rear crash management components. Reinstall all parts removed.	\$ 1,200.00	500 500
3	To respray rear bumper and LHS rear fender.	\$ 1,700.00	550 550
4	To renew LHS rear exhaust silencer and align to position.	S/N \$ 480.00 ?	280
5	To carry out diagnostic checks.	S/N \$ 192.00 -	192
TOTAL LABOUR CHARGES		\$ 3,852.00	

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

S/N are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDQ 3131 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Deland</i>	\$ 2,325.00	✓ 1860
2	REAR BUMPER SPOILER <i>Deland</i>	\$ 392.00	✓ 313.20
3	REAR BUMPER SECURING STRIP <i>see in</i>	\$ 182.00	+
4	REAR BUMPER CLOSING ELEMENT <i>see in</i>	\$ 67.00	+
5	EXHAUST CHROME TRIM - LHS <i>cut</i>	\$ 483.00	✓ 386
6	REAR PARKING AID <i>see in</i>	2 \$ 415.00	✗
7	PARKING AID WIRING SET <i>see in</i>	\$ 584.00	+
8	REAR REINFORCEMENT BEAM <i>Best</i>	\$ 818.00	✓ 654.40
9	REAR BUMPER GUIDE - INNER LHS	\$ 27.00	+
10	REAR BUMPER GUIDE - OUTER LHS	\$ 43.00	✗
11	REAR BUMPER GUIDE - LHS	\$ 54.00	+
12	REAR BUMPER GUIDE - CENTRE	\$ 86.00	+
13	REAR BUMPER HOLDING STRAP - LHS <i>see in</i>	\$ 51.00	+
14	REAR SILENCER - LHS <i>see in</i>	\$ 1,136.00	✗
15	DUAL CLIP - LHS <i>see in</i>	\$ 52.00	✗
16	SILENCER BRACKET - LHS <i>see in</i>	\$ 49.00	✗
17	OUTER LED TAIL LIGHT - LHS <i>see in</i>	\$ 1,056.00	+
18	TAIL LIGHT TRIM - LHS <i>see in</i>	\$ 24.00	+
19	VENT TRIM - LHS <i>see in</i>	\$ 62.00	+
20	SUNDRIES <i>see in</i>	\$ 400.00	? 20.96
TOTAL SPARE PARTS		\$ 8,306.00	
TOTAL LABOUR CHARGES		\$ 3,852.00	
GRAND TOTAL		\$ 12,158.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Admin [Signature]
Surveyed Date : 29/08/17
Authorised Date :
Excess Cost :
Liability :
Remarks : ~~Author~~ Not Authorised, 03 pgs.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
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Reference : PA/TP/0809/2017/JT
Date : 14-Aug-17

Vehicle NOT IN workshop. Kindly arrange for survey.
Your insured vehicle number : SLP 3984 P.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
3 days - ok - jb 13/10

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wai Wen Hin
Address : 5 Mt Faber Road
#08-09
Singapore 099197
Telephone : HP +65 9677 3662
Type of Claim : Own Damage Claim
Policy No. : 2100502390-00000
Vehicle No : **SDQ 3131 Z**
Model Code : Audi A6 1.8 TFSi S-tronic
Model / Year : Feb-17
Engine No : CYG 016694
Chassis No : WAUZZZ4G2HN041394
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Aug-17
Place of Accident : Along CTE from Moulmein towards AMK

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDQ 3131 Z.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. Inspect tail lamp panel for damage. Re-organize rear crash management components. Reinstall all parts removed.	\$ 1,200.00	\$ 500.00
3	To respray rear bumper and LHS rear fender.	\$ 1,700.00	\$ 550.00
4	To renew LHS rear exhaust silencer and align to position. (Repair and align)	S/N \$ 480.00	\$ 280.00
5	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,852.00	\$ 1,802.00

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

S/N are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDQ 3131 Z.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 2,325.00	\$ 1,860.00
2	REAR BUMPER SPOILER	\$ 392.00	\$ 313.20
3	REAR BUMPER SECURING STRIP	\$ 182.00	
4	REAR BUMPER CLOSING ELEMENT	\$ 67.00	
5	EXHAUST CHROME TRIM - LHS	\$ 483.00	\$ 386.00
6	REAR PARKING AID	2 \$ 415.00	
7	PARKING AID WIRING SET	\$ 584.00	
8	REAR REINFORCEMENT BEAM	\$ 818.00	\$ 654.40
9	REAR BUMPER GUIDE - INNER LHS	\$ 27.00	
10	REAR BUMPER GUIDE - OUTER LHS	\$ 43.00	
11	REAR BUMPER GUIDE - LHS	\$ 54.00	
12	REAR BUMPER GUIDE - CENTRE	\$ 86.00	
13	REAR BUMPER HOLDING STRAP - LHS	\$ 51.00	
14	REAR SILENCER - LHS	\$ 1,136.00	
15	DUAL CLIP - LHS	\$ 52.00	
16	SILENCER BRACKET - LHS	\$ 49.00	
17	OUTER LED TAIL LIGHT - LHS	\$ 1,056.00	
18	TAIL LIGHT TRIM - LHS	\$ 24.00	
19	VENT TRIM - LHS	\$ 62.00	
20	SUNDRIES	\$ 400.00	\$ 20.96
TOTAL SPARE PARTS		\$ 8,306.00	\$ 3,234.56
TOTAL LABOUR CHARGES		\$ 3,852.00	\$ 1,802.00
GRAND TOTAL		\$ 12,158.00	\$ 5,036.56

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDQ 3131 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0809/2017/MAS

29 Nov 2017

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDQ 3131 Z, Audi A6 1.8 TFSI S-Tronic

With reference to the above-mentioned vehicle, no **SDQ 3131 Z**, claimant, **Mr. Wai Wen Jin**, please find the related document per attached.

1. A copy of the Original invoice no. 85011841 – S\$5,389.12
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDQ 3131 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Aug 2017		29 Aug 2017 18:46 Edit Adj Rpt	S\$5,036.56 Edit Estimates	S\$5,036.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured: WAI WEN HIN, ID: S7411481D, Tel: +6596773662, Email: LINUSWAI@GMAIL.COM

Vehicle Reg. No.: SDQ3131Z **Date of Loss:** 10/08/2017 14:00 - :59

Claim Type: OD / 8221874311SG **Policy/Cover Note No.:** 2100502390-00000 (Comprehensive)

Excess: S\$0.00

Repairer: Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing]
TongShing.Loo@aig.com

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/09/2017]

Driver/Custodian: WAI WEN HIN (43 / Male), NRIC: S7411481D, Tel: +6596773662

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (30/08/2017): SDQ3131Z / OD / 10/08/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDQ3131Z (8221874311SG)
 OD
 Aug 10 2017 2:20PM
 [WAI WEN HIN]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
2	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
3	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
4	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
5	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
6	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
7	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
8	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
9	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
10	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
11	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
12	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
13	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
14	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
15	30/08/17 09:56	General View														Load JPG	<input checked="" type="checkbox"/>	
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	30/08/17 09:55	Singapore Accident Statement														Load PDF		
2	30/08/17 09:55	Estimate														Load PDF		
3	30/08/17 09:55	Drivers Driving License														Load PDF		
4	30/08/17 09:55	Certificate of Insurance														Load PDF		
5	05/12/17 09:06	WORKSHOP INVOICE														Load PDF		
6	05/12/17 09:06	DISCHARGE VOUCHER														Load PDF		

Linked Accident Report Documents

			View		Use Viewer
Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (HQ)	Thumbnail	Print	
1	10/08/17 19:35	Accident Statement	Load HTM		
2	26/08/17 09:21	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>	
3	26/08/17 09:31	Accident Statement Addm. #1	Load HTM		
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (HQ)	Thumbnail	Print	
1	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
2	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
3	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
4	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
5	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
6	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
7	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	
8	10/08/17 19:30	Accident Photo	Load JPG	<input checked="" type="checkbox"/>	

9	10/08/17 19:30	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	10/08/17 19:30	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	10/08/17 19:30	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation					
			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (HQ)		Thumbnail	Print
1	10/08/17 19:23	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	10/08/17 19:23	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17016788/ATBN2

Date: 05/12/2017

REFERENCE

Insured/Claimant: WAI WEN HIN Policy No: 2100502390-00000
Date of Loss: 10/08/2017 Nature of Claim: OD Claim No: 8221874311SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDQ3131Z
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG016694
Reg. Date: 27/02/2017 (Man. Year: 2016) Chassis No: WAUZZZ4G2HN041394
Colour: White Odometer: 10469 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$200,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,306.00	3,234.56	5,071.44	61.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,852.00	1,802.00	2,050.00	53.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	12,158.00	5,036.56	7,121.44	58.57
+ GST 7.00/7.00% (\$\$)	851.06	352.56	498.50	58.57
Nett Amount (\$\$)	13,009.06	5,389.12	7,619.94	58.57

INSPECTION

Date of Assignment: 29/08/2017
Date Inspected: 29/08/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,325.00 FS	*1,860.00 FS
2	1		*REAR BUMPER SPOILER	Deformed	392.00 FS	*313.20 FS
3	1		*REAR BUMPER SECURING STRIP	Not Necessary	182.00 FS	*- FS
4	1		*REAR BUMPER CLOSING ELEMENT	Not Necessary	67.00 FS	*- FS
5	1		*EXHAUST CHROME TRIM-LHS	Cut	483.00 FS	*386.00 FS
6	2		*REAR PARKING AID	Not Necessary	415.00 FS	*- FS
7	1		*PARKING AID WIRING SET	Not Necessary	584.00 FS	*- FS
8	1		*REAR REINFORCEMENT BEAM	Bent	818.00 FS	*654.40 FS
9	1		*REAR BUMPER GUIDE-INNER LHS	Not Necessary	27.00 FS	*- FS
10	1		*REAR BUMPER GUIDE-OUTER LHS	Not Necessary	43.00 FS	*- FS
11	1		*REAR BUMPER GUIDE-LHS	Not Necessary	54.00 FS	*- FS
12	1		*REAR BUMPER GUIDE-CENTRE	Not Necessary	86.00 FS	*- FS
13	1		*REAR BUMPER HOLDING STRAP-LHS	Not Necessary	51.00 FS	*- FS
14	1		*REAR SILENCER-LHS	Not Necessary	1,136.00 FS	*- FS
15	1		*DUAL CLIP-LHS	Not Necessary	52.00 FS	*- FS
16	1		*SILENCER BRACKET-LHS	Not Necessary	49.00 FS	*- FS
17	1		*OUTER LED TAIL LIGHT-LHS	Not Necessary	1,056.00 FS	*- FS
18	1		*TAIL LIGHT TRIM-LHS	Not Necessary	24.00 FS	*- FS
19	1		*VENT TRIM-LHS	Not Necessary	62.00 FS	*- FS
20	1		*SUNDRIES	Necessary	400.00 FS	*20.96 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	8,306.00	3,234.56
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.INSPECT TAIL LAMP PANEL FOR DAMAGE.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY REAR BUMPER AND LHS REAR FENDER	New	1,700.00	550.00
4	TO RENEW LHS REAR EXHAUST SILENCER AND ALIGN TO POSITION	New	480.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			3,852.00	1,802.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >