

REF: CS/MSG17016774/R19607 Special Instruction:

ASS. REC. BY:

ASSIGNMENT (Office)

Date/Time: 29/08/17 2.03pm

Supervisor: Resmi

From (Person): Winnie Chua

of MSIG

Bill to:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS  
To Inspect Vehicle No: SKE 6937

Insured:

Tel: 83833190

at Workshop m/s

of 305 Alexandra Road, # 02-01, 159942  
Autofrance

Claim No: 527868

Excess: \$1,500.00

Policy No: 272607955VP

Sum Insured:

D.O.A. 2708207

Make of Veh:  
(Client's Record)

3008207 @ morning

H.O.D. Endorsement:

CA /  REV / REP. / REV 24 HRS

Date/Time: 29/8/17 2:12pm

Person Contacted: Guo Xiang

Vehicle  IN  OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	<u>SKE 6937 - CS/MSG16024434/11 vbn 2, D.O.A: 25/12/16</u>

Surveyor: Mahimen

Rashid

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 30082017

Veh No: SKE 693T Yr Regn: 2012 / FEB

Estimated Cost: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKE 693T

Make: PENHGT RC21-6 c.c. 1598

at Workshop m/s Autofrance

Colour: BLACK A/C: Insured / Std / NI / NA

of 305 Alexandra Rd #02-01

Sp. Reading: 083808 T/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_

Eng/No: \_\_\_\_\_

Policy No. \_\_\_\_\_

C/No: VF3435FVABP015566

Claims No. \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: \_\_\_\_\_ Excess: 1500.00

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Make of Veh: \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

(Policy Condition)

morning

<u> </u>	<u> </u>
N/S	O/S
<u> </u>	<u> </u>

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 235/45R18

R: 62

BS / DUN / EXNOVA GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Bal. or Market Value: 70K

Front \_\_\_\_\_ Rear \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

R/Bal. 6 mm

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

L/Bal. 6 mm

Est. Repairs: 10 days Res.: Yes or No

D.O.A. 27/08/17 D.O.I. 30/08/17

Lum Sum: 1.8-1 % 3 Val.: Yes or No

Survey held at AUTOFRANCE

CA / REV / REP. / 24 HRS

Des. of Damages: FR / Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>31/8/17</u>	<u>REV in merimen.</u>
<u>31/8/17</u>	<u>Mandate approved by Lui Siew Wei.</u>
<u>31/8/17</u>	<u>@ 4:15pm email to EMO Xiang, CA, Ex: 1500</u>
<u>21/12/17</u>	<u>confirmed final fig \$ 17375.50 with shabr.</u>
	<u>(Red: 8020.15, 32%).</u>

RECEIVED 04 JAN 2018

Date/Time, File Pass to?

: Preli. Report  
 : Final Report

Days Of Repair: 10

Resurvey No. of Trip: \_\_\_\_\_

1)

Date/Time, File Return to?

2)

Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech. Invs (\$ )  
 : Weekend (\$ )

Survey Fee: 300

Transportation: \_\_\_\_\_

S + RS, SI

Photos 10

Others →

TOTAL

310

Report Format: OD

Lump Sum / EB: (\$ 17375.50)

**sultants Pte Ltd**

Industrial Park, Singapore 408933

TEL FAX: 6256 4315

GST Reg. No. 19-9607198-R

**Experts En Automobile**

CS/MSG17016774/R1gb

29-08-2017



MSG

**VN DAMAGE**

Inspected SKE 693T

Damage (\$) 0.00

Estimate (\$) 1,500.00

Issue Date 29/08/2017

**Condition**

0

Vehicle Reg.

Engine

Transmission

Tyres

**Balance**

mm

mm

mm

mm

**Images**

Location

Issue Date 30/08/2017

UNAUTHORIZED REPAIRS.

CS/MSG17016774/R1gb

29-08-2017



...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	
Main	28 Aug 2017		29 Aug 2017 14:03 Assign				New Assignment <input type="button" value="Cancel Case"/>

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	ZHAO HONG, ID: S7561676G, Tel: +6591084906, Email: heidizhao1@hotmail.com	
Vehicle Reg. No.:	SKE693T	Date of Loss: 27/08/2017 13:00 - :59
Claim Type:	OD / 527868	Policy/Cover Note No.: 27260795SVP (Comprehensive) Coverage: 03/02/2017 - 02/02/2018
		Excess: S\$1,500.00
Repairer:	AutoFrance (HQ) 305 Alexandra Road, #02-01, 159942 Alexandra - Tel: 64777331	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 30/08/2017]	
Driver/Custodian:	ZHAO HONG (41 / Female), NRIC: S7561676G, Tel: +6591084906	
Adj Asg. Remarks:	Please revert. car in already. tks.	

**ASSOCIATED MAIL RECEIVED**

There are no mail for this case.

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Ai Phing (LKKAuto)

---

**From:** Ai Phing (LKKAuto)  
**Sent:** Thursday, 31 August, 2017 4:14 PM  
**To:** wong.guo.xiang@simedarby.com.sg  
**Cc:** SUR  
**Subject:** SKE 693T MSIG-OD (DOA 27-08-2017)

Dear Guo Xiang,

As instructed by our client, please proceed to repair the insured vehicle **SKE 693T (Excess \$1,500)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Ai Phing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

## Print Sent Message

This mail is associated with :

**\*SKE693T (527868)**

OD

Aug 27 2017 1:00PM

[ZHAO HONG]

AutoFrance

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 04/01/2018 14:34 PM.  
**To** MSIG\_SG; siewwei\_lui@sg.msg-asia.com  
**Subject** Re: Alert - Adj Mandate Approved (S\$17375.50) - SKE693T - Claim Handler: Winnie Chua Ping Ping

Dear Siew Wei,

Towing receipt is uploaded in Merimen.

Please be informed that for Labour to removed for labor to remove & refix engine is not allowed by our surveyor.

Best Regards,  
Ai Phing

<-- Original Message -->

From: MSIG\_SG

To: LKK\_HQ

Sent On: 29/12/2017 09:37 AM

Subject: Alert - Adj Mandate Approved (S\$17375.50) - SKE693T - Claim Handler: Winnie Chua Ping Ping

Approved:17375.50:a if c but 1) towing fee is subject to receipt & 2) any photo to show engine being removed for labor to remove & refix engine

### Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	29 Aug 2017 13:29	<b>Cim Veh Model Changed</b>	(204635) PEUGEOT RCZ 1.6 (A).	[I] Winnie Chua Ping Ping
2	29 Aug 2017 13:29	<b>Cim Created</b>	Reg No: SKE693T. Policy No: 27260795SVP. Acct Date: 2017/08/27. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: AutoFrance (HQ). Ins.Status => Incoming Claim. Created from SAS:MAFR17114294	[I] Winnie Chua Ping Ping
3	29 Aug 2017 14:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):Please revert. car in already. tks.	[I] Winnie Chua Ping Ping
4	29 Aug 2017 14:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2017/08/30	[I] Winnie Chua Ping Ping
5	29 Aug 2017 14:03	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.	[I] Winnie Chua Ping Ping
6	29 Aug 2017 14:05	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
7	29 Aug 2017 17:57	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] CATHERINE CHONG KAI LING
8	31 Aug 2017 15:13	<b>Adj Rpt Initiated</b>		[A] LOW AI PHING
9	31 Aug 2017 15:18	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2017/09/28	[A] LOW AI PHING
10	31 Aug 2017 15:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/09/28	[A] LOW AI PHING
11	31 Aug 2017 15:22	<b>Adj Mandate Request</b>	Cur.Reg:19040.25:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL.	[A] LOW AI PHING
12	31 Aug 2017 15:55	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/09/28. Mandate Remarks: a if c; check items to be confirmed	[I] Lui Siew Wei
13	31 Aug 2017 15:55	<b>Adj Mandate Set</b>	Approved:14435.25:a if c; check items to be confirmed	[I] Lui Siew Wei
14	27 Dec 2017 14:43	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2017/09/28	[A] LOW AI PHING
15	27 Dec 2017 14:44	<b>Adj Mandate Request</b>	Cur.Reg:17375.50:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. PLEASE ASSIST CHECK ITEM & SUPPLEMENTARY APPROVAL.	[A] LOW AI PHING
16	29 Dec 2017 09:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/09/28. Mandate Remarks: a if c but 1) towing fee is subject to receipt & 2) any photo to show engine being removed for labor to remove & refix engine	[I] Lui Siew Wei
17	29 Dec 2017 09:37	<b>Adj Mandate Set</b>	Approved:17375.50:a if c but 1) towing fee is subject to receipt & 2) any photo to show engine being removed for labor to remove & refix engine	[I] Lui Siew Wei

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1569944	31/08/2017 15:13	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE693T		10.70
1570670	29/08/2017 13:38	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SKE693T	527868	xx.xx

**Claim Audit**

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Aug 2017 13:29	<b>Cim Veh Model Changed</b>	(204635) PEUGEOT RCZ 1.6 (A).	[I] Winnie Chua Ping Ping
2	29 Aug 2017 13:29	<b>Cim Created</b>	Reg No: SKE693T. Policy No: 27260795SVP. Acct Date: 2017/08/27. Claim Type: OD. Insurer: MSJG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: AutoFrance (HQ). Ins.Status => Incoming Claim. Created from SAS:MAFR17114294.	[I] Winnie Chua Ping Ping
3	29 Aug 2017 14:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):Please revert. car in already. tks.	[I] Winnie Chua Ping Ping
4	29 Aug 2017 14:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2017/08/30	[I] Winnie Chua Ping Ping
5	29 Aug 2017 14:03	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.	[I] Winnie Chua Ping Ping
6	29 Aug 2017 14:05	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
7	29 Aug 2017 17:57	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] CATHERINE CHONG KAI LING
8	31 Aug 2017 15:13	<b>Adj Rpt Initiated</b>		[A] LOW AI PHING
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11	31 Aug 2017 15:22	<b>Adj Mandate Request</b>	Cur.Req:19040.25:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL.	[A] LOW AI PHING
12	31 Aug 2017 15:55	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/09/28. Mandate Remarks: a if c; check items to be confirmed	[I] Lui Siew Wei
13	31 Aug 2017 15:55	<b>Adj Mandate Set</b>	Approved:14435.25:a if c; check items to be confirmed	[I] Lui Siew Wei

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1569944	31/08/2017 15:13	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE693T		10.70

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 27 Dec 2017

**Preliminary Advice**

Vehicle No	: SKE693T	Accident Date	: 27/08/2017
Make	: PEUGEOT RCZ	Policy No.	: 27260795SVP
Assignment Date	: 29/08/2017	Excess	: S\$1,500.00
Date of Inspection	: 30/08/2017	Est. Duration of Repair	: 10.00
Inspection At	: AUTOFRANCE (HQ) 305 ALEXANDRA ROAD, #02-01 SINGAPORE 159942		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,395.65	(with Supplementary \$1,133.25)
Revised Amount	:S\$	17,375.50	(with Supplementary \$1,133.25 + check item \$1,444.50)
Check Items (Estimated)	:S\$	-	
Total	:S\$	17,375.50	
Lump Sum Repair	:S\$		

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	33,122.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,878.00

**Remarks**

( X ) The vehicle is economical for repair.

Please assist check item and supplementary approval.

( ) The above survey was conducted on a 'without prejudice' basis.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 31 Aug 2017

**Preliminary Advice**

Vehicle No	: SKE693T	Accident Date	: 27/08/2017
Make	: PEUGEOT RCZ	Policy No.	: 27260795SVP
Assignment Date	: 29/08/2017	Excess	: S\$1,500.00
Date of Inspection	: 30/08/2017	Est. Duration of Repair	: 10.00
Inspection At	: AUTOFRANCE (HQ) 305 ALEXANDRA ROAD, #02-01 SINGAPORE 159942		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,183.07
Revised Amount	:S\$	14,435.25
Check Items (Estimated)	:S\$	4,605.00
Total	:S\$	19,040.25

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	33,122.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,878.00

**Remarks**

( X ) The vehicle is economical for repair.

We have not authorise repair.

( ) The above survey was conducted on a 'without prejudice' basis.

Text size + -

**Enquire PARF/COE Rebate for Registered Vehicle**

**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
 Owner ID: 1676G

**Vehicle Details**

Vehicle No.: SKE693T  
 Vehicle to be Exported: No  
 Intended De-registration Date: 30 Aug 2019  
 Vehicle Make: PEUGEOT  
 Vehicle Model: RCZ 1.6 TURBO AUTO  
 Primary Colour: Black  
 Manufacturing Year: 2011  
 Engine No.: 10FJBW1299872  
 Chassis No.: VF34J5FVABP015566  
 Maximum Power Output: 115.0 kW (154 bhp)  
 Open Market Value: \$35,757.00  
 Original Registration Date: 03 Feb 2012  
 First Registration Date: 03 Feb 2012  
 Transfer Count: 0  
 Actual ARF Paid: \$35,757.00

70,000  
 33,122  


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 36,878

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 02 Feb 2022  
 PARF Rebate Amount: \$21,454.00

**Intended COE Rebate Details**

COE Expiry Date: 02 Feb 2022  
 COE Category: A - Car (1600cc & below)  
 COE Period(Years): 10  
 QP Paid: \$48,112.00  
 COE Rebate Amount: \$11,668.00

**Total Rebate Amount: \$33,122.00**

The information contained herein is correct as at 30 Aug 2017

OK

Land Transport Authority

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 Last updated on 27 Aug 2017 at 01:09 AM

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/08/2017 18:03
Date Of Accident	27/08/2017 13:30
Exact Location Of Accident	JUNCTION BETWEEN BIDEFORD RD & ORCHARD RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKE693T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ZHAO HONG
NRIC No	S7561676G
Email Address	HEIDIZHAO1@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91084906
Alternative Phone No	OTHERS-91084906

### Vehicle Particulars

Manufacturer	PEUGEOT
Model	RCZ-1.6 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	ZHAO HONG
NRIC No	S7561676G
Date Of Birth	15/09/1975
Occupation	INDOOR
Date Of Driving Pass	12/09/2008
Driving Experience	8 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91084906
Fax Number	
Contact Number	OTHERS-91084906
EEmail Address	HEIDIZHAO1@HOTMAIL.COM

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

### General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION  
Weather Conditions CLEAR  
Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO  
Was any body injured in the Accident? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2

### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

### Circumstances of Accident

PLEASE REFER TO THE ATTACH STATEMENT & SKETCH PLAN

### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJW9443G  
Vehicle Make/Model/Colour  
Details Of Properties  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

### Details of Witness

Name  
Phone Number  
Email Address

# Accident Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

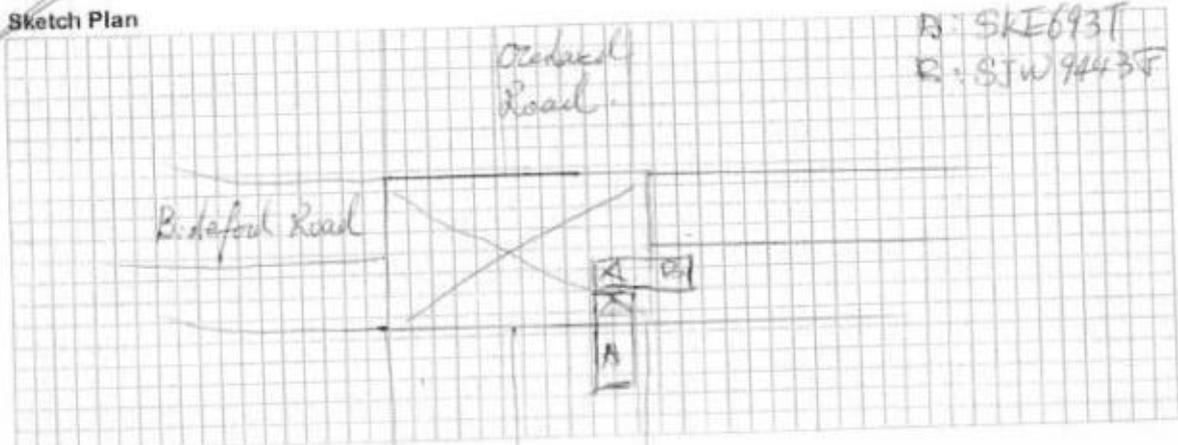
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



# Accident Sketch Plan

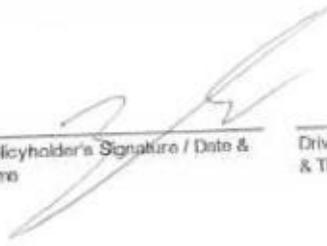
## Describe Circumstances of the Accident

Due to heavy traffic, I was stuck on a road which on the pedestrian crossing. I was trying to give the way to the pedestrian to walk to the road, therefore I had moved my car forward a little bit further however there was a bunch of cars behind me blocking my vision. When I couldn't see anything on my vision when I was trying to stop my car I said that I felt as if there suddenly someone was bumped into my car (On Sunday)

## Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time



Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

WONG

# VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

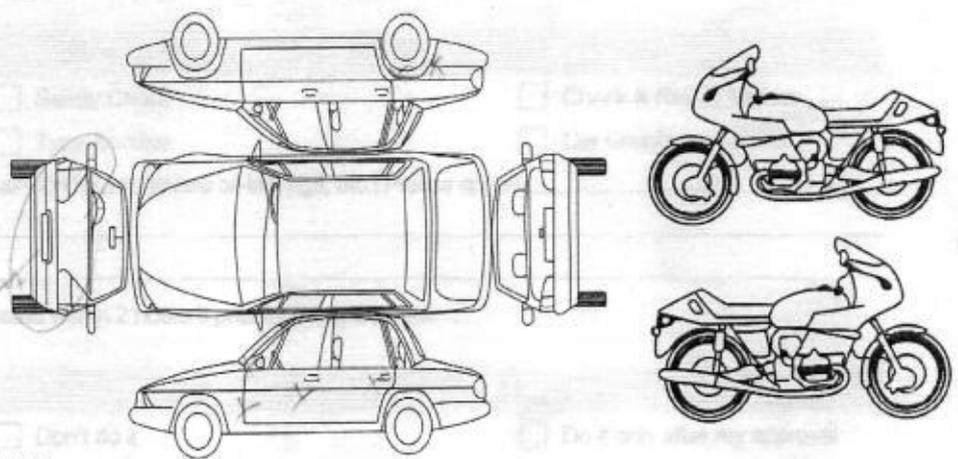
Date: 27/08/17 Time: 08:00  
 Technician Name: Ivan goe YIN91487  
 Reg. No: SKO 693T Job No: 33868  
 Odometer Reading (Customer Vehicle): 33868  
 KM Travelled by Assistance Vehicle: (1 way)  
 Fault Reported: Accident  
 Fault Found:  
 How was vehicle repaired?  
 Customer Name: ZHAO HONG  
 Customer Telephone: 125 4906  
 Make/Model: Peugeot RCZ  
 Location: Orchard line  
 Time on Scene:  
 Time Job Completed:  
 Repaired at Breakdown Scene: Y/N  
 VIN No:

- Hubcaps Y/N
- Spare Wheel Y/N
- Tools Y/N
- Audio System Y/N
- Keys + Remote Y/N
- Aerial Y/N
- Cashcard (RM) Y/N
- Fuel 

E		F
---	--	---
- Interior Condition:
- Front Seats
- Rear Seats
- Floor Covering
- Headlining

Day/Night Wet/Dry Clean/Soiled  
 Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time: SOS devancha RCZ

Vehicle received in the above condition YES/NO  
 If not stated as above specify difference:

## CUSTOMER DECLARATION

1. I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
2. I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
3. In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
4. I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

<b>Customers Signature</b> (white copy)	<b>Dealer/Workshop Signature</b> (pink copy)	RASHID	<b>Operators Signature</b> (yellow copy)
--	---	--------	---

# AUTOFRANCE

(A Division of Vantage Automotive Limited)  
 Business Registration No. 52907220C GST Registration No. M2-0000551-1  
 302 Alexandra Road  
 159942, Singapore  
 Tel : 6376 2288  
 Fax : 6477 7373

27/12

0+c

10T

GST Registration No. M2-00005

## ESTIMATE

Estimate No. : BP 3312  
 Date Estimated : 29/08/2017  
 Prepared By : Wong Guo Xiang

### - ESTIMATE REPAIR FOR -

Zhao Hong  
 28, Bukit Batok East Ave 2  
 #25-22

Singapore 659921

### - ACCOUNT

MSIG Insure  
 16 Raffles  
 #24-01 Hong  
 Singapore (

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL
SKE693T	VF34J5FVABP015566	03/02/2012	RCZ AT

### DESCRIPTION

DESCRIPTION	VALUE
SUNDRIES	150.00
REPLACE/REPAIR FRT BUMPER, FRT PANEL, FRT FENDERS BONNET	3,360.00
RESPRAY FRT BUMPER, FRT PANEL, FRT BONEET, FRT FENDER, FRT RHS FENDER	840
WIRING CONNECTION & CHECK (NETT)	3,360.00
REMOVE & REPLACE FRT LIGHTING SYSTEM (NETT)	120.00
REMOVE & REFIX A/C CONDENSER & RADIATOR (NETT)	120.00
TO CONDUCT CAR-O-LINER CHASSIS ALIGNMENT & MEASUREMENT (NETT)	560.00
TO SUPPLY & INSTALL FRT NUMBER PLATE (NETT)	1,000.00
TUFF KOTE - BODY CAVITY PRESERVATION @ \$60 PER PANEL (NETT)	70.00
SEALANT FOR BODY PANEL @ \$90 PER PANEL (NETT)	60
TOWING CHARGES (KING DOLLY)	90
TO CONDUCT RE-PROGRAMME & RESETTING OF ECU SYSTEM INCLUDE TO CLEAR FAULT CODES (NETT)	250.00
TO REMOVE & REFIX ENGINE- TRANSMISSION ASSY TO CONDUCT CHASSIS REPAIR & JACKING (NETT)	300.00

photo? X  
 photo? X  
 Both chassis Bent X

Total Labour 1: 11,130.00

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
0007401VW	FRONT BUMPER	1	1,500.00	25.00	1,125.00
0007416V1	FRT BUMPER CTR BRACKET	1	160.00	25.00	120.00
0007422R0	RECESS DOOR	1	65.00	25.00	40.00
000745378	BMPR RUBBR BOOT - FRT				
000720000					

# AUTOFRANCE

(A Division of Vantage Automotive Limited)

Business Registration No. 52907220C GST Registration No. M2-0000551-1

305 Alexandra Road  
159942, Singapore

Tel : 6376 2288

Fax : 6477 7373



GST Registration No. M2-0000551-1

## ESTIMATE

Estimate No. : <b>BP 3312</b>	Page No. : <b>2 of 2</b>
Date Estimated : <b>29/08/2017</b>	
Prepared By : <b>Wong Guo Xiang</b>	

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SKE693T</b>	<b>VF34J5FVABP015566</b>	<b>03/02/2012</b>	<b>RCZ AT6</b>	<b>0</b>

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
0000742155	LHF FENDER FIX SUPPORT - RCZ	1	18.00	25.00	XSM ? 13.50
00007422K1	BUMPER GRILLE	1	325.00	25.00	CRA 243.75
00007422K2	LHF GRILLE ABSORBER	1	35.00	25.00	XSM ? 26.25
00007422K3	RHF GRILLE ABSORBER - RCZ	1	35.00	25.00	XSM ? 26.25
00007422V5	GUARD GRILLE	1	35.00	25.00	CRA 26.25
00007422V6	GUARD GRILLE	1	35.00	0.00	20% CRA 35.00
0000745329	FRT BUMPER SUP MOULDING	1	95.00	25.00	XSM ? 71.25
0000745330	FRT BUMPER CTR MOULDING	1	85.00	25.00	CRA 63.75
0000745331	FRT BUMPER LWR MOULDING	1	85.00	25.00	CRA 63.75
00007810Z5	FRT BADGE	1	98.00	25.00	NA 73.50
1608951080	FRT FACE CROSSMEMBER	1	480.00	25.00	CRA 360.00
00007104FV	FRT FACE BRACKET LH	1	60.00	25.00	XSM ? 45.00
00007104FW	FRT FACE BRACKET RH	1	60.00	25.00	XSM ? 45.00
00007104GJ	LHF AIR BULKHEAD	1	33.00	25.00	XSM ? 24.75
00007104GL	RHF AIR BULKHEAD	1	33.00	25.00	NA 24.75
9676568780	FAN COWLING	1	292.00	25.00	NA 219.00
9672762080	FRT BPR REINFORCEMENT	1	441.00	25.00	NA 330.75
00007136KP	LHF MUDGUARD - RCZ	1	85.00	25.00	NA 63.75
00007136KQ	MUDGUARD RHF INNER	1	85.00	25.00	NA 63.75
00007901R6	ENGINE BONNET	1	3,300.00	25.00	NA 2,475.00
00007908W4	BONNET SEAL BACK END - RCZ	1	61.00	25.00	NA 45.75
00007908X2	BONNET SEAL - RCZ	1	33.00	25.00	NA 24.75
1608512880	BONNET HINGE RH	1	225.00	25.00	NA 168.75
1608513480	BONNET HINGE LH	1	225.00	25.00	NA 168.75
0000792526	BONNET STABILZER	1	52.00	25.00	SUX 39.00
00007934F1	BONNET LOCK W/O WIRE - RCZ	1	72.00	25.00	NA 54.00
1607460980	BONNET SEAL RH - P308	1	68.00	25.00	SUX 51.00
1607461080	BONNET SEAL LH - P308	1	68.00	25.00	SUX 51.00
00008116VP	WINDSCREEN GLAS	1	1,211.00	25.00	CRA 908.25
1614325380	BARE HEADLAMP RH	1	1,675.00	25.00	CRA 1,256.25
1614325680	BARE HEADLAMP LH	1	1,675.00	25.00	CRA 1,256.25
00001330W2	RADIATOR ASSY	1	720.00	25.00	NA 540.00
00006455GH	A/C CONDENSER	1	700.00	25.00	XSM ? 525.00

*Handwritten notes:*  
 Pasul  
 Hp 90010068  
 10 days  
 30/08/17 @ 11110  
 excess: 1,500  
 Revert  
 Reby by paint  
 [Signature]

Total Parts : **11,471.00**

LKK Auto Consultant, hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Customer Service Officer

Labour 1	:	11,130.00
Parts	:	23601 ( 11,471.00
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,582.07
<b>Grand Total</b>	:	<b>24,183.07</b>

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

*Handwritten:* 25595.65

# Vantage Automotive Limited

Business Registration No. 5305563L GST Registration No. M2-0000551-1  
 305 Alexandra Road Singapore 159942  
 Tel: 64777409 Fax: 64777398



Car Reg No: \_\_\_\_\_ SKE693T

RO Number: \_\_\_\_\_ BP113808

Date: .12.10.2017

NO.	Supplementary / Check Items Parts	Part Number	Price
1	FRT FACE X-MEMBER INF	0000724009 210	\$ 280.00
2	FRT BUMPER CTR BRACKET	00007416V1 120	\$ 160.00
3	RHF AIR BULKHEAD	00007104GL 24.75	\$ 64.00
4	FAN COWLING	9676568780 219	\$ 292.00
5	FRT BPR REINFORCEMENT	9672762080 330.75	\$ 441.00
6	MUDGUARD RHF INNER	00007136KO 63.75	\$ 85.00
7	BONNET HINGE RH	1608512880 168.75	\$ 252.00
8	BONNET HINGE LH	1608513480 118.75	\$ 252.00
9	FRT UNDER SHEILD - P308,3008,RCZ (A)	00007013EE 105	\$ 140.00
10	FRT LWR AIR DEFLECTOR (A)	00008108EN 135	\$ 180.00
11	RADIATOR ASSY	00001330W2 540	\$ 720.00
12	FORCE SENSOR W/HARNES (A)	1608748680 581.25	\$ 775.00
13	COOLANT - 2 LTR (A)	00009735K1 13.50	\$ 18.00
14	COOLANT - 2 LTR (A)	00009735K1 13.50	\$ 18.00
15	FAN CONTROL REPLY (A)	9673999980 78	\$ 104.00
16	FRT BUMPER SUP MOULDING (A)	0000745329 71.25	\$ 95.00
17	SENSOR (A)	1611735680 135.75	\$ 181.00
			\$ 4,057.00

**Labour Charges:**

Price

	LABOUR TO RESPRAY FRT LHS FENDER,FRT LHS DOOR	\$ 1,120.00
	<b>Total Parts And Labour</b>	<b>\$ 5,177.00</b>

Raised By Technician	Approved By CSA	Acknowledge By Parts Assistant	Resurvey by	BO Parts: Yes / No  ETA: _____
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21113

**AUTOFRANCE**

(A Division of Vantage Automotive Limited)  
Co. Regs. No. S2907220C GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159942  
Service Booking: 6477 7377  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300



**SERVICE TAX INVOICE**

RE-PRINT

REPAIR ORDER NO. <b>Bp 113808</b>	Date IN <b>04/09/2017</b>	Invoice Number	Page No. <b>1 of 2</b>
	Payment Term <b>30 Days From Invoice</b>	Invoice Date	
	Customer Service Advisor <b>Wong Guo Xiang</b>	Invoice By <b>Wong Guo Xiang</b>	

CUSTOMER INFORMATION	INVOICE TO <b>24748</b>
<b>Zhao Hong</b> 28, Bukit Batok East Ave 2 #25-22 Singapore 659921	<b>MSIG Insurance (Singapore) Pte Ltd</b> 16 Raffles Quay #24-01 Hong Leong Building Singapore 048581

REGISTRATION No. <b>SKE693T</b>	CHASSIS No. <b>VF34J5FVABP015566</b>	STOCK No. <b>206992</b>	REGISTRATION DATE <b>03/02/2012</b>	MODEL <b>RCZ AT6</b>	MILEAGE <b>0</b>
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	SUNDRIES	1	0.00	30.00
	REPLACE/REPAIR FRT BUMPER,FRT PANEL,FRT FENDERS,FRT BONNET	1	10.00	2,520.00
	RESPRAY FRT BUMPER,FRT PANEL, FRT BONEET,FRT LHS FENDER,FRT RHS FENDER	1	10.00	2,520.00
	WIRING CONNECTION & CHECK (NETT)	1	0.00	120.00
	REMOVE & REPLACE FRT LIGHTING SYSTEM (NETT)	1	0.00	120.00
	REMOVE & REFIX A/C CONDENSER & RADIATOR (NETT)	1	0.00	560.00
	TO CONDUCT CAR-O-LINER CHASSIS ALIGNMENT & MEASUREMENT (NETT)	1	0.00	X 1,000.00
	TO SUPPLY & INSTALL FRT NUMBER PLATE (NETT)	1	0.00	70.00
	TUFF KOTE - BODY CAVITY PRESERVATION @ \$60 PER PANEL (NETT)	1	0.00	60.00
	SEALANT FOR BODY PANEL @ \$90 PER PANEL (NETT)	1	0.00	90.00
	TOWING CHARGES (KING DOLLY)	1	0.00	250.00
	TO CONDUCT RE-PROGRAMME & RESETTING OF ECU SYSTEM	1	0.00	300.00
	INCLUDE TO CLEAR FAULT CODES (NETT)			
	TO REMOVE & REFIX ENGINE- TRANSMISSION ASSY TO CONDUCT CHASSIS REPAIR & JACKING (NETT)	1	0.00	X 1,120.00
<b>Sub-Total :</b>				<b>8,760.00</b>

1133-25

**AUTOFRANCE**

(A Division of Vantage Automotive Limited)  
Co. Regs. No. 52907220C GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159942  
Service Booking: 6477 7377  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300



**SERVICE TAX INVOICE**

RE-PRINT

REPAIR ORDER NO. <b>Bp 113808</b>	Date IN <b>04/09/2017</b>	Invoice Number	Page No. <b>2 of 2</b>
	Payment Term <b>30 Days From Invoice</b>	Invoice Date	
	Customer Service Advisor <b>Wong Guo Xiang</b>	Invoice By <b>Wong Guo Xiang</b>	

CODE	DESCRIPTION	UNITS	DISC %	NETT
00006208F8	HEADLAMP LH ✓	1		
00007401VW	FRONT BUMPER	1	25.00	1,256.25 ✓
00007422K1	BUMPER GRILLE	1	25.00	1,125.00 ✓
00007422V5	GUARD GRILLE	1	25.00	243.75 ✓
0000745330	FRT BUMPER CTR MOULDING	1	25.00	26.25 ✓
0000745331	FRT BUMPER LWR MOULDING	1	25.00	63.75 ✓
0000745378	BMPR RUBBR BOOT - FRT	1	25.00	63.75 ✓
00007810Z5	FRT BADGE	1	25.00	570.00 ✓
00007901R6	ENGINE BONNET	1	25.00	73.50 ✓
00007934F1	BONNET LOCK W/O WIRE - RCZ	1	25.00	2,475.00 ✓
00008116VP	WINDSCREEN GLAS	1	25.00	54.00 ✓
1614325380	BARE HEADLAMP RH	1	25.00	908.25 ✓
0000724009	FRT FACE X-MEMBER INF	1	25.00	465.00 ✓
00007416V1	FRT BUMPER CTR BRACKET	1	25.00	210.00 ✓
00007104GL	RHF AIR BULKHEAD	1	25.00	120.00 ✓
9676568780	FAN COWLING	1	25.00	24.75 ✓
9672762080	FRT BPR REINFORCEMENT	1	25.00	219.00 ✓
00007136KO	MUDGUARD RHF INNER	1	25.00	330.75 ✓
1608512880	BONNET HINGE RH	1	25.00	63.75 ✓
1608513480	BONNET HINGE LH	1	25.00	168.75 ✓
00007013EE	FRT UNDER SHEILD - P308,3008,RCZ	1	25.00	168.75 ✓
00008108EN	FRT LWR AIR DEFLECTOR	1	25.00	105.00 ✓
00007422V6	GUARD GRILLE	1	25.00	135.00 ✓
00007908W4	BONNET SEAL BACK END - RCZ	1	25.00	26.25 ✓
1608951080	FRT FACE CROSSMEMBER	1	25.00	45.75 ✓
00001330W2	RADIATOR ASSY	1	25.00	360.00 ✓
1608748680	FORCE SENSOR W/HARNESS ✓	1	25.00	540.00 ✓
00009735K1	COOLANT - 2LTR	1	25.00	581.25 ✓
00009735K1	COOLANT - 2LTR	1	25.00	13.50 ✓
9673999980	FAN CONTROL RELAY	1	25.00	13.50 ✓
0000745329	FRT BUMPER SUP MOULDING	1	25.00	78.00 ✓
1611735680	SENSOR	1	25.00	71.25 ✓
		1	25.00	135.75 ✓
			<b>Sub-Total :</b>	<b>10,735.50</b>

Attending CSO : Wong  
Should you require further explanation, please reach me at 64777409

17,375.50

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	19,495.50
Labour Charges	8,760.00	Less Insurance Excess	S\$	1,500.00
Parts Charges	10,735.50	GST @ 7%	S\$	1,259.69
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	19,255.19
		Less Deposit/Voucher	S\$	0.00
<b>Computer generated invoice. No signature is required.</b>		<b>Amount Payable</b>	<b>S\$</b>	<b>19,255.19</b>

All amounts are in Singapore Dollars.  
Work was carried out subject to the Company's Terms and Conditions of Service.  
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.  
For credit purchases, interest @1% per month will be debited on overdue amounts.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Aug 2017		29 Aug 2017 14:03 <a href="#">Edit Adj Rpt</a>	<b>S\$17,375.50</b> <a href="#">Edit Estimates</a>	<b>S\$17,375.50</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>ZHAO HONG</b> , ID: S7561676G, Tel: +6591084906, Email: heidizhao1@hotmail.com								
Vehicle Reg. No.:	<b>SKE693T</b>	Date of Loss:	27/08/2017 13:00 - :59						
Claim Type:	<b>OD / 527868</b>	Policy/Cover Note No.:	27260795SVP (Comprehensive) Coverage: 03/02/2017 - 02/02/2018						
		Excess:	S\$1,500.00						
Repairer:	<b>AutoFrance (HQ)</b> 305 Alexandra Road, #02-01, 159942 Alexandra - Tel: 64777331								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Winnie Chua Ping</b> - 6594 2556]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 28/09/2017]</b>								
Driver/Custodian:	ZHAO HONG (41 / Female), NRIC: S7561676G, Tel: +6591084906								
Adj Asg. Remarks:	Please revert. car in already. tks.								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>						
<ul style="list-style-type: none"> <li>MSIG_SG (29/12/2017): <b>Alert - Adj Mandate Approved (S\$17375.50) - SKE693T - Claim Handler: Winnie Chua...</b></li> <li>MSIG_SG (31/08/2017): <b>Alert - Adj Mandate Approved (S\$14435.25) - SKE693T - Claim Handler: Winnie Chua...</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SKE693T (527868)  
OD  
Aug 27 2017 1:00PM  
[ZHAO HONG]  
AutoFrance

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
**View** [View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AutoFrance (HQ)		
1	28/08/17 18:57	<b>Accident Statement</b>		<b>Thumbnail</b> <b>Print</b>
				Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	31/08/17 15:18	<b>Adjuster Immediate Advice</b>		<b>Thumbnail</b> <b>Print</b>
				Load HTM
2	27/12/17 14:43	<b>Adjuster Immediate Advice</b>		Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	AutoFrance (HQ)		
1	28/08/17 18:07	<b>Accident Photo</b> [Linked Accident Report Documents]		<b>Thumbnail</b> <b>Print</b>
				Load JPG <input checked="" type="checkbox"/>
2	28/08/17 18:07	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG <input checked="" type="checkbox"/>
3	28/08/17 18:07	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG <input checked="" type="checkbox"/>
4	28/08/17 18:07	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG <input checked="" type="checkbox"/>
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	31/08/17 15:11	<b>General View</b>		<b>Thumbnail</b> <b>Print</b>
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**Documentation**

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
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2	29/08/17 13:40	email from workshop	1	Load PDF	
3	29/08/17 13:56	POLICY	1	Load PDF	
4	29/08/17 15:39	ESTIMATES - AUTOFRANCE	1	Load PDF	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/12/17 14:27	SUPPLEMENTARY	1	Load PDF	
2	27/12/17 14:27	ESTIMATE MARKING	1	Load PDF	
3	04/01/18 14:30	TOWING	1	Load PDF	

**Linked Accident Report Documents**

View

**Assessment Reports**

1 per page

No	Finalized On	AutoFrance (HQ)		Thumbnail	Print
1	28/08/17 18:57	Accident Statement	1	Load HTM	

**Photos/Images**

3 per page

No	Finalized On	AutoFrance (HQ)		Thumbnail	Print
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*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Jan 2018)  
 Parts: M1-COUPE PEUGEOT RCZ 1.6 (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for SKE693T)  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*30.00 FS
2	1		*FRT NUMBER PLATE	Bent	70.00 FS	*70.00 FS
3	1		*FRONT BUMPER	Torn	1,125.00 F	*1,125.00 F
4	1		*FRT BUMPER CTR BRACKET	Necessary	120.00 F	*120.00 F
5	1		*RECESS DOOR	Serviceable	48.75 F	*- F
6	1		*BMPR RUBBR BOOT - FRT	Deformed	570.00 F	*570.00 F
7	1		*FRT FACE X-MEMBER INF	Bent	210.00 F	*210.00 F
8	1		*RHF FENDER FIX SUPPORT	Serviceable	13.50 F	*- F
9	1		*LHF FENDER FIX SUPPORT - RCZ	Serviceable	13.50 F	*- F
10	1		*BUMPER GRILLE	Cracked	243.75 F	*243.75 F
11	1		*LHF GRILLE ABSORBER	Serviceable	26.25 F	*- F
12	1		*RHF GRILLE ABSORBER - RCZ	Serviceable	26.25 F	*- F
13	1		*GUARD GRILLE	Cracked	26.25 F	*26.25 F
14	1		*GUARD GRILLE	Cracked	35.00 F	*26.25 F
15	1		*FRT BUMPER SUP MOULDING	Not Necessary	71.25 F	*- F
16	1		*FRT BUMPER CTR MOULDING	Cracked	63.75 F	*63.75 F
17	1		*FRT BUMPER LWR MOULDING	Cracked	63.75 F	*63.75 F
18	1		*FRT BADGE	Necessary	73.50 F	*73.50 F
19	1		*FRT FACE CROSSMEMBER	Cracked	360.00 F	*360.00 F
20	1		*FRT FACE BRACKET LH	Serviceable	45.00 F	*- F
21	1		*FRT FACE BRACKET RH	Serviceable	45.00 F	*- F
22	1		*LHF AIR BULKHEAD	Serviceable	24.75 F	*- F
23	1		*RHF AIR BULKHEAD	Deformed	24.75 F	*24.75 F
24	1		*FAN COWLING	Bent	219.00 F	*219.00 F
25	1		*FRT BPR REINFORCEMENT	Bent	330.75 F	*330.75 F
26	1		*LHF MUDGUARD - RCZ	Repair	63.75 F	*- F
27	1		*MUDGUARD RHF INNER	Deformed	63.75 F	*63.75 F
28	1		*ENGINE BONNET	Bent	2,475.00 F	*2,475.00 F
29	1		*BONNET SEAL BACK END - RCZ	Necessary	45.75 F	*45.75 F
30	1		*BONNET SEAL - RCZ	Not Necessary	24.75 F	*- F
31	1		*BONNET HINGE RH	Bent	168.75 F	*168.75 F
32	1		*BONNET HINEG LH	Bent	168.75 F	*168.75 F
33	1		*BONNET STABILIZER	Serviceable	39.00 F	*- F
34	1		*BONNET LOCK W/O WIRE - RCZ	Bent	54.00 F	*54.00 F
35	1		*BONNET SEAL RH - P308	Serviceable	51.00 F	*- F
36	1		*BONNET SEAL LH - P308	Serviceable	51.00 F	*- F
37	1		*WINDSCREEN GLAS	Cracked	908.25 F	*908.25 F
38	1		*BARE HEADLAMP RH	Cracked	1,256.25 F	*465.00 F
39	1		*BARE HEADLAMP LH	Cracked	1,256.25 F	*1,256.25 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*RADIATOR ASSY	Bent	540.00 F	*540.00 F
41	1		*A/C CONDENSER	Serviceable	525.00 F	*- F
42	1		*FRT UNDER SHIELD - P308,3008, RCZ	Deformed	140.00 F	*105.00 F
43	1		*FRT LWR AIR DEFLECTOR	Deformed	180.00 F	*135.00 F
44	1		*FORCE SENSOR W/HARNESS	Not Working	775.00 F	*581.25 F
45	2		*COOLANT	Necessary	18.00 F	*13.50 F
46	2		*COOLANT	Necessary	18.00 F	*13.50 F
47	1		*FAN CONTROL REPLY	Activated	104.00 F	*78.00 F
48	1		*FRT BUMPER SUP MOULDING	Necessary	95.00 F	*71.25 F
49	1		*SENSOR	Not Working	181.00 F	*135.75 F
<b>Total Parts (\$\$)</b>					<b>13,202.00</b>	<b>10,835.50</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REPLACE / REPAIR FRT BUMPER, FRT FENDERS FRT BONNET	New	3,360.00	2,520.00
2	RESPRAY FRT BUMPER, FRT PANEL, FRT BONNET, FRT LHS FENDER, FRT RHS FENDER	New	3,360.00	2,520.00
3	WIRING CONNECTION & CHECK	New	120.00	120.00
4	REMOVE & REPLACE FRT LIGHTING SYSTEM	New	120.00	120.00
5	REMOVE & REFIX A/C CONDENSER & RADIATOR	New	560.00	560.00
6	TO CONDUCT CAR-O-LINER CHASSIS ALIGNMENT MEASUREMENT	New	1,000.00	0.00
7	TUFF KOTE - BODY CAVITY PRESERVATION @ \$60 PER PANEL	New	360.00	60.00
8	SEALANT FOR BODY PANEL @ \$90 PER PANEL	New	360.00	90.00
9	TOWING CHARGES (KING DOLLY)	New	250.00	250.00
10	TO CONDUCT RE-PROGRAMME & RESETTING OF ECU SYSTEM INCLUDE TO CLEAR FAULT CODES	New	300.00	300.00
11	TO REMOVE & REFIX ENGINE - TRANSMISSION ASSY TO CONDUCT CHASSIS REPAIR & JACKING	New	1,120.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>10,910.00</b>	<b>6,540.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

# AUTOFRANCE

(A Division of Vantage Automotive Limited)

Business Registration No. 52907220C GST Registration No. M2-0000551-1

305 Alexandra Road  
159942, Singapore

Tel : 6376 2288

Fax : 6477 7373



PEUGEOT

GST Registration No. M2-0000551-1

## ESTIMATE

Estimate No. : **BP 3312**  
Date Estimated : **29/08/2017**  
Prepared By : **Wong Guo Xiang**

Page No. : 1 of 2

### - ESTIMATE REPAIR FOR -

**Zhao Hong**  
28, Bukit Batok East Ave 2  
#25-22  
Singapore 659921

- ACCOUNT - **24748**  
MSIG Insurance (Singapore) Pte Ltd  
16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKE693T	VF34J5FVABP015566	03/02/2012	RCZ AT6	0

### DESCRIPTION

DESCRIPTION	VALUE
SUNDRIES	30 150.00
REPLACE/REPAIR FRT BUMPER, FRT PANEL, FRT FENDERS, FRT BONNET	2520/2800 3,360.00
RESPRAY FRT BUMPER, FRT PANEL, FRT BONEET, FRT LHS FENDER, FRT RHS FENDER	2320/1680 3,360.00
WIRING CONNECTION & CHECK (NETT)	120.00
REMOVE & REPLACE FRT LIGHTING SYSTEM (NETT)	120.00
REMOVE & REFIX A/C CONDENSER & RADIATOR (NETT)	560.00
TO CONDUCT CAR-O-LINER CHASSIS ALIGNMENT & MEASUREMENT (NETT)	photo? X 1,000.00 X
TO SUPPLY & INSTALL FRT NUMBER PLATE (NETT)	21 70.00
TUFF KOTE - BODY CAVITY PRESERVATION @ \$60 PER PANEL (NETT)	60 360.00
SEALANT FOR BODY PANEL @ \$90 PER PANEL (NETT)	90 360.00
TOWING CHARGES (KING DOLLY)	250.00
TO CONDUCT RE-PROGRAMME & RESETTING OF ECU SYSTEM INCLUDE TO CLEAR FAULT CODES (NETT)	300.00
TO REMOVE & REFIX ENGINE- TRANSMISSION ASSY TO CONDUCT CHASSIS REPAIR & JACKING (NETT)	photo? X 1,120.00 X Both chassis Bent

Total Labour 1: **11,130.00**

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
00007401VW	FRONT BUMPER	1	1,500.00	25.00	1,125.00
00007416V1	FRT BUMPER CTR BRACKET	1	160.00	25.00	120.00
00007422R0	RECESS DOOR	1	65.00	25.00	48.75
0000745378	BMPR RUBBR BOOT - FRT	1	760.00	25.00	570.00
0000724009	FRT FACE X-MEMBER INF	1	280.00	25.00	210.00
0000742154	RHF FENDER FIX SUPPORT	1	18.00	25.00	13.50