

ASSIGNMENT

DOI:

13-09-17

Date / Time:

24/10/17

Registered in Merimen:

24/10/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 4375 L

Name of Insured:

OTM

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

19/08/2017

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHAN KEON CHEE

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

H-140

BEP BEFORE EAST OF RATCHA

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLQ 6663R



INSRS:

WSP:

Tel:

Liability:

RMKS:

JA Ambulance plc



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/9
27/11SLQ 6663R - X; SHB 4375 L - X
To request video from H.

16/1/19

Email workshop 10 days notice

04-02-20

Inform H. (Ambulance) DID NOT SENT IN THE VEH FOR REPAIR.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2 (Strike if N.A.):

S\$

Name 2:

Payee 3 (Strike if N.A.):

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

+450

COPY SENT
6/3/2020

Surveyor: XPR

ASSIGNMENT

From: _____ Date: 13-08-2017

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLD 6663R

at Workshop m/s: JA Autozone

of 8 Kaki Bukit Ave 4 #0237

Insured: _____

Policy No. _____

Claims No. _____

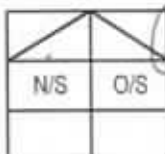
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

11am



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLD 6663R Yr Regn: 23 Aug 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW M5 c.c. 4395

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 54546 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WABSFV9209.00X95810

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 265/35 8R20

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 13-09-17

Survey held at W/S 11AM

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11:28:33 (RED) 17.04 86% EXCLUDE (HECK ITEM #4.104).

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|----------------|--|----------------------------|------------|
| INDIA INTERNATIONAL INSURANCE PL | | | Ref : CC6/III17016456/Gua3 | |
| 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711 | | | Date : 24-08-2017 | |
| | | | Code : III2 | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| | Insured Veh. | SHB 4375L | Veh. Inspected | SLQ 6663R |
| | Policy No. | | Coverage (\$) | 0.00 |
| | Claim No. | | Excess (\$) | 0.00 |
| | Assign From | | Assign Date | 24/08/2017 |
| 2. Vehicle Particulars & Condition | | | | |
| | Make & Model | | c.c | 0 |
| | Engine No. | HIDDEN | Year of Reg. | |
| | Chassis No. | | Colour | |
| | Odometer | - | Steering | |
| | Brakes | | Modification | |
| | General | | | |
| 3. Conditions of Tyres | | | | |
| | | Size | Make | Balance |
| | R/H Front Tyre | | | mm |
| | L/H Front Tyre | | | mm |
| | R/H Rear Tyre | | | mm |
| | L/H Rear Tyre | | | mm |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| | Accident Date | 19/08/2017 | Inspection Date | 13/09/2017 |
| | Survey held at | JA AUTOCARE PTE LTD 8 KAKI BUKIT AVE 4 #02-37 PREMIER@KAKI BUKIT SINGAPORE 415875 | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

JA AUTOCARE PTE LTD
 8 Kaki Bukit Ave 4
 #02-37 Premier@Kaki Bukit
 Singapore 415875
 tel : 94513429
 email : elivacassandra@hotmail.com

India Int'l Insurance Pte Ltd
 64 Cecil Street
 #04 02 IOB Building
 Singapore 049711

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

ESTIMATE

Date:

Date 11.09.2017

Vehicle no SLQ 6663R

Model: BMW M 5

DOA 19.08.2017

Parts

| | | | |
|-----|------------------------------|---------------|------|
| 01) | Front bumper / cut — photo | \$ 4,200.00 | 2210 |
| 02) | Front bumper bracket rh X NN | \$ 250.00 | X |
| 03) | Front bumper clips — MC | \$ 60.00 | / |
| 04) | Front fender rh X repair | \$ 3,980.00 | X |
| 05) | Head lamp assy rh ? | \$ 4,500.00 | ? |
| 06) | Head lamp clips rh ? | \$ 60.00 | ? |
| 07) | Front bumper sensor X NN | \$ 380.00 | X |
| 08) | Front rim rh X | \$ 3,800.00 | X |
| | | \$ 17,230.00 | X |
| | Less 10% | \$ (1,723.00) | 2270 |
| | | \$ 15,507.00 | 2043 |

S/Nett items

| | | | |
|-----|---|-------------|------|
| 09) | Tyre rh X NN | \$ 800.00 | X |
| | <u>Labour charges</u> | | |
| 17) | To check wiring | \$ 150.00 | 30 |
| 18) | To apply anti chemical | \$ 300.00 | X |
| 19) | To dismantle upholstery etc | \$ 350.00 | X NN |
| 21) | To perform 4 wheel alignment | \$ 380.00 | X |
| 22) | To knock out dents on affected areas renew parts | \$ 1,600.00 | 400 |
| 23) | To Putty & Respray painting | \$ 1,400.00 | 400 |
| | | \$ 4,180.00 | 830 |

Total

\$ 20,487.00

for JA AutoCare Pte Ltd

47 days
 part by part
 before paint photos.
 Guo Qiang - 82880282
 13/9/17.

2873

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 3923E

Vehicle Details

Vehicle No.: SLQ6663R

Vehicle to be Exported: No

Intended De-registration
Date: 13 Sep 2017

Vehicle Make: B.M.W.

Vehicle Model: M5 D/AB SR ABS HID DSC NAV HUD RR/ENT

Primary Colour: White

Manufacturing Year: 2012

Engine No.: 20810251S63B44B

Chassis No.: WBSFV92090DX95810

Maximum Power
Output: 412.0 kW (552 bhp)

Open Market Value: \$95,127.00

Original Registration
Date: 23 Aug 2012

First Registration Date: 23 Aug 2012

Transfer Count: 1

Actual ARF Paid: \$95,127.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 22 Aug 2022

PARF Rebate Amount: \$66,588.00

Intended COE Rebate Details

COE Expiry Date: 22 Aug 2022

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$86,889.00

COE Rebate Amount: \$42,104.00

Total Rebate Amount: \$108,692.00

The information contained herein is correct as at 13 Sep 2017

OK

Land Transport Authority

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Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution

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Last updated on 27 Aug 2017 at 01:09 AM

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 29 October 2018 6:46 PM
To: Jen Eliva
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Without Prejudice,

Dear Sir / Madam,

We refer to the below email.

Kindly advise if your client is still claiming for third party against our principal M/s III.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva <elivacassandra@hotmail.com>
Sent: Saturday, 11 November 2017 11:14 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Thin Thin,

We only have the scene picture which has attached during the submission of the GIA report.

Kindly refer to the attached GIA report Pictures.

The scene pictures clearly shown that its the Taxi who cut into our customer's lane resulting his rear bumper to putt off.

Kindly look into this matter and let us have the settlement soon.

Thank you.

best Regards

Jenny Chew - 94513429

From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Sent: Friday, September 29, 2017 6:41 AM
To: Jen Eliva
Cc: yhc.jeannie@gmail.com
Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Jenny,

We are still pending the video footage from our principal.

Meanwhile, kindly help me check with your client for the evidence / accident scene photo.

Thanks.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]
Sent: Friday, 29 September, 2017 2:27 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: yhc.jeannie@gmail.com
Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Thin Thin ,

Understand from our customer that ur taxi has a video cam installed. Kindly obtain a copy from them . And also , the the view of the damages to the taxi , the rear bumper was 'pulled out' and it's impossible for our customer to hit onto his taxi rear .

Kindly review and revert settlement soon .

Thank you

Best regards
Jenny Chew

Sent from my iPhone

On 29 Sep 2017, at 2:09 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

"Without Prejudice"

Dear Jenny,

We refer to the below matter.

We do not have any of video footage for this case.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]
Sent: Thursday, 28 September, 2017 12:26 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Thin Thin,

Please revert liability.

Thank you.

Best regards.

Jenny chew - 94513429

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, September 21, 2017 1:26 AM
To: Jen Eliva; Thin Thin (LKKAuto)
Cc: Jas Khine (LKKAuto); Admin A
Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Jenny,

Thank you for your email.

By copy to Thin Thin.

For your information and necessary action please.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]
Sent: Tuesday, 19 September, 2017 12:45 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Mei Kwan,

Any update ?

Thank you

Jenny

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, September 11, 2017 2:56 AM
To: Jen Eliva; assignments

Cc: Admin A; Thin Thin (LKKAuto); Jas Khine (LKKAuto)

Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Jenny,

Thank you for your email.

By copy to assignment team,

Kindly assist to confirm appointment.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]

Sent: Monday, 11 September, 2017 8:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Mei Kwan,

Please arrange Marcus to conduct survey on 13.09.2017 @11am.

Thank you.

Best Regards

Jenny Chew 94513429

for JA AutoCare Pte Ltd

8 Kaki Bukit Ave 4

#02 37 Premier @ Kaki Bukit

Singapore 415875

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, September 5, 2017 11:29 AM

To: Jen Eliva

Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Jenny,

We requested the CCTV from III and currently pending for their reply.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]
Sent: Tuesday, 5 September, 2017 11:16 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Mei Kwan,

Did u obtain a video cam from the taxi company?

Thank you.

Jenny Chew - 94513429

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, August 29, 2017 4:01 AM
To: Jen Eliva
Cc: Admin A; assignments; Thin Thin (LKKAuto); Jas Khine (LKKAuto)
Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Jenny,

Ol's sketch plan and statement as requested.

<image001.png>

<image002.png>

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]
Sent: Monday, 28 August, 2017 11:06 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: Re: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Mei Kwan,

Please advice liability.

Thank you.

Best Regards

Jenny Chew

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, August 24, 2017 10:43 AM

To: Jen Eliva

Cc: Admin A; assignments; Thin Thin (LKKAuto); Jas Khine (LKKAuto)

Subject: RE: SLQ 6663R & SHB 4375L ON 19.08.2017 *** LKK REF: CC6/III17016456/ua3

Dear Jenny,

Thank you for your email.

Please be informed that we are currently **pending for our insured report from our principal.**

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva [<mailto:elivacassandra@hotmail.com>]

Sent: Thursday, 24 August, 2017 11:40 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Fwd: SLQ 6663R & SHB 4375L ON 19.08.2017

Hi,

We are the authorization workshop for SLQ 6663R to claim against your insured SHB 4375L.

Please advise liability.

Thank you.

Best regards

Jenny Chew - 94513429

for JA AutoCare Pte Ltd

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 4 March 2020 6:19 PM
To: Manivel Priyadarshini
Subject: Your Ref: MCT17080671 // ACCIDENT INVOLVING SHB 4375L AND SLQ 6663R ON 19/08/2017

Your Ref: MCT17080671

Hi Priya,

We refer to the above matter.

ACCIDENT INVOLVING SHB 4375L AND SLQ 6663R ON 19/08/2017

We were informed by TP workshop that claimant do not come back to their workshop for survey / repair up to date.

In view of the above, We will proceed to close file and submit our w/p report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

W F

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 25 Aug 2017 Edit Reg | | 13 Sep 2017 00:00 Edit Adj Rpt | S\$2,873.00 Edit Estimates | S\$2,873.00 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|-------------|------------------|----------------------|------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|-------------|------------------|----------------------|------------------|--------------------------|

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

| | | | |
|-----------------------------|---|------------------------|--|
| Insured: | COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R | | |
| Main Claimant: | TIONG KENG KONG, ID: S1673923E | | |
| Vehicle Reg. No.: | SLQ6663R | Date of Loss: | 19/08/2017 12:00 - :59 [59 Months and 27 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / MCT17080671 | Policy/Cover Note No.: | MCOM0015 |
| Vehicle Reg. No. (Insured): | SHB4375L | Policy No. (Claimant): | CN845006 |
| | | Excess: | |
| Repairer: | Ja Autocare Pte Ltd () 8 KAKI BUKIT AVE 4, #02-37 PREMIER@KAKI BUKIT, 415875 Kaki Bukit - Tel: | | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya] | | |
| Claimant's Insurer: | AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888 | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 05/09/2017] | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (14/03/2018): Alert - Adj Mandate Maintained - SLQ6663R - Claim Handler: Priya
- III_SG (21/11/2017): Alert - Adj Mandate Maintained - SLQ6663R - Claim Handler: Priya
- III_SG (08/11/2017): Alert - Adj Mandate Maintained - SLQ6663R - Claim Handler: Priya
- III_SG (29/08/2017): Alert - Adj Mandate Maintained - SLQ6663R - Claim Handler: Priya


























ALL ASSOCIATED TASKS

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| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

*SLQ6663R (MCT17080671)
[SHB4375L]
TP
TIONG KENG KONG
Aug 19 2017 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Ja Autocare Pte Ltd

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|--|--|-------------------------------------|
| Video | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 23/10/17 12:07 | Video - Accident |  Load MP4 | <input type="checkbox"/> |
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 19 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 20 | 30/05/18 12:55 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 24/08/17 18:39 | TP GIA REPORT |  Load PDF | <input type="checkbox"/> |
| 2 | 10/10/17 12:03 | TP ESTIMATE - MARKED |  Load PDF | <input type="checkbox"/> |
| 3 | 04/03/20 18:20 | EMIAL TO III DD 040320 |  Load PDF | <input type="checkbox"/> |
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 25/08/17 14:59 | Singapore Accident Statement |  Load PDF | <input type="checkbox"/> |

Documents Checklist

| | | |
|---|--|--|
| Reset Save Print | | |
| DOCUMENTS CHECKLIST There are no document checklists configured. | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | |

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III17016456/GEA3Q2

Date: 11/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLQ6663R Insured Vehicle No: SHB4375L
 Date of Loss: 19/08/2017 Nature of Claim: TP Claim No: MCT17080671

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLQ6663R Engine No: 20810251S63B44B
 Make & Model: BMW M5, Chassis No: WBSFV92090DX95810
 Reg. Date: 23/08/2012 (Man. Year: 2012) Odometer: 54546 km
 Colour: White
 Engine Capacity: 4395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 265/35Z R20 Rear Tyre Size: 265/35Z R20
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------|------------------|-----------------|------------------|--------------|
| Parts | 16,307.00 | 2,043.00 | 14,264.00 | 87.47 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 4,180.00 | 830.00 | 3,350.00 | 80.14 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 20,487.00 | 2,873.00 | 17,614.00 | 85.98 |
| Global Sum Settlement (S\$) | | 0.00 | | |

INSPECTION

Date of Assignment: 13/09/2017
 Date Inspected: 13/09/2017 Inspected At: Ja Autocare Pte Ltd
 8 KAKI BUKIT AVE 4, #02-37
 PREMIER@KAKI BUKIT
 Singapore 415875
 Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 10 Mar 2020)

Parts: 143 **BMW M5 (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's **(Price-denominated Standard List)**

Print Code: (Unsubmitted, no print-code for SLQ6663R)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------|---------------|-------------|--------------|
| 1 | 1 | | *FRONT BUMPER | Cut | 4,200.00 FL | *2,210.00 FL |
| 2 | 1 | | *FRONT BUMPER BRACKET RH | Not Necessary | 250.00 FL | *- FL |
| 3 | 1 | | *FRONT BUMPER CLIPS | Necessary | 60.00 FL | *60.00 FL |
| 4 | 1 | | *FRONT FENDER RH | Repair | 3,980.00 FL | *- FL |
| 5 | 1 | | *HEAD LAMP ASSY RH | *Check | 4,500.00 FL | *- FL |
| 6 | 1 | | *HEAD LAMP CLIPS RH | *Check | 60.00 FL | *- FL |
| 7 | 1 | | *FRONT BUMPER SENSOR | Not Necessary | 380.00 FL | *- FL |
| 8 | 1 | | *FRONT RIM RH | Not Necessary | 3,800.00 FL | *- FL |
| 9 | 1 | | *TYRE RH | Not Necessary | 800.00 FS | *- FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|---|------------------|-----------------|
| Sub Total (S\$) | 18,030.00 | 2,270.00 |
| - List Item Discount on L Items 10.00/10.00% (S\$) | 1,723.00 | 227.00 |
| Total Parts (S\$) | 16,307.00 | 2,043.00 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|-----------------|---------------|
| Labour Items | | | | |
| 1 | TO CHECK WIRING | New | 150.00 | 30.00 |
| 2 | TO APPLY ANTI CHEMICAL | New | 300.00 | 0.00 |
| 3 | TO DISMANTLE UPHOLSTERY ETC | New | 350.00 | 0.00 |
| 4 | TO PERFORM 4 WHEEL ALIGNMENT | New | 380.00 | 0.00 |
| 5 | TO KNOCK OUT DENTS ON AFFECTED AREAS RENEW PARTS | New | 1,600.00 | 400.00 |
| 6 | TO PUTTY & RESPRAY PAINTING | New | 1,400.00 | 400.00 |
| Gross Labour Cost (S\$) | | | 4,180.00 | 830.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >