

12/03/2011

ASS. REC. BY:

REF: CS/MSG17016327/Gtb

Special Instruction:

Survivor:

Guo Biong

ASSIGNMENT (Office)

Merimen

From (Person):

Charles Mideh

of

MSU1

Date/Time:

23/08/2017 1:46pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGZ 1641Z

Insured:

at Workshop m/s

Progressive

Tel:

6844 4620

of

Blk 7 Kaki Bukit Ave 6 #02-48

claims@progressiveauto.sg

Policy No:

80223033SMP

Claim No:

526946

Sum Insured:

Excess:

\$ 1000.00

Make of Veh:

(Client's Record)

D.O.A.

18/08/2017

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

23/08/2017

2:01pm

Person Contacted:

Mandy

Vehicle IN/OUT

Date/Time	Action/Instruction (✓): Estimate
	SGZ 1641Z - X
24/8	Report via merimen
24/8-	ask merimen authorise repair by Chen How
24/8-2	5:46pm email to progressive authorise repair excess \$1000 and do part by part

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: _____

at Workshop m/s Progressive Auto

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: \$1000

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$57k.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SG8 16418 Yr Regn: 09 Jul 2009Type: ☒ M.C. / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /Truck / Trailer or S Drive 23iMake: BMW 34 c.c. 2497Colour: Black A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading: 10090 T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: WBALM 32020 E 155116Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Insured / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Insured / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☐ Nil / ☐ S/Rim / ☒ STD / ☐ Rim orTyre Size: F: 225/45 R17R: 11☒ BS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /

TOYO / YOKO or _____

Front

R/Bal. 6 mmL/Bal. 6 mm

D.O.A. _____

Survey held at W/SDes. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop orThe ☒ Chassis frame / ☐ Body Structure affected due to collision.

Rear

R/Bal. 6 mmL/Bal. 6 mmD.O.I. 23-08-175:30pm

Date / Time Action / Instruction

Part by Part \$7041.55 (Red. 4727.38 : 40%)

RECEIVED 25 JUL 2018

Date/Time, File Pass to?

☐ : Preli. Report1) 25th Typist☒ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 6Resurvey No. of Trip: 1

Survey Fee:

Transportation:

____ \$ + RS ____ \$

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Report Format : ODLump Sum / I.B.I: (\$ 7041.55)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17016327/Gtb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 23-08-2017	
		Code : MSG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SGZ 1641Z
Policy No.	802230335MP	Coverage (\$)	0.00
Claim No.	526946	Excess (\$)	1,000.00
Assign From	MERIMEN (CLARA MILAH)	Assign Date	23/08/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	18/08/2017	Inspection Date	23/08/2017
Survey held at	PROGRESSIVE AUTO PTE LTD NO.1 KAKI BUKIT AVE 6 #02-48/50 AUTOBAY SINGAPORE 417883		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2017		23 Aug 2017 13:46 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: NG KENG HOWE, ID: S77847491, Tel: +6594307796, Email: NOEMAIL									
Vehicle Reg. No.: SGZ1641Z		Date of Loss: 18/08/2017 17:00 - :59							
Claim Type: OD / 526946		Policy/Cover Note No.: 80223033SMP (Comprehensive) Coverage: 09/07/2017 - 08/07/2018							
		Excess: S\$1,000.00							
Repairer: Progressive Auto Pte Ltd (Kaki Bukit) No.1 Kaki Bukit Ave 6 AutoBay #02-48/50, 417883 Kaki Bukit - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/08/2017]									
Driver/Custodian: NG KENG HOWE (40 / Male), NRIC: S77847491, Tel: +6594307796									
Adj Asp. Remarks: Please revert. thanks									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 24 August, 2017 2:56 PM
To: claims@progressiveauto.sg
Cc: SUR
Subject: SGZ 1641Z OD MSIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGZ 1641Z (Excess \$1000/-). PART BY PART (SPOKE TO MR WONG)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SGZ1641Z (526946)**

OD

Aug 18 2017 5:00PM

[NG KENG HOWE]

Progressive Auto Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 24/08/2017 14:29 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7034.13) - SGZ1641Z - Claim Handler: Clara Milah Yeo

Approved:7034.13.

DOCUMENTS SUMMARY

There are no documents.

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 4749I

Vehicle Details

Vehicle No.: SGZ1641Z

Vehicle to be Exported: No

Intended De-registration
Date: 24 Aug 2017

Vehicle Make: B.M.W.

Vehicle Model: Z4 SDRIVE 23i 2.5L AT ABS D/AB 2WD HID

Primary Colour: Black

Manufacturing Year: 2009

Engine No.: 70404514N52B25AF

Chassis No.: WBALM32020E155116

Maximum Power
Output: 150.0 kW (201 bhp)

Open Market Value: \$53,782.00

Original Registration
Date: 09 Jul 2009

First Registration Date: 09 Jul 2009

Transfer Count: 0

Actual ARF Paid: \$53,782.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 08 Jul 2019

PARF Rebate Amount: \$29,580.00

Intended COE Rebate Details

COE Expiry Date: 08 Jul 2019

COE Category: B - Car (1601cc & above)

COE Period(Years): 10

QP Paid: \$16,801.00

COE Rebate Amount: \$3,144.00

Total Rebate Amount: \$32,724.00

The information contained herein is correct as at 24 Aug 2017



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Last updated on 20 Aug 2017 at 12:36 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 21/08/2017 18:16
Date Of Accident 18/08/2017 17:35
Exact Location Of Accident ALONG CANTONMENT ROAD
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SGZ1641Z
Insured/Policyholder
Name Of Registered Owner NG KENG HOWE
NRIC No S7784749I
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-94307796
Alternative Phone No OTHERS-94307796
Vehicle Particulars
Manufacturer BMW
Model Z4
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? YES
If No, Please state action to be taken
Vehicle Category PRIVATE CAR
Insurance Company
Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number B 80223033 SMP
Cover Note Number
Driver
Name of Driver NG KENG HOWE
NRIC No S7784749I
Date Of Birth 01/02/1977
Occupation INDOOR
Date Of Driving Pass 02/07/2001
Driving Experience 16 YEARS AND 1 MONTH
Gender MALE
Mobile Number (LOCAL) +65-94307796
Fax Number
Contact Number OTHERS-94307796
Email Address NOEMAIL

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 4749I

Vehicle Details

Vehicle No.: SGZ1641Z

Vehicle to be Exported: No

Intended De-registration
Date: 25 Aug 2017

Vehicle Make: B.M.W.

Vehicle Model: Z4 SDRIVE 23i 2.5L AT ABS D/AB 2WD HID

Primary Colour: Black

Manufacturing Year: 2009

Engine No.: 70404514N52B25AF

Chassis No.: WBALM32020E155116

Maximum Power
Output: 150.0 kW (201 bhp)

Open Market Value: \$53,782.00

Original Registration
Date: 09 Jul 2009

First Registration Date: 09 Jul 2009

Transfer Count: 0

Actual ARF Paid: \$53,782.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 08 Jul 2019

PARF Rebate Amount: \$29,580.00

Intended COE Rebate Details

COE Expiry Date: 08 Jul 2019

COE Category: B - Car (1601cc & above)

COE Period(Years): 10

QP Paid: \$16,801.00

COE Rebate Amount: \$3,139.00

Total Rebate Amount: \$32,719.00

The information contained herein is correct as at 25 Aug 2017



Land Transport Authority

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Last updated on 20 Aug 2017 at 12:36 AM

Auto Consultants hence notify
 Repairer of the following:-
 • Resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be requested and
 is subject to final approval

Acknowledged by: KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883
 Signature: _____
 Date: _____

TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg
 GST:200712509E RCB NO:200712509E

Reprint:3

PROGRESSIVE AUTO PTE LTD

82983043

M/S : MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay,

#24-01 Hong Leong Building,

Singapore 048581

TEL: 6220 9644

FAX: 6225 6371

ATTN: Motor Claim Department

Your Ref No: SGZ1641Z

Claim Type: Own Damage

Accident Date: 18-08-2017

Estimate No: EST0000458

Date: 22 Aug 2017

Policy No: B80223033SMP

Veh Reg No: SGZ1641Z

Make/Model: BMW Z4

Chassis No: WBALM32020E155116

Engine No: 70404514N52B25AF

Reg. Date: 09-07-2009

Estimate Repair Cost to Vehicle No :SGZ1641Z

PAGE:1/2

Description	U/Price	Quantity	List Price SS	Amount SS
BMW Z4				
List Price				
1 Front Bonnet - BUC ✓	1,950.000	1 PC	1,950.00	1480 ✓
2 Front Bonnet Hinge X ✓	170.0000	1 PC	170.00	150 ✓
3 Front Bonnet Lock X ✓	320.0000	1 PC	320.00	130 ✓
4 Front Head Lamp RH - BR ✓	2,310.000	1 PC	2,310.00	920 ✓
5 Front HeadLamp Bracket RH X NN ✓	29.0000	1 PC	29.00	15 ✓
6 Front Fender RH - BT ✓	715.0000	1 PC	715.00	520 ✓
7 Front Fender Dust Cover RH ? / TN ✓	102.0000	1 PC	102.00	35 ✓
8 Front Fender Dust Cover Clipse RH - REC ✓	5.5000	3 PC	16.50	10-50 ✓
9 Front Fender Bracket RH - BT ✓	60.0000	1 PC	60.00	40 ✓
10 Front Bumper ? / CAA ✓	1,050.000	1 PC	1,050.00	395 ✓
11 Front Bumper Side Bracket RH - CAA ✓	74.0000	1 PC	74.00	50 ✓
12 Front Sport Rim RH - Cyt ✓	1,064.200	1 PC	1,064.20	200 ✓
13 Front Shock Absorber RH X ✓	498.2000	1 PC	498.20	230 ✓
14 Front Knuckle Arm RH X ✓	568.4000	1 PC	568.40	300 ✓
15 Front Lower Arm RH X ✓	498.2000	1 PC	498.20	320 ✓
16 Front Control Arm RH X ✓	482.2000	1 PC	482.20	280 ✓
			9,907.70	
	Less 10%		990.77	8,916.93
Special Net				
17 Front Tyre RH X NN	450.0000	1 PC	450.00	450.00
Labour				
18 Panel Beating	950.0000	1 PC	950.00	700
19 Check Wiring	60.0000	1 PC	60.00	30
20 Spray Painting	850.0000	1 PC	850.00	750
21 Alignment Adjustment - Alignment Report	50.0000	1 PC	50.00	
22 To Remove & Repalce Under Carriage (before & after)	250.0000	1 PC	250.00	
			2,160.00	8(180) NN
			Total	SS 11,526.93

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND FIVE HUNDRED TWENTY SIX AND CENTS NINETY THREE ONLY

Excess \$1000. Not Authorized.

Guo Qi ang - 8288 0282

6 Days. paid by lumpsum repair

After repair photos. 23/8/17

For PROGRESSIVE AUTO PTE LTD

Progressive Auto Pte Ltd

No 1 Kaki Bukit Ave 6, "Autobay"

#02-48/50 Singapore 417883

Tel: 68444620 Fax: 68444625

AUTHORISED SIGNATURE

PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg

GST:200712509E RCB NO:200712509E

M/S : MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay,
#24-01 Hong Leong Building,
Singapore 048581

TEL: 6220 9644

FAX: 6225 6371

ATTN: Motor Claim Department

Your Ref No: SGZ1641Z

Claim Type: Own Damage

Accident Date: 18-08-2017

Estimate No: EST0000458

Date: 22 Aug 2017

Policy No: B80223033SMP

Veh Reg No: SGZ1641Z

Make/Model: BMW Z4

Chassis No: WBALM32020E155116

Engine No: 70404514N52B25AF

Reg. Date: 09-07-2009

Estimate Repair Cost to Vehicle No :SGZ1641Z

PAGE:1/2

Description	U/Price	Quantity	Cost Price SS	Amount SS
BMW Z4 .				
List Price				
1 Front Bonnet	1,480.000	1 PC	1,480.00	✓
2 Front Bonnet Hinge	50.0000	1 PC	50.00	
3 Front Bonnet Lock	180.0000	1 PC	180.00	
4 Front Head Lamp RH	920.0000	1 PC	920.00	
5 Front Head Lamp Bracket RH	15.0000	1 PC	15.00	
6 Front Fender RH	520.0000	1 PC	520.00	
7 Front Fender Dust Cover RH	75.0000	1 PC	75.00	
8 Front Fender Dust Cover Clipse RH	3.5000	3 PC	10.50	
9 Front Fender Bracket RH	40.0000	1 PC	40.00	
10 Front Bumper	895.0000	1 PC	895.00	
11 Front Bumper Side Bracket RH	50.0000	1 PC	50.00	
12 Front Sport Rim RH	800.0000	1 PC	800.00	
13 Front Shock Absorber RH	280.0000	1 PC	280.00	
14 Front Knuckle Arm RH	380.0000	1 PC	380.00	
15 Front Lower Arm RH	320.0000	1 PC	320.00	
16 Front Control Arm RH	280.0000	1 PC	280.00	
			6,295.50	
		Plus 10%	629.55	6,925.05
Special Net				
17 Front Tyre RH	450.0000	1 PC	450.00	
			450.00	450.00
Labour				
18 Panel Beating	950.0000	1 PC	950.00	
19 Check Wiring	60.0000	1 PC	60.00	
20 Spray Painting	850.0000	1 PC	850.00	
21 Alignment Adjustment	50.0000	1 PC	50.00	
22 To Remove & Repalce Under Carriage	250.0000	1 PC	250.00	
			2,160.00	2,160.00

PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg

GST:200712509E RCB NO:200712509E

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16 Raffles Quay,

#24-01 Hong Leong Building,

Singapore 048581

TEL: 6220 9644

FAX: 6225 6371

ATTN: Motor Claim Department

Your Ref No: SGZ1641Z

Claim Type: Own Damage

Accident Date: 18-08-2017

Estimate No: EST0000458

Date: 22 Aug 2017

Policy No: B80223033SMP

Veh Reg No: SGZ1641Z

Make/Model: BMW Z4

Chassis No: WBALM32020E155116

Engine No: 70404514N52B25AF

Reg. Date: 09-07-2009

Estimate Repair Cost to Vehicle No :SGZ1641Z

PAGE:2/2

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
			Total	SS 9,535.05

TOTAL: SINGAPORE DOLLAR NINE THOUSAND FIVE HUNDRED THIRTY FIVE AND CENTS FIVE ONLY

For PROGRESSIVE AUTO PTE LTD

AUTHORISED SIGNATURE

PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg

GST:200712509E RCB NO:200712509E

M/S : MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay,

#24-01 Hong Leong Building,

Singapore 048581

TEL: 6220 9644

FAX: 6225 6371

ATTN: Motor Claim Department

Your Ref No: SGZ1641Z

Claim Type: Own Damage

Accident Date: 18-08-2017

Estimate No: EST0000463

Date: 24 Aug 2017

Policy No: B 80223033 SMP

Veh Reg No: SGZ1641Z

Make/Model: BMW Z4

Chassis No: WBALM32020E155116

Engine No: 70404514N52B25AF

Reg. Date: 09-07-2009

Supplementary Item Repair Cost to Vehicle No :SGZ1641Z

PAGE:1/1

Description	U/Price	Quantity	Cost Price SS	Amount SS
SGZ1641Z BMW Z4				
List Price				
1 Front Hub Bearing RH / MCL.	220.0000	1 PC	220.00	(W)
			220.00	
		Plus 10%	22.00	242.00
		Total		SS 242.00

TOTAL: SINGAPORE DOLLAR TWO HUNDRED FORTY TWO ONLY

For PROGRESSIVE AUTO PTE LTD

AUTHORISED SIGNATURE

PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg

GST:200712509E RCB NO:200712509E

M/S : MSIG Insurance (Singapore) Pte Ltd
16 Raffles Quay,
#24-01 Hong Leong Building,
Singapore 048581

TEL: 6220 9644

FAX: 6225 6371

ATTN: Motor Claim Department

Your Ref No: SGZ1641Z

Claim Type: Own Damage

Accident Date: 18-08-2017

Estimate No: EST0000458

Date: 22 Aug 2017

Policy No: B80223033SMP

Veh Reg No: SGZ1641Z

Make/Model: BMW Z4

Chassis No: WBALM32020E155116

Engine No: 70404514N52B25AF

Reg. Date: 09-07-2009

Estimate Repair Cost to Vehicle No :SGZ1641Z

PAGE:1/1

Description	Cost/Price	Quantity	List Price S\$	Amount S\$
List Price – BMW Z4				
1 Front Bonnet	1,480.0000	1 PC	1628.00	
2 Front Bonnet Hinge	50.0000	1 PC	55.00	
3 Front Bonnet Lock	180.0000	1 PC	198.00	
4 Front Head Lamp RH	920.0000	1 PC	1012.00	
5 Front HeadLamp Bracket RH	15.0000	1 PC	16.50	
6 Front Fender RH	520.0000	1 PC	572.00	
7 Front Fender Dust Cover RH	75.0000	1 PC	82.50	
8 Front Fender Dust Cover Clipse RH @ 3.50	10.5000	3 PC	11.55	
9 Front Fender Bracket RH	40.0000	1 PC	44.00	
10 Front Bumper	895.0000	1 PC	984.50	
11 Front Bumper Side Bracket RH	50.0000	1 PC	55.00	
12 Front Sport Rim RH	800.0000	1 PC	880.00	
13 Front Shock Absorber RH	280.0000	1 PC	308.00	
14 Front Knuckle Arm RH	380.0000	1 PC	418.00	
15 Front Lower Arm RH	320.0000	1 PC	352.00	
16 Front Control Arm RH	280.0000	1 PC	308.00	
	6,295.5000		6,925.05	
	Add +10%		629.55	6,925.05
Special Net				
17 Front Tyre RH	450.0000	1 PC	450.00	
			450.00	450.00
Labour				
18 Panel Beating	950.0000	1 PC	950.00	
19 Check Wiring	60.0000	1 PC	60.00	
20 Spray Painting	850.0000	1 PC	850.00	
21 Alignment Adjustment	50.0000	1 PC	50.00	
22 To Remove & Repalce Under Carriage	250.0000	1 PC	250.00	
			2,160.00	2,160.00
			Total	S\$ 9,535.05

TOTAL: SINGAPORE DOLLAR NINE THOUSAND FIVE HUNDRED THIRTY FIVE AND CENTS FIVE ONLY

For PROGRESSIVE AUTO PTE LTD

AUTHORISED SIGNATURE

before.

COMPUTERISED 4 WHEEL ALIGNMENT HUNTER DSP700

Company: PROGRESSIVE AUTO PTE LTD
VIN: SGZ 1641 Z
Date: 24.8.17 15:06



SGZ 1641 Z

BMW : Z4 - E89 (2009 - 2016) : Series : 17" Wheel

Front : Left

Actual	Before	Specified Range
-0°48'	-0°48'	-0°53' 0°07'
6°28'	6°28'	
-0°21'	-0°22'	0°05' 0°09'
20°30'	20°30'	
19°42'	19°42'	

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-1°08'	-1°09'	-0°53' 0°07'
6°19'	6°19'	
-0°20'	-0°19'	0°05' 0°09'
14°53'	14°54'	
13°45'	13°45'	

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
0°21'	0°21'	-0°30' 0°30'
0°09'	0°09'	-0°30' 0°30'
5°36'	5°36'	
-0°41'	-0°41'	0°02' 0°26'

Rear : Left

Actual	Before	Specified Range
-2°15'	-2°14'	-2°25' -1°35'
0°08'	0°08'	0°07' 0°11'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-2°13'	-2°13'	-2°25' -1°35'
0°09'	0°09'	0°07' 0°11'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
-0°02'	-0°02'	-0°30' 0°30'
0°16'	0°17'	0°06' 0°30'
0°00'	0°00'	-0°12' 0°12'

After.

COMPUTERISED 4 WHEEL ALIGNMENT HUNTER DSP700

Company: PROGRESSIVE AUTO PTE LTD
VIN: SGZ 1641 Z
Date: 28.8.17 17:19



SGZ 1641 Z

BMW : Z4 - E89 (2009 - 2016) : Series : 17" Wheel

Front : Left

Actual	Before	Specified Range
-0°36'	-0°36'	-0°53' 0°07'
6°24'	6°24'	
0°09'	0°07'	0°05' 0°09'
20°35'	20°35'	
19°58'	19°58'	

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°28'	-0°28'	-0°53' 0°07'
6°26'	6°26'	
0°08'	0°09'	0°05' 0°09'
13°26'	13°26'	
12°57'	12°57'	

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
-0°08'	-0°08'	-0°30' 0°30'
-0°01'	-0°01'	-0°30' 0°30'
7°09'	7°09'	
0°17'	0°16'	0°02' 0°26'

Rear : Left

Actual	Before	Specified Range
-2°17'	-2°17'	-2°25' -1°35'
0°07'	0°07'	0°07' 0°11'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-2°05'	-2°06'	-2°25' -1°35'
0°09'	0°09'	0°07' 0°11'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
-0°12'	-0°11'	-0°30' 0°30'
0°16'	0°16'	0°06' 0°30'
-0°01'	-0°01'	-0°12' 0°12'



PRECISE AUTO SERVICE

準 確 汽 車 服 務

Precise Auto Service

Reg No. 35766600C

GST No. 35766600C

1 Kaki Bukit Avenue 6, #02-34/36, Autobay @ Kaki Bukit
Singapore - 417883

Phone no: 67457367 Fax no: 68413390

Email: support@preciseauto.sg Website: www.preciseauto.sg

Customer : Progressive Auto Pte Ltd No. 1 Kaki Bukit Ave 6, #02-48 / 50 Autobay@Kaki Bukit, Singapore 417883, Singapore - Phone no: 6844 4620 Fax: 6844 4625	Tax Invoice No INV 1571	Dated August 31, 2017
	Make and Model Toyota Altis 2.0i	Mode/Terms Of Payment Due upon receipt
	Mileage	Chassis/ Car Plate No SGZ 1641Z
	PO Number	PO Dated

S.No	Product	Description	Qty	Units	Price(SGD)	Amount (SGD)
1	Computer 4 Wheel Alignment - Before & After	28-08-2017 Computer 4 Wheel Alignment - Before and After	1	Time	120.00	120.00
Sub Total (SGD)						120.00
GST (7%)						8.40
Total (SGD)						128.40

Amount in words :

One Hundred Twenty Eight and cents Forty Singapore Dollar (SGD) Only

Declaration:

We declare that this Tax Invoice shows the actual price of the goods described and that all particulars are true and correct.

For Precise Auto Service

Authorized Signature

Billed by: Arine
(Arine@preciseauto.sg-84113868)

Income Terms:

Precise Auto Service will not be liable for any future faults that occur after the vehicle has left the workshop. This is excluding parts that have been replaced by Precise Auto Service. All recommendations have been advised by our technicians accordingly.

Recommendation For Replacement:

Receiver Chop & Sign



综环企业 INTEGRATED GLOBAL NETWORK ENTERPRISE

Block 9 Kaki Bukit Road 1 #01-11 Eunos Technolink Singapore 415938 mail@ign.com.sg www.ign.com.sg
☎ 65-6348 3083 ☎ 65-6440 4375 • Business Reg. No.: 53045422W • GST Registration No.: M9-0010002-A

Tax Invoice

0817-051781

DATE: 24/Aug/2017

SOLD TO:

Progressive Auto Pte Ltd

1 Kaki Bukit Ave 6
#02-48 Autobay @ Kaki Bukit
Singapore 47833

6884 4620

SHIPPED TO:

SGZ1641Z
BMW Z4

ITEM	QTY	UNIT	DESCRIPTION	UNIT PRICE	AMOUNT
1	1	PC	FRONT WHEEL HUB BEARING RH	\$220.00	\$220.00
2	1	PC	BONNET	\$1,480.00	\$1,480.00
3	1	PC	BONNET HINGE	\$50.00	\$50.00
4	1	PC	BONNET LOCK	\$180.00	\$180.00
5	1	PC	HEADLAMP RH	\$920.00	\$920.00
6	1	PC	HEADLAMP BRACKET RH	\$15.00	\$15.00
7	1	PC	FRONT FENDER RH	\$520.00	\$520.00
8	1	PC	FRONT FENDER DUST COVER RH	\$75.00	\$75.00
9	3	PC	CLIPS @ DUST COVER	\$10.50	\$31.50
10	1	PC	FRONT FENDER BRACKET RH	\$40.00	\$40.00
11	1	PC	FRONT BUMPER	\$895.00	\$895.00
12	1	PC	FRONT BUMPER SIDE BRACKET RH	\$50.00	\$50.00
13	1	PC	SPORT RIM, FRONT RH	\$800.00	\$800.00
14	1	PC	FRONT SHOCK ABSORBER RH	\$280.00	\$280.00
15	1	PC	FRONT KNUCKLE ARM RH	\$380.00	\$380.00
16	1	PC	FRONT LOWER ARM RH	\$320.00	\$320.00
17	1	PC	FRONT CONTROL ARM RH	\$280.00	\$280.00
Please cross cheque payable to "Integrated Global Network Enterprise"				SUB-TOTAL	\$6,536.50
For T/T please remit to DBS Bank Ltd - A/C No: 027-902198-5 [SGD] or				GST 0%	\$0.00
UOB Bank Ltd - A/C No: 356-300-274-1 [SGD]				TOTAL SGD	\$6,536.50

Goods Received in Good Condition

for Integrated Global Network Enterprise

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Aug 2017		23 Aug 2017 13:46 Edit Adj Rpt	\$57,041.55 Edit Estimates	\$57,041.55 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS

Insured:

NG KENG HOWE, ID: S77847491, Tel: +6594307796, Email: NOEMAIL

Vehicle Reg. No.:

SGZ1641Z

Claim Type:

OD / 526946

Repairer:

Progressive Auto Pte Ltd (Kaki Bukit) No.1 Kaki Bukit Ave 6 #02-48/50, AutoBay@Kaki Bukit, 417883 Kaki Bukit - Tel:

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/09/2017]

Driver/Custodian:

NG KENG HOWE (40 / Male), NRIC: S77847491, Tel: +6594307796

Adj Asg. Remarks:

Please revert. thanks

Date of Loss:

18/08/2017 17:00 - :59
[97 Months and 9 Days From LTA Reg Date (Man Yr)]

Policy/Cover Note No.:

80223033SMP (Comprehensive)
Coverage: 09/07/2017 - 08/07/2018

Excess:

S\$1,000.00

[Created by insurer]

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- MSIG_SG (25/07/2018): Alert - Adj Mandate Approved (\$57041.55) - SGZ1641Z - Claim Handler: Clara Milah...
- MSIG_SG (24/08/2017): Alert - Adj Mandate Approved (\$57034.13) - SGZ1641Z - Claim Handler: Clara Milah...

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGZ1641Z (526946)
 OD
 Aug 18 2017 5:00PM
 [NG KENG HOWE]
 Progressive Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		☒
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)								Thumbnail	Print
1	21/08/17 18:22	Accident Statement								Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	24/08/17 11:01	Adjuster Immediate Advice								Load HTM	
2	23/07/18 13:38	Adjuster Immediate Advice								Load HTM	
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	23/07/18 13:31	General View								Load JPG	☒
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Assessment Reports			1 per page	☒
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36	23/07/18 13:31	General View	 Load JPG	☒
37	23/07/18 13:31	General View	 Load JPG	☒
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Assessment Reports			1 per page	☒
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87	23/07/18 13:34	Photo Before Spray	Load JPG	☒
88	23/07/18 13:34	Photo Before Spray	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On		Thumbnail	Print
1	23/08/17 09:52	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		☒
		Repair Estimate	Load PDF	
2	23/08/17 09:52	Email from w/shop to request for survey	Load PDF	
No	Relabel/Reorder		Thumbnail	Print
1	23/07/18 13:34	LKK Auto Consultants Pte Ltd (HQ)		☒
		ESTIMATE + SUPPLEMENTARY	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On		Thumbnail	Print
1	21/08/17 18:22	STA INSPECTION PTE LTD (Sin Ming)		☒
		Accident Statement	Load HTM	
Photos/Images			3 per page	☒
No	Finalized On		Thumbnail	Print
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		Accident Photo	Load JPG	☒
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		Sketch Plan	Load TIF	
2	21/08/17 18:20	Sketch Plan #2	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17016327/GTBQ2

Date: 26/07/2018

REFERENCE

Insured/Claimant:	NG KENG HOWE	Policy No:	80223033SMP	Claim No:	526946
Date of Loss:	18/08/2017	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGZ1641Z		Engine No:	70404514N52B25AF
Make & Model:	BMW Z4, 2.5 sDrive23i (A)		Chassis No:	WBALM32020E155116
Reg. Date:	09/07/2009 (Man. Year: 2009)		Odometer:	10090 km
Colour:	Black			
Engine Capacity:	2497 cc			
Market Value/New Car Price:	S\$57,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,617.05	5,511.55	2,105.50	27.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,160.00	1,530.00	630.00	29.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,777.05	7,041.55	2,735.50	27.98
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	8,777.05	6,041.55	2,735.50	31.17
+ GST 7.00/7.00% (S\$)	614.39	422.91	191.48	31.17
Nett Amount (S\$)	9,391.44	6,464.46	2,926.98	31.17

INSPECTION

Date of Assignment: 23/08/2017

Date Inspected: 23/08/2017 Inspected At:

Progressive Auto Pte Ltd (Kaki Bukit)
No.1 Kaki Bukit Ave 6 AutoBay #02-48/50
Singapore 417883

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jul 2018)
Parts: M1-COUPE	BMW Z4 2.5 sDrive23i (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGZ1641Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET (WCP)	Buckled	1,480.00 F	*1,480.00 F
2	1		*FRONT BONNET HINGE (WCP)	Not Necessary	50.00 F	*- F
3	1		*FRONT BONNET LOCK (WCP)	Not Necessary	180.00 F	*- F
4	1		*FRONT HEAD LAMP RH (WCP)	Broken	920.00 F	*920.00 F
5	1		*FRONT HEADLAMP BRACKET RH (WCP)	Not Necessary	15.00 F	*- F
6	1		*FRONT FENDER RH (WCP)	Bent	520.00 F	*520.00 F
7	1		*FRONT FENDER DUST COVER RH (WCP)	Torn	75.00 F	*75.00 F
8	3		*FRONT FENDER DUST COVER CLIPSE RH (WCP)	Necessary	10.50 F	*10.50 F
9	1		*FRONT FENDER BRACKET RH (WCP)	Bent	40.00 F	*40.00 F
10	1		*FRONT BUMPER (WCP)	Cracked	895.00 F	*895.00 F
11	1		*FRONT BUMPER SIDE BRACKET RH (WCP)	Cracked	50.00 F	*50.00 F
12	1		*FRONT SPORT RIM RH (WCP)	Cut	800.00 F	*800.00 F
13	1		*FRONT SHOCK ABSORBER RH (WCP)	Not Necessary	280.00 F	*- F
14	1		*FRONT KNUCKLE ARM RH (WCP)	Not Necessary	380.00 F	*- F
15	1		*FRONT LOWER ARM RH (WCP)	Not Necessary	320.00 F	*- F
16	1		*FRONT CONTROL ARM RH (WCP)	Not Necessary	280.00 F	*- F
17	1		*FRONT TYRE RH	Not Necessary	450.00 FS	*- FS
18	1		*FRONT HUB BEARING RH (WCP)	Necessary	220.00 F	*220.00 F

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	6,965.50	5,010.50
+ Margin on L,N Items 10.00/10.00% (\$\$)	651.55	501.05
Total Parts (\$\$)	7,617.05	5,511.55

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	950.00	700.00
2	CHECK WIRING	New	60.00	30.00
3	SPRAY PAINTING	New	850.00	750.00
4	ALIGNMENT ADJUSTMENT	New	50.00	50.00
5	TO REMOVE & REPLACE UNDER CARRIAGE	New	250.00	0.00
Gross Labour Cost (\$\$)			2,160.00	1,530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >