

22/03/2002

ASS. REC. BY:

REF: CS / MSG 17016319 / 1161 ✓ Special Instruction:

Surveyor
merimen

Taufik

ASSIGNMENT (Office)

From (Person):

Clara milah

of

MSLH

Date/Time:

23082017 1.33pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKU 7121Y

Insured:

at Workshop m/s

Volkswagen

Tel:

of

2117 Alexandra Road

Policy No:

ASD411982AVW

Claim No:

527022

Sum Insured:

Excess:

+ 500.00

Make of Veh:

D.O.A.

20082017

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

23082017 1.58pm

Person Contacted:

meiy

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKU 7121Y - X

24/8-

Revert via merimen

24/8-

14.31pm authorise repair by Ng Chen How

24/8-

2.41pm inform meiy authorise repair by email excess \$500

ASS. REC. BY:

REF:

MS16

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: \$500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$82K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No:

SKU 71213

Yr Regn:

2015, AngType: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta GP c.c 1390

Colour

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

16611

T/Radio: Insured / Std / NI / NA

Eng/No:

WVW 227 167 F. motor 32.

C/No:

WVW 227 167 F. motor 32.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

23/8/17

Survey held at

VW Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Labour \$2510 (Red: 975, 270%).

RECEIVED 27 DEC 2017

Date/Time, File Pass to?

1) 24/12 Type 1

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final ReportDays Of Repair: 4Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ 2510)20010210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17016319/T1tb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 23-08-2017



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKU 7121Y
Policy No.	A80411982AVW	Coverage (\$)	0.00
Claim No.	527022	Excess (\$)	500.00
Assign From	MERIMEN (CLARA MILAH YEO)	Assign Date	23/08/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

5. General Information

Accident Date	20/08/2017	Inspection Date	23/08/2017
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	
Main	21 Aug 2017		23 Aug 2017 13:33 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: YU JUNDE, ID: S8213343G, Tel: +6596901205, Email: junde2@gmail.com

Vehicle Reg. No.: SKU7121Y **Date of Loss:** 20/08/2017 18:00 - :59

Claim Type: OD / 527022 **Policy/Cover Note No.:** A80411982AVW (Comprehensive)
Coverage: 26/08/2016 - 25/08/2017

Excess: S\$500.00

Repairer: Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/08/2017]

Driver/Custodian: YU JUNDE (35 / Male), NRIC: S8213343G, Tel: +6596901205

Adj Asg. Remarks: Please survey asap. Thanks. To revert.

View All Compose Case Mail

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

MSIG (Ummaw)

OP

car with 2A0

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/08/2017 16:01
Date Of Accident	20/08/2017 18:50
Exact Location Of Accident	WESTGATE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKU7121Y
Insured/Policyholder	
Name Of Registered Owner	YU JUNDE
NRIC No	S8213343G
Email Address	JUNDE2@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96901205
Alternative Phone No	OFFICE-96901205

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) HIGHLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80411982 AVW
Cover Note Number	

Driver

Name of Driver	YU JUNDE
NRIC No	S8213343G
Date Of Birth	12/05/1982
Occupation	INDOOR
Date Of Driving Pass	17/10/2003
Driving Experience	13 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96901205
Fax Number	
Contact Number	OFFICE-96901205
EEmail Address	JUNDE2@GMAIL.COM

Address	50A TOH TUCK ROAD #06-06
Postcode	596742
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PILLAR
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	


Sketch Plan Pg. 1

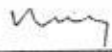
SKETCH PLAN

IMPORTANT NOTICE

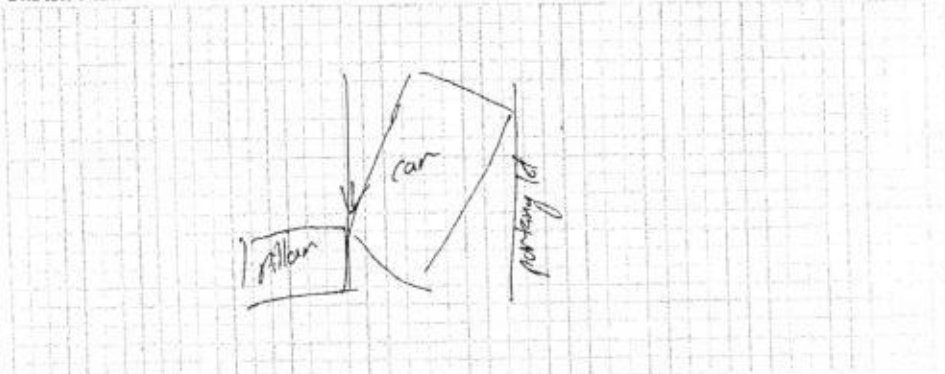
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law firms/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law firms/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law firms/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

 21 Aug 2017, 3:54pm
Policyholder's Signature / Date & Time

 21 Aug 2017, 3:50pm
Driver's Signature (If driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel

Sketch Plan



Describe Circumstances of the Accident

On 20 May at around 6:50pm, while I was reversing into a parking lot at Westgate, the left side of the car scratched against the pillar

Declaration

I/We declare the foregoing particulars are true in every respect.

21 Aug 2017, 3:50 PM
Policyholder's Signature / Date & Time

21 Aug 2017, 3:50pm
Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan Pg. 3
REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8213343G



Name
YU JUNDE

余俊德

Race
CHINESE

Date of birth
12-05-1982

Sex
M

Country/Place of birth
SINGAPORE



2 skm 7m 4

A 80411982 NW

\$ 500

NCD protection. NW

NCD: \$20



76901205
junde2@gmail.com

Sketch Plan Pg. 4

5257610



NRIC No. S8213343G



Date of Issue
30-12-2013

50A TON TUCK ROAD #08-08
SINGAPORE 596742

NRIC No: S8213343G Date: 01/10/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)
EFFECTIVE DATE
Class 3 Motor Cars <= 3000kg with <=7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 17 Oct 2003

NP 423A



Licence No: S8213343G

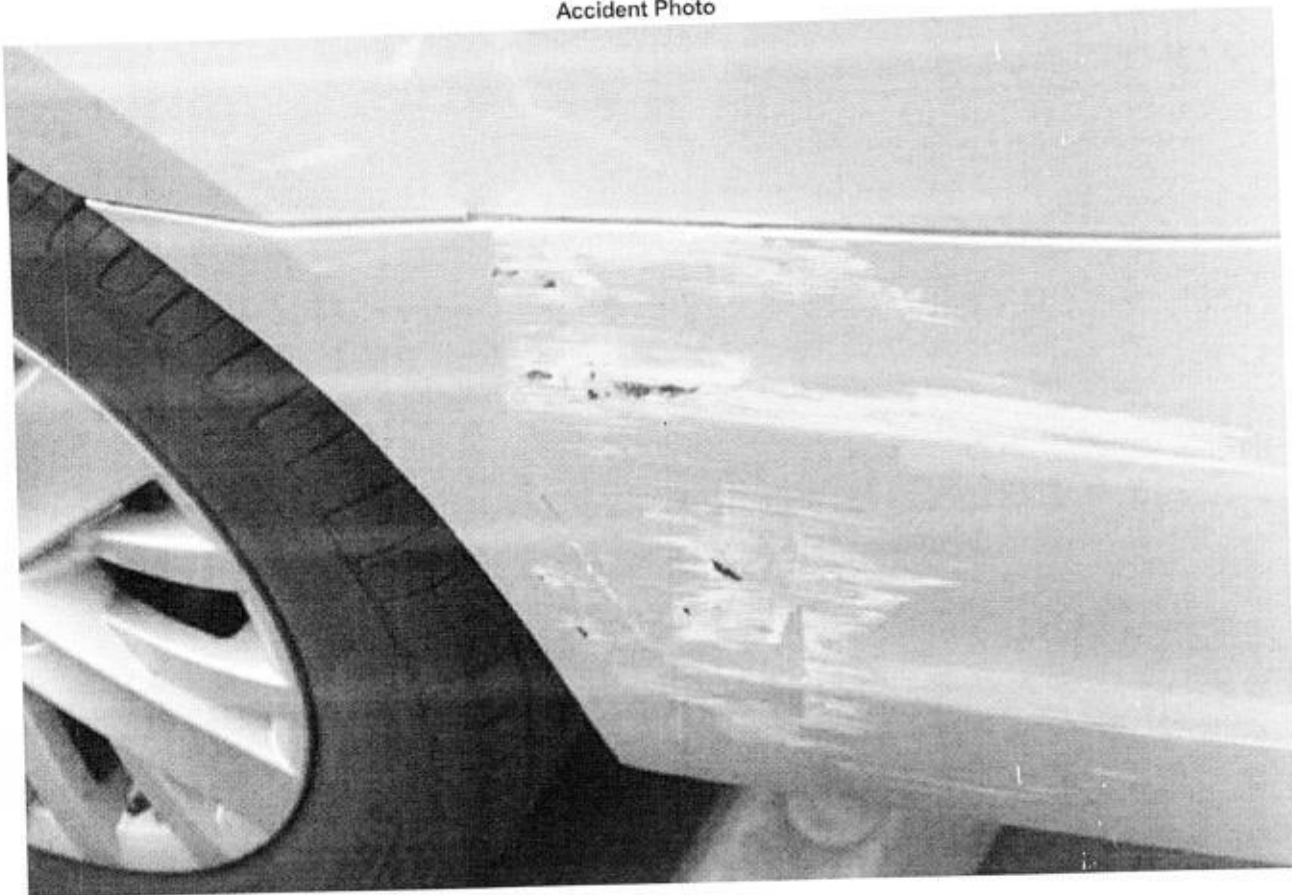
Accident Photo



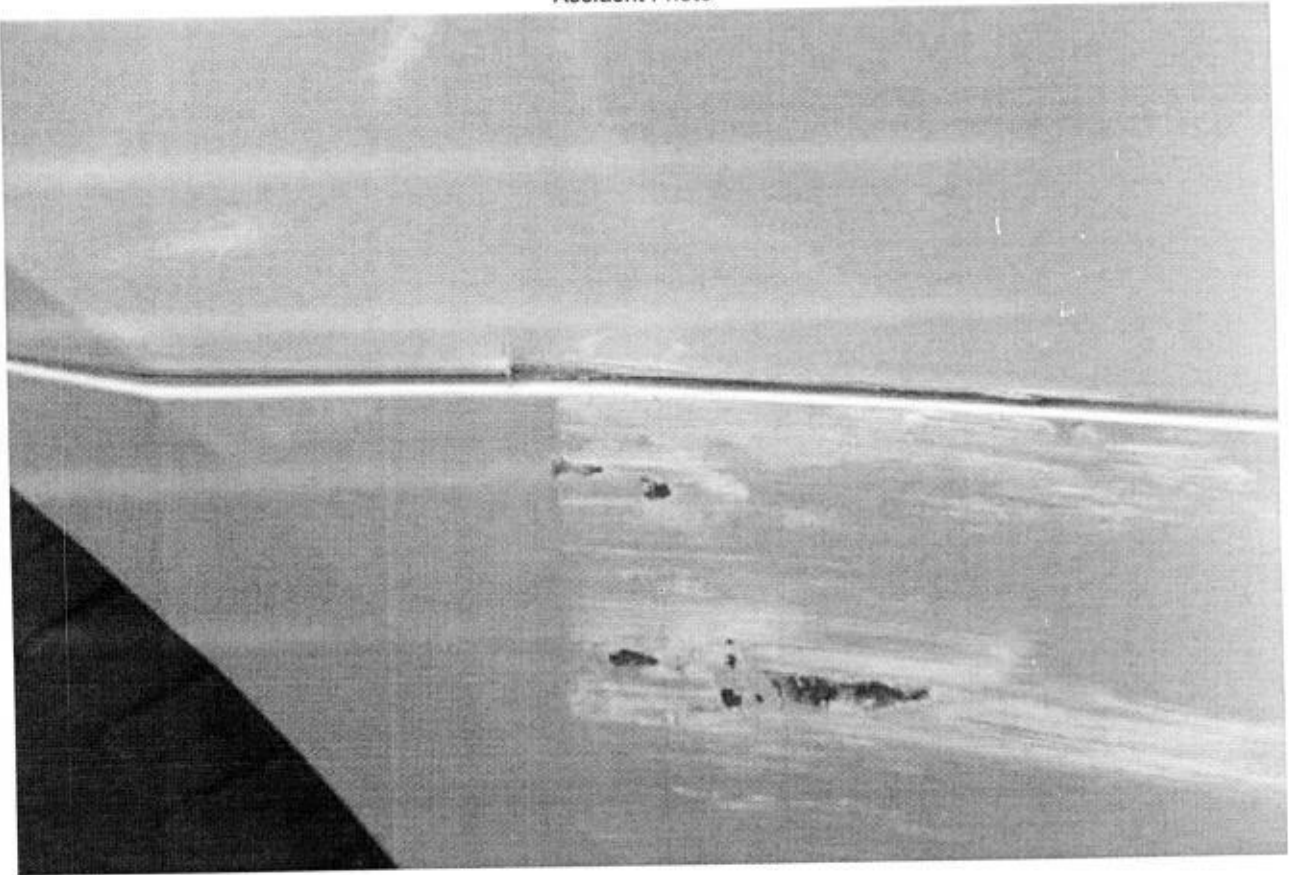
Accident Photo



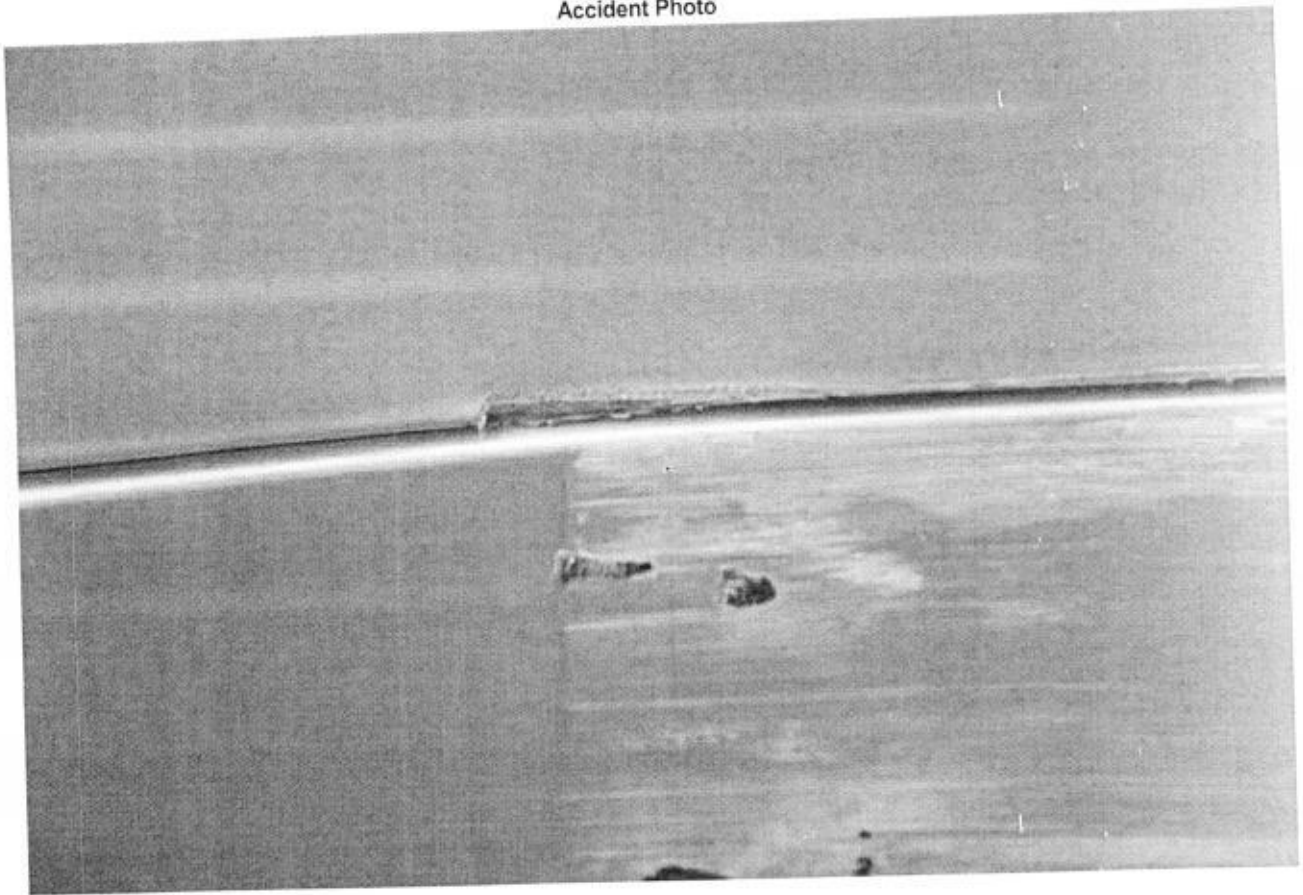
Accident Photo



Accident Photo



Accident Photo



Text size + -

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 3343G

Vehicle Details

Vehicle No.: SKU7121Y
Vehicle to be Exported: No
Intended De-registration Date: 24 Aug 2017
Vehicle Make: VOLKSWAGEN
Vehicle Model: JETTA GP 1.4 TSI 90 A/T HL 1634G5
Primary Colour: Silver
Manufacturing Year: 2015
Engine No.: CAXF46187
Chassis No.: WWWZZZ16ZFM028432
Maximum Power Output: 90.0 kW (120 bhp)
Open Market Value: \$19,307.00
Original Registration Date: 13 Aug 2015
First Registration Date: 13 Aug 2015
Transfer Count: 0
Actual ARF Paid: \$19,307.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 12 Aug 2025
PARF Rebate Amount: \$14,480.00

Intended COE Rebate Details

COE Expiry Date: 12 Aug 2025
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$56,209.00
COE Rebate Amount: \$44,785.00

Total Rebate Amount: \$59,265.00

The information contained herein is correct as at 24 Aug 2017

OK

Land Transport Authority

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Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution
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Last updated on 20 Aug 2017 at 12:36 AM

View Received Message

This mail is associated with :

***SKU7121Y (527022)**

OD

Aug 20 2017 6:00PM

[YU JUNDE]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **24/08/2017 14:31 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2510.00) - SKU7121Y - Claim Handler: Clara Milah Yeo

Approved:2510.00.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 24 Aug 2017

Preliminary Advice

Vehicle No	: SKU7121Y	Accident Date	: 20/08/2017
Make	: VOLKSWAGEN JETTA	Policy No.	: A80411982AVW
Assignment Date	: 23/08/2017	Excess	: S\$500.00
Date of Inspection	: 23/08/2017	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages N/S rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,485.00
Revised Amount	:S\$	2,510.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,510.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	82,000.00
COE / PARF Rebate	:S\$	59,265.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,735.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 24 August, 2017 2:41 PM
To: Wong, Mei (VWG Singapore); Kong, Charmaine (VWG Singapore); 'Cheong, Pearlyn (VWG Singapore)'
Cc: SUR; Foo, John (VWG Singapore)
Subject: SKU 7121Y OD MSIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKU 7121Y (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

MS16 (winner)
OD Envisi: 21/08/17

PDI TUAS

PDI TUAS

YU JUNDE
50A TOH TUCK ROAD
#10-02
Singapore, 596742
Singapore

@ 9690/105

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV030718
Quote No. SER/QUO/1701372
QuoteDate 21/08/17
Salesperson Francis Koh
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) HIGHLINE	16,610	Wong Mei
License No.	VIN	Initial Registration	Sales Advisor
SKU7121Y	WVWZZZ16ZFM028432	13/08/15	Francis Koh
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F46187	1634G5

No.	Description	Qty.	UoM	Unit Price	Amount
B&P ALEX LABOUR	LABOUR	3	UNIT	475.00	1,425.00
B&P ALEX PAINT	SPRAY PAINT	3	UNIT	500.00	1,500.00
B&P DIAG	LHR FENDER & BUMPER PROGRAMMING & CALIBRATION	1	Time Un	360.00	360.00
B&P MECH	COMPULSORY TO DO AFTER AC ELECT WIRING & MECH COMPO	1	Time Un	200.00	200.00
	Nett				
	Sum Labor				3,485.00

Payment Terms

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Sum Labor		3,485.00
Total SGD		3,485.00
7% GST	3,485.00	243.95
Total SGD Incl. GST		3,728.95

Tanpin 97495749
23/8/12 C 1520
Revent
EX \$500
4-5 days
sur@lkkauto.com

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 17IP2353

CUSTOMER NO.: CV030718

CUSTOMER NAME: YU JUNDE

TELEPHONE NO.:

ADDRESS: 50A TOH TUCK ROAD #10-02

Singapore

VEH No.: SKU7121Y

Order Date: 23/08/17

Reg Date: 13/06/15

KM: 16,611

VIN NO.: WYVZZZ16ZFM028432

ENGINE NO:

SA: Wong MeiY

MODEL: JETTA TSI (DSG) HIGHLINE

MODEL NO.: 1634G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360 ✓
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200 ✓
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P ALEX LABOUR LABOUR	2	UNIT	475		950 ✓
5	B&P ALEX PAINT SPRAY PAINT	2	UNIT	500		1,000 ✓
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0

Remarks : MSIG OD CLAIMS

DATE OF ACCIDENT: 20/08/2017

SURVEYED BY: TAUFIKH

INSURANCE EXCESS AT \$500

Service Order Confirmation

SERVICE ORDER NO: 17IP2353

CUSTOMER NO.: CV030718

CUSTOMER NAME: YU JUNDE

TELEPHONE NO.:

ADDRESS: 50A TOH TUCK ROAD #10-02

Singapore

VEH No.: SKU7121Y

Order Date: 23/08/17

Reg Date: 13/08/15

KM: 16,611

VIN NO.: WVVZZZ16ZFM02B432

ENGINE NO:

SA: Wang Mei

MODEL: JETTA TSI (DSG) HIGHLINE

MODEL NO.: 1634G5

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	2,010.00
GST AMOUNT	140.70
TOTAL AMOUNT	2,150.70

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Aug 2017		23 Aug 2017 13:33 Edit Adj Rpt	S\$2,510.00 Edit Estimates	S\$2,510.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:

YU JUNDE, ID: S8213343G, Tel: +6596901205, Email: junde2@gmail.com

Vehicle Reg. No.:

SKU7121Y

Date of Loss:

20/08/2017 18:00 - :59

Claim Type:

OD / 527022

Policy/Cover Note No.:

A80411982AVW (Comprehensive)
Coverage: 26/08/2016 - 25/08/2017

Excess:

S\$500.00

Repairer:

Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH] ... [Final Rpt due 22/09/2017]

Driver/Custodian:

YU JUNDE (35 / Male), NRIC: S8213343G, Tel: +6596901205

Adj Asg. Remarks:

Please survey asap. Thanks. To revert.

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

- MSIG_SG (24/08/2017): Alert - Adj Mandate Approved (S\$2510.00) - SKU7121Y - Claim Handler: Clara Milah...

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKU7121Y (527022)
OD
Aug 20 2017 6:00PM
[YU JUNDE]
Volkswagen Centre Singapore

Upload Documents		Upload Photos	Compose New Letter	View Use Viewer	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	21/08/17 16:08	Accident Statement	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/08/17 11:21	Adjuster Immediate Advice	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	21/08/17 16:05	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
2	21/08/17 16:05	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
3	21/08/17 16:05	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
4	21/08/17 16:05	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
5	21/08/17 16:05	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	27/12/17 09:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	22/08/17 09:40	Repair Estimate	1	Load PDF	
2	22/08/17 09:40	Email from workshop to request survey	1	Load PDF	
3	22/08/17 09:52	Valid Roadtax	1	Load PDF	
4	06/10/17 17:17	Signed DV	1	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	22/08/17 16:32	Email - Survey appt	1	Load PDF	

Linked Accident Report Documents

			View Use Viewer	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	21/08/17 16:08	Accident Statement	1	Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print

1	21/08/17 16:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	21/08/17 16:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	21/08/17 16:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	21/08/17 16:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	21/08/17 16:05	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation					
No	Finalized On	Volkswagen Centre Singapore (HQ)	1 per page ▼		<input checked="" type="checkbox"/>
1	21/08/17 16:05	Sketch Plan		Thumbnail Load TIF	Print

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17016319/T1TBE2

Date: 27/12/2017

REFERENCE

Insured/Claimant:	YU JUNDE	Policy No:	A80411982AVW	
Date of Loss:	20/08/2017	Nature of Claim:	OD	Claim No: 527022

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKU7121Y		
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Engine No:	CAXF46187
Reg. Date:	13/08/2015 (Man. Year: 2015)	Chassis No:	WVWZZZ16ZFM028432
Colour:	Silver	Odometer:	16611 km
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$82,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,485.00	2,510.00	975.00	27.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,485.00	2,510.00	975.00	27.98
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	2,985.00	2,010.00	975.00	32.66
+ GST 7.00/7.00% (S\$)	208.95	140.70	68.25	32.66
Nett Amount (S\$)	3,193.95	2,150.70	1,043.25	32.66

INSPECTION

Date of Assignment: 23/08/2017

Date Inspected: 23/08/2017 Inspected At:

Volkswagen Centre Singapore
(Alexandra)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Dec 2017)
Parts:	143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKU7121Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	1,425.00	950.00
2	SPRAY PAINT LHR FENDER & BUMPER	New	1,500.00	1,000.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
4	ELECT WIRING & MECH COMPO	New	200.00	200.00
Gross Labour Cost (S\$)			3,485.00	2,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >