

FILED BY: Adrian Lim

CC3 / ALH 17016318 / Arbel

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. 18983643286

Sum Insured: \_\_\_\_\_ Excess: 600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 185K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 14 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SGA2977 Yr Regn: 2017 / July

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 Sportback c.c. 1984

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 962 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZZF52HA034531

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40 R18

R: 245/40 R18

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front		Rear
R/Bal. <u>06</u> mm		R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm		L/Bal. <u>06</u> mm
D.O.A. _____		D.O.I. <u>23/08/17</u>

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD ALG</u>
	<u>SGA 2977 - X</u>
<u>24/8/17</u>	<u>Sent preli</u>
<u>25/8/17</u>	<u>Mandate approve, inform repairer</u>
	<u>Confirm \$12,572.24, 14 days</u>
	<u>Red: \$5648.76, 311</u>

Date/Time, File Pass to?

☐ : Preli. Report

1) typist

☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 14

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: 200

Transportation: \_\_\_\_\_

S + RS, SI

Photos 10

Others \_\_\_\_\_

TOTAL

Report Format: GD

Lump Sum / I.B.I: (\$ 12,572.24)

210




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17016318/Arb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-08-2017	
		Code : AIG	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SGA 297Y
Policy No.	1700034951	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/08/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	19/08/2017	Inspection Date	23/08/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Note: This document has not been finalised.  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Ahmad, Syaza

Date: 24 Aug 2017

**Preliminary Advice**

Vehicle No	: SGA297Y	Accident Date	: 19/08/2017
Make	: AUDI A5	Policy No.	: 1700034951
Assignment Date	: 23/08/2017	Excess	: S\$600.00
Date of Inspection	: 23/08/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,203.00
Revised Amount	:S\$	7,007.00
Check Items (Estimated)	:S\$	5,009.00
Total	:S\$	12,016.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	185,000.00
COE / PARF Rebate	:S\$	81,492.00
Salvage Value	:S\$	
Margin for Repair	:S\$	103,508.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 1086B

### Vehicle Details

Vehicle No.: SGA297Y

Vehicle to be Exported: No

Intended De-registration Date: 24 Aug 2017

Vehicle Make: AUDI

Vehicle Model: A5 SB 2.0 TFSI S TRONIC (DESIGN)

Primary Colour: Grey

Manufacturing Year: 2017

Engine No.: CVK034923

Chassis No.: WAUZZZF52HA034531

Maximum Power Output: 140.0 kW (187 bhp)

Open Market Value: \$39,636.00

Original Registration Date: 28 Jul 2017

First Registration Date: 28 Jul 2017

Transfer Count: 0

Actual ARF Paid: \$42,491.00

### Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 27 Jul 2027

PARF Rebate Amount: \$31,868.00

### Intended COE Rebate Details

COE Expiry Date: 27 Jul 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$50,001.00

COE Rebate Amount: \$49,624.00

**Total Rebate Amount: \$81,492.00**

The information contained herein is correct as at 24 Aug 2017

OK

Land Transport Authority

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Last updated on 20 Aug 2017 at 12:36 AM

## Print Received Message

This mail is associated with :

**\*SGA297Y (1898364632SG)**

OD

Aug 19 2017 7:00PM

[KOH MUI AI]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 25/08/2017 15:22 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7007.00) - SGA297Y - Claim Handler: Dally Amri, Mimi Zarina

Approved:7007.00:Re-inspection to be done for damage check and supplementary items / labour.

## Print Received Message

This mail is associated with :

**\*SGA297Y (1898364632SG)**

OD

Aug 19 2017 7:00PM

[KOH MUI AI]

Premium Automobiles Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 23/08/2017 17:11 PM.**  
**To**        LKK\_HQ  
**Subject**   **SGA297Y / OD / 19/08/2017 / Coverage & Excess update**

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you  
Dally Amri, Mimi Zarina

## Janice Lee (LKKAUTO)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Friday, August 25, 2017 5:46 PM  
**To:** Claims Department  
**Cc:** SUR  
**Subject:** RE: SGA 297Y (Vehicle IN)

Dear Sir,

As instructed by our client , please proceed to repair the insured vehicle **SGA 297Y (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Janice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Janice Lee (LKKAUTO)  
**Sent:** Friday, August 25, 2017 3:13 PM  
**To:** Claims Department <claims@premiumauto.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SGA 297Y (Vehicle IN)

Dear Jeffery,

We are still pending authorization from insurance.

Thank you.

Best Regards,

**Janice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 20 Jan 2018

## Preliminary Advice

Vehicle No	: SGA297Y	Accident Date	: 19/08/2017
Make	: AUDI A5	Policy No.	: 1700034951
Assignment Date	: 23/08/2017	Excess	: S\$600.00
Date of Inspection	: 23/08/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,221.00	(Include Supplementary + check item)
Revised Amount	:S\$	12,572.24	(Include Supplementary + check item)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	12,572.24	
Lump Sum Repair	:S\$		

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	185,000.00
COE / PARF Rebate	:S\$	81,492.00
Salvage Value	:S\$	
Margin for Repair	:S\$	103,508.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## Print Received Message

This mail is associated with :

**\*SGA297Y (1898364632SG)**

OD

Aug 19 2017 7:00PM

[KOH MUI AI]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 23/02/2018 14:52 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12572.24) - SGA297Y - Claim Handler: Dally Amri, Mimi Zarina

Approved:12572.24:

**Janice Lee (LKKAUTO)**

**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Monday, February 12, 2018 1:58 PM  
**To:** SUR  
**Cc:** Fong, Andy-SY  
**Subject:** SGA297Y/ OD / 1898364632SG

Hi Adrian,

Kindly provide a breakdown on why 14 repair days are required for replacement of Rear bumper, Rear end panel, rear exhaust?



Thanks & Regards

**Victor Koh**  
**AIG**

Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	21/08/2017 09:37
Date Of Accident	19/08/2017 19:25
Exact Location Of Accident	PIE TOWARDS JURONG
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGA297Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KOH MUI AI
NRIC No	S7141086B
Email Address	WMAKOH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96622577
Alternative Phone No	OTHERS-96622577

### Vehicle Particulars

Manufacturer	AUDI
Model	A5 SPORTSBACK 2.0 TFS

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700034951
Cover Note Number	

### Driver

Name of Driver	ALEX LIM SEK JWEE
NRIC No	S7030748J
Date Of Birth	14/09/1970
Occupation	INDOOR
Date Of Driving Pass	04/10/1988
Driving Experience	28 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98267336
Fax Number	
Contact Number	
Email Address	ALEXSJLIM@YAHOO.COM.SG

Address	29 MOUNT SINAI RISE #21-02
Postcode	276952
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

ON 19 AUG 2017, SATURDAY AT ABOUT 7.25PM, ALONG PAN ISLAND EXPRESSWAY ON LANE 1, I WAS DRIVING AT NORMAL CRUSING SPEED. AT THAT TIME TRAFFIC WAS VERY HEAVY AND I KEPT A DISTANCE FROM THE CAR IN FRONT. AS THE CARS ROUNDED A LIGHT BEND, ALL CARS STARTED TO BRAKE HARD AND HARDER (SEE VIDEO). THE CAR IN FRONT DID AN EMERGENCY BRAKE. I PERFORMED AN EMERGENCY TO BRAKE HEAD ON COLLISION. MY CAR STOPPED AND AS I SEE FROM REAR VIEW CAMERA, THE VEHICLE CAME TOWARDS MY CAR AND REAR ENDED MY CAR. I COULD HEAR AN IMPACT. WE IMMEDIATELY GOT OUT OF THE CAR AND ASKED IF EACH OTHER WAS ALRIGHT, AFTER ACCESSING, WE WERE BOTH NOT INJURED, NO PUBLIC PROPERTY DAMAGE. WE EXCHANGED NRIC AND I TOOK HIS LICENCE NUMBER DOWN AND TOOK PICTURES. HE KNEW HE WAS AT FAULT AND HE SAID THE BRAKES APPLIED AND CAR MAY HAVE SKIDDED. DETAILS OF THE CAR THAT REAR ENDED MY CAR: SJZ4331M (FIAT / WHITE), NAME OF DRIVER: LOH TERANCE, NRIC NO: S8636807B. REPORTED BY: NK, SUBMITTED BY: MAS

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJZ4331M
Vehicle Make/Model/Colour	FIAT BRAVO
Details Of Properties	
Name of Driver	LOH TERANCE
NRIC/Passport Number	S8636807B
Contact Number	
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

### Details of Witness

Name

Phone Number

Email Address

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims  
(ii) investigating the accident and/or my claims,  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

Accident at Traffic

Low 1st Floor Street, Singapore, 11/11/2017  
Drawing: [Signature] Date: 11/11/2017



Accident Photo





Accident Photo



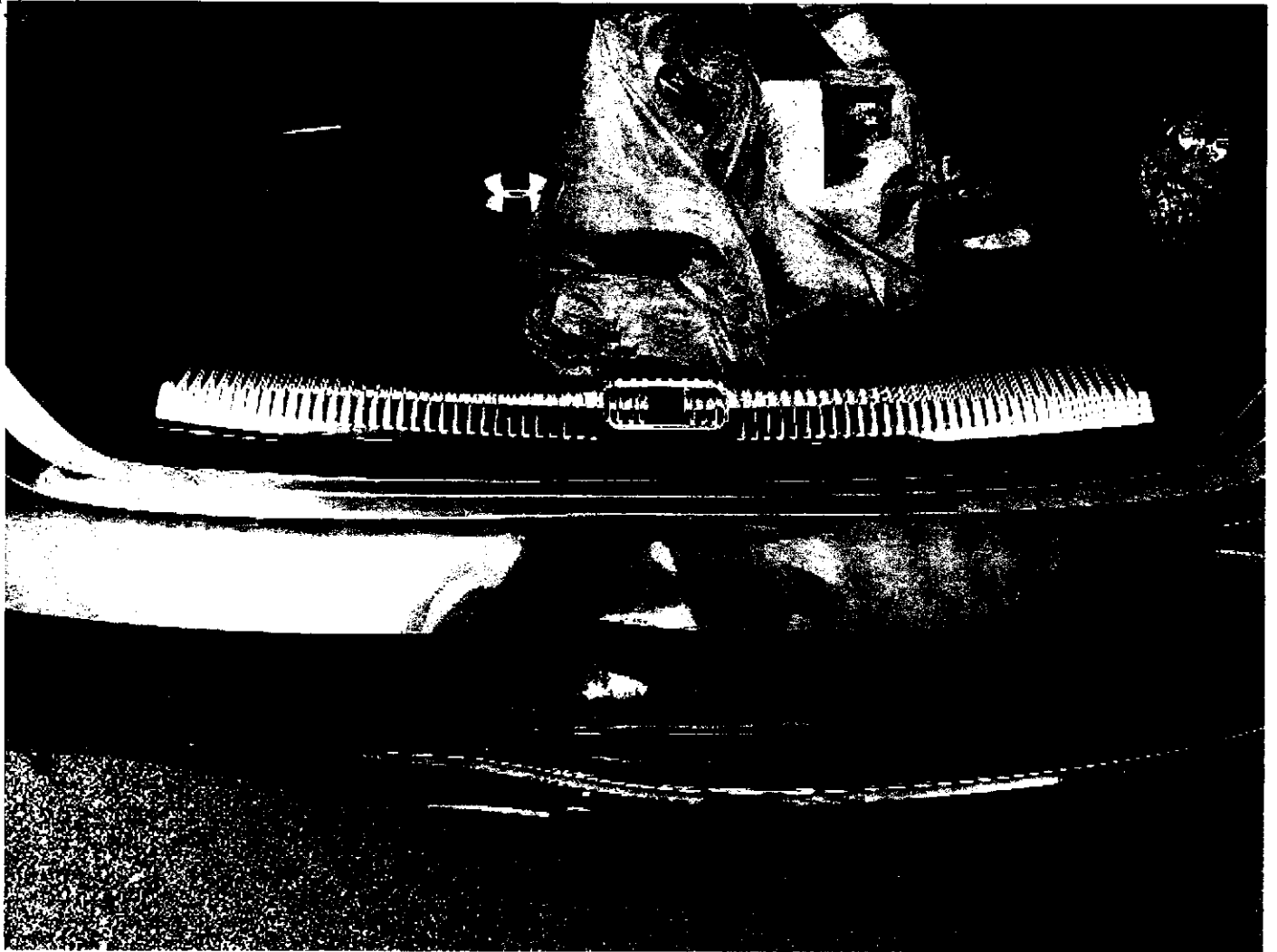
Accident Photo



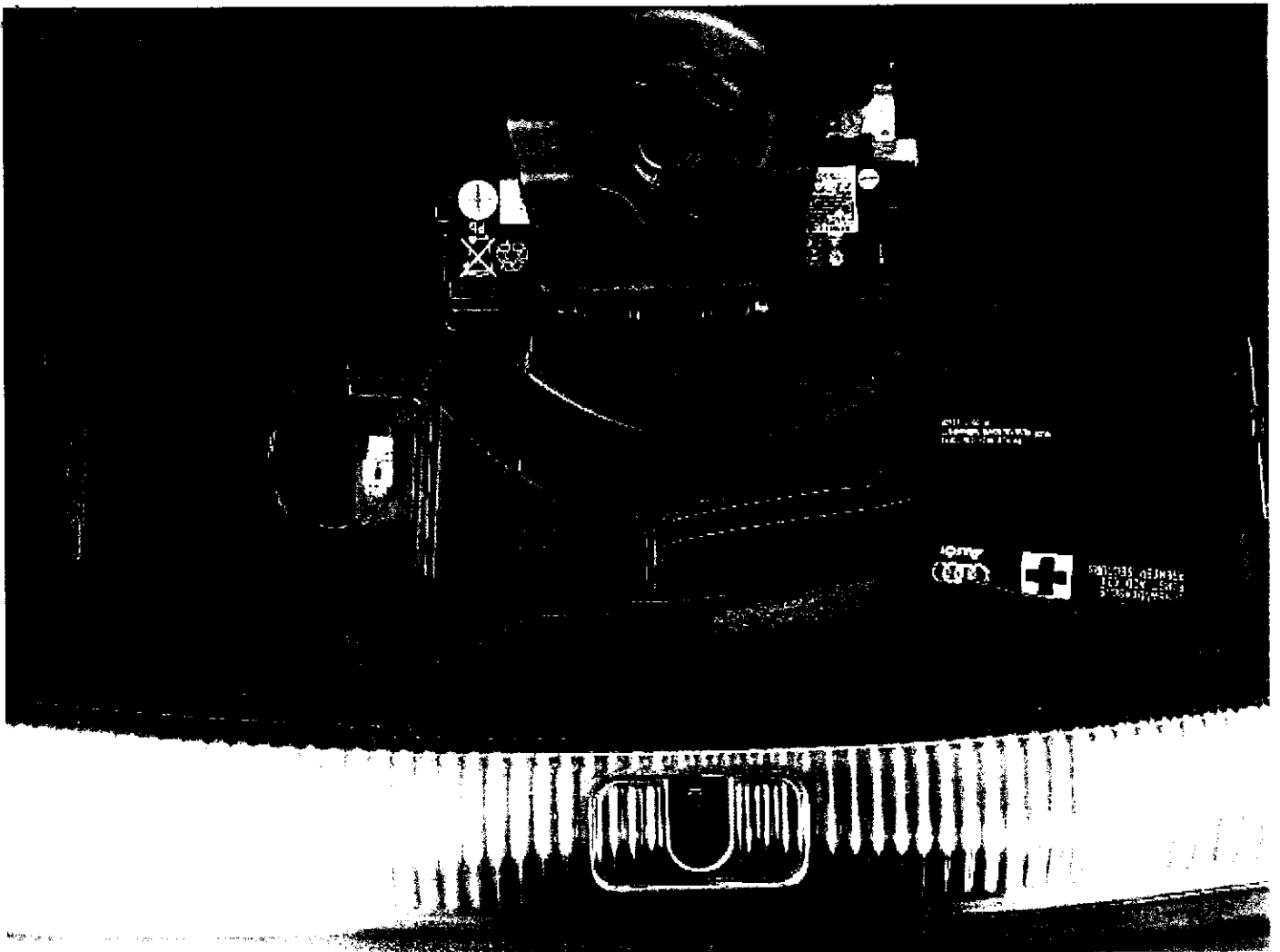
Accident Photo



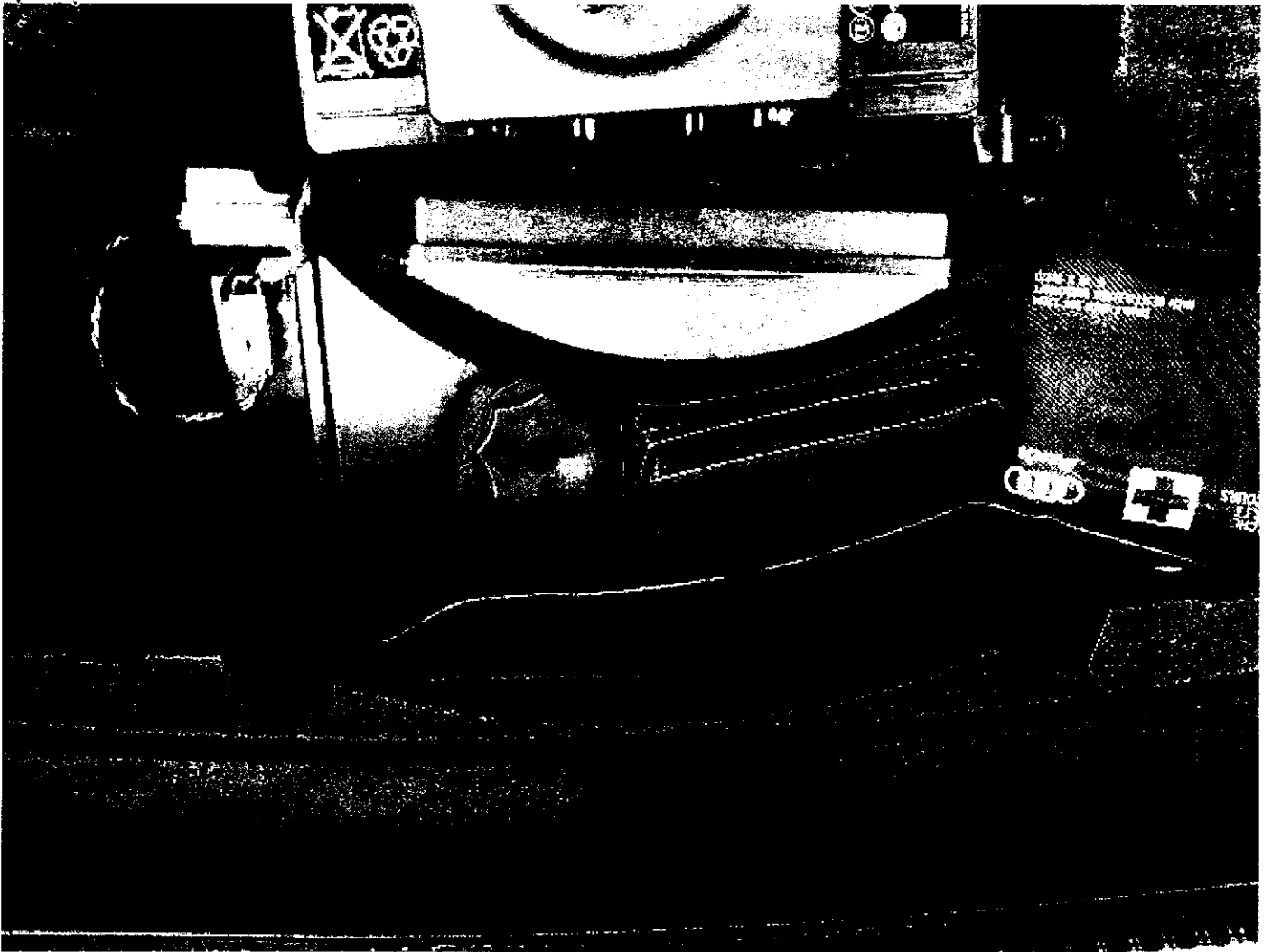
Accident Photo



Accident Photo



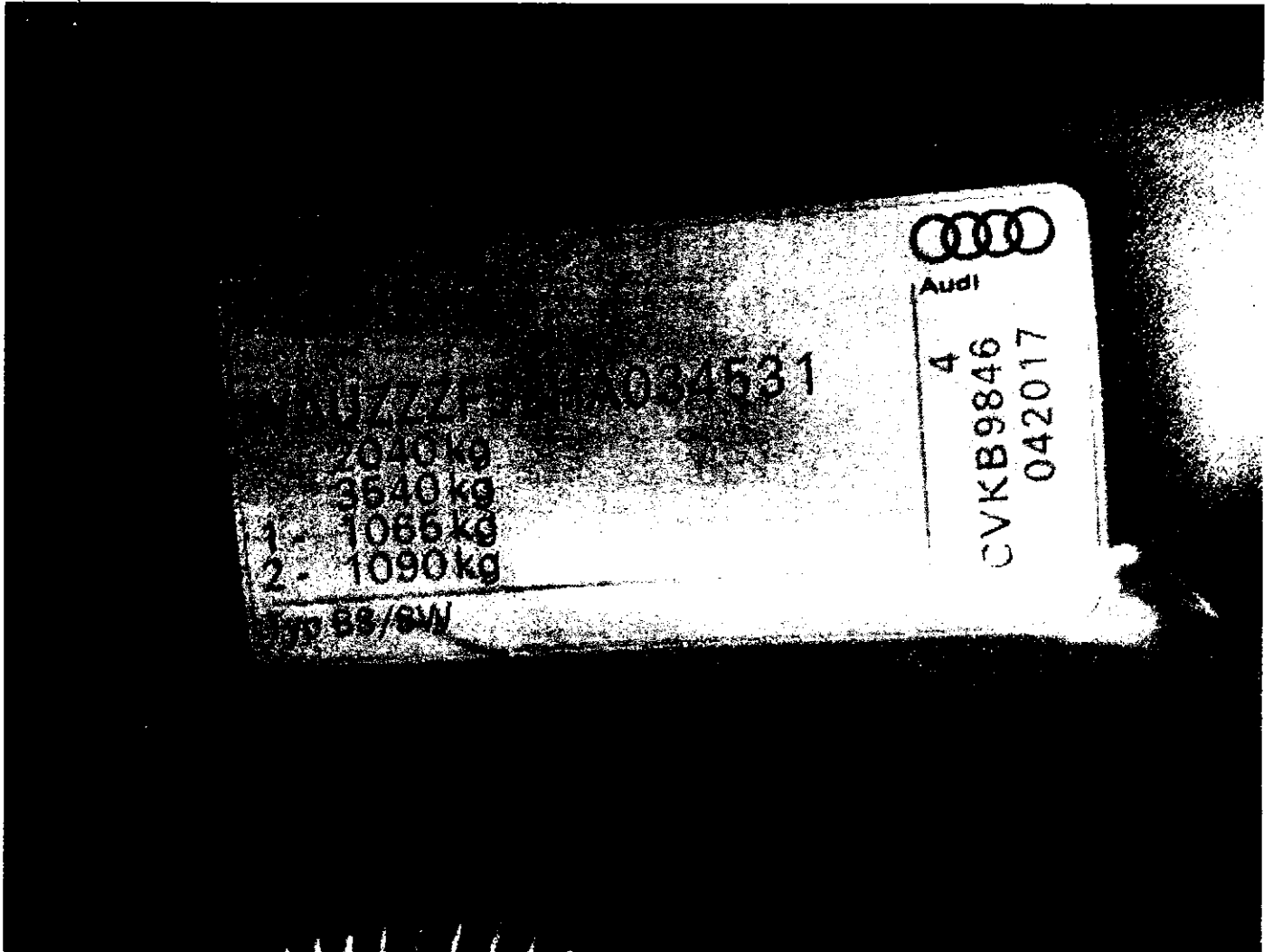
Accident Photo



Accident Photo



Accident Photo





**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S7030748J**

Name  
**ALEX LIM SEK JWEE**

**林适维**

Race  
**CHINESE**

Date of Birth  
**14-09-1970**

Sex  
**M**

Country of Birth  
**SINGAPORE**

**REPUBLIC OF SINGAPORE** **DRIVING LICEN**

**000861671F**

**1855940**

**NPIC No. S7030748J**

**21 OCT 1994**

Blood Group  
**A+**

Date of issue  
**04-04-1994**

**NPIC No. S7030748J**

Date: **06/06/2010**

No: **0484183**

**Y01**

**Class 3 Motor Cars and Motor Tractors the weight of which unless else not exceed 2500 kilograms**

**04 Oct 1996**

**NP 428A**

**NPIC No. S7030748J**



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : KOH MUI AI  
**Period of Insurance** : 28 Jul 2017 To 27 Jul 2018  
**Engine No.** : CVK034923  
**Chassis No.** : WAUZZZF52HA034531

**Vehicle No.** : SGA297Y  
**Policy No.** : 1700034951  
**Endorsement No.** :  
**Issued Date** : 04 Aug 2017

### ABOUT THE COVER

**Make/Model** : AUDI A5 Sportback 2.0TFSI S Tronic (Design)  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use (15 days)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

KOH MUI AI - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE  
Cheng Qian Yee

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0836/2017/TF  
**Date** : 24-Aug-17

**Vehicle in workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms. Koh Mui Ai  
**Address** : 29 Mount Sinai Rise  
#21-02  
Singapore 276952  
**Telephone** : (HP)96622577  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 1700034951  
**Vehicle No** : **SGA 297 Y**  
**Model Code** : Audi A5 SB 2.0 TFSI  
**Model / Year** : Jul-17  
**Engine No** : CVK 034923  
**Chassis No** : WAUZZZF52HA034531  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 19-Aug-17  
**Place of Accident** : PIE TOWARDS JURONG

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGA 297 Y.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	✓ 280
2	To remove and reinstall rear wire harness for taillights, battery manager, fuse and relay trays, electrical and audio components.	S/N	\$ 480.00	✓ 480
3	To remove all rear fittings, bumper etc. Cut out and reweld rear outer inner panelling. Repair and reshape spare tyre housing and bottom plate. Repair and align rear lid with rear lock carrier. Renew damaged fittings and rear bumper assy.		\$ <del>4,200.00</del>	1000 + 3000
4	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chip treatment.		\$ <del>2,800.00</del>	1650
5	To carry out diagnostic check.	S/N	\$ 192.00	✓ 192
TOTAL LABOUR CHARGES		:	\$ <u>7,952.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGA 297 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Dented</i>	\$ 2,079.00	✓ 1663.20
2	REAR BUMPER CHROME TRIM <i>cont'd</i>	\$ 857.00	✓ 655.20
3	REAR BUMPER SECURING STRIP <i>Dented</i>	\$ 182.00	? 145.20
4	REAR BUMPER REFLECTOR - LH / RH <i>Not New</i>	2 \$ 66.00	X
5	REAR BUMPER CARRIER <i>Bent</i>	\$ 756.00	? 604.40
6	REAR BUMPER GUIDE SECTION - LH <i>not ~</i>	\$ 36.00	X
7	REAR BUMPER TOP GUIDE SECTION - LH / RH <i>not ~</i>	2 \$ 36.00	X
8	REAR BUMPER SENSOR <i>Not New</i>	4 \$ 830.00	*
9	REAR BUMPER SENSOR WIRING <i>not ~</i>	TBC	2 X
10	REAR BUMPER KICK SENSOR <i>Not New</i>	\$ 179.00	X
11	REAR BOOT LID <i>3 for 1</i>	\$ 349.00	X
12	REAR BOOT LID GASKET <i>Not New</i>	\$ 196.00	X
13	REAR CROSS PANEL <i>Dented</i>	\$ 307.00	? 245.60
14	REAR INFORCEMENT CROSS PANEL <i>Dented</i>	\$ 536.00	? 428.40
15	REAR CROSS PANEL TRIM <i>Not New</i>	\$ 306.00	X
16	REAR SPARE WHEEL COVERING <i>Not sampled</i>	\$ 195.00	X 156.00
17	REAR SILENCER <i>Bent</i>	TBC	? 619.60
18	DUAL CLIP <i>Not</i>	4 \$ 167.00	? 664.00
19	CENTRE SILENCER <i>Bent</i>	\$ 787.00	? 629.20
20	REAR EXHAUST CHROME COVER <i>sampled Bent</i>	TBC	✓ 110.40
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 7,864.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

*26/9/00*

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGA 297 Y.

S/N	Parts Description	<u>Damage Parts &amp; Prices</u>	
		S/NETT	REMARKS
21	REAR LID AUDI EMBLEM	TBC	✓ 94.80
22	REAR LID EMBLEM - A5	\$ 81.00	✓ 64.72
23	REAR LID EMBLEM - TFSI	\$ 81.00	✓ 64.72
24	ACRYLIC SEALER	S/N \$ 180.00	? 150
25	CRAVITY WAX	S/N \$ 140.00	? 140
26	STONE CHIP	S/N \$ 180.00	✓? 150
27	NO PLATE	S/N \$ 25.00	x
28	SUNDRIES	\$ 700.00	? 79.04
TOTAL SPARE PARTS		: \$ 9,251.00	
TOTAL LABOUR CHARGES		: \$ 7,952.00	
GRAND TOTAL		: \$ 17,203.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

18221

1884116

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

:

Adrian Ling

Surveyed Date

:

23/08/17

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorized, 05 Days.

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

**Estimate No.** PA/OD/0836/2017/TF  
**Date** 09-Sep-17  
**Service Advisor** Jeffery Tan  
**Pages** 1  
**Regn No** SGA 297 Y  
**Model No** Audi A5 SB 2.0 TFSI

Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	Spare wheel tire cap <i>cracked.</i>	\$ 40.00	\$ 31.36 ✓
2	Loudspeaker housing <i>cracked.</i>	\$ 321.00	\$ 256.80 ✓
3	Rear silencer heat shield - LHS <i>cracked.</i>	\$ 129.00	\$ 102.80 ✓
4	Rear boot lid control unit <i>{ damaged }</i>	\$ 349.00	\$ 279.20 ✓
5	Rear lid auto open sensor	\$ 179.00	\$ 143.20 ✓
		<b>\$ 1,018.00</b>	<b>\$ 813.36</b>
<b>LABORS</b>			
<b>TOTAL</b>		<b>\$ 1,018.00</b>	

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0836/2017/TF  
Date : 20-Jan-18

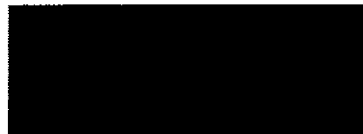
Vehicle in workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120



Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Koh Mui Ai  
Address : 29 Mount Sinai Rise  
#21-02  
Singapore 276952  
Telephone : (HP)96622577  
Type of Claim : Own Damage Claim  
Policy No. : 1700034951  
Vehicle No : **SGA 297 Y**  
Model Code : Audi A5 SB 2.0 TFSI  
Model / Year : Jul-17  
Engine No : CVK 034923  
Chassis No : WAUZZZF52HA034531  
Mileage : -  
Date In : -  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 19-Aug-17  
Place of Accident : PIE TOWARDS JURONG

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGA 297 Y.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$ 280.00
2	To remove and reinstall rear wire harness for taillights, battery manager, fuse and relay trays, electrical and audio components.	S/N	\$ 480.00	\$ 480.00
3	To remove all rear fittings, bumper etc. Cut out and reweld rear outer inner panelling. Repair and reshape spare tyre housing and bottom plate. Repair and align rear lid with rear lock carrier. Renew damaged fittings and rear bumper assy. <i>(Add rear panel replace and repair s/tyre house)</i>		\$ 4,200.00	\$ 3,000.00
4	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chip treatment.		\$ 2,800.00	\$ 1,650.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 7,952.00	\$ 5,602.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGA 297 Y.

S/N	Parts Description	<u>Damage Parts &amp; Prices</u>	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 2,079.00	\$ 1,663.20
2	REAR BUMPER CHROME TRIM	\$ 857.00	\$ 685.20
3	REAR BUMPER SECURING STRIP	\$ 182.00	\$ 145.20
4	REAR BUMPER REFLECTOR - LH / RH	2 \$ 66.00	
5	REAR BUMPER CARRIER	\$ 756.00	\$ 604.40
6	REAR BUMPER GUIDE SECTION - LH	\$ 36.00	
7	REAR BUMPER TOP GUIDE SECTION - LH / RH	2 \$ 36.00	
8	REAR BUMPER SENSOR	4 \$ 830.00	
9	REAR BUMPER SENSOR WIRING	TBC	
10	REAR BUMPER KICK SENSOR	\$ 179.00	
11	REAR BOOT LID	\$ 349.00	
12	REAR BOOT LID GASKET	\$ 196.00	
13	REAR CROSS PANEL	\$ 307.00	\$ 245.60
14	REAR INFORCEMENT CROSS PANEL	\$ 536.00	\$ 428.40
15	REAR CROSS PANEL TRIM	\$ 306.00	
16	REAR SPARE WHEEL COVERING	\$ 195.00	\$ 156.00
17	REAR SILENCER	\$ 774.50	\$ 619.60
18	DUAL CLIP	4 \$ 167.00	\$ 66.40
19	CENTRE SILENCER	\$ 787.00	\$ 629.20
20	REAR EXHAUST CHROME COVER	\$ 138.00	\$ 110.40
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 8,776.50</b>	<b>\$ 5,353.60</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Material List for Accident Vehicle Regn No. SGA 297 Y.**

**All charges are not inclusive of GST.**

Legend :      Remarks (OK) = Approved, Remarks (X) = Not approved

**Spare parts are Special Nett.**

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGA 297 Y**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0836/2017/MAS

13 March 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SGA 297 Y, Audi A5 SB 2.0 TFSI S-TRO**

With reference to the above-mentioned vehicle, no. **SGA 297 Y**, claimant, **Ms. Koh Mui Ai**, please find the related document per attached.

1. A copy of the Original invoice no. 85012244 – S\$12,810.30
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SGA 297 Y

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733  
  
Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2223

Customer Service  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 14:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012244 Date : 12/03/2018 Order : SGA0297Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGA0297Y (V 33762) Regn Date: 28/07/2017 Mileage: 992 WIP No.: 35359

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF52HA034531 Engine: CVK 034923 Dept: U

VSF No.:

You have been assisted by :- UB-Carrine ( 87 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	280.00	1.00	280.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR TAILLIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE ALL REAR FITTINGS, BUMPER ETC. CUT OUT A REWELD REAR OUTER INNER PANNELLING. REPAIR AND RESH SPARE TYRE HOUSING AND BOTTOM PLATE. REPAIR AND AL REAR LID WITH REAR LOCK CARRIER. RENEW DAMAGED FITTINGS AND REAR BUMPER ASSY.	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR LID AND END PANNELLING TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP	1650.00	1.00	1,650.00

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408673  
Telephone 6388 2223

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 2 14:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 7B SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012244 Date : 12/03/2018 Order : SGA0297Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 7B SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGA0297Y (V 33762)	Regn Date: 28/07/2017	Mileage: 992	WIP No.: 35359
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF52HA034531	Engine: CVK 034923	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine ( 87 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	TREATMENT. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK. M:	500.00	1.00	500.00
X	A0W9253409	MUFFLER(V) (G) 1H06-B Less 020%	1.00	786.50	629.20
X	A0W9863695A	SUPPORT(V) (G) Less 020%	1.00	39.20	31.36
X	A0W9035382B	LOUDSPEAK(V) (G) Less 020%	1.00	321.00	256.80
X	A0W9863697E	WHEEL WELL(V) (G) Less 020%	1.00	195.00	156.00
X	A0W0804171	PLATE(V) (G) Less 020%	1.00	128.50	102.80
X	A0W8825311A	LINING(V) (G) Less 020%	1.00	98.80	79.04
X	A0W7253609F	SILENCER (V) (G) Less 020%	1.00	774.50	619.60
X	A0W6807067N GRU	COVER Less 020%	1.00	2079.00	1,663.20
X	A0W6813307A	REAR APRON Less 020%	1.00	307.00	245.60
X	A0W8813331TA	REINFORCE Less 020%	1.00	535.50	428.40
X	A0W0807309	BRACKET Less 020%	1.00	755.50	604.40
X	A0W0071762	SPORT TAILPIPE TRIM Less 020%	1.00	138.00	110.40
X	A0T0853741 2ZZ	INSCRIPTION 'A5' Less 020%	1.00	80.90	64.72

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

**Customer Service**  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 3 14:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012244 Date : 12/03/2018 Order : SGA0297Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGA0297Y (V 33762)	Regn Date: 28/07/2017	Mileage: 992	WIP No.: 35359
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF52HA034531	Engine: CVK 034923	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine ( 87 )			

		Details	Qty	Unit Price	Amount
X	ABW0853742 27Z	AUDI SIGN	1.00	118.50	94.80
X	ABX0853737A 27Z	INSCRIPTION 'TFSI'	1.00	80.90	64.72
X	ABW0253141C	CLAMP (A)	1.00	41.50	33.20
X	ABW0253141C	CLAMP	1.00	41.50	33.20
X	A3AA962243H	CONTR.UNIT	1.00	349.00	279.20
X	ABW0962239	SENSORLINE (A)	1.00	179.00	143.20
X	ABW6807900	STRIP	1.00	181.50	145.20
X	ABW6853551A 27Z	MOLDING(V) (G)	1.00	856.50	685.20

Parts 6,470.24	Sub-Total	11,972.24
Labour 0.00	7% GST	838.06
Sublet 6,102.00	Grand Total	12,810.30
Menus 0.00		
Lubricant 0.00		



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SGA 297 Y**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0836/2017/MAS  
11 Sept 2017

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A5 SB 2.0 TFS  
**Vehicle Chassis No.** : WAUZZZF52HA034531  
**Vehicle Regn No.** : SGA 297 Y  
**Vehicle Mileage** : 992 KM  
**Vehicle Owner** : Ms. Koh Mui Ai  
**Certificate No** : 1700034951  
**Policy Excess** : \$642.00 (Inclusive GST)  
**Accident Date** : 19 Aug 2017  
**Place** : PIE towards Jurong  
**Repair Cost** : \$ 12,810.30  
**WIP No.** : 35359  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :


**Date** :



7.20 AM

15-09-17

**REPUBLIC OF SINGAPORE**  
 IDENTITY CARD NO. S7030748J




Name  
**ALEX LIM SEK JWEE**  
 林适维

Race  
**CHINESE**


Date of Birth  
**14-09-1970**

Sex  
**M**

Country of Birth  
**SINGAPORE**




**REPUBLIC OF SINGAPORE DRIVING LICEN**




14 Sep 2010  
 14-09-2010

000881671F

1856940



NRIC No. S7030748J



Blood Group  
**A+**

Date of issue  
**04-04-1994**

29 MOUNT SINAI RISE #21-02  
 SINGAPORE 278952


NRIC No: S7030748J Date: 06/06/2010 No: 6494763

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CATEGORIES**

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 04 Oct 1988

NP 428A

Licence No: S7030748J



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Statement pursuant to Section 25(5) of the Insurance Act (Cap. 142) (or any subsequent Amendments thereof). You are to disclose in this Proposal Form, fully and faithfully, all the facts which you know or ought to know in respect of the risk that is being proposed, otherwise, the policy hereunder may be void.

Quotation No. : 1700034951 V2      Producer Name : PREMIUM LEASING - KATL  
Issue Date : 04 Aug 2017      Producer Code : 0504125219

## ABOUT THE POLICYHOLDER (FOR VEHICLE REGISTERED OWNER ONLY)

Name as in ID/ROC : KOH MUI AI  
Address : 29 MOUNT SINAI RISE  
21-02 MARBELLA  
SINGAPORE 276952  
ID/ROC No. : S7141086B      Nationality : Singaporean  
Tel No. (Mobile) : 96622577      Tel No. (Office) :  
Tel No. (Home) :      Email :  
Is Policyholder driving the vehicle: Yes  
Nature of Business : Manager/Director/Management

## ABOUT THE PRIMARY DRIVER

Name as in ID : KOH MUI AI  
ID No. : S7141086B      Nationality : Singaporean  
Gender : Female      Date of Birth : 19 Nov 1971  
Marital Status : Married      Relationship to Policyholder : Self  
Driving Experience : 25Yrs  
Occupation : Manager/Director/Management  
Name of Employer : MAPLETREE INVESTMENT PTE LTD  
1. Is your employment in the business of night entertainment/gambling establishment? (If yes, please provide details.)  
☒ No    ☐ Yes  
2. Do you have any physical disability or illness that may impair your driving? (If yes, please provide details.)  
☒ No    ☐ Yes  
3. If yes to Question 2, is there any doctor letter certifying you are fit to drive? (If yes, please attach supporting documents.)  
☐ No    ☐ Yes

## CLAIMS HISTORY (POLICYHOLDER / PRIMARY DRIVER)

At Fault Claim\* experience in last 3 years (If yes, please provide details below.)  
☒ No    ☐ Yes

No Claim Discount (NCD)% of Policyholder : 50%  
If NCD is nil or 10% with no claims experience, please provide the reason:  
Previous Insurer : DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD  
Previous Vehicle No./Policy No.: SGA297Y

\*At Fault Claim refer to claims which result in the reduction of the No Claim Discount (NCD) (including claims where NCD is not affected only due to the NCD Protector benefit).

## REVOKED AND SUSPENDED LICENCE OF PRIMARY DRIVER

Has your driving licence been revoked/suspended in the last 10 years? (If yes, please provide details.)    ☒ No    ☐ Yes  
Date Revoked/Suspended :  
Duration of Revocation/Suspension of Licence :  
Reason :  
Alcohol Limit (in case of drunk driving) :      mg/breath or mg/blood  
Driving experience before the licence was revoked/suspended :  
Any accident leading to licence being revoked/suspended :      NCD % before the licence was revoked/suspended :

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Aug 2017		23 Aug 2017 14:10 <a href="#">Edit Adj Rpt</a>	<b>S\$12,572.24</b> <a href="#">Edit Estimates</a>	<b>S\$12,572.24</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS**
[Created by insurer]

Insured:	KOH MUI AI, ID: S7141086B, Tel: +6596622577		
Vehicle Reg. No.:	SGA297Y	Date of Loss:	19/08/2017 19:00 - :59
Claim Type:	OD / 1898364632SG	Policy/Cover Note No.:	1700034951 (Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/09/2017]		
Driver/Custodian:	ALEX LIM SEK JWEE (46 / Male), NRIC: S7030748J, Tel: +6598267336		

**ASSOCIATED MAIL RECEIVED**
[View All](#)
[Compose Case Mail](#)

- AIG\_SG (23/02/2018): Alert - Adj Mandate Approved (S\$12572.24) - SGA297Y - Claim Handler: Dally Amri,...
- AIG\_SG (23/01/2018): Alert - Adj Mandate Maintained - SGA297Y - Claim Handler: Dally Amri, Mimi Zarin...
- AIG\_SG (22/01/2018): Alert - Adj Mandate Maintained - SGA297Y - Claim Handler: Dally Amri, Mimi Zarin...
- AIG\_SG (25/08/2017): Alert - Adj Mandate Approved (S\$7007.00) - SGA297Y - Claim Handler: Dally Amri, ...
- AIG\_SG (23/08/2017): SGA297Y / OD / 19/08/2017 / Coverage & Excess update

**ALL ASSOCIATED TASKS**
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SGA297Y (1898364632SG)**

**OD**

**Aug 19 2017 7:00PM**

**[KOH MUI AI]**

**Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	24/08/17 17:02		Adjuster Immediate Advice												1			Load HTM		
2	20/01/18 11:55		Adjuster Immediate Advice												1			Load HTM		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	24/08/17 17:20		General View												1			Load JPG		
2	24/08/17 17:20		General View												1			Load JPG		
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			1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/08/17 16:37	Certificate of Insurance	1	Load PDF	
2	23/08/17 16:37	Singapore Accident Statement	1	Load PDF	
3	23/08/17 16:37	NRIC & DL	1	Load PDF	
4	24/08/17 17:15	Workshop estimate	1	Load PDF	
5	20/01/18 12:03	SGA 297Y ADJUSTED MARKING ESTIMATE	1	Load PDF	
6	20/01/18 12:03	SGA 297Y SUPPLEMENTARY ESTIMATE	1	Load PDF	
7	22/01/18 17:45	Supplementary	1	Load PDF	
8	16/03/18 17:23	Workshop Invoice	1	Load PDF	
9	16/03/18 17:23	Discharge Voucher	1	Load PDF	

## Linked Accident Report Documents

			View		View in Browser
<b>Assessment Reports</b>			1 per page		<input checked="" type="checkbox"/>
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			3 per page		<input checked="" type="checkbox"/>
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<b>Documentation</b>					
			1 per page		<input checked="" type="checkbox"/>
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2	21/08/17 11:28	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div> <div style="text-align: right;"> <span>^</span>  <span>^</span>  <span>^</span> </div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				





# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG17016318/ARBE2

Date: 16/03/2018

### REFERENCE

Insured/Claimant:	KOH MUI AI	Policy No:	1700034951	
Date of Loss:	19/08/2017	Nature of Claim:	OD	Claim No: 1898364632SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SGA297Y</b>	Engine No:	CVK034923
Make & Model:	AUDI A5, 2.0 SPORTBACK (A)	Chassis No:	WAUZZZF52HA034531
Reg. Date:	28/07/2017 (Man. Year: 2017)	Odometer:	962 km
Colour:	Grey		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$185,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,889.16	6,970.24	3,918.92	35.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,952.00	5,602.00	2,350.00	29.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>18,841.16</b>	<b>12,572.24</b>	<b>6,268.92</b>	<b>33.27</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>18,241.16</b>	<b>11,972.24</b>	<b>6,268.92</b>	<b>34.37</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,276.88</b>	<b>838.06</b>	<b>438.82</b>	<b>34.37</b>
<b>Nett Amount (S\$)</b>	<b>19,518.04</b>	<b>12,810.30</b>	<b>6,707.74</b>	<b>34.37</b>

### INSPECTION

Date of Assignment: 23/08/2017

Date Inspected: 23/08/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	2,079.00 FS	*1,663.20 FS
2	1		*REAR BUMPER CHROME TRIM	Cracked	857.00 FS	*685.20 FS
3	1		*REAR BUMPER SECURING STRIP	Damaged	182.00 FS	*145.20 FS
4	2		*REAR BUMPER REFLECTOR - LH / RH	Not Necessary	66.00 FS	*- FS
5	1		*REAR BUMPER CARRIER	Bent	756.00 FS	*604.40 FS
6	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	36.00 FS	*- FS
7	2		*REAR BUMPER TOP GUIDE SECTION - LH / RH	Not Necessary	36.00 FS	*- FS
8	4		*REAR BUMPER SENSOR	Not Necessary	830.00 FS	*- FS
9	1		*REAR BUMPER SENSOR WIRING (NPA)	Not Necessary	0.00 FS	*- FS
10	1		*REAR BUMPER KICK SENSOR	Not Necessary	179.00 FS	*- FS
11	1		*REAR BOOT LID	Repair	349.00 FS	*- FS
12	1		*REAR BOOT LID GASKET	Not Necessary	196.00 FS	*- FS
13	1		*REAR CROSS PANEL	Dented	307.00 FS	*245.60 FS
14	1		*REAR ENFORCEMENT CROSS PANEL	Dented	536.00 FS	*428.40 FS
15	1		*REAR CROSS PANEL TRIM	Not Necessary	306.00 FS	*- FS
16	1		*REAR SPARE WHEEL COVERING	Crumpled	195.00 FS	*156.00 FS
17	1		*REAR SILENCER	Bent	619.60 FS	*619.60 FS
18	4		*DUAL CLIP	Necessary	167.00 FS	*66.40 FS
19	1		*CENTRE SILENCER	Bent	787.00 FS	*629.20 FS
20	1		*REAR EXHAUST CHROME COVER	Bent	110.40 FS	*110.40 FS
21	1		*REAR LID AUDI EMBLEM	Necessary	94.80 FS	*94.80 FS
22	1		*REAR LID EMBLEM - A5	Necessary	81.00 FS	*64.72 FS
23	1		*REAR LID EMBLEM- TFSI	Necessary	81.00 FS	*64.72 FS
24	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
25	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
26	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
27	1		*NO PLATE	Not Necessary	25.00 FS	*- FS
28	1		*SUNDRIES	Necessary	700.00 FS	*79.04 FS
29	1		*SPARE WHEEL TIRE CAP	Cracked	31.36 FS	*31.36 FS
30	1		*LOUDSPEAKER HOUSING	Cracked	256.80 FS	*256.80 FS
31	1		*REAR SILENCER HEAT SHIELD - LHS	Crumpled	102.80 FS	*102.80 FS
32	1		*REAR BOOT LID CONTROL UNIT	Damaged	279.20 FS	*279.20 FS
33	1		*REAR LID AUTO OPEN SENSOR	Damaged	143.20 FS	*143.20 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$)**    **10,889.16**    **6,970.24**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR TAILLIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS	New	480.00	480.00
3	TO REMOVE ALL REAR FITTINGS, BUMPER ETC. CUT OUT AND REWELD REAR OUTER INNER PANELLING. REPAIR AND RESHAPE SPARE TYRE HOUSING AND BOTTOM PLATE. REPAIR AND ALIGN REAR LID WITH REAR LOCK CARRIER. RENEW DAMAGED FITTINGS AND REAR BUMPER ASSY	New	4,200.00	3,000.00
4	TO RESPRAY REAR BUMPER, REAR LID AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	2,800.00	1,650.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,952.00	5,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >