· · · · · · · · · · · · · · · · · · ·	ASSIGNMENT	GERMANA AT ANAMA
From: Date:	Veh No: SLL4736D	Yr Regn: 2017 , Feb.
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / L	orry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or	
To Inspect Vehicle No:	Make: Audi Q3	c.c 1395
at Workshop m/s	Colour Black.	A/C: Insured / Std / NI / NA
of	Sp.Reading 9482	T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:	
Policy No. 2100502215-00000	C/No: WAY2228461	1R017513.
Claims No. 326634346556	Gen. Cond: Good / Fair / Poor / Burn	nt
Sum Insured: Excess: 40	Steering: Inorder / Jammed / Leaked	d/Burnt or
(Client's Record)	Brake: morder / Jammed / Leaker	d/Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim	or
	Tyre Size: F: 235/5	SR17-
(Policy Condition)		SSR17,
Remark: The veh had commenced its N/S	O/S BS/ DUN / EXNOVA / GY / FS / LIZA	A / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or	
Bal. or Market Value: \55\	Front	Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm	R/Bal. 06 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm	L/Bal. 06 mm
Est. Repairs: % Al & days Res.: Yes or No	D.O.A.	D.O.I. 17/08/17.
Lum Sum: % 3 Val.: Yes or No	Survey held at	nium.
	Des. of Damages : Frt / Rear / Of	N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN	The state of the contract of t	
Date: Person Contacted:	The U/C / Chassis frame / Bo	dy Structure affected due to collision.
Date / Time Action / Instruction		
OP A16.		
ST 41390 X		
17/8/17 Sent preli ; seek mondate	# () () () () () () () () () (
18/8/17 Adrian said on hold ap	proval; he dome regulation	with premium.
1-1: M. 11:	0 .	
REUE!	VED 1 9 MAR 2018	
Confirm \$ 7436.80, 6 days	(Red \$ 5575.20,43%)	
Date/Time, File Pass to? : Preli. Report	Days Of Repair:	
. =	Resurvey No. of Trip:	Survey Fee: 200
1) type : Final Report Date/Time, File Return to?	Nesdivey No. of Thp.	Transportation: 10
	id Fee: : Site Insp (\$)S+RS,SI
4	: Interview (\$) Photos
Report Fernal . 60	Tuota Ima 18) Others
Litump Sum / L.B.I: (\$ 74%.80)	:Weekend (\$	
manip omit 1 100 (0 1720 N)	. Weekend (4	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17015940/Arb

78 SHENTON WAY #08-16 CHARTIS BUILDING

Date: 17-08-2017

SINGA	APORE 079120		Code: AIG	
		Policy P	Particulars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SLL 4736D
_		2100502215	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
_	Assign From		Assign Date	17/08/2017
2.	Assignment	Vehic	le Particulars & Condition	
	Make & Model	*	c.c	0
	Engine No.	HIDDEN	Year of Reg.	
-	Chassis No.		Colour	
-	Odometer	-	Steering	
	Brakes		Modification	
	General			
3.		E. T. Company of the Company	Conditions of Tyres	SE SECTION AND ADDRESS OF THE PARTY OF THE P
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		The second of th	Description of Damages	SOL CONTRACTOR
5.	E grio No.	HISPARIES	General Information	47/00/0047
	Accident Date	15/08/2017	Inspection Date	17/08/2017
	Survey held at	PREMIUM AUTOMOE	BILES PTE LTD	
		55 UBI ROAD 1 . SINGAPORE 408699		
5a.			Remarks	Mary Laboratory
	A)THE MARKET V	ALUE IS S\$(E	EST. AVERAGE) CTIONS, WE HAVE AUTHORISED	REPAIRS.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date: 17 Aug 2017

Preliminary Advice

Vehicle No

: SLL4736D

Accident Date

: 15/08/2017

: AUDI Q3

Policy No.

: 2100502215-00000

Make

Assignment Date

: 17/08/2017

Excess

: \$\$0.00

Date of Inspection

: 17/08/2017

Est. Duration of Repair

: 6.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (HQ)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12.334.00
Revised Amount	:S\$	7,471.00
Check Items (Estimated)	:S\$	769.00
Total	:S\$	8,240.00

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	155,000.00
COE / PARF Rebate	:S\$	71,421.00
Salvage Value	:S\$	
Margin for Repair	:S\$	83,579.00

Remarks

(X)) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kir	ndly let us
2	500	have your authorisation.	

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

Janice Lee (LKKAuto)

From:

Boo seng yak <boojohnny@gmail.com>

Sent:

Saturday, September 16, 2017 5:12 PM

To:

Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong; Nora Khai

Subject:

FINAL REVISION SLL4736D - OD AIG - SURVEYED 17 AUG 17

Attachments:

PA08192017 - SLL 4736 D - Q3 1.4 TFSI S-TRONIC - RHS SIDE (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7436.80 @ 6 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

7803C

Vehicle Details

Vehicle No.:

SLL4736D

Vehicle to be Exported:

No

Intended De-registration

Date:

17 Aug 2017

Vehicle Make:

AUDI

Vehicle Model:

Q3 1.4 TFSI S TRONIC

Primary Colour:

Black

Manufacturing Year:

2016

Engine No.:

CZD249512

Chassis No.:

WAUZZZ8U6HR017513

Maximum Power Output:

110.0 kW (147 bhp)

Open Market Value:

\$27,806.00

Original Registration Date:

27 Feb 2017

First Registration Date:

27 Feb 2017

Transfer Count:

0

Actual ARF Paid:

\$30,929.00

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date: 26 Feb 2027

PARF Rebate Amount:

\$23,196.00

Intended COE Rebate Details

COE Expiry Date:

26 Feb 2027

COE Category:

B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):

10

QP Paid:

\$50,621.00

COE Rebate Amount:

\$48,225.00

Total Rebate Amount:

\$71,421.00

The information contained herein is correct as at 17 Aug 2017

OK

Land Transport Authority

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Print Received Message

This mail is associated with:

*SLL4736D (3266343465SG)

OD
Aug 15 2017 6:45AM
[KENNETH JOHN BRIER]
Premium Automobiles Pte Ltd

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/08/2017 15:10 PM.

To

LKK HQ

Subject

Alert - Adj Mandate Approved (S\$8240.00) - SLL4736D - Claim Handler: Dally Amri, Mimi Zarina

Approved:8240.00:Front door lower moulding RH - not consistent (damage cause by opening of door), Kindly take out item and re-seek mandate. Re-inspection to be done for damage check and supplementary items / labour.

Janice Lee (LKKAuto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Wednesday, August 23, 2017 10:03 AM

To:

Janice Lee (LKKAuto); 'Nora Khai'

Cc:

SUR; claims@premiumauto.com.sg

Subject:

RE: SLL 4736 D Own Damage Claim (Vehicle IN)

Dear Janice.

We have spoken with the owner, she cant recall about the front door lower moulding damage caused by opening door. We will remove out the front door lower moulding.

Thank you and Have a nice day ahead!

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road I Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 222



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html **Email Disclaimer**

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From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Tuesday, 22 August, 2017 5:33 PM

To: Nora Khai <nora.khai@premiumauto.com.sg>; 'Claims Department' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SLL 4736 D Own Damage Claim (Vehicle IN)

Dear Nora,

According AIG,

"Front door lower moulding RH - not consistent (damage cause by opening of door)"

Please see attach photo.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [mailto:nora.khai@premiumauto.com.sg]

Sent: Tuesday, August 22, 2017 9:13 AM

To: 'Claims Department' < claims@premiumauto.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: SLL 4736 D Own Damage Claim (Vehicle IN)

Dear all,

Kindly assist for approval. Vehicle has been in the workshop waiting for repairs.

Best Regards, Norazima Khairuddin Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Now is calling The all-new Audi Q5 個(直(直))

This email, including any attachment, is confidential and may also be privileged. If you have received it in error, please notify us immediately by reply email and then delete this message from your system Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Department [mailto:claims@premiumauto.com.sg]

Sent: 17 August, 2017 8:52 PM

To: 'SUR'

Cc: 'Claims Department'

Subject: SLL 4736 D Own Damage Claim (Vehicle IN)

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards, Claims Advisor Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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The all-new Audi Q2

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

AIG Asia Pacific Insurance Pte. Ltd. To:

AIG Building

78 Shenton Way #07-16 Singapore 079120

Dally Amri, Mimi Zarina

From:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Date: 23 Aug 2017

Preliminary Advice

Vehicle No

: SLL4736D

Accident Date

: 15/08/2017

Make

Attn:

Policy No.

: AUDI Q3

: 2100502215-00000

Assignment Date

: 17/08/2017

Excess

: \$\$0.00

Date of Inspection

: 17/08/2017

Est. Duration of Repair

: 6.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (HQ)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

:S\$	12,334.00
:S\$	7,250.00
:S\$	769.00
:S\$	8,019.00
	:S\$:S\$

:S\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	155,000.00
COE / PARF Rebate	:S\$	71,421.00
Salvage Value	:S\$	
Margin for Repair	:S\$	83,579.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

Print Received Message

This mail is associated with:

*SLL4736D (3266343465SG)

OD
Aug 15 2017 6:45AM
[KENNETH JOHN BRIER]
Premium Automobiles Pte Ltd

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/08/2017 15:19 PM.

To LKK HQ

Subject

Alert - Adj Mandate Approved (S\$8019.00) - SLL4736D - Claim Handler: Dally Amri, Mimi Zarina

Approved:8019.00:Re-inspection to be done for damage check and supplementary items / labour.

Print Received Message

This mail is associated with:

*SLL4736D (3266343465SG)

OD
Aug 15 2017 6:45AM
[KENNETH JOHN BRIER]
Premium Automobiles Pte Ltd

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/08/2017 10:03 AM.

To

LKK HQ

Subject SLL473

SLL4736D / OD / 15/08/2017 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$0.00

Thank you

Dally Amri, Mimi Zarina

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Wednesday, August 23, 2017 5:18 PM

To:

'Claims Department'

Cc:

SUR

Subject:

RE: SLL 4736 D Own Damage Claim (Vehicle IN)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SLL 4736D (excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]

Sent: Thursday, August 17, 2017 8:52 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Department' <claims@premiumauto.com.sg> Subject: SLL 4736 D Own Damage Claim (Vehicle IN)

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards, Claims Advisor Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e, claims@premiumauto.com.sg w. www.audi.com.sg

Janice Lee (LKKAuto)

From:

Dally Amri, Mimi Zarina < MimiZarina. Dally Amri@aig.com >

Sent:

Thursday, August 24, 2017 9:40 AM

To:

Janice Lee (LKKAuto)

Subject:

RE: SLL 4736D (3266343465SG)

Dear Janice

Waiver of excess applied for this claim as insured was not at fault.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: 23 August 2017 17:53 To: Dally Amri, Mimi Zarina

Subject: SLL 4736D (3266343465SG)

Dear Mimi,

Kindly reconfirm the excess.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$75322901



Name

HENG MUI CHENG (WANG MEIQING)

Ŧ.

清

CHINESE Date of birth / Sel

25-10-1975 F Country of birth SINGAPORE S75322901

REPUBLIC OF SENGAPORE DRIVING LICENCE

Licence Manche: S 7 5 3 2 2 9 0 1

Name.

HENG MUI CHENG (WANG MEIGING)

Buth Date: 25 Oct 1975

Laure Oute: 13 Mar 2004

3802534



NRIC No. S75322901

Date of issue

28-11-2005

169 DUCHESS AVENUE SINGAPORE 266345 \$75322901

05/10/2013 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIE

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

11 Jul 1997

NP 428A



D.



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

AUDI AUTO PROTECTOR

(The below excess is subject to GST)

MX1

CERTIFICATE NO. 2100502215-00000

OWN DAMAGE EXCESS \$\$800.00 (1) WINDSCREEN EXCESS S\$100.00

SUM INSURED Market Value INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SLL4736D

2) NAME OF INSURED

KENNETH JOHN BRIER

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT

27 Feb 2017

4) DATE OF EXPIRY OF INSURANCE

26 Feb 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION : All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of \$\$3,000.00, in additional to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
 APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres(Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service

* NAMED DRIVER NA

HIRE PURCHASE COMPANY NA /EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in Singapore 2 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200 PREMIUM LEASING - AP 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLLYY

AIC AND POST .

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs

Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/OD/0819/2017/DY

Date : 16-Aug-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Kenneth John Brier

Address : 169 Duchess Avenue

Singapore 266345

 Telephone
 : HP +65 9299 4305

 Type of Claim
 : Own Damage Claims

 Policy No.
 : 2100502215-00000

Vehicle No : SLL 4736 D

Model Code : AUDI Q3 1.4 TFSI S-Tronic

 Model / Year
 : Feb-17

 Engine No
 : CZD 249512

Chassis No : WÜAZZZ8U6HR017513

Mileage : -

Date In : 15-Aug-17

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 15-Aug-17

Place of Accident : Bukit Timah Road (outside Royal Ville)

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 4736 D.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs rear door's multilock system and power window devices.	S/N	\$ 280.00	~ /
2	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	V/
3	To dismantle and renew rhs rear door and rear bumper, align to position. Repair rhs rear fender and door entrance. Reinstall all parts removed.		\$ 2,400.00	1500.7
4	To respray rhs rear door, door handle, rhs rear fender, door entrance and rear bumper.		\$ 2,800.00	2000 /
5	To renew rhs rear rim and carry out wheel alignment.	S/N	\$ 280.00	11
6	To carry out diagnostic checks.	S/N	\$ 192.00	11
	TOTAL LABOUR CHARGES	:	\$ 6,232.00	

All charges are not inclusive of GST.

Legend

Remarks (OK) = Approved, Remarks (X) = Not approved

S/N are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 4736 R.

			Damage Parts & Price	
S/N	Parts Description		S/NETT	REMARKS
1	FRONT DOOR LOWER MOULDING - RHS	\$	221.00	
2	REAR DOOR - RHS Pisto &	\$	2,079.00	
3	REAR DOOR OUTER SEAL - RHS	\$	143.00	- 114.40
4	REAR DOOR ATTACHMENT PARTS - RHS	\$	182.00	Ĭ.
5	REAR DOOR CATCH - RHS *** ~~	\$	102.00	
6	REAR DOOR LOWER SEAL- RHS	\$	53.00	- 42.00
7	REAR DOOR OUTER HANDLE - RHS Py	\$	125.00	4.
8	REAR DOOR HANDLE BASE - RHS	\$	102.00	P
9	REAR DOOR LATCH - RHS ~~~	\$	456.00	*
10	REAR DOOR WINDOW GUIDE - RHS	\$	56.00	7
11	REAR DOOR WINDOW REGULATOR - RHS	\$	231.00	? 184.40
12	REAR DOOR WINDOW REGULATOR MOTOR - RHS 🗠	\$	290.00	
13	REAR DOOR LOWER MOULDING - RHS Proto-ted	\$	221.00	V 176.40
14	REAR FENDER WHEEL ARCH GARNISH - RHS	\$	222.00	- 177.60
15	REAR BUMPER Pys	\$	1,238.00	+
16	REAR BUMPER GUIDE - RHS A	\$	81.00	≺.
17	SUNDRIES New	\$	300.00	: 4.80
	TOTAL SPARE PARTS	\$	6,102.00	36 0
	TOTAL LABOUR CHARGES	\$	6,232.00	
	GRAND TOTAL	\$	12,334.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Adrian Ling

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: we Atlooked, 06 Pays

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No. PA/OD/0819/2017/DY

Date 25-Aug-17

Service Advisor TONY

 Pages
 1

 Regn No
 SLL 4736 D

Model No AUDI Q3 1.4 TFSI S-Tronic

Quantity	Description	Unit Price	Amount
<u>Parts</u>			\$ 542.00
1	TYRE RIM - REAR RH &	\$ 678.00 \$ 678.00	
	TOTAL	\$ 678.00	

For Premium Automobiles Pte Ltd

Adrian Kg 868

Authorised Signature

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0819/2017/DY

Date : 16-Aug-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Model Code

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Kenneth John Brier
Address : 169 Duchess Avenue

Vehicle No : SLL 4736 D

 Model / Year
 : Feb-17

 Engine No
 : CZD 249512

Chassis No : WUAZZZ8U6HR017513

Mileage :

Date In : 15-Aug-17

Liability : - Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 15-Aug-17

Place of Accident : Bukit Timah Road (outside Royal Ville)

AUDI Q3 1.4 TFSI S-Tronic

Hi Adrian

6 days ok - jb - 16/9

Premium Automobiles 55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 4736 D.

S/N	Nature of Jobs		Estimated Charges		irveyor's mmendation
1	To remove and transfer rhs rear door's multilock system and power window devices.	S/N	\$ 280.00	\$	280.00
2	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	s	280.00
3	To dismantle and renew rhs rear door and rear bumper, align to position. Repair rhs rear fender and door entrance. Reinstall all parts removed.		\$ 2,400.00	\$	1,500.00
4	To respray rhs rear door, door handle, rhs rear fender, door entrance and rear bumper.		\$ 2,800.00	\$	2,000.00
5	To renew rhs rear rim and carry out wheel alignment.	S/N	\$ 280.00	\$	280.00
6	To carry out diagnostic checks.	S/N	\$ 192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$ 6,232.00	\$	4,532.00

All charges are not inclusive of GST.

Remarks (OK) = Approved, Remarks (X) = Not approved

S/N are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 4736 R.

			Damage F	Damage Parts & Prices			
S/N	Parts Description		S/NETT	REMARKS			
		6028	224.22				
1	FRONT DOOR LOWER MOULDING - RHS	\$	221.00	12			
2	REAR DOOR - RHS	\$	2,079.00	\$	1,663.20		
3	REAR DOOR OUTER SEAL - RHS	\$	143.00	\$	114.40		
4	REAR DOOR ATTACHMENT PARTS - RHS	\$	182.00				
5	REAR DOOR CATCH - RHS	\$	102.00				
6	REAR DOOR LOWER SEAL- RHS	\$	53.00	\$	42.00		
7	REAR DOOR OUTER HANDLE - RHS	\$	125.00				
8	REAR DOOR HANDLE BASE - RHS	\$	102.00				
9	REAR DOOR LATCH - RHS	\$	456.00				
10	REAR DOOR WINDOW GUIDE - RHS	\$	56.00				
11	REAR DOOR WINDOW REGULATOR - RHS	\$	231.00	\$	184.40		
12	REAR DOOR WINDOW REGULATOR MOTOR - RHS	\$	290.00				
13	REAR DOOR LOWER MOULDING - RHS	\$	221.00	\$	176.40		
14	REAR FENDER WHEEL ARCH GARNISH - RHS	\$	222.00	\$	177.60		
15	REAR BUMPER	\$	1,238.00	Ě			
16	REAR BUMPER GUIDE - RHS	\$	81.00	i			
17	Added parts - seee attached	\$	678.00	\$	542.00		
18	SUNDRIES	\$	300.00	\$	4.80		
(5)70	TOTAL SPARE PARTS	: \$	6,780.00	\$	2,904.80		
	TOTAL LABOUR CHARGES	: \$	6,232.00	\$	4,532.00		
	GRAND TOTAL	: \$	13,012.00	\$	7,436.80		

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLL 4736 D Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

Body & Paint Dept PA/OD/0819/2017/MAS

13 March 2018

from

Telephone +65-Telefax +65-

EMail

Date

Our department

Our Ref Your Ref

total pages

Dear Sir.

RE: INSURANCE CLAIM FOR SLL 4736 D, Audi Q3 1.4 TFSI S-Tronic

With reference to the above-mentioned vehicle, no SLL 4736 D, claimant, Mr. Kenneth John Brier, please find the related document per attached.

- A copy of the Original invoice no. 85012239 \$\$7,957.38
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLL 4736 D

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road

Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Aug 2017 17:10		17 Aug 2017 13:30 Edit Adj Rpt	S\$7,436.80 Edit Estimates	5\$7,436.80 View Rpt		Pending for Survey Report Cancel Case
	Main	Refe	rence	Claim Det	ails]	Documents	Show All
CLAIM S	UBFOLDER DET	AILS				[Created by i	nsurer]
Insured:		KENNETH JOH	N BRIER, ID: 9	56967803C, Tel:	+6592994305		
Vehicle F	teg. No.:	SLL4736D		Date of	Pate of Loss: 15/08/2017 06:00 - :59		:00 - :59
Claim Type:		OD / 326634	3465SG	Policy/Cover Note No.: 2100502215-00000 (Compre			0000 (Comprehensive)
				Excess: S\$0,00			
Repairer	E .			d (UBI) 55 Ubi Roa			
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@alg.com					
Adjuster	1/2	LKK Auto Con 28/08/2017]	sultants Pte Ltd	I (HQ) - Tel: 6256-	3561 [Handled	by ADRIAN LIN	G] [Final Rpt due
Driver/C	ustodian:	HENG MUI CHE	NG (41 / Female)), NRIC: S753229	901, Tel: +65929	94305	
ASSOCI	ATED MAIL REC	EIVED				View All	Compose Case Mail
	G (18/08/2017):	Alert - Adj Mand	ate Approved (S\$8019.00) - SLL S\$8240.00) - SLL / Coverage & Exc	4736D - Claim H	andler: Dally An andler: Dally An	nri, nri,
AIG_S AIG_S	G (18/08/2017):			View A	All Search Task	s Create N	ew Task Complete

Claim Documents

*SLL4736D (3266343465SG) OD
Aug 15 2017 6:45AM
[KENNETH JOHN BRIER]
Premium Automobiles Pte Ltd

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		KK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1		Adjuster Immediate Advice	0	Load HTM	
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No		LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1		General View	0	Load JPG	V
2	17/08/17 16:59	General View	0	Load JPG	V
3	17/08/17 16:59	General View	0	Load JPG	1
4	17/08/17 16:59	General View	0	Load JPG	1
5	17/08/17 16:59	General View	0	Load JPG	1
6	17/08/17 16:59	General View	0	Load JPG	7
7	17/08/17 16:59	General View	0	Load JPG	V
8	17/08/17 16:59	General View	0	Load JPG	V
9	17/08/17 16:59	General View	0	Load JPG	V
10	17/08/17 16:59	General View	0	Load JPG	7
11	17/08/17 16:59	General View	0	Load JPG	V
12	17/08/17 16:59	General View	0	Load JPG	V
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28	17/08/17 16:59	General View	0	Load JPG	7
29	17/08/17 16:59	General View	0	Load JPG	V
30	17/08/17 16:59	General View	0	Load JPG	7
31	14/02/18 15:49	Reinspection Photo	0	Load JPG	V
32	14/02/18 15:49	Reinspection Photo	0	Load JPG	7
33	14/02/18 15:49	Reinspection Photo	0	Load JPG	1
_			1 per	page 🕶	J
-	cumentation	LVV Auto Consultants Pte Ltd (HO)		Thumbnail	Prin
No		LKK Auto Consultants Pte Ltd (HQ) Certificate of Insurance	Ð	Load PDF	
1	17/08/17 17:00	workshop estimate	0	Load PDF	

Page 2 of 2

3	17/08/17 17:00	Singapore Accident Statement	0	Load PDF
4	17/08/17 17:00	NRIC & DL	0	Load PDF
5	21/03/18 10:33	Supplementary	0	Load PDF
6	21/03/18 10:33	WORKSHOP INVOICE	0	Load PDF
7	21/03/18 10:33	DISCHARGE VOUCHER	0	Load PDF

Linked Accident Report Documents

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Ass	essment Report	rs .	1 per	page •	V
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/08/17 17:54	Accident Statement	0	Load HTM	
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1	15/08/17 17:54	Accident Photo	0	Load JPG	7
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3	15/08/17 17:54	Accident Photo	0	Load JPG	V
4	15/08/17 17:54	Accident Photo	0	Load JPG	V
5	15/08/17 17:54	Accident Photo	0	Load JPG	V
6	15/08/17 17:54	Accident Photo	0	Load JPG	7
7	15/08/17 17:54	Accident Photo	0	Load JPG	1
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No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/08/17 17:30	Sketch Plan	0	Load JPG	7
2	15/08/17 17:30	Sketch Plan #2	0	Load JPG	1

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
	•	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

Our File No:

CC3/AIG17015940/ARBN2

Singapore 079120

Date:

21/03/2018

REFERENCE

Insured/Claimant:

KENNETH JOHN BRIER

2100502215-00000

Date of Loss:

15/08/2017

Nature of Claim:

Claim No: 3266343465SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLL4736D

Make & Model:

AUDI Q3, 1.4 TFSI (A)

Engine No:

CZD249512

9482 km

Reg. Date:

27/02/2017 (Man. Year: 2016)

Policy No:

Chassis No: Odometer:

WAUZZZ8U6HR017513

Colour:

Black 1395 cc

Engine Capacity:

Market Value/New Car Price:

S\$155,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

235/55R17

Rear Tyre Size:

235/55R17

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm The above values represent the remaining tyre treads depth

Rear Right Side:

Bridgestone 6 mm

COST OF CLAIMS Repairer's Adjuster's Difference Diff % Parts 6.644.00 2.904.80 3.739.20 56.28 Miscellaneous Items 0.00 0.00 0.00 Labour 6.232.00 4,532.00 1,700.00 27.28 Paintwork Labour 0.00 0.00 0.00 Towing 0.00 0.00 0.00 Gross Total (S\$) 12,876.00 7,436.80 5,439,20 42.24 + GST 7.00/7.00% (S\$) 901.32 520.58 42.24 380.74 Nett Amount (S\$) 13,777.32 7,957.38 5,819.94 42.24

INSPECTION

Date of Assignment:

17/08/2017

Date Inspected:

17/08/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

6.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1 2	1	*FRONT DOOR LOWER MOULDING-RHS *REAR DOOR-RHS	Not Necessary Distorted	221.00 FS 2,079.00 FS	*-FS *1,663.20FS
3	1	*REAR DOOR OUTER SEAL-RHS *REAR DOOR ATTACHMENT PARTS-RHS	Necessary Not Necessary	143.00 FS 182.00 FS	*114.40 FS *- FS
5 6	1	*REAR DOOR CATCH-RHS *REAR DOOR LOWER SEAL-RHS	Not Necessary Necessary	102.00 FS 53.00 FS	*-FS *42.00FS
7	1	*REAR DOOR OUTER HANDLE-RHS *REAR DOOR HANDLE BASE-RHS	Repair Repair	125.00 FS 102.00 FS	*-FS *-FS
9	1	*REAR DOOR LATCH-RHS *REAR DOOR WINDOW GUIDE-RHS	Not Necessary Not Necessary		*-FS *-FS
11	1	*REAR DOOR WINDOW REGULATOR-RHS *REAR DOOR WINDOW REGULATOR MOTOR-RHS	Damaged	231.00 FS	
13	1	*REAR DOOR LOWER MOULDING-RHS *REAR FENDER WHEEL ARCH GARNISH-RHS	Distorted Cut	221.00 FS 222.00 FS	*176.40 FS
15 16	1	*REAR BUMPER *REAR BUMPER GUIDE-RHS	Repair Not Necessary	1,238.00 FS 81.00 FS	*-FS *-FS
17 18	1	*SUNDRIES *TYRE RIM-REAR RH	Necessary Cut	300.00 FS 542.00 FS	*4.80 FS
1000	anchise	part. S=SpcNett.	Total Parts (S\$)	6,644.00	2,904.80

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			7. Table 10 10 10 10 10 10 10 10 10 10 10 10 10
1	TO REMOVE AND TRANSFER RHS REAR DOORS MULTILOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
3	TO DISMANTLE AND RENEW RHS REAR DOOR AND REAR BUMPER.ALIGN TO POSITION.REPAIR RHS REAR FENDER AND DOOR ENTRANCE.REINSTALL ALL PARTS REMOVED		2,400.00	1,500.00
4	TO RESPRAY RHS REAR DOOR, DOOR HANDLE, RHS REAR FENDER, DOOR ENTRANCE AND REAR BUMPER	New	2,800.00	2,000.00
5	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
	Gross Labou	r Cost (S\$)	6,232.00	4,532.00
	Report was unsubmitted during	ng this print-out.		

< END OF ESTIMATES >