ASS. REC. BY: Adrian Ling

REF: CC3 / ALG17013916 / Arbn2

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No. 79784508495G

Sum Insured: Excess: $800

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 130K

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKX8997P Yr Regn: 2015, Dec.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi Q3 c.c 1395

Colour: White. A/C: Insured / Std / NI / NA

Sp.Reading: 31686. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ8U0GR036685.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R17.

R: 235/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	06 mm	R/Bal.	06 mm
L/Bal.	06 mm	L/Bal.	06 mm
D.O.A.		D.O.I.	16/08/17

Survey held at Premium

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG.
	SKX 8997P - X
	Confirm $5643.92 , 3 days
	Ded : 3226.08 , 36%.
	RECEIVED 16 MAR 2018

Date/Time, File Pass to?

1) typart

Date/Time, File Return to?

2)

☐ : Preli. Report

☑ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp ($)

☐ : Interview ($)

☐ : Tech. Invs ($)

☐ : Weekend ($)

Report Format : OD

Lump Sum / I.B.I: ($ 5643.92)

Survey Fee:	200
Transportation:	10
S + RS SI	
Photos	
Others	
TOTAL	210

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17015916/Arb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 16-08-2017

Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKX 8997P
Policy No.	2100445614	Coverage ($)	0.00
Claim No.		Excess ($)	0.00
Assign From		Assign Date	16/08/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

5. General Information

Accident Date	07/08/2017	Inspection Date	16/08/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S$----------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Janice Lee (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, September 16, 2017 5:03 PM
To: Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong; Nora Khai
Subject: FINAL REVISION - SKX8997P - OD AIG - SURVEYED 16 AUG 17
Attachments: PA07952017 - SKX 8997 P - Q3 1.4 TFSI - Side (AIG) + SUPP.xls; PA07952017 - SKX 8997 P - Q3 1.4 TFSI - Side (AIG) + SUPP.xls

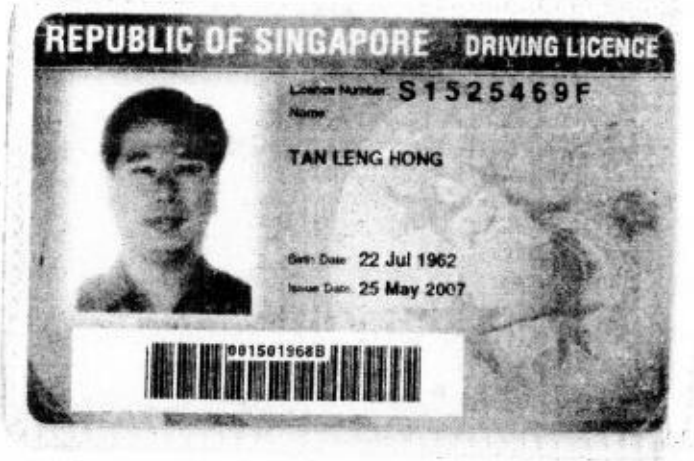
Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of $5643.92 @ 3 days of repairs. Vehicle was re-inspected by your colleague on 23 Aug 17

Your early closure is well appreciated.

Best regards - jb



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1525469F

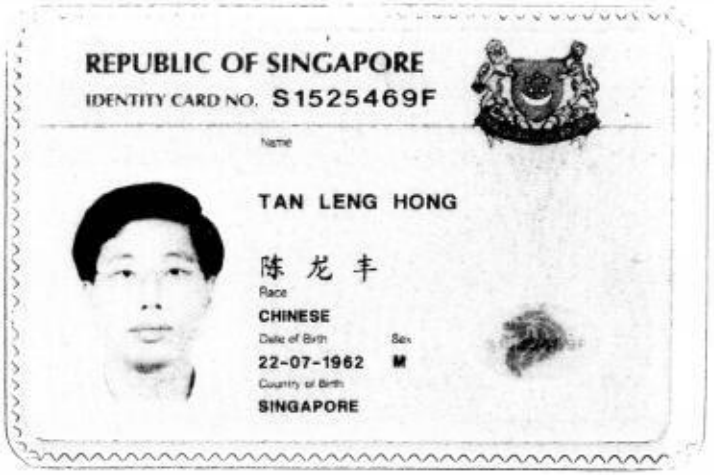
Name

TAN LENG HONG

Birth Date 22 Jul 1962

Issue Date 25 May 2007

081501968B



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1525469F

Name

TAN LENG HONG

陈 龙 丰

Race

CHINESE

Date of Birth

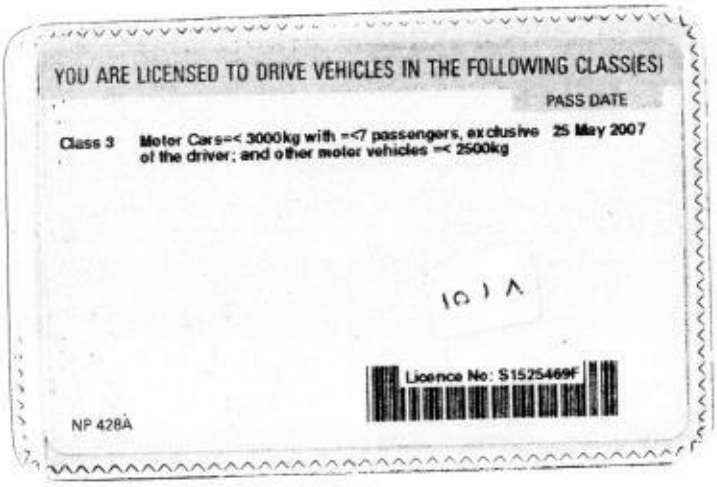
22-07-1962

Sex

M

Country of Birth

SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 3	Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	25 May 2007

101 A

Licence No: S1525469F

NP 428A

1814304

NRIC No. S1525469F

Blood Group A+

Date of issue 22-01-1994

Address 177 JALAN LOYANG BESAR #03-03
SINGAPORE 509432

NRIC No: S1525469F Date: 25/01/2010 No: 6423266

AIG

HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100445614-01000

(The below excess is subject to GST)
OWN DAMAGE EXCESS S$800.00 (I)
WINDSCREEN EXCESS S$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO. SKX8997P

2) NAME OF INSURED TAN LENG HONG

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 30 Dec 2016

4) DATE OF EXPIRY OF INSURANCE 29 Dec 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION : All Age Condition

a) The Insured.
b) Any other person who is driving on the Insured's order or with his permission.
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.
A Young and/or Inexperienced Driver Excess ("YIDR") of S$3,000.00, in additional to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS
1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days (up to 2000cc) - Refer to policy wordings for details

*** NAMED DRIVER** NA

HIRE PURCHASE COMPANY /EMPLOYER'S LOAN United Overseas Bank Limited

**Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.*

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 27 Dec 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-207
PREMIUM LEASING - SLEE
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPESC.

Co. Reg. No. 201009404M

UNDERTAKING

I, Tan Leng Hong, (NRIC No. S1525469F), hereby confirm that the Singapore Accident Statement lodged by me on 08/08/2017 at 1400H hours pertaining to the accident involving motor car Reg. No: SKX8997P, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : [signature]

Name of Insured / Driver : Tan Leng Hong

Nric No. : S1525469F

Date : 22 08 2017

Signature : [signature]

Name of Policyholder : Tan Leng Hong

Nric No. : S1525469F

Date : 22 08 2017

AIG

AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Tan Leng Hong

VEHICLE NUMBER : SKX 8997P

DATE/ TIME OF ACCIDENT : 07/08/2017 @ 23:30H

PLACE OF ACCIDENT : Golden Mile Carpark

THIRD PARTY VEHICLE (IF ANY) : —

****

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

After dinner going home.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Scratch on door.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.

NAME:

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0795/2017/CCS
Date	:	11-Aug-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tan Leng Hong
Address	:	177 Jalan Loyang Besar #0303 Singapore 509432
Telephone	:	HP +65 96332622
Type of Claim	:	Own Damage Claim
Policy No.	:	
Vehicle No	:	**SKX 8997 P**
Model Code	:	Audi Q3 1.4 TFSI
Model / Year	:	Dec-15
Engine No	:	CZD 216982
Chassis No	:	WAUZZZ8U0GR036685
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Aug-17
Place of Accident	:	Golden Mile Carpark Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 8997 P.

S/N	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	$	280.00	
2	To dismantle and renew lhs rear door and lhs rear wheel arch trim, align to position. Reinstall all parts removed.		$	900.00	500
3	To respray lhs rear door, door handle, door cover and wheel arch trim.		$	1,800.00	1000
4	To carry out diagnostic checks.	S/N	$	192.00	
	TOTAL SPARE PARTS		**$**	**3,172.00**	

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 8997 P.

S/N	Parts Description		Damage Parts & Prices S/NETT	REMARKS
1	REAR DOOR - LH Distort	$	2,079.00	1663.20
2	REAR DOOR SEAL - LH	$	143.00	114.40
3	REAR DOOR SEAL BRACKET - LH	$	15.00	11.92
4	REAR DOOR CATCH - LH	$	102.00	
5	SILL PANEL SEAL - LH Not New	$	53.00	X
6	REAR DOOR HANDLE - LH	$	125.00	100.00
7	REAR DOOR HANDLE MOUNTING BAR - LH	$	102.00	
8	REAR WINDOW REGULATOR - LH	$	231.00	
9	REAR DOOR COVER - LH	$	395.00	315.60
10	REAR WHEEL ARCH TRIM - LH	$	453.00	362.00
11	SUNDRIES Nec.	$	200.00	4.80
	TOTAL SPARE PARTS :	**$**	**3,898.00**	
	TOTAL LABOUR CHARGES :	**$**	**3,172.00**	
	GRAND TOTAL :	**$**	**7,070.00**	
			8870	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Telefax

Name : Adrian Ng
Surveyed Date : 16/08/17.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 03 Days

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept **Tel: 6841 0055 / Fax: 6256 4315**	**Estimate No.** **Date** **Service Advisor** **Pages** **Regn No** **Model No**	PA/OD/0795/2017/CCS 23-Aug-17 Chang 1 of 1 SKX 8997 P Audi Q3 1.4 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To repair lhs rear fender and lhs rear door entrance.	$ 600.00	300 260
2	To respray lhs rear fender and lhs rear door entrance.	$ 1,200.00	825880 550x1.5 = 825.
	GRAND TOTAL :	**$ 1,800.00**	

For Premium Automobiles Pte Ltd

23/8/17

PREMIUM AUTOMOBILES PTE LTD

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0795/2017/CCS
Date	:	11-Aug-17

Vehicle NOT IN workshop. Kindly arrange for survey.

Hi Adrian
3 days - ok - jb - 16/9

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tan Leng Hong
Address	:	177 Jalan Loyang Besar #0303 Singapore 509432
Telephone	:	HP +65 96332622
Type of Claim	:	Own Damage Claim
Policy No.	:	
Vehicle No	:	**SKX 8997 P**
Model Code	:	Audi Q3 1.4 TFSI
Model / Year	:	Dec-15
Engine No	:	CZD 216982
Chassis No	:	WAUZZZ8U0GR036685
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	07-Aug-17
Place of Accident	:	Golden Mile Carpark Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 8997 P.

S/N	Nature of Jobs			Estimated Charges		*Surveyor's Recommendation*
1	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	$	280.00	$	*280.00*
2	To dismantle and renew lhs rear door and lhs rear wheel arch trim, align to position. Reinstall all parts removed.		$	900.00	$	*500.00*
3	To respray lhs rear door, door handle, door cover and wheel arch trim.		$	1,800.00	$	*1,000.00*
4	**Added labour - see attached**		$	1,800.00	$	*1,100.00*
5	To carry out diagnostic checks.	S/N	$	192.00	$	*192.00*
	TOTAL SPARE PARTS		**$**	**4,972.00**	$	*3,072.00*

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 8997 P.

S/N	Parts Description		Damage Parts & Prices S/NETT		REMARKS
1	REAR DOOR - LH	$	2,079.00	$	1,663.20
2	REAR DOOR SEAL - LH	$	143.00	$	114.40
3	REAR DOOR SEAAL BRACKET - LH	$	15.00	$	11.92
4	REAR DOOR CATCH - LH	$	102.00		
5	SILL PANEL SEAL - LH	$	53.00		
6	REAR DOOR HANDLE - LH	$	125.00	$	100.00
7	REAR DOOR HANDLE MOUNTING BAR - LH	$	102.00		
8	REAR WINDOW REGULATOR - LH	$	231.00		
9	REAR DOOR COVER - LH	$	395.00	$	315.60
10	REAR WHEEL ARCH TRIM - LH	$	453.00	$	362.00
11	SUNDRIES	$	200.00	$	4.80
	TOTAL SPARE PARTS :	**$**	**3,898.00**	$	2,571.92
	TOTAL LABOUR CHARGES :	**$**	**4,972.00**	$	3,072.00
	GRAND TOTAL :	**$**	**8,870.00**	$	5,643.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept **Tel: 6841 0055 / Fax: 6256 4315**	**Estimate No.** **Date** **Service Advisor** **Pages** **Regn No** **Model No**	PA/OD/0795/2017/CCS 23-Aug-17 Chang 1 of 1 SKX 8997 P Audi Q3 1.4 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To repair lhs rear fender and lhs rear door entrance.	$ 600.00	$ *250.00*
2	To respray lhs rear fender and lhs rear door entrance.	$ 1,200.00	$ *850.00*
	GRAND TOTAL :	**$ 1,800.00**	$ *1,100.00*

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKX 8997 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0795/2017/MAS

13 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Dear Sir,

RE: INSURANCE CLAIM FOR SKX 8997 P, Audi Q3 1.4 TFSI S-Tronic

With reference to the above-mentioned vehicle, no **SKX 8997 P**, claimant, **Mr. Tan Leng Hong,** please find the related document per attached.

1. A copy of the Original invoice no. 85012236 – S$5,182.99
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKX 8997 P

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	*Status*
Main	13 Aug 2017		16 Aug 2017 19:22 Edit Adj Rpt	**S$5,643.92** Edit Estimates	**S$5,643.92** View Rpt		***Pending for Survey Report*** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	**TAN LENG HONG**, ID: S1525469F, Tel: +6596332622, Email: SIMON.TAN.LH@GMAIL.COM		
Vehicle Reg. No.:	**SKX8997P**	**Date of Loss:**	07/08/2017 23:00 - :59
Claim Type:	**OD** / 7978450849SG	**Policy/Cover Note No.:**	(Comprehensive)
		Excess:	S$800.00
Repairer:	**Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	**AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Ahmad, Syaza**]		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [**Final Rpt** due 25/08/2017]		
Driver/Custodian:	TAN LENG HONG (55 / Male), NRIC: S1525469F, Tel: +6596332622		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

- AIG_SG (23/08/2017): **SKX8997P / OD / 07/08/2017 / Coverage & Excess update**

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?

No results.

Claim Documents

***SKX8997P (7978450849SG)**
OD
Aug 7 2017 11:30PM
[TAN LENG HONG]
Premium Automobiles Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio | View Use Viewer

Photos/Images			3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/08/17 14:58	General View		Load JPG	
2	17/08/17 14:58	General View		Load JPG	
3	17/08/17 14:58	General View		Load JPG	
4	17/08/17 14:58	General View		Load JPG	
5	17/08/17 14:58	General View		Load JPG	
6	17/08/17 14:58	General View		Load JPG	
7	17/08/17 14:58	General View		Load JPG	
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11	17/08/17 14:58	General View		Load JPG	
12	17/08/17 14:58	General View		Load JPG	
13	17/08/17 14:58	General View		Load JPG	
14	17/08/17 14:58	General View		Load JPG	
15	17/08/17 14:58	General View		Load JPG	
16	17/08/17 14:58	General View		Load JPG	
17	17/08/17 14:58	General View		Load JPG	
18	06/09/17 15:29	Reinspection Photo		Load JPG	
19	06/09/17 15:29	Reinspection Photo		Load JPG	
20	06/09/17 15:29	Reinspection Photo		Load JPG	
21	06/09/17 15:29	Reinspection Photo		Load JPG	
22	06/09/17 15:29	Reinspection Photo		Load JPG	
23	06/09/17 15:29	Reinspection Photo		Load JPG	
24	06/09/17 15:29	Reinspection Photo		Load JPG	

Documentation			1 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/08/17 14:37	Certificate of Insurance		Load PDF	
2	17/08/17 14:37	WORKSHOP ESTIMATE		Load PDF	
3	17/08/17 14:37	Singapore Accident Statement		Load PDF	
4	17/08/17 14:37	NRIC & DL		Load PDF	
5	23/08/17 09:24	Interview form		Load PDF	
6	23/08/17 09:24	Undertaking form		Load PDF	
7	06/09/17 15:24	Supplementary est		Load PDF	
8	19/03/18 12:47	WORKSHOP INVOICE		Load PDF	
9	19/03/18 12:47	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

View Use Viewer

Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/08/17 19:11	Accident Statement		Load HTM	

Photos/Images 3 per page

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/08/17 19:10	**Accident Photo**		Load JPG	☑
2	08/08/17 19:10	**Accident Photo**		Load JPG	☑
3	08/08/17 19:10	**Accident Photo**		Load JPG	☑
4	08/08/17 19:10	**Accident Photo**		Load JPG	☑
5	08/08/17 19:10	**Accident Photo**		Load JPG	☑
6	08/08/17 19:10	**Accident Photo**		Load JPG	☑
7	08/08/17 19:10	**Accident Photo**		Load JPG	☑
8	08/08/17 19:10	**Accident Photo**		Load JPG	☑
9	08/08/17 19:10	**Accident Photo**		Load JPG	☑

Documentation 1 per page ☑

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/08/17 18:58	**Sketch Plan**		Load JPG	☑
2	08/08/17 18:58	**Sketch Plan #2**		Load JPG	☑

Documents Checklist

DOCUMENTS CHECKLIST Reset | Save | Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17015916/ARBN2
Date: 19/03/2018

REFERENCE

Insured/Claimant: TAN LENG HONG **Policy No:**
Date of Loss: 07/08/2017 **Nature of Claim:** OD **Claim No:** 7978450849SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKX8997P**
Make & Model: AUDI Q3, 1.4 TFSI (A) **Engine No:** CZD216982
Reg. Date: 30/12/2015 (Man. Year: 2015) **Chassis No:** WAUZZZ8U0GR036685
Colour: White **Odometer:** 31686 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S$130,000.00
Sum Insured (S$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: **Steering (Serviceable):** Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 235/55R17 **Rear Tyre Size:** 235/55R17
Front Left Side: Michelin 6 mm **Rear Left Side:** Michelin 6 mm
Front Right Side: Michelin 6 mm **Rear Right Side:** Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,898.00	2,571.92	1,326.08	34.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,972.00	3,072.00	1,900.00	38.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S$)	**8,870.00**	**5,643.92**	**3,226.08**	**36.37**
- Excess (S$)	800.00	800.00	0.00	0.00
(S$)	8,070.00	4,843.92	3,226.08	39.98
+ GST 7.00/7.00% (S$)	564.90	339.07	225.83	39.98
Nett Amount (S$)	**8,634.90**	**5,182.99**	**3,451.91**	**39.98**

INSPECTION

Date of Assignment: 16/08/2017
Date Inspected: 16/08/2017 **Inspected At:** Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING **Manager:** Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR-LH	Distorted	2,079.00 FS	*1,663.20 FS
2	1		*REAR DOOR SEAL-LH	Necessary	143.00 FS	*114.40 FS
3	1		*REAR DOOR SEAL BRACKET-LH	Necessary	15.00 FS	*11.92 FS
4	1		*REAR DOOR CATCH-LH	Not Necessary	102.00 FS	*- FS
5	1		*SILL PANEL SEAL-LH	Not Necessary	53.00 FS	*- FS
6	1		*REAR DOOR HANDLE-LH	Cut	125.00 FS	*100.00 FS
7	1		*REAR DOOR HANDLE MOUNTING BAR-LH	Not Necessary	102.00 FS	*- FS
8	1		*REAR WINDOW REGULATOR-LH	Not Necessary	231.00 FS	*- FS
9	1		*REAR DOOR COVER-LH	Cut	395.00 FS	*315.60 FS
10	1		*REAR WHEEL ARCH TRIM-LH	Cut	453.00 FS	*362.00 FS
11	1		*SUNDRIES	Necessary	200.00 FS	*4.80 FS
				Total Parts (S$)	**3,898.00**	**2,571.92**

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS REAR DOOR AND LHS REAR WHEEL ARCH TRIM,ALIGN TO POSITION.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY LHS REAR DOOR,DOOR HANDLE,DOOR COVER AND WHEEL ARCH TRIM	New	1,800.00	1,000.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
5	TO REPAIR LHS REAR FENDER AND LHS REAR DOOR ENTRANCE	New	600.00	250.00
6	TO RESPRAY LHS REAR FENDER AND LHS REAR DOOR ENTRANCE	New	1,200.00	850.00
		Gross Labour Cost (S$)	**4,972.00**	**3,072.00**

Report was unsubmitted during this print-out.

< END OF ESTIMATES >