

REF: AIG

CC3/AIG 17015149/Arbe2

S

ASSIGNMENT

From:

Date:

04082017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGR 6336R

at Workshop m/s

Premium

of

55 Voi Road 1

Insured:

Policy No.

2100HT9612

Claims No.

Sum Insured:

Excess:

\$0

(Client's Record)

Make of Veh:

(Policy Condition)

2:30 pm

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

135K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06 hrs

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGR6336P

Yr Regn:

2016 / August

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c 1395

Colour

Red

A/C:

Insured / Std / NI / NA

Sp. Reading

27/21

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF401008792

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

275/30 R19

R:

275/30 R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

04/08/17

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OP AIG

Please refer to the survey form

11/11/17

8/8/17 Sent preli through menimen; seek mandate

8/8/17 Mandate appeared; Inform Jeffrey authorize repair & excess

Confirm \$10,941.56, 6 days

Red: \$6660.44, 39%

Date/Time, File Pass to?



: Preli. Report



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

) S + RS. \$

) Photos

) Others

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Report Format :

OD

Lump Sum / I.B.I. (\$

10941.56

TOTAL

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17015149/Ar

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 04-08-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SGR 6336P
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	04/08/2017

2. Vehicle Particulars & Condition

Make & Model	c.c
Engine No.	Year of Reg.
Chassis No.	Colour
Odometer	Steering
Brakes	Modification
General	

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	31/07/2017	Inspection Date
Survey held at		

5a. Remarks

--

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lee, Ming-Yao

Date: 08 Aug 2017

Preliminary Advice

Vehicle No	: SGR6336P	Accident Date	: 31/07/2017
Make	: AUDI A4	Policy No.	:
Assignment Date	: 07/08/2017	Excess	: S\$0.00
Date of Inspection	: 04/08/2017	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

RePAIRer's Estimate (Gross)	:S\$	17,602.00
Revised Amount	:S\$	10,763.00
Check Items (Estimated)	:S\$	1,819.00
Total	:S\$	12,582.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	71,349.00
Salvage Value	:S\$	
Margin for Repair	:S\$	63,651.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 2338Z

Vehicle Details

Vehicle No.: SGR6336P

Vehicle to be Exported: No

Intended De-registration Date: 08 Aug 2017

Vehicle Make: AUDI

Vehicle Model: A4 1.4 TFSI S TRONIC

Primary Colour: Red

Manufacturing Year: 2016

Engine No.: CVN015315

Chassis No.: WAUZZZF40HA008792

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$32,178.00

Original Registration Date: 23 Aug 2016

First Registration Date: 23 Aug 2016

Transfer Count: 0

Actual ARF Paid: \$27,050.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 22 Aug 2026

PARF Rebate Amount: \$20,287.00

Intended COE Rebate Details

COE Expiry Date: 22 Aug 2026

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$56,500.00

COE Rebate Amount: \$51,062.00

Total Rebate Amount: \$71,349.00

The information contained herein is correct as at 08 Aug 2017

OK

Land Transport Authority

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Last updated on 30 Jul 2017 at 12:58 AM

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, August 08, 2017 4:07 PM
To: 'Claims Department'; 'Mastura'
Cc: Admin-D (LKKAUTO)
Subject: RE: SGR 6336 P Approval

Dear Jeffery,

As instructed by our client , please proceed to repair the insured vehicle **SGR 6336P (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]

Sent: Monday, August 07, 2017 8:29 PM

To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; 'Mastura' <mastura@premiumauto.com.sg>

Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: SGR 6336 P Approval

Dear Janice,

Please assist to look into the approval.

Attached is the interview form for your kind reference.

Many thanks!

Best regards,

Claims Advisor

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Janice Lee (LKKAUTO)

From: Lionel Tan <lionel_tan@sg.msig-asia.com>
Sent: Tuesday, August 08, 2017 11:17 AM
To: SUR
Subject: RE: TP SURVEY PA6106U (REF: CC3/MSG17007137/ARBE2)

Hi

Please reply asap as workshop requesting for offer.

Lionel Tan
Executive, Claims Services (Motor)
Direct line +65 6643 1307 | Direct fax +65 6225 7402 | lionel_tan@sg.msig-asia.com

From: Lionel Tan
Sent: Monday, 31 July, 2017 4:01 PM
To: sur@lkkauto.com
Subject: TP SURVEY PA6106U (REF: CC3/MSG17007137/ARBE2)

Hi Team

We would like to clarify on the following items:

1. knuckle arm
2. shock absorber
3. knuckle bearing
4. steering rack





We don't see any damages on the mentioned parts. Also, why no photos taken on the undercarriage?

Best Regards,

Lionel Tan
Executive, Claims Services (Motor)
Direct line +65 6643 1307 | Direct fax +65 6225 7402 | lionel_tan@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of **MS&AD** INSURANCE GROUP

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96161 998
mr Lia
altm?

Print Received Message

This mail is associated with :

***SGR6336P (8284286748SG)**

OD

Jul 31 2017 4:00AM

[HO LAI FOONG]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 08/08/2017 13:22 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10763.00) - SGR6336P - Claim Handler: Dally Amri, Mimi Zarina

Approved:10763.00:Re-inspection to be done for damage check and supplementary items / labour.

Print Received Message

This mail is associated with :

***SGR6336P (8284286748SG)**

OD

Jul 31 2017 4:00AM

[HO LAI FOONG]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/01/2018 12:08 PM.
To LKK_HQ
CC Andy-SY.Fong@aig.com; AIG_SG
Subject Labour increase

Hi,

Kindly explain why the labour was increase from \$2500 to \$3000 with no additional damage.
Not payable to revert back.
Upload damage photos of Reinforment beam and End panel.

Regards
Victor Koh

The increase of \$500 for panel bending is to account for the straightening and repairs for the crumpled spare tyre panel.
Please refer to photos uploaded into the merimem system.

Claims Department

From: Janice Lee (LKKAUTO) [JaniceLee@lkkauto.com]
Sent: Thursday, 8 March, 2018 6:52 PM
To: Claims Department
Subject: RE: SGR 6336 P Approval

Dear Jeffery,

Please refer to the query from insurance.

"Kindly explain why the labour was increase from \$2500 to \$3000 with no additional damage. Not payable to revert back."

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, August 08, 2017 4:06 PM
To: Claims Department <claims@premiumauto.com.sg>; 'Mastura' <mastura@premiumauto.com.sg>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SGR 6336 P Approval

Dear Jeffery,

As instructed by our client , please proceed to repair the insured vehicle **SGR 6336P (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, August 07, 2017 8:29 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; 'Mastura' <mastura@premiumauto.com.sg>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 20 Jan 2018

Preliminary Advice

Vehicle No	: SGR6336P	Accident Date	: 31/07/2017
Make	: AUDI A4	Policy No.	:
Assignment Date	: 07/08/2017	Excess	: S\$0.00
Date of Inspection	: 04/08/2017	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,602.00
Revised Amount	:S\$	10,941.56
Check Items (Estimated)	:S\$	0.00
Total	:S\$	10,941.56
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	71,349.00
Salvage Value	:S\$	
Margin for Repair	:S\$	63,651.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Print Received Message

This mail is associated with :

***SGR6336P (8284286748SG)**

OD

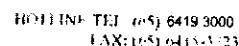
Jul 31 2017 4:00AM

[HO LAI FOONG]

Premium Automobiles Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/03/2018 13:58 PM.**
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$10941.56) - SGR6336P - Claim Handler: Dally Amri, Mimi Zarina**

Approved:10941.56:



MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

418

OWN DAMAGE EXCESS	\$5600.00	(1)
WINDSCREEN EXCESS	\$5100.00	

WINDSCREEN EXCESS
(for policies with effect from 1st November 2012)

SUM INSURED	Market Value
INSURING WITH COE/PARF	Yes

SGR6336P

Ho Lai Foong

23 Aug 2016

22 Aug 2017

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and or Inexperienced Driver Excess ("YIDR") of \$53,000.00, in addition to the

Policy Excess, applies to You and any Authorized Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel. 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2 ComfortDelgro Engrg - 205 Braddell Rd (Tel. 63837118) 3 DPS Body & Paint Workshop - 209 Pandan Gardens (Tel. 65684501)

4. Ethnoz - 30 Bukit Batok Crest Tel: 66547777 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6 Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sim Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel. 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel. 67415336)

10 SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel. 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN MayBank

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 2 Sep 2016

AIG Asia Pacific Insurance Pte. Ltd.

904125-219
PREMIUM LEASING - KATL
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159038

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCNFY

[illegible]

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/07/2017 18:41
Date Of Accident	31/07/2017 04:00
Exact Location Of Accident	TPE TOWARDS SLE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGR6336P
Insured/Policyholder	
Name Of Registered Owner	HO LAI FOONG
NRIC No	S7012338Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91181997
Alternative Phone No	OTHERS-91181997

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO

Policy Number

Cover Note Number

Driver

Name of Driver	KHOO HENG CHYE
NRIC No	S6908867H
Date Of Birth	24/03/1969
Occupation	INDOOR
Date Of Driving Pass	02/02/1987
Driving Experience	30 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97808117
Fax Number	
Contact Number	
Email Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

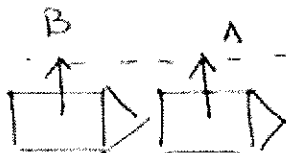
Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



Sketch Plan

TPE ~~forwarded~~ towards SLE



A → SCRG 336-P

B → SKK7339P

Accident Photo



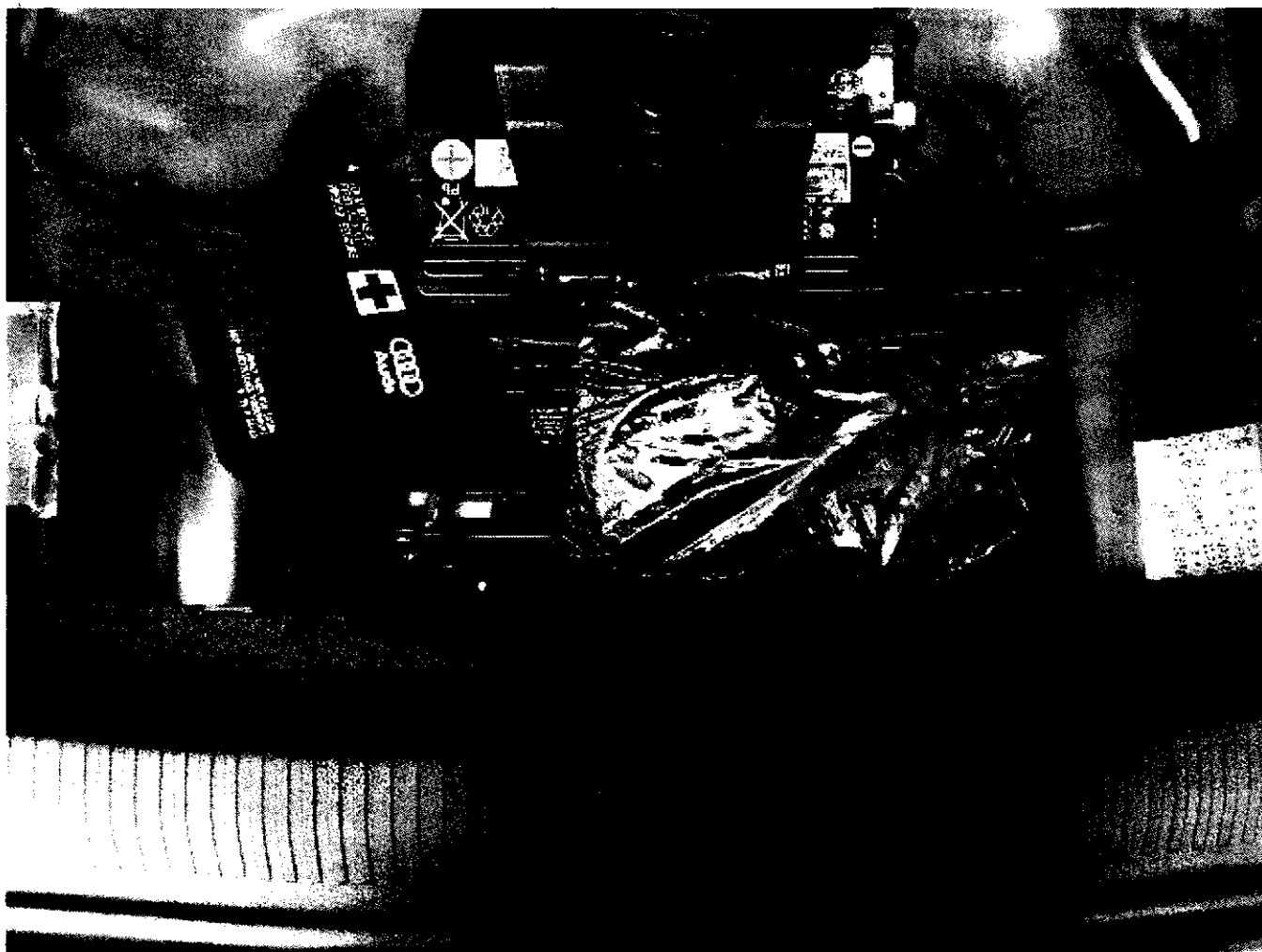
Accident Photo

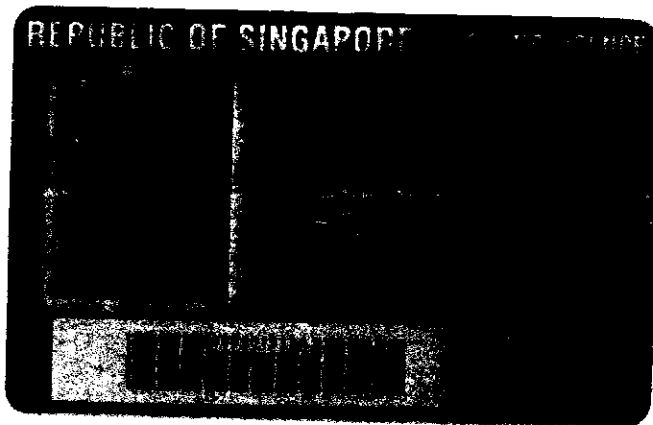


Accident Photo



Accident Photo





REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6908867H



Name

KHOO HENG CHYE



邱兴财

Race

CHINESE

Date of Birth

24-03-1969

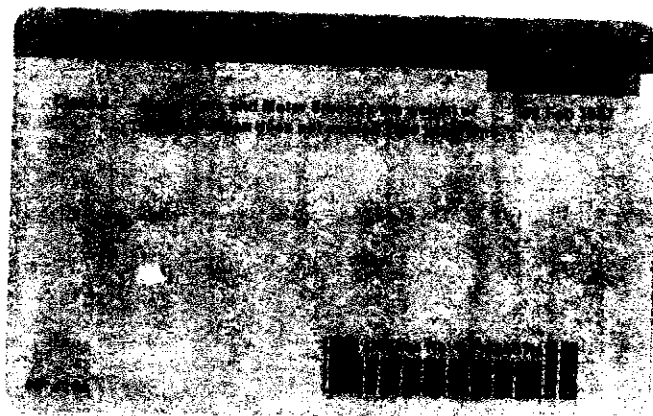
Country of Birth

SINGAPORE

Sex

M

S6908867H



2179140

NRIC No. S6908867H



Blood Group

Date of Issue

B

29-06-1994

APT BLK 110 RIVERVALE WALK #06-08
SINGAPORE 540110

NRIC No: S6908867H

Date: 03-10-2005

No: 5207984

UNDERTAKING

I, Khoo Heng Chye (NRIC No.: SG908867H), hereby confirm that the Singapore Accident Statement lodged by me on 31/07/2017 at 4am hours pertaining to the accident involving my motor car no.: SGRQ33GP, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I hereby confirm that I have not been subjected to any breathalyser test or blood test for alcohol in respect of this accident on 31/07/2017 and no action has been taken or will be taken against me for driving whilst under the influence of alcohol in respect to this accident.

I further irrevocably undertake to absolve my insurer, AIG ASIA PACIFIC INSURANCE PTE LTD from any liability whatsoever in the event that I consciously derogate from my report which I had given to AIG ASIA PACIFIC INSURANCE PTE LTD and during any court proceedings concerning the accident involving my motor car no. SGRQ33GP along TPE towards SLE at about 4am hours and in such event, hereby irrevocably undertake to indemnify my insurers from all their costs and expenses of and incidental to the matters herein.

Signature



Name of Insured/Driver: Khoo Heng Chye

NRIC No : SG908867H

Date : 31/07/2017



American Home Assurance Company
Singapore

AIG Building, 22 Market Street, Singapore 239034

MOTOR ACCIDENT INTERVIEW FORM

NAME (DRIVER) : KHOO HENG CHYE
VEHICLE NUMBER : S412 6336 P
DATE/TIME OF ACCIDENT : 31/7/17 0400
PLACE OF ACCIDENT : 1PE towards SLE
THIRD PARTY VEHICLE (IF ANY) : SKK7339P

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE
INTENDED DESTINATION BEFORE THE ACCIDENT?

from home to work. (Singapore Tual Club)

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON
THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE
CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT IS
THE RESULT?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE
DAMAGES TO ALL VEHICLES INVOLVED?

Head to rear collision.

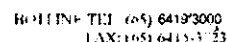
WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No injury



Name:

I Affirmed The Above Information Is Given To My Best Knowledge.



MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.Y.I.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 2 Sep 2016

ALG Asia Pacific Insurance Pte. Ltd.

504125-219
PREMIUM LEASING - KATL
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

Page

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCNEY

COMMONS BREV. C4

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0757/2017/JT
Date : 1-Aug-17

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS HO LAI FOONG
Address : BLK 110 RIVERDALE WALK
#06-08
SINGAPORE 540110
Telephone : HP +65 9780 8117
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SGR 6336 P**
Model Code : AUDI A4 SEDAN 1.4 TFSI S-TRONIC
Model / Year : Aug-16
Engine No : CVN 015315
Chassis No : WAUZZZF40H008792
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 31-Jul-17
Place of Accident : TPE TOWARDS SLE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGR 6336 P.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damages.	S/N \$ 280.00 ✓ /	
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00 ✓ /	
3	To remove and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 480.00 ✓ /	
4	To remove rear fittings, dismantle rear bumper and rear lid. Cut out and reweld rear outer, inner and lower rear cross panel. Renew damaged components. Re-organize rear crash management components. Renew rear lid, bumper. Reinstall all parts remove and realign to position.	\$ 4,200.00 2500 3000	
5	To respray rear bumper, rear lid, and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 2,800.00 1650 ✓	
6	To carry out diagnostic checks.	S/N \$ 192.00 ✓ /	012046
TOTAL LABOUR CHARGES		: \$ 8,232.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 6336 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Dislodged</i>	\$ 1,844.00 ✓	1475.20
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 61.00 ✗	} ✗
3	REAR BUMPER SECURING STRIP <i>new</i>	\$ 182.00 ✗	
4	REAR BUMPER SPOILER <i>Dislodged</i>	\$ 203.00 ✓	162.40
5	REAR BUMPER LIGHT REFLECTOR - LHS/RHS <i>new</i>	\$ 57.00 ?	✗
6	REAR REINFORCEMENT BEAM <i>new</i>	\$ 756.00 ?	604.40
7	REINFORCEMENT BEAM BOLTS <i>new</i>	6 \$ 20.00 ?	} ✗
8	REAR BUMPER GUIDE - INNER RHS/LHS <i>new</i>	\$ 74.00 ✗	
9	REAR BUMPER GUIDE - OUTER RHS/LHS <i>new</i>	\$ 36.00 ✗	
10	REAR PARKING AID SENSOR <i>new</i>	4 \$ 830.00 ✗	
11	PARKING AID WIRING SET <i>new</i>	\$ 580.00 ✗	
12	REAR LID <i>Dented</i>	\$ 2,184.00 ✓	1747.20
13	REAR LID ATTACHMENT PARTS <i>new</i>	\$ 122.00 ✓	✗
14	AUDI EMBLEM <i>new</i>	\$ 105.00 ✓	84
15	"A4" EMBLEM <i>new</i>	\$ 81.00 ✓	64.72
16	"TFSI" EMBLEM <i>new</i>	\$ 81.00 ✓	64.72
17	REAR LID PACKING PIECE <i>new</i>	\$ 14.00 ✓	11.12
18	LID LOCK <i>new</i>	\$ 157.00 ✗	} ✗
19	LID LOCK STRIKER <i>new</i>	\$ 27.00 ✗	
20	REAR WEATHERSTRIP <i>new</i>	\$ 165.00 ✗	
SUB-TOTAL SPARE PARTS		\$ 7,579.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 6336 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	STOP BUFFER <i>new</i>	4 \$ 58.00	<i>X</i>
22	REAR CROSS PANEL <i>Dented</i>	\$ 222.00	<i>✓ 17760</i>
23	THREADED STUD <i>new</i>	6 \$ 14.00	<i>✓</i>
24	CROSS PANEL REINFORCEMENT <i>Repis</i>	\$ 431.00	<i>✓</i>
25	REAR CROSS PANEL TRIM <i>new</i>	\$ 141.00	<i>✓</i>
26	ACRYLIC SEALER <i>2</i>	S/N \$ 180.00	<i>✓</i>
27	CAVITY WAX <i>1</i>	S/N \$ 140.00	<i>✓</i>
28	STONE CHIP	S/N \$ 180.00	<i>✓</i>
29	REAR NUMBER PLATE <i>Dented</i>	\$ 25.00	<i>✓</i>
30	SUNDRIES <i>new</i>	\$ 400.00	<i>✓ 14320</i>
TOTAL SPARE PARTS CHARGES		\$ 9,370.00	
TOTAL LABOUR CHARGES		\$ 8,232.00	
GRAND TOTAL		\$ 17,602.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

12281

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lij
Surveyed Date : 04/08/17.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 08 Days.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0757/2017/NK

28-Aug-17

NK

1 of 1

SGR 6336 P

Audi A4 SEDAN 1.4 TFSI S-TRONIC

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	BOOTLID SENSOR <i>Dayz</i>	\$ 179.00	✓ X n/a
GRAND TOTAL :		\$ 179.00	

For Premium Automobiles Pte Ltd

Adrian Ling
[Signature]

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0757/2017/JT
Date : 01-Aug-17

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120



Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS HO LAI FOONG
Address : BLK 110 RIVERDALE WALK
#06-08
SINGAPORE 540110
Telephone : HP +65 9780 8117
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SGR 6336 P**
Model Code : AUDI A4 SEDAN 1.4 TFSI S-TRONIC
Model / Year : Aug-16
Engine No : CVN 015315
Chassis No : WAUZZZF40H008792
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 31-Jul-17
Place of Accident : TPE TOWARDS SLE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGR 6336 P.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damages.	S/N	\$ 280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	\$ 280.00
3	To remove and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 480.00	\$ 480.00
4	To remove rear fittings, dismantle rear bumper and rear lid. Cut out and reweld rear outer, inner and lower rear cross panel. Renew damaged components. Re-organize rear crash management components. Renew rear lid, bumper. Reinstall all parts remove and realign to position.		\$ 4,200.00	\$ 3,000.00
5	To respray rear bumper, rear lid, and end panelling. To carry out joint sealer works and stone chip treatment.		\$ 2,800.00	\$ 1,650.00
6	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 8,232.00</u>	<u>\$ 5,882.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 6336 P.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 1,844.00	\$ 1,475.20
2	REAR BUMPER FIXING PARTS	\$ 61.00	
3	REAR BUMPER SECURING STRIP	\$ 182.00	
4	REAR BUMPER SPOILER	\$ 203.00	\$ 162.40
5	REAR BUMPER LIGHT REFLECTOR - LHS/RHS	\$ 57.00	
6	REAR REINFORCEMENT BEAM	\$ 756.00	\$ 604.40
7	REINFORCEMENT BEAM BOLTS	6 \$ 20.00	
8	REAR BUMPER GUIDE - INNER RHS/LHS	\$ 74.00	
9	REAR BUMPER GUIDE - OUTER RHS/LHS	\$ 36.00	
10	REAR PARKING AID SENSOR	4 \$ 830.00	
11	PARKING AID WIRING SET	\$ 580.00	
12	REAR LID	\$ 2,184.00	\$ 1,747.20
13	REAR LID ATTACHMENT PARTS	\$ 122.00	
14	AUDI EMBLEM	\$ 105.00	\$ 84.00
15	"A4" EMBLEM	\$ 81.00	\$ 64.72
16	"TFSI" EMBLEM	\$ 81.00	\$ 64.72
17	REAR LID PACKING PIECE	\$ 14.00	\$ 11.12
18	LID LOCK	\$ 157.00	
19	LID LOCK STRIKER	\$ 27.00	
20	REAR WEATHERSTRIP	\$ 165.00	
SUB-TOTAL SPARE PARTS		\$ 7,579.00	\$ 4,213.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGR 6336 P.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
			\$ 4,213.76
21	STOP BUFFER	4 \$ 58.00	
22	REAR CROSS PANEL	\$ 222.00	\$ 177.60
23	THREADED STUD	6 \$ 14.00	
24	CROSS PANEL REINFORCEMENT	\$ 431.00	
25	REAR CROSS PANEL TRIM	\$ 141.00	
26	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
27	CAVITY WAX	S/N \$ 140.00	\$ 140.00
28	STONE CHIP	S/N \$ 180.00	\$ 180.00
29	REAR NUMBER PLATE	\$ 25.00	\$ 25.00
31	SUNDRIES	\$ 400.00	\$ 143.20
TOTAL SPARE PARTS CHARGES :		\$ 9,370.00	\$ 5,059.56
TOTAL LABOUR CHARGES		\$ 8,232.00	\$ 5,882.00
GRAND TOTAL		\$ 17,602.00	\$ 10,941.56

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0757/2017/NK 28-Aug-17 NK 1 of 1 SGR 6336 P Audi A4 SEDAN 1.4 TFSI S-TRONIC
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	BOOTLID SENSOR	\$ 179.00	<i>sundries</i>
GRAND TOTAL :		\$ 179.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Janice Lee (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, October 13, 2017 3:34 PM
To: Adrian Ling (LKKAUTO); Janice Lee (LKKAUTO); SUR; Carrine Leong; Nora Khai
Subject: FINAL REVISION SGR6336P - OD AIG - SURVEYED 4 AUG 17
Attachments: PA07572017 - SGR 6336 P - Audi A4 Sedan 1.4 TFSI S-tronic - Rear (AIG).xls

Hi Adrian and all,

Revised estimate is attached for your approval.

Kindly confirm repair cost of \$10,941.56 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGR 6336 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0757/2017/MAS

27 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGR 6336 P, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SGR 6336 P**, claimant, **Ms. Ho Lai Foong**, please find the related document per attached.

1. A copy of the Original invoice no. 85012267 – S\$11,707.47
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGR 6336 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 17:39

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012267 Date : 22/03/2018 Order : SGR6336P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SGR6336P (V 30849) Regn Date: 23/08/2016 Mileage: 44620 WIP No.: 33122

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40HA008792 Engine: CVN 015315 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES.	280.00	1.00	280.00
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE REAR FITTINGS, DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND REWELD REAR OUTER, INNER AND LOWER REAR CROSS PANEL. RENEW DAMAGED COMPONENTS. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. RENEW REAR LID AND BUMPER. REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408619
Telephone 6388 2223
Telefax 6841 1783

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 17:39

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012267 Date : 22/03/2010 Order : SGR6336P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGR6336P (V 30849) Regn Date: 23/08/2016 Mileage: 44620 WIP No.: 33122
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40HA008792 Engine: CVN 015315 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	AND REALIGN TO POSITION. M: TO RESPRAY REAR BUMPER, REAR LID AND END PANELLING TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALER, CAVITY WAX AND STONE CHI	500.00	1.00	500.00
X	A8W5827025J	LID Less 020%	1.00	2184.00	1,747.20
X	A8W5807067A GRU	COVER Less 020%	1.00	1844.00	1,475.20
X	A8W0807521K 9B9	SPOILER Less 020%	1.00	203.00	162.40
X	A8W0807309	BRACKET Less 020%	1.00	755.50	604.40
X	A8W5813307A	REAR APRON Less 020%	1.00	222.00	177.60
X	A8H0853741 2ZZ	INSCRIPTION 'A4' Less 020%	1.00	80.90	64.72
X	A8W5853742 2ZZ	AUDI SIGN Less 020%	1.00	105.00	84.00
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI' Less 020%	1.00	80.90	64.72
X	A8D0853419F	PACKING Less 020%	1.00	13.90	11.12
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre

281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408619
Telephone 6388 2223
Telefax 6841 1485

Customer Service

Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE**Company Reg. No. 199902271W****GST Reg. No. 199902271W**

Page 3 17:39

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012267	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 22/03/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SGR6336P	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SGR6336P (V 30849) Regn Date: 23/08/2016 Mileage: 44620 WIP No.: 33122

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40HA0008792 Engine: CVN 015315 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
X	A8W0962239	SENSORLINE Less 020%	1.00	179.00	143.20

Parts 4,534.56
Labour 0.00
Sublet 6,407.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,941.56

7% GST 765.91

Grand Total 11,707.47



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGR 6336 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0757/2017/MAS
31 August 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S-TRONIC
Vehicle Chassis No. : WAUZZZF40H008792
Vehicle Regn No. : **SGR 6336 P**
Vehicle Mileage : 29267 KM
Vehicle Owner : Ms. Ho Lai Foong
Certificate No : 2100479612-00000
Policy Excess : Nil
Accident Date : 31 July 2017
Place : TPE towards SLE
Repair Cost : \$ 11,707.47
WIP No. : 33122
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

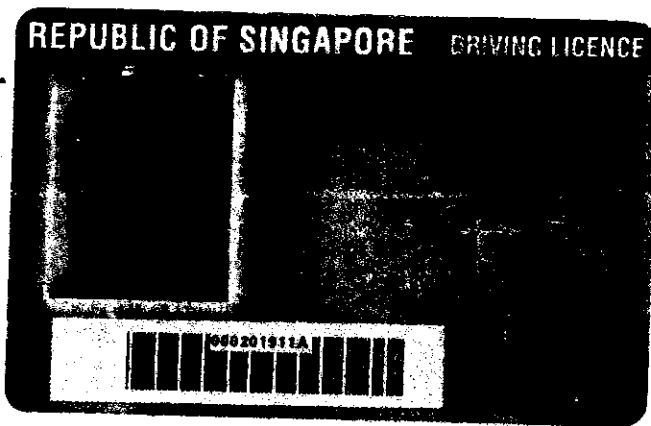
Owner / Insured Signature :



Time :

Date :

04/09/2017



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S6908867H



Name

KHOO HENG CHYE



邱兴财

Race

CHINESE

Date of Birth

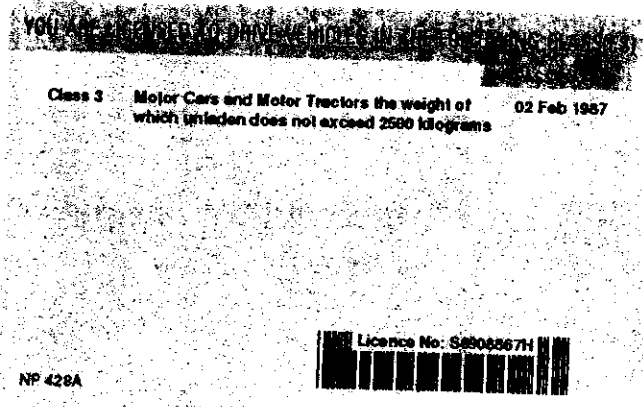
24-03-1969

Sex

M

Country of Birth

SINGAPORE



2179140

NRIC No. S6908867H



Blood Group Date of issue

B+ 29-06-1994

APT BLK 110 RIVERVALE WALK #06-08
SINGAPORE 540110

NRIC No: S6908867H

Date: 03-10-2005 No: 5207984

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Aug 2017		07 Aug 2017 17:04 Edit Adj Rpt	S\$10,941.56 Edit Estimates	S\$10,941.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	HO LAI FOONG , ID: S7012338Z, Tel: +6591181997		
Vehicle Reg. No.:	SGR6336P	Date of Loss:	31/07/2017 04:00 - :59
Claim Type:	OD / 8284286748SG	Policy/Cover Note No.:	(Comprehensive)
		Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/08/2017]		
Driver/Custodian:	KHOO HENG CHYE (48 / Male), NRIC: S6908867H, Tel: +6597808117		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (16/03/2018): **Alert - Adj Mandate Approved (S\$10941.56) - SGR6336P - Claim Handler: Dally Amri...**
- AIG_SG (23/01/2018): **Alert - Adj Mandate Maintained - SGR6336P - Claim Handler: Dally Amri, Mimi Zari...**
- AIG_SG (23/01/2018): **Labour increase**
- AIG_SG (22/01/2018): **Alert - Adj Mandate Maintained - SGR6336P - Claim Handler: Dally Amri, Mimi Zari...**
- AIG_SG (08/08/2017): **Alert - Adj Mandate Approved (S\$10763.00) - SGR6336P - Claim Handler: Dally Amri...**
- AIG_SG (08/08/2017): **SGR6336P / OD / 31/07/2017 / Coverage & Excess update**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGR6336P (8284286748SG)**

OD

Jul 31 2017 4:00AM

[HO LAI FOONG]

Premium Automobiles Pte Ltd












Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			▼
Assessment Reports															1 per page		▼	<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print				
1	08/08/17 11:15	Adjuster Immediate Advice													1	Load HTM					
2	20/01/18 14:49	Adjuster Immediate Advice													1	Load HTM					
Photos/Images															3 per page		▼	<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print				
1	08/08/17 11:42	General View													1	Load JPG	<input checked="" type="checkbox"/>				
2	08/08/17 11:42	General View													1	Load JPG	<input checked="" type="checkbox"/>				
3	08/08/17 11:42	General View													1	Load JPG	<input checked="" type="checkbox"/>				
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Documentation				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	08/08/17 11:36	Singapore Accident Statement	1	Load PDF	
3	08/08/17 11:36	NRIC AND DRIVING LICENSE	1	Load PDF	
4	08/08/17 11:36	Certificate of Insurance	1	Load PDF	
5	08/08/17 11:36	UNDERTAKING AND INTERVIEW FORM	1	Load PDF	
6	23/01/18 10:01	SGR 6336P ADJUSTED MARKING ESTIMATE	1	Load PDF	
7	28/03/18 12:17	Discharge Voucher	1	Load PDF	
8	28/03/18 12:17	Workshop Invoice	1	Load PDF	
9	28/03/18 12:24	Supplementary	1	Load PDF	

Linked Accident Report Documents

View

Assessment Reports		
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			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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2	31/07/17 18:52	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17015149/ARBE2

Date: 28/03/2018

REFERENCE

Insured/Claimant: HO LAI FOONG Policy No:
Date of Loss: 31/07/2017 Nature of Claim: OD Claim No: 8284286748SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGR6336P**
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN015315
Reg. Date: 23/08/2016 (Man. Year: 2016) Chassis No: WAUZZZF40HA008792
Colour: Red Odometer: 27121 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$135,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/30 R19 Rear Tyre Size: 275/30 R19
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,549.00	5,059.56	4,489.44	47.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,232.00	5,882.00	2,350.00	28.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	17,781.00	10,941.56	6,839.44	38.46
+ GST 7.00/7.00% (S\$)	1,244.67	765.91	478.76	38.46
Nett Amount (S\$)	19,025.67	11,707.47	7,318.20	38.46

INSPECTION

Date of Assignment: 07/08/2017
Date Inspected: 04/08/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,844.00 FS	*1,475.20 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	61.00 FS	*- FS
3	1		*REAR BUMPER SECURING STRIP	Not Necessary	182.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Distorted	203.00 FS	*162.40 FS
5	1		*REAR BUMPER LIGHT REFLECTOR - LHS/RHS	Not Necessary	57.00 FS	*- FS
6	1		*REAR REINFORCEMENT BEAM	Bent	756.00 FS	*604.40 FS
7	6		*REINFORCEMENT BEAM BOLTS	Not Necessary	20.00 FS	*- FS
8	1		*REAR BUMPER GUIDE - INNER RHS / LHS	Not Necessary	74.00 FS	*- FS
9	1		*REAR BUMPER GUIDE - OUTER RHS/LHS	Not Necessary	36.00 FS	*- FS
10	4		*REAR PARKING AID SENSOR	Not Necessary	830.00 FS	*- FS
11	1		*SET PARKING AID WIRING	Not Necessary	580.00 FS	*- FS
12	1		*REAR LID	Dented	2,184.00 FS	*1,747.20 FS
13	1		*REAR LID ATTACHMENT PARTS	Not Necessary	122.00 FS	*- FS
14	1		*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
15	1		*A4 EMBLEM	Necessary	81.00 FS	*64.72 FS
16	1		*TFSI EMBLEM	Necessary	81.00 FS	*64.72 FS
17	1		*REAR LID PACKING PIECE	Necessary	14.00 FS	*11.12 FS
18	1		*LID LOCK	Not Necessary	157.00 FS	*- FS
19	1		*LID LOCK STRIKER	Not Necessary	27.00 FS	*- FS
20	1		*REAR WEATHERSTRIP	Not Necessary	165.00 FS	*- FS
21	4		*STOP BUFFER	Not Necessary	58.00 FS	*- FS
22	1		*REAR CROSS PANEL	Dented	222.00 FS	*177.60 FS
23	6		*THREADED STUD	Not Necessary	14.00 FS	*- FS
24	1		*CROSS PANEL REINFORCEMENT	Repair	431.00 FS	*- FS
25	1		*REAR CROSS PANEL TRIM	Not Necessary	141.00 FS	*- FS
26	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
27	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
28	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
29	1		*REAR NUMBER PLATE	Dented	25.00 FS	*25.00 FS
30	1		*SUNDRIES	Necessary	400.00 FS	*143.20 FS
31	1		*BOOTLID SENSOR	Not Necessary	179.00 FS	*- FS
Total Parts (S\$)					9,549.00	5,059.56

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
3	TO REMOVE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	480.00	480.00
4	TO REMOVE REAR FITTINGS, DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND REWELD REAR OUTER, INNER AND LOWER REAR CROSS PANEL. RENEW DAMAGED COMPONENTS. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. RENEW REAR LID, BUMPER. REINSTALL ALL PARTS REMOVE AND REALIGN TO POSITION	New	4,200.00	3,000.00
5	TO RESPRAY REAR BUMPER, REAR LID, AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	2,800.00	1,650.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			8,232.00	5,882.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >