

ASS. REC. BY:

REF: 9/EG/17015130/ b

Special Instruction:

SURVEYOR:

ASSIGNMENT (Office)

From (Person): PEI Li of EGI Date/Time: 04/8/17

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SG 1739J Insured: SLC 8370Xat Workshop m/s SMRT Tel: _____of WoodlandsPolicy No: _____ Claim No: DSMPF1604438

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 02/12/16

(Client's Record)

CA / REV / REP. / REV 24 HRS 1WP 'SJE'

H.O.D. Endorsement: _____

Date/Time: _____ Person Contacted: _____

Vehicle IN / OUT

Date/Time	Action/Instruction () Estimate
	<u>SG 1739J</u> *
	<u>SLC 8370X</u> <u>CS/EG/17002516/UG96392</u> <u>04/05/17</u>
<u>120518 4:45pm</u>	<u>Email to Pei Li will temporary close this file</u>

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Saturday, 12 May, 2018 4:03 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: 'assignments@lkkauto.com'
Subject: RE: SLC8370X / TP : SG1739J/LKK / DOA : 02.12.2016 (DSMPF1604438)

Dear Pei Li,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 4 August, 2017 11:01 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: SLC8370X / TP : SG1739J/LKK / DOA : 02.12.2016 (DSMPF1604438)

Dear Pei Li,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Friday, 4 August, 2017 9:27 AM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Subject: OI : SLC8370X / TP : SG1739J/LKK / DOA : 02.12.2016 (DSMPF1604438)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EG117015130/Svb

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 04-08-2017



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 8370X	Veh. Inspected	SG 1739J
Policy No.		Coverage (\$)	0.00
Claim No.	DSMPF1604438	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	04/08/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	02/12/2016	Inspection Date	04/08/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.)
<Survey.Report@ergo.com.sg>
Sent: Friday, 4 August, 2017 9:27 AM
To: 'admin-d@lkkauto.com'
Subject: OI : SLC8370X / TP : SG1739J/LKK / DOA : 02.12.2016
(DSMPF1604438)
Attachments: SLC8370X - SAS.pdf, SG1739J - SAS.pdf, SG1739J - PRS FORM.pdf,
SG1739J - estimate.pdf, RE: Arrange surveyor down to assess our client's
vehicle SG1739J (DSMPF16... (127 KB)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **SMRT AUTOMOTIVE SERVICES PTE LTD.**

ADDRESS : WOODLANDS SMRT DEPOT
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

PERSON TO CONTACT : SUNNY TAN @ 9321 0958

ERGO OFFICER-IN-CHARGE : ROHAINI

Sebastian

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

Best Regards

Yee Pei Li
Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel: 65 6829 9199 / DID: 65 6829 9194
Fax: 65 6829 9247
Website: www.ergo.com.sg