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### Catherine Chong (LKK Auto)

From:

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent:

Saturday, 10 February, 2018 3:22 PM

To:

'Survey Report (ERGO Insurance Pte, Ltd.)'

Cc:

'assignments@lkkauto.com'

Subject:

RE: OUR REF: 1707-45 YOUR REF: SKF6955/SE/pl ACCIDENT INVOLVING

SKC2263Z AND SKF6955T ON 27.07.17

Dear Pel Li.

Refer to the below email.

We will close this file at our end without billing.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teamwork Garage Pte Ltd [mailto:claims@teamworkgarage.com]

Sent: Monday, 5 February, 2018 11:32 AM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Cc: assignments@lkkauto.com

Subject: OUR REF: 1707-45 YOUR REF: SKF6955/SE/pl ACCIDENT INVOLVING SKC2263Z AND SKF6955T ON 27.07.17

Importance: High

Without Prejudice

Our ref: 1707-45

Your ref: SKF6955T/SE/pl

Dear Sir/Mdm,

We refer to the above matter.

We have closed and discharged the case.

As such, please note that Pre-repair inspection was not done due to no estimate given to your surveyor and no repair job has been done to the said vehicle at our end.

Therefore, we will not be liable for any cost and issues arises with regards on the said matter.

We are closing our case herein.

Disclaimer: We're only informing you that we has discharged from the matter. However, our client still reserve their rights to proceed the claim against your insured with assistance from other workshop.

Thank you.

#### Norrita (LKKAuto)

From:

Bryan Ang (LKKAuto)

Sent: To: Monday, 5 February 2018 1:19 PM Teamwork Garage Pte Ltd; SUR

Cc:

assignments

Subject:

RE: OUR REF: 1707-45 YOUR REF: SKF6955/SE/pl ACCIDENT INVOLVING

SKC2263Z AND SKF6955T ON 27.07.17

Dear Survey Dept

Please close off this case as per email below.

Our ref: CS/EGI17014791/Dgb

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6258-3561 | email: bryanang@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teamwork Garage Pte Ltd [mailto:claims@teamworkgarage.com]

Sent: Monday, 5 February 2018 11:32 AM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: OUR REF: 1707-45 YOUR REF: SKF6955/SE/pl ACCIDENT INVOLVING SKC2263Z AND SKF6955T ON 27.07.17

Importance: High

Without Prejudice

Our ref: 1707-45

Your ref: SKF6955T/SE/pl

Dear Sir/Mdm,

We refer to the above matter.

We have closed and discharged the case.

As such, please note that Pre-repair inspection was not done due to no estimate given to your surveyor and no repair job has been done to the said vehicle at our end.

Therefore, we will not be liable for any cost and issues arises with regards on the said matter.

We are closing our case herein.

Disclaimer: We're only informing you that we has discharged from the matter. However, our client still reserve their rights to proceed the claim against your insured with assistance from other workshop.

Thank you.

Regards,

Alison Teamwork Garage Pte Ltd Blk 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934 Tel: 6844 2475 Fax:6844 2474



# LKK AUTO CONSULTANTS PTE

NRH - Norrita Binte AB

Hamid Vehicle Password LogOut Admin Reporting Tables Hiptoy Conditions Misc Report Entry - Page 1 Children Branch SI 2 LKK Auto Consultants Pte Ltd Company 01/08/2017 Report Date 01/08/2017 CS/EGI17014791/Dgb Due Dute Reference Accident V 27/07/2017 THIRD PARTY CLAIM Report Type Date Report V Reason Survey (OD, TP, OR, TR) Category Catherine Chong Kai Ling ✓ Typist Low Ai Phing Handle By Second First - Select User -ANG BRYAN TANI Assessor Assessor ERGO INSURANCE PTE EGI 5 TEMASEK BOULEVARD Customer #04-01 SUNTEC TOWER FIVE 038985 SINGAPORE Coverage/ 0.00 Excess Sum Insured Q, SKC 2263Z Vehicle No. Insured Q SKF 6955T Insured Vehicle SKF6955T/SE/pl Claim No Policy No. Assign 01/08/2017 Assign From YEE PEI LI Date

Program: 2.3 Reset

Lkk Auto Consultants Pte Ltd | 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933) | Copyright © 2007 All Rights Reserved

Continue

List

Edition: Live

Save & Continue

### Catherine Chong (LKK Auto)

From:

Survey Report (ERGO Insurance Pte. Ltd.)

<Survey.Report@ergo.com.sg> Tuesday, 1 August, 2017 10:26 AM

Sent: To:

'admin-d@lkkauto.com'

Subject:

OI: SKF6955T / TP: SKC2263Z/LKK / DOA: 27.07.2017

Attachments: SKC2263Z - SAS.pdf, SKC2263Z - PRS FORM.pdf

Dear Catherine.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please conduct this survey request from TEAMWORK GARAGE PTE LTD,

**ADDRESS** 

: BLK 53 UBI AVENUE 1

#01-24 PAYA UBI INDUSTRIAL PARK

SINGAPORE 408934

PERSON TO CONTACT

: JO @ 6844 2475

ERGO OFFICER-IN-

: ROHAINI

CHARGE

Note: To survey on without prejudice basis. Please note that our insured/insured driver has yet to e-file their SAS for this accident. Advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a resurvey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via <a href="mailto:Survey.Report@ergo.com.sg">Survey.Report@ergo.com.sg</a>.

Attached is TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Thank you.

Webste Regards
Yee Per Li
Claims Assistant (Motor)
ERGO Insurance Pte Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
DID: 65 6829 9194
Fax: 65 6829 9247
Webste: www.ergo.com.sg

## **ERGO**

Our Reference:	Date: 31.07.2017			Sent via Fax		
	SKF 6955T/SE/p	il .			*	
our Reference:	107-45			or		
not make cores				Email		
Fo:	TEAMWORK	GARAGE PTE LTD	)		claims@teamworkgarage.com	
Pre-Repair Su	rvey (PRS) Ackno	wledgement				
ehicle For Inspe	ehicle For Inspection: SKC 2263Z					
nsured's Vehicle	SKF	6955T				
Date Of Accident:		7.2017				
Ve acknowleder	receipt of your requ	unst for PRS on:	28.07.201	7		
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