





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17014767/Arb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 31-07-2017



Code : AIG

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLJ 7887S
Policy No. 2100491585	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	31/07/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	23/07/2017	Inspection Date	31/07/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

## 5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Note: This document has not been finalised.  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 01 Aug 2017

**Preliminary Advice**

Vehicle No	: SLJ7887S	Accident Date	: 23/07/2017
Make	: AUDI A3	Policy No.	: 2100491585
Assignment Date	: 31/07/2017	Excess	: S\$0.00
Date of Inspection	: 31/07/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,206.00
Revised Amount	:S\$	7,386.50
Check Items (Estimated)	:S\$	2,500.00
Total	:S\$	9,886.50

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	155,000.00
COE / PARF Rebate	:S\$	73,722.00
Salvage Value	:S\$	
Margin for Repair	:S\$	81,278.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Please note that the driver driving experience is 1 year 10 month.

## Janice Lee (LKKAuto)

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**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Wednesday, November 08, 2017 5:03 PM  
**To:** Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong; Nora Khai  
**Subject:** FINAL REVISION SLJ7887S - OD AIG - SURVEYED 31 JUL 17  
**Attachments:** PA07382017 - SLJ 7887 S - A3 CAB 1.4 TFSI S-TRONIC - Front (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$6499.84 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
 Owner ID: 4419A

### Vehicle Details

Vehicle No.: SLJ7887S  
 Vehicle to be Exported: No  
 Intended De-registration Date: 01 Aug 2017  
 Vehicle Make: AUDI  
 Vehicle Model: A3 CABRIOLET 1.4 TFSI (ATTRACTION)  
 Primary Colour: Red  
 Manufacturing Year: 2016  
 Engine No.: CZC572532  
 Chassis No.: WAUZZZ8V6G1110277  
 Maximum Power Output: 92.0 kW (123 bhp)  
 Open Market Value: \$34,302.00  
 Original Registration Date: 25 Nov 2016  
 First Registration Date: 25 Nov 2016  
 Transfer Count: 0  
 Actual ARF Paid: \$35,023.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 24 Nov 2026  
 PARF Rebate Amount: \$26,267.00

### Intended COE Rebate Details

COE Expiry Date: 24 Nov 2026  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 10  
 QP Paid: \$50,951.00  
 COE Rebate Amount: \$47,455.00  
**Total Rebate Amount: \$73,722.00**

The information contained herein is correct as at 01 Aug 2017

OK

Land Transport Authority

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 Last updated on 30 Jul 2017 at 12:58 AM

## Print Received Message

This mail is associated with :

\*SLJ7887S (2288377811SG)  
OD  
Jul 23 2017 6:00AM  
[ZHUO XINGXING]  
Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 01/08/2017 15:36 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7386.50) - SLJ7887S - Claim Handler: Chan, Kian Meng

Approved:7386.50:Re-inspection to be done for damage check and supplementary items / labour.

**Janice Lee (LKKAuto)**

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**From:** Janice Lee (LKKAuto)  
**Sent:** Tuesday, August 01, 2017 4:46 PM  
**To:** Claims  
**Cc:** SUR  
**Subject:** SLJ 7887S

Dear Sir,

As instructed by our client , please proceed to repair the insured vehicle **SLJ 7887S (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Janice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# COVER NOTE

Cover Note No. 2100491585      Date 23 Nov 2016

The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.

## SCHEDULE

Policyholder	ZHUO XINGXING	Registration No.	SLJ 7887S
Age Condition	All Age Condition	Make/Model	AUDI A3 Cabriolet 1.4 TFSI (Attraction)
Policy Type	AUDI AUTO PROTECTOR (INSURED NOT DRIVING POLICY)	CC/Tonnage	1,395.00
Effective Date	25 Nov 2016	Engine No	CZC572532
Expiry Date	24 Nov 2017	Chassis No	WAUZZZ8V6G1110277
Excess	S\$600.00	Year of Registration	2016
		Hire Purchase Company	United Overseas Bank Limited

Any person other than the Insured who is named as a named driver under the policy.  
In addition to the Policy Excess, a Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00 (before GST) will apply to You or Your Authorised Driver who is below the age of 23 (in case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to Named Driver policies.

Usage of vehicle only for the following purposes:  
1. Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
2. Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes.

Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.

The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

### CERTIFICATE OF INSURANCE

I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in SINGAPORE      AIG Asia Pacific Insurance Pte. Ltd.

**IMPORTANT NOTICE**  
THIS COVER NOTE IS VALID FOR 60 DAYS FROM THE FIRST DAY OF THE POLICY PERIOD. APPLICABLE TO CORPORATE POLICIES ONLY.

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLYCO

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8774419A



Name  
ZHUO XINGXING

Race  
CHINESE  
Date of birth  
19-02-1987  
Country/Place of birth  
CHINA

Sex  
F

S8774419A

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7826846H



Name  
TEO KUANG WEI, ANDREW  
JOHN  
(ZHANG GUANGWEI)

张光伟

Race  
CHINESE  
Date of birth  
15-09-1978  
Country of birth  
SINGAPORE

Sex  
M

S7826846H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7826846H

Name:  
TEO KUANG WEI, ANDREW JOHN  
ZHANG GUANGWEI

Birth Date: 15 Sep 1978  
Issue Date: 25 Aug 2015



002465705F

SG  
50

9387024



NRIC No. S8774419A



Nationality  
CHINESE  
Date of issue  
09-11-2015

Address  
APT BLK 23 KENT ROAD  
#04-02  
SINGAPORE 219219

4292201



NRIC No. S7826846H



Date of issue  
14-10-2008

Address  
70 WORTHING ROAD  
SINGAPORE 555002

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg 25 Aug 2015  
< 7 passengers, exclusive of the driver; and  
other motor vehicles without clutch pedals =< 2500kg



Licence No: S7826846H

NP 428A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0738/2017/JT  
**Date** : 30-Jul-17

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : MS ZHUO XINGXING  
**Address** : BLK 23 KENT ROAD  
#04-02  
SINGAPORE 219219  
**Telephone** : HP +65 9380 9676  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100491585  
**Vehicle No** : **SLJ 7887S**  
**Model Code** : AUDI A3 CAB 1.4 TFSI S-TRONIC  
**Model / Year** : Nov-16  
**Engine No** : CZC 572532  
**Chassis No** : WAUZZZ8V6G1110277  
**Mileage** : -  
**Date In** : 24-Jul-17  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 23-Jul-17  
**Place of Accident** : OWEN ROAD

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
 Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLJ 7887S

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ /
2	To remove and transfer aircond condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurize cooling system.	S/N \$ 1,000.00	8
3	To dismantle front bumper, RHS front fender and RHS headlight. Renew front lock carrier, and align to position. Renew damaged panels. Re-organize front crash management components. Reinstall all parts removed.	\$ <del>3,900.00</del>	1250. /
4	To respray front bumper and RHS front fender.	\$ <del>1,500.00</del>	1100 /
5	To carry out diagnostic checks.	S/N \$ 192.00	✓ /
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ <u>6,952.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLJ 7887S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>replaced</i>	\$ 1,667.00	✓ 1333.60
2	FRONT BUMPER TRIM - LHS/RHS <i>re mnt</i>	\$ 270.00	x
3	FRONT BUMPER CLOSING ELEMENT <i>not mnt</i>	\$ 135.00	x
4	FRONT BUMPER PULL STRAP <i>not mnt</i>	4 \$ 170.00	x
5	FRONT BUMPER GUIDE - LHS/RHS <i>not mnt Damaged</i>	\$ 31.00	15.50 24.48
6	FRONT AIR GUIDE - RHS <i>not mnt</i>	\$ 90.00	x
7	RADIATOR GRILLE <i>not mnt</i>	\$ 544.00	x
8	RADIATOR GRILLE COVER <i>not mnt</i>	\$ 83.00	x
9	REINFORCEMENT BEAM TOP COVER <i>not mnt</i>	\$ 45.00	x
10	REINFORCEMENT BEAM FOAM <i>not mnt</i>	\$ 111.00	x
11	FRONT REINFORCEMENT BEAM <i>not mnt</i>	\$ 608.00	x
12	FRONT FENDER - RHS <i>Distorted.</i>	\$ 708.00	✓ 566
13	FRONT FENDER BRACKET - INNER/OUTER RHS <i>Best</i>	\$ 56.00	✓ 43.92
14	POP RIVET <i>not mnt</i>	10 \$ 28.00	✓ 22.40
15	FRONT FENDER BRACE - RHS <i>Best</i>	\$ 81.00	✓ 64.80
16	FRONT WHEEL HOUSE LINER - RHS <i>tom</i>	\$ 146.00	✓ 116.80
17	WHEEL HOUSE LINER ATTACHMENT PARTS - RHS <i>not mnt</i>	\$ 75.00	✓ 59.44
18	HEADLIGHT - RHS <i>cracked</i>	\$ 1,708.00	✓ 1366.40
19	HEADLIGHT WASHER CYLINDER - RHS <i>new</i>	\$ 160.00	x
20	LOCK CARRIER <i>not mnt</i>	\$ 808.00	x
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 7,524.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLJ 7887S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	COOLANT <i>OK</i>	\$ 132.00	X
22	HIGH TONE HORN - RHS <i>OK</i>	\$ 173.00	*
23	FRONT NUMBER PLATE <i>OK</i>	S/N \$ 25.00	+
24	SUNDRIES <i>OK</i>	\$ 400.00	X
<b>TOTAL SPARE PARTS</b>		<b>: \$ 8,254.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 6,952.00</b>	
<b>GRAND TOTAL</b>		<b>: \$ 15,206.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ling.  
Surveyed Date : 31/07/17.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 05 Days.

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0738/2017/JT  
Date : 30-Jul-17

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
5 days - ok - jb

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS ZHUO XINGXING  
Address : BLK 23 KENT ROAD  
#04-02  
SINGAPORE 219219  
Telephone : HP +65 9380 9676  
Type of Claim : Own Damage Claims  
Policy No. : 2100491585  
Vehicle No : **SLJ 7887 S**  
Model Code : AUDI A3 CAB 1.4 TFSI S-TRONIC  
Model / Year : Nov-16  
Engine No : CZC 572532  
Chassis No : WAUZZZ8V6G1110277  
Mileage : -  
Date In : 24-Jul-17  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Jul-17  
Place of Accident : OWEN ROAD

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLJ 7887 S.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove and transfer aircond condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurize cooling system.	S/N \$ 1,000.00	na
3	To dismantle front bumper, RHS front fender and RHS headlight. Renew front lock carrier, and align to position. Renew damaged panels. Re-organize front crash management components. Reinstall all parts removed.	\$ 3,900.00	\$ 1,250.00
4	To respray front bumper and RHS front fender.	\$ 1,500.00	\$ 1,100.00
5	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 6,952.00</b>	<b>\$ 2,902.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SCE 1488 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,667.00	\$ 1,333.60
2	FRONT BUMPER TRIM - LHS/RHS	\$ 270.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 135.00	
4	FRONT BUMPER PULL STRAP	4 \$ 170.00	
5	FRONT BUMPER GUIDE - LHS/RHS	\$ 31.00	\$ 24.48
6	FRONT AIR GUIDE - RHS	\$ 90.00	
7	RADIATOR GRILLE	\$ 544.00	
8	RADIATOR GRILLE COVER	\$ 83.00	
9	REINFORCEMENT BEAM TOP COVER	\$ 45.00	
10	REINFORCEMENT BEAM FOAM	\$ 111.00	
11	FRONT REINFORCEMENT BEAM	\$ 608.00	
12	FRONT FENDER - RHS	\$ 708.00	\$ 566.00
13	FRONT FENDER BRACKET - INNER/OUTER RHS	\$ 56.00	\$ 43.92
14	POP RIVET	10 \$ 28.00	\$ 22.40
15	FRONT FENDER BRACE - RHS	\$ 81.00	\$ 64.80
16	FRONT WHEEL HOUSE LINER - RHS	\$ 146.00	\$ 116.80
17	WHEEL HOUSE LINER ATTACHMENT PARTS - RHS	\$ 75.00	\$ 59.44
18	HEADLIGHT - RHS	\$ 1,708.00	\$ 1,366.40
19	HEADLIGHT WASHER CYLINDER - RHS	\$ 160.00	
20	LOCK CARRIER	\$ 808.00	
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 7,524.00</b>	<b>\$ 3,597.84</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLJ 7887 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		<i>cf</i>	\$ 3,597.84
21	COOLANT	\$ 132.00	
22	HIGH TONE HORN - RHS	\$ 173.00	
23	FRONT NUMBER PLATE	S/N \$ 25.00	
24	SUNDRIES	\$ 400.00	
	<b>TOTAL SPARE PARTS</b>	<b>\$ 8,254.00</b>	<b>\$ 3,597.84</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 6,952.00</b>	<b>\$ 2,902.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 15,206.00</b>	<b>\$ 6,499.84</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLJ 7887 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0738/2017/MAS

3 March 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLJ 7887 S, Audi A3 Cabriolet 1.4 TFSI**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SLJ 7887 S**, claimant,  
**Ms. Zhuo Xingxing**, please find the related document per attached.

1. A copy of the Original invoice no. 85012232 – S\$6,312.83
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLJ 7887 S

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Aug 2017 10:33		31 Jul 2017 18:50 <a href="#">Edit Adj Rpt</a>	<b>S\$6,499.84</b> <a href="#">Edit Estimates</a>	<b>S\$6,499.84</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>			<a href="#">[Created by insurer]</a>						
<b>Insured:</b>	ZHUO XINGXING, ID: S8774419A, Tel: +6594528710								
<b>Vehicle Reg. No.:</b>	SLJ7887S	<b>Date of Loss:</b>	22/07/2017 05:00 - :59						
<b>Claim Type:</b>	OD / 3322895301SG	<b>Policy/Cover Note No.:</b>	2100491585 (Comprehensive) Coverage: 25/11/2016 - 24/11/2017						
		<b>Excess:</b>	S\$600.00						
<b>Repairer:</b>	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
<b>Handling Insurer:</b>	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/08/2017]								
<b>Driver/Custodian:</b>	TEO KUANG WEI ANDREW JOHN (38 / Male), NRIC: S7826846H, Tel: +6594528170								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>AIG_SG (01/08/2017): Alert - Adj Mandate Approved (S\$7386.50) - SLJ7887S - Claim Handler: Chan, Kian ...</li> <li>AIG_SG (01/08/2017): SLJ7887S / OD / 23/07/2017 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a>					
			<a href="#">Create New Task</a>	<a href="#">Complete</a>					
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SLJ7887S (3322895301SG)  
OD  
Jul 22 2017 5:00AM  
[ZHUO XINGXING]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer <span style="font-size: small;">▼</span>	
<b>Assessment Reports</b>														1 per page <span style="font-size: small;">▼</span>	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	01/08/17 11:29	<b>Adjuster Immediate Advice</b>												Load HTM		
<b>Photos/Images</b>														3 per page <span style="font-size: small;">▼</span>	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
2	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
3	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
4	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
5	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
6	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
7	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
8	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
9	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
10	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
11	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
12	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
13	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
14	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
15	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
16	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
17	01/08/17 11:42	<b>General View</b>												Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>														1 per page <span style="font-size: small;">▼</span>	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail	Print		
1	11/08/17 07:58	<b>Addendum OI GIA report</b>												Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	01/08/17 11:31	<b>Certificate of Insurance</b>												Load PDF		
2	01/08/17 11:31	<b>workshop estimate</b>												Load PDF		
3	01/08/17 11:31	<b>Singapore Accident Statement</b>												Load PDF		
4	01/08/17 11:31	<b>Insured and Driver NRIC &amp; DL</b>												Load PDF		
5	19/03/18 11:59	<b>WORKSHOP INVOICE</b>												Load PDF		
6	19/03/18 11:59	<b>DISCHARGE VOUCHER</b>												Load PDF		

## Linked Accident Report Documents

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer <span style="font-size: small;">▼</span>	
<b>Assessment Reports</b>														1 per page <span style="font-size: small;">▼</span>	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)											Thumbnail	Print		
1	27/07/17 18:02	<b>Accident Statement</b>												Load HTM		
2	03/08/17 20:14	<b>Addendum Sheet</b>												Load JPG <input checked="" type="checkbox"/>		
3	04/08/17 17:46	<b>Accident Statement Addm. #1</b>												Load HTM		
<b>Photos/Images</b>														3 per page <span style="font-size: small;">▼</span>	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)											Thumbnail	Print		
1	27/07/17 17:55	<b>Accident Photo</b>												Load JPG <input checked="" type="checkbox"/>		
2	27/07/17 17:55	<b>Accident Photo</b>												Load JPG <input checked="" type="checkbox"/>		

3	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	27/07/17 17:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		<b>Thumbnail</b>	<b>Print</b>
1	27/07/17 17:49	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	27/07/17 17:49	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>
3	04/08/17 17:44	ADDITIONAL DESCRIPTION OF ACCIDENT		Load JPG	<input checked="" type="checkbox"/>

### Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<div style="border: 1px solid gray; height: 40px; width: 100%;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG17014767/ARBN2  
**Date:** 19/03/2018

#### REFERENCE

**Insured/Claimant:** ZHUO XINGXING      **Policy No:** 2100491585  
**Date of Loss:** 22/07/2017      **Nature of Claim:** OD      **Claim No:** 3322895301SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SLJ7887S      **Engine No:** CZC572532  
**Make & Model:** AUDI A3, 1.4 TFSI (A)      **Chassis No:** WAUZZZ8V6G1110277  
**Reg. Date:** 25/11/2016 (Man. Year: 2016)      **Odometer:** 4186 km  
**Colour:** Red  
**Engine Capacity:** 1395 cc  
**Market Value/New Car Price:** S\$155,000.00  
**Sum Insured (S\$):** Market Value/New Car Price

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:**      **Steering (Serviceable):** Yes      **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes      **Engine Modification:** No      **Pre-accident Condition:** Yes

#### CONDITION OF TYRES

**Front Tyre Size:** 205/55R16      **Rear Tyre Size:** 205/55R16  
**Front Left Side:** Pirelli 6 mm      **Rear Left Side:** Pirelli 6 mm  
**Front Right Side:** Pirelli 6 mm      **Rear Right Side:** Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	8,254.00	3,597.84	4,656.16	56.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,952.00	2,902.00	4,050.00	58.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>15,206.00</b>	<b>6,499.84</b>	<b>8,706.16</b>	<b>57.25</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>14,606.00</b>	<b>5,899.84</b>	<b>8,706.16</b>	<b>59.61</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,022.42</b>	<b>412.99</b>	<b>609.43</b>	<b>59.61</b>
<b>Nett Amount (S\$)</b>	<b>15,628.42</b>	<b>6,312.83</b>	<b>9,315.59</b>	<b>59.61</b>

#### INSPECTION

**Date of Assignment:** 31/07/2017  
**Date Inspected:** 31/07/2017      **Inspected At:** Premium Automobiles Pte Ltd (HQ)  
55 Ubi Road 1  
Singapore 408699

**Estimated Period of Repair:** 5.0 days

**Adjuster:** ADRIAN LING

**Manager:** Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Distorted	1,667.00 FS	*1,333.60 FS	
2	2		*FRONT BUMPER TRIM-LHS/RHS	Not Necessary	270.00 FS	*- FS	
3	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	135.00 FS	*- FS	
4	4		*FRONT BUMPER PULL STRAP	Not Necessary	170.00 FS	*- FS	
5	2		*FRONT BUMPER GUIDE-LHS/RHS	Damaged	31.00 FS	*24.48 FS	
6	1		*FRONT AIR GUIDE-RHS	Not Necessary	90.00 FS	*- FS	
7	1		*RADIATOR GRILLE	Not Necessary	544.00 FS	*- FS	
8	1		*RADIATOR GRILLE COVER	Not Necessary	83.00 FS	*- FS	
9	1		*REINFORCEMENT BEAM TOP COVER	Not Necessary	45.00 FS	*- FS	
10	1		*REINFORCEMENT BEAM FOAM	Not Necessary	111.00 FS	*- FS	
11	1		*FRONT REINFORCEMENT BEAM	Not Necessary	608.00 FS	*- FS	
12	1		*FRONT FENDER-RHS	Distorted	708.00 FS	*566.00 FS	
13	1		*FRONT FENDER BRACKET-INNER/OUTER RHS	Bent	56.00 FS	*43.92 FS	
14	10		*POP RIVET	Necessary	28.00 FS	*22.40 FS	
15	1		*FRONT FENDER BRACE-RHS	Bent	81.00 FS	*64.80 FS	
16	1		*FROTN WHEEL HOUSE LINER-RHS	Torn	146.00 FS	*116.80 FS	
17	1		*WHEEL HOUSE LINER ATTACHMENT PARTS-RHS	Necessary	75.00 FS	*59.44 FS	
18	1		*HEADLIGHT-RHS	Cracked	1,708.00 FS	*1,366.40 FS	
19	1		*HEADLIGHT WASHER CYLINDER-RHS	Not Necessary	160.00 FS	*- FS	
20	1		*LOCK CARRIER	Not Necessary	808.00 FS	*- FS	
21	1		*COOLANT	Not Necessary	132.00 FS	*- FS	
22	1		*HIGH TONE HORN-RHS	Not Necessary	173.00 FS	*- FS	
23	1		*FRONT NUMBER PLATE	Not Necessary	25.00 FS	*- FS	
24	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS	
					<b>Total Parts (S\$)</b>	<b>8,254.00</b>	<b>3,597.84</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER AIRCOND CONDENSER,RADIATOR,ADDITIONAL RADIATOR,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS AND TO PRESSURIZE COOLING SYSTEM	New	1,000.00	-
3	TO DISMANTLE FRONT BUMPER,RHS FRONT FENDER AND RHS HEADLIGHT.RENEW FRONT LOCK CARRIER,AND ALIGN TO POSITION.RENEW DAMAGED PANELS.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,900.00	1,250.00
4	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>6,952.00</b>	<b>2,902.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;