

ASS. REC. BY:

REF: CS/CTU17014420 / b

Special Instruction:

SURVEYOR
modman

ASSIGNMENT (Office)

From (Person): Irene Tay of CN Date/Time: 26072017 856am

Estimated Cost: Bill to:

OD / ~~TY~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFT 8255C Insured: SH 44577

at Workshop m/s: Borneo motor Tel: 9347 671

of 2 Pandan Crescent

Policy No: DMPLSN 3173 121600 Claim No: SHM17D04234C02

Sum Insured: Excess:

Make of Veh: D.O.A. 14072017
(Client's Record)

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement:

Date/Time: 26072017 942am Person Contacted: Thomas Vehicle ID: 12/12/13

Date/Time	Action/Instruction (✓) Estimate
	SFT 8255C - x
	SH 44577 - x
16/07/17 516pm	Thomas still arrange survey with owner.
30/7/17 239pm	Email to Irene Tay temporary close file thru modman

~ 6/8

View Sent Message

This mail is associated with :

*SFT8255C (SNM17D04234C02)
[SLH4487T]

TP

EDWARD WANG
Jul 14 2017 12:00PM

Borneo Motors (S) Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 30/12/2017 14:39 PM.
To irene.tay@sg.cntaiping.com
Subject Temporarily close file

Dear Sir / Madam,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Rpt Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins. Auth'd	Status
Main	18 Jul 2017		26 Jul 2017 09:10 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: EDWARD WANG, ID: S8123370E									
Vehicle Reg. No.: SFT8255C		Date of Loss: 14/07/2017 12:00 - :59							
Claim Type: TP / SNM17D04234C02		Policy/Cover Note No.: DMPCSN3123121600							
Vehicle Reg. No. (Insured): SLH4487T		Policy No. (Claimant): 2100410966							
		Excess: S\$0.00							
Repairer: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]									
Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 04/08/2017]									
Adj. Asg. Remarks: PLEASE ASSIST TO CONDUCT A PRS AND REVERT WITH YOUR RECOMMENDATION.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Catherine Chong (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 26 July, 2017 8:59 AM
To: assignments@lkkauto.com; Admin A
Cc: Siti Nabilah PTCBC
Subject: CTP REF NO. SNM17D04234C02 INCHCAPE REF NO. SFT8255C - ACCIDENT INVOLVING SLH4487T & SFT8255C ON 14 JULY 2017 ALONG CP 701A YISHUN AVE 5

Dear Sir/LKK,

We refer to the above matter and your email below.

Please assist to get Mr Kelvin Ang from your end to liaise with Thomas Pang, Inchcape.

Regards,

Irene Tay

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389-6192
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: irene.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Siti Nabilah PTCBC [mailto:Siti.Nabilah@inchcape.com.sg]
Sent: Tuesday, 25 July, 2017 10:00 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>
Subject: RE: CTP REF NO. SNM17D04234C02 INCHCAPE REF NO. SFT8255C - ACCIDENT INVOLVING SLH4487T & SFT8255C ON 14 JULY 2017 ALONG CP 701A YISHUN AVE 5
Importance: High

Hi,

Kindly have your surveyor, **Kelvin Ang** to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171 / 6631 1860** located at **2 Pandan Crescent, Level 4** for an appointment to inspect our client's vehicle.

Appreciate if you could revert to us on the liability clearance urgently as our client pressing for the same.

Thank you,

Best Regards,
SITI NABILAH

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]
Sent: Wednesday, July 19, 2017 10:51 AM

To: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Subject: CTP REF NO. SNM17D04234C02 INCHCAPE REF NO. SFT8255C - ACCIDENT INVOLVING SLH4487T & SFT8255C ON 14 JULY 2017 ALONG CP 701A YISHUN AVE 5

Without Prejudice
Save As To Costs

Dear Sir/Mdm,

We refer to your pre-repair survey request / email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.

Enclose herewith the list of surveyors .

We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Irene Tay

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389-6192
Fax: 6224-7175
Email: claimsdept@sg.cntaiping.com
Email: irene.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

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