

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 8 November, 2018 5:19 PM
To: Lynn
Cc: Admin A; assignments; 'carlos89 lopez'; 'Athena Chua'; Vic (LKKAUTO)
Subject: RE: URGENT: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS LKK REF CC4/AXA17014399/ha3

Without Prejudice

Dear Sir/Madam,

We refer further to the below email.

Please be informed that our principal had further reviewed the matter and based on the available evidence provided, our principal is in the view that our Insured is not liable of this accident. Our Insured was already observed to be in the lane.

As such, we have our principal's instruction and we are unable to look further into your client's claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lynn [<mailto:lynn@motorway.com.sg>]
Sent: Thursday, 8 November, 2018 5:02 PM
To: Admin A; Admin-D (LKKAUTO); SUR
Cc: Vic (LKKAUTO); Admin A; Asher Sng (LKKAUTO); assignments; 'carlos89 lopez'; 'Athena Chua'
Subject: URGENT: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

==RE-SEND==

From: Lynn [<mailto:lynn@motorway.com.sg>]
Sent: Thursday, 13 September, 2018 11:46 AM
To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'carlos89 lopez' <lopezcarlosoct1989@gmail.com>; 'Athena Chua' <athenachua@yahoo.com>

Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Dear LKK

Kindly revert back on the status at your soonest.
This case been hanging for quite sometimes.

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6278 5531

From: Athena Chua [<mailto:athenachua@yahoo.com>]

Sent: Wednesday, 12 September, 2018 10:41 AM

To: Lynn <lynn@motorway.com.sg>

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>; carlos89 lopez <lopezcarlosoct1989@gmail.com>

Subject: Re: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Dear all.

Pls update

Sent from my iPhone

On 24 Aug 2018, at 3:23 PM, Lynn <lynn@motorway.com.sg> wrote:

Dear Vic

We refer to the above matter and below emails, please update liability status at your soonest.

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6278 5531

From: athena chua [<mailto:athenachua@yahoo.com>]
Sent: Friday, 3 August, 2018 6:36 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: 'kkngai' <kkngai@motorway.com.sg>; allan@motorway.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>; Tony Kuan <klkuan@motorway.com.sg>; carlos89 lopez <lopezcarlosoct1989@gmail.com>; lynn@motorway.com.sg
Subject: Re: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Resend to include lynn of motorway

[Sent from Yahoo Mail on Android](#)

On Thu, 2 Aug 2018 at 12:00, athena chua <athenachua@yahoo.com> wrote:

Dear all,

Please advise.

Rgds,
Athena Chua

On Thursday, April 26, 2018, 10:42:03 AM GMT+8, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Madam Chua,

We refer to your below email and we had just received the full length video footage from your separate email on even date.

Please be informed that we are currently pending for our principal's instruction with regards to this matter.

We will get back to your repairer for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: athena chua [<mailto:athenachua@yahoo.com>]

Sent: Wednesday, 25 April, 2018 7:17 PM

To: Vic (LKKAuto); Tony Kuan

Cc: 'kknagai'; allan@motorway.com.sg; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto); assignments

Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Dear all

Accident on 17 July 2017. Till today still no update. When can I get a response on settlement ? I am considering selling my car because this has dragged on for too long without any effort being done either by Motorway or Liberty or the workshop to finalise this settlement.

Rgds

Athena Chua

[Sent from Yahoo Mail on Android](#)

On Fri, 19 Jan 2018 at 17:59, Vic (LKKAuto)

<vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Tony,

We refer to your below email.

Please be informed that we are still pending instructions from our principal.

Meanwhile, please arrange vehicle for inspection.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tony Kuan [<mailto:klkuan@motorway.com.sg>]
Sent: Friday, 19 January, 2018 4:43 PM
To: Vic (LKKAuto)
Cc: 'kkngai'; allan@motorway.com.sg; athenachua@yahoo.com; Admin A; Asher Sng (LKKAuto)
Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS
Importance: High

Dear Vic,

We would appreciate your update for the above case matter.

Thank you.

Best Regards,

Tony Kuan

Motor Claims

Claims Department | Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building

Singapore 169205

DID: (65) 6571 9635

FAX: (65) 6278 5535

Website : www.motorway.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 17 January, 2018 5:35 PM

To: Tony Kuan <klkuan@motorway.com.sg>

Cc: 'kkngai' <kkngai@motorway.com.sg>; allan@motorway.com.sg; athenachua@yahoo.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Without Prejudice

Dear Tony,

Received with thanks.

We are looking into the matter and will get back for an update.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tony Kuan [<mailto:klkuan@motorway.com.sg>]
Sent: Wednesday, 17 January, 2018 5:25 PM
To: Vic (LKKAuto)
Cc: 'kkngai'; allan@motorway.com.sg; athenachua@yahoo.com; Admin A; Asher Sng (LKKAuto)
Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Dear Vic,

Please download the WeTransfer for scene video footage.

Thank you.

Best Regards,

Tony

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 17 January, 2018 3:38 PM
To: Tony Kuan <klkuan@motorway.com.sg>
Cc: 'kkngai' <kkngai@motorway.com.sg>; allan@motorway.com.sg; athenachua@yahoo.com; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Without Prejudice

Dear Tony,

We refer to your below email and to our telephone conversation earlier.

As spoken, we would like to request for a copy of your client's CCTV footage and any evidence to support his version of accident.

We note that the PIR only states that our Insured had failed to exchange particulars and failed to report the accident within 24 hours.

We attached a copy of our Insured's statement for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tony Kuan [<mailto:klkuan@motorway.com.sg>]

Sent: Wednesday, 17 January, 2018 2:54 PM

To: Vic (LKKAuto); Admin-D (LKKAuto)

Cc: 'kkngai'; allan@motorway.com.sg; athenachua@yahoo.com

Subject: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON

17/07/2017 @ 09:03HRS
Importance: High

Dear Vic,

Urgent !!

Your ref: SKX862Y

Our ref: SKZ5320B

Date of accident: 17/07/2017

We refer to the above case matter.

Please advise, is this case the liability clear in our client favour?

Appreciate you revert to us ASAP.

Thank you.

Best Regards,

Tony Kuan

Motor Claims

Claims Department | Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building

Singapore 169205

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