

Vic (LKKAUTO)

From: athena chua <athenachua@yahoo.com>
Sent: Wednesday, 25 April, 2018 7:17 PM
To: Vic (LKKAUTO); Tony Kuan
Cc: 'kkngai'; allan@motorway.com.sg; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); assignments
Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Dear all

Accident on 17 July 2017. Till today still no update. When can I get a response on settlement ? I am considering selling my car because this has dragged on for too long without any effort being done either by Motorway or Liberty or the workshop to finalise this settlement.

Rgds
Athena Chua

[Sent from Yahoo Mail on Android](#)

On Fri, 19 Jan 2018 at 17:59, Vic (LKKAUTO)
<vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Tony,

We refer to your below email.

Please be informed that we are still pending instructions from our principal.

Meanwhile, please arrange vehicle for inspection.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tony Kuan [mailto:klkuan@motorway.com.sg]

Sent: Friday, 19 January, 2018 4:43 PM

To: Vic (LKKAuto)

Cc: 'kkngai'; allan@motorway.com.sg; athenachua@yahoo.com; Admin A; Asher Sng (LKKAuto)

Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK
ON 17/07/2017 @ 09:03HRS

Importance: High

Dear Vic,

We would appreciate your update for the above case matter.

Thank you.

Best Regards,

Tony Kuan

Motor Claims

Claims Department | Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building

Singapore 169205

DID: (65) 6571 9635

FAX: (65) 6278 5535

Website : www.motorway.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 17 January, 2018 5:35 PM

To: Tony Kuan <klkuan@motorway.com.sg>

Cc: 'kkngai' <kkngai@motorway.com.sg>; allan@motorway.com.sg; athenachua@yahoo.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Without Prejudice

Dear Tony,

Received with thanks.

We are looking into the matter and will get back for an update.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tony Kuan [<mailto:klkuan@motorway.com.sg>]
Sent: Wednesday, 17 January, 2018 5:25 PM
To: Vic (LKKAuto)
Cc: 'kkngai'; allan@motorway.com.sg; athenachua@yahoo.com; Admin A; Asher Sng (LKKAuto)
Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK
ON 17/07/2017 @ 09:03HRS

Dear Vic,

Please download the WeTransfer for scene video footage.

Thank you.

Best Regards,

Tony

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 17 January, 2018 3:38 PM
To: Tony Kuan <klkuan@motorway.com.sg>
Cc: 'kkngai' <kkngai@motorway.com.sg>; allan@motorway.com.sg; athenachua@yahoo.com; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK
ON 17/07/2017 @ 09:03HRS

Without Prejudice

Dear Tony,

We refer to your below email and to our telephone conversation earlier.

As spoken, we would like to request for a copy of your client's CCTV footage and any evidence to support his version of accident.

We note that the PIR only states that our Insured had failed to exchange particulars and failed to report the accident within 24 hours.

We attached a copy of our Insured's statement for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tony Kuan [<mailto:klkuan@motorway.com.sg>]

Sent: Wednesday, 17 January, 2018 2:54 PM

To: Vic (LKKAuto); Admin-D (LKKAuto)

Cc: 'kkngai'; allan@motorway.com.sg; athenachua@yahoo.com

Subject: TRAFFIC ACCIDENT INVOLVING SKX862Y & SKZ5320B ALONG SECOND LINK ON 17/07/2017 @ 09:03HRS

Importance: High

Dear Vic,

Urgent !!

Your ref: SKX862Y

Our ref: SKZ5320B

Date of accident: 17/07/2017

We refer to the above case matter.

Please advise, is this case the liability clear in our client favour?

Appreciate you revert to us ASAP.

Thank you.

Best Regards,

Tony Kuan

Motor Claims

Claims Department | Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building

Singapore 169205

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