

ASS. REC. BY:

REF: CS/MS617014275/ b

Special Instruction:

Supervisor

## ASSIGNMENT (Office)

From (Person):

Elaine Ngu

of

MSU61

Date/Time:

24/07/2017 4:47pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGQ 9193U

Insured:

STJ 740Z

at Workshop no/s

Chung Hae motor

Tel:

6755 6142

of

Bllk 1019 Yishun Ind Park A # 01374

Policy No:

B273488269VP

Claim No:

S23650

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

16/7/2017

CA / REV / REP. / REV 24 HRS w/p

H.O.D. Endorsement:

Date/Time:

24/7/2017 4:50pm

Person Contacted:

Zseda

Vehicle IN / OUT

| Date/Time      | Action/Instruction (✓) Estimate                       |
|----------------|-------------------------------------------------------|
|                | SGQ 9193U - CCB / AL6110012546 / Ansby?               |
|                | STJ 740Z - X                                          |
| 5:40pm 01/6/17 | Just pending gpt. with owner.                         |
| 30/12/17 232pm | Email to Elaine Ngu temporary close file thru Melimen |
|                |                                                       |
|                |                                                       |

DCA: 30062011

6/8

## View Sent Message

This mail is associated with :

\*5GQ9193U (523650)  
[SF3740Z]

TP  
TAY SIOK FUEN  
Jul 16 2017 9:00AM  
[LOH YIM YONG]  
Cheng Hoe Motor Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 30/12/2017 14:32 PM.  
**To** MSG\_ENSM  
**Subject** Temporarily close file

Dear Elaine,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

*"Wishes you a Happy New Year 2018"*

Best Regards,  
Catherine Chong | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**DOCUMENTS SUMMARY**

There are no documents.

## ...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING |             |               |                                |         |               |            |                                                               |
|--------------------------|-------------|---------------|--------------------------------|---------|---------------|------------|---------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                                                        |
| Main                     | 17 Jul 2017 |               | 24 Jul 2017<br>16:47<br>Assign |         |               |            | <a href="#">New Assignment</a><br><a href="#">Cancel Case</a> |

  

| Main                                                                                                                                                                                  | Reference                                                                                                       | Claim Details          | Documents                                                         | Show All |         |             |              |            |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                |                                                                                                                 |                        |                                                                   |          |         |             |              |            |       |
| Insured:                                                                                                                                                                              | LOH YIM YONG, ID: S03500481                                                                                     |                        |                                                                   |          |         |             |              |            |       |
| Main Claimant:                                                                                                                                                                        | TAY SIOK FUEN, ID: S1566456H                                                                                    |                        |                                                                   |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                                     | SGQ9193U                                                                                                        | Date of Loss:          | 16/07/2017 09:00 - :59                                            |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                           | TP / 523650                                                                                                     | Policy/Cover Note No.: | B273488265VP (Comprehensive)<br>Coverage: 29/06/2017 - 28/06/2018 |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):                                                                                                                                                           | SF3740Z                                                                                                         | Policy No. (Claimant): |                                                                   |          |         |             |              |            |       |
|                                                                                                                                                                                       |                                                                                                                 | Excess:                | S\$400.00                                                         |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                             | Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142 |                        |                                                                   |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                                     | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7988 ... [Handled by Elaine Ngu Siau Mei - 6594 2540] |                        |                                                                   |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                             | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 25/07/2017]                              |                        |                                                                   |          |         |             |              |            |       |
| Driver/Custodian (Insured):                                                                                                                                                           | ONG GUAN KEE (), NRIC: S03157701                                                                                |                        |                                                                   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"> <a href="#">View All</a>   <a href="#">Compose Case Mail</a> </span>                                                     |                                                                                                                 |                        |                                                                   |          |         |             |              |            |       |
| There are no mail for this case.                                                                                                                                                      |                                                                                                                 |                        |                                                                   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a> </span> |                                                                                                                 |                        |                                                                   |          |         |             |              |            |       |
| Due Date                                                                                                                                                                              | Priority                                                                                                        | Type                   | Task Group                                                        | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                           |                                                                                                                 |                        |                                                                   |          |         |             |              |            |       |