

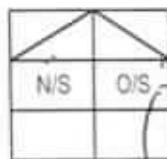
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SE2018K Yr Regn: 2015 / Oct.
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Hisson Sylphy C.C. 1598
 Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 153070 T/Radio: Insured / Std / NI / NA

Eng/No: HR16974043B

C/No: MHTBBAB172'0024781

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim / STD A/Rim or

Tyre Size: F: 195/60 R16

R: — " —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Yokohama

Front: _____ Rear: _____

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 14/07/2012 D.O.I. 21/07/2012

Survey held at Teamwork Page 461

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rev

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

EQ XE 424A

11/11/2011 from 2/3 5850/- with 6 days of rev

(Reel # 676x.21/547.2)

672.8

Date/Time. File Pass to?

☐ : Prel. Report

☐ : Final Report

1)

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

) \$ + RS \$

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format :

Lump Sum / I.B.I. (\$

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ117014107/Dpb3

Date: 16.10.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SE2018K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.07.2017 at the premises of M/s Teamwork Garage Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	12,614.21
Revised Estimate Amount	: S\$	7,471.94
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
O/S Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

ANG BRYAN TANI
Licensed Appraiser



Vehicle number	: SE2018K
Make / Model	: NISSAN/SYLPHY
Chassis number	: MNTBBAB17Z0024781
Accident date	: 14July 2017
Reference	: 1707-27

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	REAR BUMPER <i>Crack mounting</i>	733.40 ✓
1	REAR RH FENDER <i>Rental</i>	1388.02 ✓
1	REAR RH DOOR <i>sup 1st</i>	1332.90 ✗ ✓
	<i>2594.80</i>	3454.32
	<i>1816.36</i>	Less 30 %
		1036.30
		Subtotal
		2418.02
		Balance C/F
		2418.02
<u>PARTS REPLACEMENT - NETT ITEMS</u>		
	Balance B/F	2418.02
2	REAR BUMPER RETAINER <i>src</i>	158.30 ✗
1	REAR RH FENDER INNER TRM <i>rm</i>	218.32 ✗
1	REAR RH DOOR FRAME STICKER <i>src</i>	94.10 ✗
1	REAR RH DOOR CHROME PROETCTOR <i>hlc</i>	79.30 ✓
1	REAR RH DOOR RUBBER <i>src</i>	131.20 ✗
1	REAR RH DOOR LOCK ASSY <i>rm</i>	502.80 ✗
1	REAR RH DOOR LOCK CATCH <i>rm</i>	83.22 ✗
2	REAR RH DOOR HINGE <i>rm</i>	169.32 ✗
1	REAR RH DOOR CHECKER <i>rm</i>	63.70 ✗
1	REAR RH DOOR INNER TRIM <i>rm</i>	989.30 ✗
1	REAR WINDSCREEN MOULDING <i>add hlc</i>	183.20 ✗ ✓
1	REAR RH SHOCK ABSORBER <i>disturbed</i>	721.20 ✓
1	REAR RH WHEEL BEARING AND HUB <i>disturbed</i>	445.80 ✓
1	REAR AXLE BEAM <i>disturbed</i>	2189.33 ✓
	<i>3121.10</i>	6029.09
	<i>2808.99</i>	Less 10 %
		602.91
		Subtotal
		5426.18
		Balance C/F
		7844.21
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
	Balance B/F	7844.21
1 SET	REAR BUMPER CLIP <i>rm</i>	60.00 30/-

Vehicle number : SE2018K

Make Model : NISSAN/SYLPHY

Reference : 1707-27

Qty	Particulars	Unit Price - SGD \$
1 SET	REAR FENDER INNER TRIM CLIP RM	50.00 X
1	RIM cut	200.00 500/-
1	JOINT SEALANT RM	150.00 40/-
1	WINDSCREEN SEALANT RM	150.00 40/-
	Subtotal	1110.00
	Balance C/F	8954.21
S/No	<u>LABOUR AND MISCELLANEOUS CHARGES</u>	
	Balance B/F	8954.21
1	CHECK REAR WIRING AND LIGHTNING SYSTEM	60.00 RM
2	REMOVE AND REFIT REAR LINING, TRIM AND GARNISH	200.00 80/-
3	REMOVE AND REFIT REAR REVERSE SENSOR	150.00 40/-
4	REMOVE AND REFIT REAR WINDSCREEN	150.00 120/-
5	CHECK REAR WHEEL ALIGNMENT	150.00 60/-
6	REMOVE AND REPLACER REAR UNDERCARRIAGE	200.00 180/-
7	PANEL BEATING ON AFFECTED AREAS	1400.00 800/-
8	SPRAY PAINTING ON AFFECTED AREAS	1200.00 800/-
9	APPLY ANTI RUST ON AFFECTED AREAS	150.00 40/-
	Subtotal	3660.00
	Grand total	12614.21
		7355.35
		L/S 5860/-

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

21/07/2017 @ 1030m

Rita Antun

L/S 5860/-

6 days

LKK Auto

8

check PAA prior.

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 1459M

Vehicle Details

Vehicle No.: SE2018K

Vehicle to be Exported: Yes

Intended De-registration
Date: 14 Jul 2017

Vehicle Make: NISSAN

Vehicle Model: SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR

Primary Colour: Grey

Manufacturing Year: 2015

Engine No.: HR16974043B

Chassis No.: MNTBBAB17Z0024781

Maximum Power Output: 85.0 kW (113 bhp)

Open Market Value: \$16,439.00

Original Registration Date: 08 Oct 2015

First Registration Date: 08 Oct 2015

Transfer Count: 0

Actual ARF Paid: \$16,439.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 07 Oct 2025

PARF Rebate Amount: \$12,329.00

Intended COE Rebate Details

COE Expiry Date: 07 Oct 2025

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$55,399.00

COE Rebate Amount: \$44,319.00

Total Rebate Amount: \$56,648.00

The information contained herein is correct as at 14 Jul 2017

OK

Land Transport Authority

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Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution

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Last updated on 01 Jul 2017 at 12:50 AM

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Thursday, 20 July, 2017 5:09 PM
To: Admin-D (LKKAuto)
Subject: FW: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017
Attachments: 20170720113528155.pdf
Importance: High

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

20172017 @ 5:11pm
Chris' veh'in
Brynn.

From: Tan Wei Yin [mailto:weiyin.tan@eqinsurance.com.sg]
Sent: Thursday, 20 July, 2017 5:03 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017
Importance: High

Dear Sirs,

Please proceed to survey TP vehicle on a without prejudice basis.

Oi had yet to report the accident.

We enclosed the following documents for your reference:

- PRI Request

Thank you

Regards,

Tan Wei Yin
Executive | Claims

eqnsurance

EQ Insurance Company Limited

5 Maxwell Road #17-01 Tower Block MND Complex Singapore 069111

did 65 6498 9882 | tel 65 6223 9433 ext 582 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

 you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all

From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]
Sent: Thursday, July 20, 2017 4:54 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: claims@teamworkgarage.com; assignments@lkkauto.com
Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017
Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

**Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.*

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Tan Wei Yin [mailto:weiyin.tan@eqinsurance.com.sg]
Sent: Thursday, July 20, 2017 2:50 PM
To: CLAIMS@TEAMWORKGARAGE.COM
Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you

are deemed to have agreed to the appointment of any of the motor surveyors listed by us.
Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Adjusters & Surveyors Pte Ltd Tel: 62550808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6366-0055 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Tel: 6345 0068 Fax: 6344 5328 Contact Person: Edna	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 8496 9882 | tel 65 6223 9433 ext 887 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: CLAIMS@TEAMWORKGARAGE.COM [mailto:claims@teamworkgarage.com]

Sent: Thursday, July 20, 2017 11:37 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Tan Wei Yin

<weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Annabel Tan <annabel.tan@eqinsurance.com.sg>; claims@teamworkgarage.com

Subject: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

WITHOUT PREJUDICE

OUR REF: 1707-27
YOUR REF: XE424A

Dear Sir,

PRE-REPAIR INSPECTION FOR SE2018K
ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Thank you.

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

Shu Pei (LKKAuto)

From: Tan Wei Yin <welyin.tan@eqinsurance.com.sg>
Sent: Friday, 28 July, 2017 2:44 PM
To: Admin-D (LKKAuto); Admin A
Cc: assignments
Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017
Attachments: SAS2249285.PDF

Dear Catherine,

Further to our email below, OI had reported.

Kindly assist to obtain TP's video for our review on liability.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

1 Marina Bay Sands, 417.00 Tower Block, SANDS Complex, Singapore 069110
did 65 6436 5882 | tel 65 6223 0433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg

Member of Citystate



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From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, July 20, 2017 5:11 PM
To: Tan Wei Yin <welyin.tan@eqinsurance.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Cc: assignments@lkkauto.com
Subject: RE: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Wei Yin,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Thursday, 20 July, 2017 5:03 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

Dear Sirs,

Please proceed to survey TP vehicle on a without prejudice basis.

Oi had yet to report the accident.

We enclosed the following documents for your reference:

- PRI Request

Thank you

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

11, Raffles Place, #17-00 Tower Block, MND Complex, Singapore 049110

Regd. No. 154355 SML | tel 65 6223 9433 ext 882 | fax 65 6223 6190

www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

Sent: Thursday, July 20, 2017 4:54 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: claims@teamworkgarage.com; assignments@lkkauto.com

Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING

Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Tan Wei Yin [<mailto:weiyin.tani@eqinsurance.com.sg>]

Sent: Thursday, July 20, 2017 2:50 PM

To: CLAIMS@TEAMWORKGARAGE.COM

Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Adjusters & Surveyors Pte Ltd	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155
---------------------------------------	---

<p>Tel: 62550808</p> <p>Fax: 6849 9155</p>	<p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace</p>	<p>4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian</p>
<p>5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng</p>	<p>6) LKK Auto Consultants Pte Ltd Tel: 6366-0055 Fax: 6741-4108</p>
<p>7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin</p>	<p>8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee</p>
<p>9) JP Knights Tel: 6345 0068 Fax: 6344 5328 Contact Person: Edna</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00, Tower Block, MND Comdex, Singapore 069110

did: 65 6488 8882 | tel: 65 6223 9433 ext: 992 | fax: 65 6223 4190

www.eqinsurance.com.sg



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From: CLAIMS@TEAMWORKGARAGE.COM [mailto:claims@teamworkgarage.com]

Sent: Thursday, July 20, 2017 11:37 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Annabel Tan <annabel.tan@eqinsurance.com.sg>; claims@teamworkgarage.com

Subject: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

WITHOUT PREJUDICE

OUR REF: 1707-27
YOUR REF: XE424A

Dear Sir,

PRE-REPAIR INSPECTION FOR SE2018K
ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Thank you.

Jo

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

IMPORTANT NOTICE:

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ117014107/Dpb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 20-07-2017		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 424A	Veh. Inspected	SE 2018K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/07/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/07/2017	Inspection Date		
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Hsiao Tong (LKKAUTO)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 9 December 2019 1:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQ17014107/Dpb3

Dear Hsiao Tong,

Please proceed with direct settlement with third party with 50% liability as advised in your email of 12th November 2019.

Thank you.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 07 December 2019 13:07
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQ17014107/Dpb3

Hi Jaime,

Further to your below email.

We enclosed here with a copy of LKK survey report and third party LOD for your reference.

Kindly let us have your instruction.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 13 November 2019 8:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Hsiao Tong,

Don't close file on your end yet. I just need your survey report to seek further approval from my manager.

Thank you.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 13 November 2019 08:22

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Hi Jaime,

Noted.

We will proceed to close file and submit our survey report to you good office.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 12 November 2019 1:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Hsiao Tong,

Kindly extend a copy of your survey report at your earliest convenience.

Thank you.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 12 November 2019 12:53

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Sirs/Mdm,

Further to our below email.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 19 October 2019 11:18 AM

To: eqiprs@eqinsurance.com.sg

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Sirs/Mdm,

Further to our below email.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 August 2019 9:59 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Sirs/Mdm,

Further to our below email.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Monday, 10 June 2019 8:42 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Wei Yin

For your necessary action.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, June 7, 2019 5:42 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 3 November 2017 3:24 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Wei Yin,

Thank you for your email.

Please be inform that we are still pending video footage from third party.

Dear Hsiao Tong,

Kindly assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Friday, 3 November, 2017 9:22 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Shu Pei,

Your email below refers.

Please advise if TP's video is available and to extend copy of the same on urgent basis.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Monday, October 16, 2017 6:34 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQ17014107/Dpb3

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

We had inspected TP vehicle SE 2018K at M/s Teamwork Garage Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 28 July, 2017 2:49 PM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Wei Yin,

Thank you for your email.

Dear Shu Pei,

Kindly assist.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Friday, 28 July, 2017 2:44 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Catherine,

Further to our email below, OI had reported.

Kindly assist to obtain TP's video for our review on liability.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, July 20, 2017 5:11 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Wei Yin,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Thursday, 20 July, 2017 5:03 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

Dear Sirs,

Please proceed to survey TP vehicle on a without prejudice basis.

Oi had yet to report the accident.

We enclosed the following documents for your reference:

- PRI Request

Thank you

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

Sent: Thursday, July 20, 2017 4:54 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: claims@teamworkgarage.com; assignments@lkkauto.com

Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

Dear Sir,

We have **agreed** and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

**Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.*

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]
Sent: Thursday, July 20, 2017 2:50 PM
To: CLAIMS@TEAMWORKGARAGE.COM
Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Adjusters & Surveyors Pte Ltd Tel: 62550808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd	4) Priority Services

Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6366-0055 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Tel: 6345 0068 Fax: 6344 5328 Contact Person: Edna	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you

Regards,

Tan Wei Yin

Executive - Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110

did 65 6496 9883 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: CLAIMS@TEAMWORKGARAGE.COM [mailto:claims@teamworkgarage.com]

Sent: Thursday, July 20, 2017 11:37 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Annabel Tan <annabel.tan@eqinsurance.com.sg>; claims@teamworkgarage.com

Subject: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

WITHOUT PREJUDICE

OUR REF: 1707-27
YOUR REF: XE424A

Dear Sir,

PRE-REPAIR INSPECTION FOR SE2018K
ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Thank you.

JG
Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

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To: egipsr@eginsurance.com.sg

[Remove lkkauto.com from my allow list](#)

From: chewht@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.

SATISFACTION & DISCHARGE OF VEHICLE (AFTER REPAIR)

I/We, Connect4Car Pte Ltd owner/driver* of vehicle no. SE2018K

declare that the repairs of my/our vehicle has been completed and to my/our satisfaction and I/we agree that I/We hereby irrevocable absolutely accept the settlement amount and the liability from the 3rd party on the repair costs and/or rental and/or loss of use which are final and that the sum of amount are to be release and payment to Kamwafe Garage Pte Ltd. for such repairs are in full

discharge of my/our claim in respect of the damages caused in the accident at/along Upper Bukit Timah Road before Casket Road on
14 July 2017 with XE434A

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Dated this 27 day of July (month) 20 17 (year) @ 0925

Signature of owner/ *driver (on behalf of owner vehicle)

Name of owner of vehicle / *driver (on behalf of owner vehicle) Connect4Car Pte Ltd.

NRIC Number of owner/ *driver (on behalf of owner vehicle)..... 201411459M

* Please note that by signing of this document, the driver's signature will represent the decision/approval and on behalf of the owner which is final and irrevocable.

* Any amendments made in this form will not be valid unless approved and endorsed by the management of the workshop

Hsiao Tong (LKKAUTO)

From: claims <claims@teamworkgarage.com>
Sent: Tuesday, 3 March 2020 5:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424AAND SE2018K //LKK REF: CC4/EQI17014107/Dpb3q2

WITHOUT PREJUDICE

Dear sir ,

We refer to your offer below , it is acceptable.

Please let us have your most favorable DV soonest.

Thank you and have a nice day.

From: Hsiao Tong (LKKAUTO)
Sent: Monday, February 17, 2020 9:11 AM
To: Desmond
Cc: Admin A
Subject: RE: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424AAND SE2018K //LKK REF: CC4/EQI17014107/Dpb3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 09/12/2019.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 23 January 2020 7:55 AM

To: Desmond <claims@teamworkgarage.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424A AND SE2018K //LKK REF: CC4/EQ17014107/Dpb3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 09/12/2019.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 28 December 2019 10:22 AM
To: Desmond <claims@teamworkgarage.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424A AND SE2018K //LKK REF: CC4/EQI17014107/Dpb3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 09/12/2019.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 17 December 2019 12:49 PM
To: Desmond <claims@teamworkgarage.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424A AND SE2018K //LKK REF: CC4/EQI17014107/Dpb3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 9 December 2019 4:23 PM

To: Desmond <claims@teamworkgarage.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424A AND SE2018K //LKK REF: CC4/EQ117014107/Dpb3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$3,500.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Desmond <claims@teamworkgarage.com>

Sent: Wednesday, 4 December 2019 6:02 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Desmond <claims@teamworkgarage.com>

Subject: OUR REF: 1707-27 // YOUR REF: XE424A ACCIDENT INVOLVING XE424A AND SE2018K

Without Prejudice

Dear Sir/Madam,

We refer to above matter and LOD dated on 08 Nov 2019 , we would like to remind due to date yet to receive any offer.

Hope to have your favourable offer soonest to settle the matter amicably.

Please forward to the case handler if this case does not belong to you.

Thank you for your understanding and blessed day ahead!

Regards,

Desmond

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24

Paya Ubi Industrial Park

Singapore 408934

Tel : 68442475

Fax : 68442474



TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 408934
Paya Ubi Industrial Park
Tel : 6844 2475 Fax : 6844 2474
E-mail : claims@teamworkgarage.com
GST registered number : 201015366H



PROFOMA INVOICE - PI-2037

CONNECT4CAR PTE LTD
C/O 53 Ubi Avenue 1 #01-24
Paya Ubi Industrial Park
Singapore 408934

Date : 08-Nov-19
Vehicle number : SE2018K
Make Model : NISSAN SYLPHY
Accident date : 14-Jul-17
Reference number : 1707-27

Description		Amount SGD\$
Inclusive of supplying parts, labour, panel beating and spray painting		
Lump sum repair	:	5850.00
7% GST	:	409.50
Grand total	:	6259.50
Singdollars: SIX THOUSAND TWO HUNDRED FIFTY-NINE DOLLARS AND FIFTY CENTS ONLY		



Teamwork Garage Pte Ltd



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/03/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	XE 424A (Insd Veh)	Your Ref. No. : DM17HO01635/WY
	SE 2018K (TP Veh)	Our Ref. No. : CC4/EQI17014107/Dpa3q2
Date of Accident	14/7/2017	

Liability	50%	
Final Repair Cost	: \$ 3,129.75	
Loss of Use	: \$	days
Rental (If any)	: \$ 350.00	7 days
Others:	: \$ 22.45	
	: \$	
	3,502.20	
Final Settlement Sum	: \$ 3,500.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	TEAMWORK GARAGE PTE LTD	: \$ 3,500.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ117014107/Dpa3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 20-03-2020		
		Code : EQ1		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 424A	Veh. Inspected	SE 2018K	
Policy No.	DMCHHQ17-00023	Coverage (\$)	0.00	
Claim No.	DM17HO01635/WY	Excess (\$)	0.00	
Assign From	WEI YIN	Assign Date	20/07/2017	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN SYLPHY	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	MNTBBAB17Z0024781	Colour	GREY	
Odometer	153070	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/60 R16	YOKOHAMA	5 mm	
L/H Front Tyre	195/60 R16	YOKOHAMA	5 mm	
R/H Rear Tyre	195/60 R16	YOKOHAMA	5 mm	
L/H Rear Tyre	195/60 R16	YOKOHAMA	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/07/2017	Inspection Date	21/07/2017	
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SE 2018K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	MTG CRACKED	733.40	625.80
1	REAR RH FENDER	DENTED	1,388.02	981.60
1	REAR RH DOOR	BENT	1,332.90	987.40
	LESS 30% DISCOUNT		-1,036.30	-778.44
			2,418.02	1,816.36
<u>NETT ITEMS</u>				
2	REAR BUMPER RETAINER (N)	SERVICEABLE	158.30	-
1	REAR RH FENDER INNER TRIM (N)	NOT NECESSARY	218.32	-
1	REAR RH DOOR FRAME STICKER (N)	SERVICEABLE	94.10	-
1	REAR RH DOOR CHROME PROTECTOR (N)	NECESSARY	79.30	79.30
1	REAR RH DOOR RUBBER (N)	SERVICEABLE	131.20	-
1	REAR RH DOOR LOCK ASSY (N)	NOT NECESSARY	502.80	-
1	REAR RH DOOR LOCK CATCH (N)	NOT NECESSARY	83.22	-
2	REAR RH DOOR HINGE (N)	NOT NECESSARY	169.32	-
1	REAR RH DOOR CHECKER (N)	NOT NECESSARY	63.70	-
1	REAR RH DOOR INNER TRIM (N)	NOT NECESSARY	989.30	-
1	REAR WINDSCREEN MOULDING (N)	NECESSARY	183.20	183.20
1	REAR RH SHOCK ABSORBER (N)	DISTORTED	721.20	547.60
1	REAR RH WHEEL BEARING AND HUB (N)	DISTORTED	445.80	445.80
1	REAR AXLE BEAM (N)	DISTORTED	2,189.33	1,865.20
	LESS 10% DISCOUNT		-602.91	-312.11
			5,426.18	2,808.99
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR BUMPER CLIP (SN)	NECESSARY	60.00	30.00
1	SET REAR FENDER INNER TRIM CLIP (SN)	NOT NECESSARY	50.00	-
1	RIM (SN)	CUT	700.00	500.00
1	JOINT SEALANT (SN)	NECESSARY	150.00	40.00
1	WINDSCREEN SEALANT (SN)	NECESSARY	150.00	40.00
			1,110.00	610.00

Report Ref No. CC4/EQ117014107/Dpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	CHECK REAR WIRING AND LIGHTING SYSTEM.	NOT NECESSARY	60.00	-
	REMOVE AND REFIT REAR LINING, TRIM AND GARNISH.		200.00	80.00
	REMOVE AND REFIT REAR REVERSE SENSOR.		150.00	40.00
	REMOVE AND REFIT REAR WINDSCREEN.		150.00	120.00
	CHECK REAR WHEEL ALIGNMENT.		150.00	60.00
	REMOVE AND REPLACER REAR UNDERCARRIAGE.		200.00	180.00
	PANEL BEATING ON AFFECTED AREAS.		1,400.00	800.00
	SPRAY PAINTING ON AFFECTED AREAS.		1,200.00	800.00
	APPLY ANTI RUST ON AFFECTED AREAS.		150.00	40.00
			3,660.00	2,120.00
	GRAND TOTAL		12,614.20	7,355.35
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,850.00

Report Ref No. CC4/EQ117014107/Dpa3q2

ANG BRYAN TANI

Automotive Assessor / Investigator

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.