

Hsiao Tong (LKKAUTO)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 9 December 2019 1:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Hsiao Tong,

Please proceed with direct settlement with third party with 50% liability as advised in your email of 12th November 2019.

Thank you.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 07 December 2019 13:07
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Hi Jaime,

Further to your below email.

We enclosed here with a copy of LKK survey report and third party LOD for your reference.

Kindly let us have your instruction.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 13 November 2019 8:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Hsiao Tong,

Don't close file on your end yet. I just need your survey report to seek further approval from my manager.

Thank you.

Regards,

Jaime Tay

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 13 November 2019 08:22

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Hi Jaime,

Noted.

We will proceed to close file and submit our survey report to you good office.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 12 November 2019 1:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Hsiao Tong,

Kindly extend a copy of your survey report at your earliest convenience.

Thank you.

Regards,

Jaime Tay

Executive | Claims

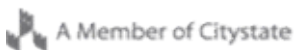


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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 12 November 2019 12:53

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Sirs/Mdm,

Further to our below email.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 19 October 2019 11:18 AM

To: egiprs@eqinsurance.com.sg

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Sirs/Mdm,

Further to our below email.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 August 2019 9:59 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Sirs/Mdm,

Further to our below email.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Monday, 10 June 2019 8:42 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Dear Wei Yin

For your necessary action.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, June 7, 2019 5:42 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY *PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We were informed by third party repairer that there was no video footage was submitted by their client on this matter.

In view of both parties had given a conflict of version, we would like to propose 50/50 settlement.

Kindly let us have your instruction/ comments.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 3 November 2017 3:24 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 *** LKK REF:CC4/EQI17014107/Dpb3

Dear Wei Yin,

Thank you for your email.

Please be inform that we are still pending video footage from third party.

Dear Hsiao Tong,

Kindly assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Friday, 3 November, 2017 9:22 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 *** LKK REF:CC4/EQI17014107/Dpb3

Dear Shu Pei,

Your email below refers.

Please advise if TP's video is available and to extend copy of the same on urgent basis.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Monday, October 16, 2017 6:34 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017 ***LKK REF:CC4/EQI17014107/Dpb3

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

We had inspected TP vehicle SE 2018K at M/s Teamwork Garage Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Friday, 28 July, 2017 2:49 PM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Wei Yin,

Thank you for your email.

Dear Shu Pei,

Kindly assist.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Friday, 28 July, 2017 2:44 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: OUR REF: DM17HO01635/WY YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Catherine,

Further to our email below, OI had reported.

Kindly assist to obtain TP's video for our review on liability.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, July 20, 2017 5:11 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Dear Wei Yin,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Thursday, 20 July, 2017 5:03 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: OUR REF: XE424A YOUR REF: TBA, PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

Dear Sirs,

Please proceed to survey TP vehicle on a without prejudice basis.

Oi had yet to report the accident.

We enclosed the following documents for your reference:

- PRI Request

Thank you

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

Sent: Thursday, July 20, 2017 4:54 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: claims@teamworkgarage.com; assignments@lkkauto.com

Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

**Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.*

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]
Sent: Thursday, July 20, 2017 2:50 PM
To: CLAIMS@TEAMWORKGARAGE.COM
Subject: RE: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Adjusters & Surveyors Pte Ltd Tel: 62550808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd	4) Priority Services

Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6366-0055 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Tel: 6345 0068 Fax: 6344 5328 Contact Person: Edna	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you

Regards,

Tan Wei Yin
Executive | Claims



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From: CLAIMS@TEAMWORKGARAGE.COM [<mailto:claims@teamworkgarage.com>]

Sent: Thursday, July 20, 2017 11:37 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Annabel Tan <annabel.tan@eqinsurance.com.sg>; claims@teamworkgarage.com

Subject: OUR REF: 1707-27 YOUR REF: XE424A PRE-REPAIR INSPECTION FOR SE2018K // ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

Importance: High

WITHOUT PREJUDICE

OUR REF: 1707-27
YOUR REF: XE424A

Dear Sir,

PRE-REPAIR INSPECTION FOR SE2018K
ACCIDENT INVOLVING SE2018K & XE424A ON 14.07.2017

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Thank you.

Jo

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

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To: eqiprs@eqinsurance.com.sg [Remove](#) lkkauto.com from my allow list
From: chewht@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.