Claim Audit

AUDIT	TRAIL		
No. On	Audit	Remarks	Ву
18 Jul 1 2017 20:06	Clm Veh Model Changed	(200942) TOYOTA VIOS 1.5 E (A).	[A] HOW MEI KWAN
18 Jul 2 2017 20:06	Clm Created	Reg No: SGW7011T. Acct Date: 2017/07/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Vfix Auto Service Pte Ltd (HQ)	[A] HOW MEI KWAN
18 Jul 3 2017 20:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
18 Jul 4 2017 20:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/07/27	[A] HOW MEI KWAN
18 Jul 5 2017 20:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
18 Jul 6 2017 20:07	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
18 Jul 7 2017 20:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
19 Jul 8 2017 08:36	TP Ins Updated	TPRegNo:SHD6711T -> SHD6711B.	[I] ANDREW LIM
19 Jul 9 2017 18:42	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
19 Jul 10 2017 18:42	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN
19 Jul 11 2017 18:45	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: -> 199303821R.	[A] HOW MEI KWAN
19 Jul 12 2017 18:45	Clm Veh Model Changed	(200942) -> (204466) TOYOTA COROLLA 1.5 X AXIO (A).	[A] HOW MEI KWAN
19 Jul 13 2017 18:46	Adj Rpt Initiated		[A] HOW MEI KWAN
19 Jul 14 2017 18:46	Clm Details Notified		[A] HOW MEI KWAN

	RAIL	Remarks	D./
No. On	Audit	Remarks	Ву
24 Jul 15 2017 09:33	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% Remarks. Case of OID changing lane and collided with TP. Request to view OI CCTV footage as stated. Fo r your approval please.	[A] Zaini Bin Kusair
25 Jul 16 2017 15:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/07/27. Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen	[I] Sunda Nagarajar
25 Jul 17 2017 15:04	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen	[I] Sundar Nagarajar
09 Sep 18 2020 17:36	Clm Dtl Modified	JPJ Reg. Date: 2007/07/26 -> 2007/07/25.	[A] HUEY YON
09 Sep 19 2020 17:37	Clm Dtl Modified	JPJ Reg. Date: 2007/07/25 -> 2007/07/26.	[A] HUEY YON
09 Sep 20 2020 17:42	Clm Veh Model Changed	(204466) -> (200942) TOYOTA VIOS 1.5 E (A).	[A] HUEY YON
14 Apr 21 2021 09:15	Adj Mandate Request	Cur.Req:267.50:PODS HI, WE HAVE SEND 4 REMINDERS TO TP ON THE LOD. TILL DATE STILL NO REPSONSE FROM THEIR END. KINLY LET US HAVE YOUR INSTRUCTION / APPROVAL TO SUBMIT WP AND CLOSE THE CASE AS SURVEY HAS BEEN DONE. THANKS	[A] Chong Pui Lin
14 Apr 22 2021 16:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/07/27. Mandate Remarks:	[I] Zuhaidah Bte Samsu
14 Apr 23 2021 16:13	Adj Mandate Set	Approved:267.50:	[I] Zuhaidah Bte Samsu
10 May 24 2021 18:09	Adj Mandate Request	Cur.Req:267.50:PODS HI, WE HAVE SEND 4 REMINDERS TO TP ON THE LOD. TILL DATE STILL NO REPSONSE FROM THEIR END. KINLY LET US HAVE YOUR INSTRUCTION / APPROVAL TO SUBMIT WP AND CLOSE THE CASE AS SURVEY HAS BEEN DONE. PLEASE APPROVED WITHOUT THE AMOUNT A	IAILDODO
11 May 25 2021 10:25	Adj Mandate Set	Approved:267.50.	[I] Zuhaidah Bte Samsu

ACTIVITY

[12/10/2017 09:03] HOW MEI KWAN: PENDING FINALISE

Date From

Merimen Billing for this case - Transaction History												
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount				
1528153	19 Jul 2017 18:46:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGW7011T		10.70				

Audit Type None

❤ Go

Date To

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 25 February 2021 9:29 AM

To: VFIXAUTO@GMAIL.COM

RE: YOUR REF: SGW 7011T (OUR REF: CC4/III17013928/Aga3) *** ACCIDENT Subject:

INVOLVING SHD 6711B & SGW 7011T ON 14/07/2017 ***

FINAL REMINDER

WITHOUT PREJDUICE

Dear Sir/Mdm,

For cost of repair, the recommended repair cost as calculated is L/S \$250.00 (bef GST) with 4 repair days.

Kindly forward your LOD and other documents to us (LKK).

Please note that the repair days and cost are subjected to our principal's approval.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Cecilia Chong (LKK Auto)

Sent: Monday, 8 February 2021 4:56 PM

To: VFIXAUTO@GMAIL.COM

Subject: RE: YOUR REF: SGW 7011T (OUR REF: CC4/III17013928/Aga3) *** ACCIDENT INVOLVING SHD 6711B & SGW

7011T ON 14/07/2017 ***

3RD REMINDER

WITHOUT PREJDUICE

Dear Sir/Mdm,

For cost of repair, the recommended repair cost as calculated is L/S \$250.00 (bef GST) with 4 repair days.

Kindly forward your LOD and other documents to us (LKK).

Please note that the repair days and cost are subjected to our principal's approval.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Chong (LKK Auto)

Sent: Thursday, 12 November 2020 2:48 PM

To: VFIXAUTO@GMAIL.COM

Subject: RE: YOUR REF: SGW 7011T (OUR REF: CC4/III17013928/Aga3) *** ACCIDENT INVOLVING SHD 6711B & SGW

7011T ON 14/07/2017 ***

2ND REMINDER

WITHOUT PREIDUICE

Dear Sir/Mdm,

For cost of repair, the recommended repair cost as calculated is L/S \$250.00 (bef GST) with 4 repair days.

Kindly forward your LOD and other documents to us (LKK).

Please note that the repair days and cost are subjected to our principal's approval.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 21 May 2020 1:30 PM

To: VFIXAUTO@GMAIL.COM

Subject: YOUR REF: SGW 7011T (OUR REF: CC4/III17013928/Aga3) *** ACCIDENT INVOLVING SHD 6711B & SGW 7011T

ON 14/07/2017 ***

WITHOUT PREJDUICE

Dear Sir/Mdm,

For cost of repair, the recommended repair cost as calculated is L/S \$250.00 (bef GST) with 4 repair days.

Kindly forward your LOD and other documents to us (LKK).

Please note that the repair days and cost are subjected to our principal's approval.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Consultant Save the Earth Print only when necessary