

## Thin Thin (LKKAuto)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Wednesday, 7 November 2018 10:31 AM  
**To:** 'yong\_hir@yahoo.com.sg'  
**Cc:** Yong Chong; Marcus Chua (LKKAuto); Bryan Ang (LKKAuto); Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017

Dear Sir,

We refer to our meeting dated on 04/05/2018.

We understand your concern and we have our Principal instruction to conduct a height measurement test on the consistency of damages between both vehicles.

Therefore, we would like to invite you to come to our office **LKK Auto Consultants Pte Ltd (51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park (S) 408933)**.

Please drive your vehicle to our office to conduct a physical inspection as well as height measurement.

Kindly let us know your convenient time so we can arrange with our Investigator.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tang Yong Hir <yong\_hir@yahoo.com.sg>

**Sent:** Thursday, 3 May 2018 4:55 PM

**To:** Thin Thin (LKKAuto) <thinthin@lkkauto.com>

**Cc:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Yong Chong <blue81whale@yahoo.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017

Ok, thanks Thin Thin.

[Sent from Yahoo Mail on Android](#)

On Thu, 3 May 2018 at 9:54, Thin Thin (LKKAuto)

<[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Hi Sir,

We confirm our appointment is 04/05/2018 (Fir) 9:30 am.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tang Yong Hir [[mailto:yong\\_hir@yahoo.com.sg](mailto:yong_hir@yahoo.com.sg)]

**Sent:** Wednesday, 2 May 2018 4:15 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>; Yong Chong <[blue81whale@yahoo.com](mailto:blue81whale@yahoo.com)>; Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017

So sorry, was away on work trip last week and just got back.

What about this Fri 9.30am?

[Sent from Yahoo Mail on Android](#)

On Mon, 23 Apr 2018 at 9:40, Thin Thin (LKKAuto)

<[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Dear Sir,

We refer to the further below email.

We would like to invite you to come to our office **LKK Auto Consultants Pte Ltd (51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park (S) 408933)** to clarify the matter in order for us to resolve the matter amicably.

Kindly let us know your convenient time so we can arrange with our surveyor. Our surveyor will be able to proper discuss the details.

Our operation hours is between 9:30AM to 5:00 PM (weekdays).

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tang Yong Hir [[mailto:yong\\_hir@yahoo.com.sg](mailto:yong_hir@yahoo.com.sg)]

**Sent:** Wednesday, 18 April 2018 10:48 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>; Yong Chong <[blue81whale@yahoo.com](mailto:blue81whale@yahoo.com)>; Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017

Hi Thin Thin,

Can i have the contact number of the claim assessor? I need to understand the situation as i didn't see the marks that day and by right, i would have seen an equivalence of such marks on the car which i was driving.

I believe you guys had taken the photos of the car i was driving but didn't see any mark.

Yong Hir

[Sent from Yahoo Mail on Android](#)

On Tue, 17 Apr 2018 at 12:21, Thin Thin (LKKAuto)

<[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Dear Sir,

We refer to the below matter.

Attached herewith is the damaged photos of third party taken by our surveyor for your record purposes. Based on the photo, the damages observed to the third party vehicle were consistent to the damages observed by our surveyor at the time of inspection.

Our surveyor and technical investigator have reviewed the cost of repair and are of opinion that the adjusted cost of repair of \$ 1,453.72 (including GST) is fair and reasonable.

Below is the final breakdown of the third party claim: -

		Estimated	Adjusted
1. Cost of repair w/gst	\$ 2,912.22	\$ 1,453.72	
2. Loss of Rental (2days x \$120)	\$ 240.00	\$ 200.00 (2days x \$100)	
3. LTA search	\$ 5.35	\$ 5.35	
Total	<u>\$ 3,157.57</u>	<u>\$ 1,659.07</u>	

Total breakdown cost **\$1,659.07 All in.**

Third party informed us to settle the claim amicably. Otherwise, the matter will be passed to the lawyer for further handling.

Kindly take note that the settlements are on a without prejudice basis and there is no admission of liability and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Tang Yong Hir [[mailto:yong\\_hir@yahoo.com.sg](mailto:yong_hir@yahoo.com.sg)]

**Sent:** Monday, 2 April 2018 2:23 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>; Yong Chong <[blue81whale@yahoo.com](mailto:blue81whale@yahoo.com)>

**Subject:** RE: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017

Hi Thin Thin,

As per discussed on the phone just now, can i confirm if the pictures taken at the site and related correspondences as shared were put forth and submitted as part of the case settlement?

Because from the pictures taken of both cars, there were no visible damages.

And subsequent correspondences with the driver suggested an acknowledgement on her part of no visible damage.

That's the reason why when they called me subsequently citing problem with boot closing, i found it was a stretch to accept and hence decided to you guys for help.

Please refer to the attached screen grabs of conversation and photos taken on actual day.

That's the reason why i found the \$1.6k and 2 days for "repair" puzzling.

Yong Hir

[Sent from Yahoo Mail on Android](#)

On Mon, 2 Apr 2018 at 10:38, Thin Thin (LKKAuto)

<[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Dear Mr Yong,

We refer to the below email.

Please be informed that we have tried to negotiate with third party for cost of repair and the final and adjusted amount of repair cost is **\$1,673.07** (all-in), loss of use with 2 working days for repair and we here proceed to settle and close the matter at our end in order to avoid the further escalation.

Kindly take note that the settlements are on a without prejudice basis and there is no admission of liability and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Best Regards,

**Thin Thin Hlaing** | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Friday, 29 September 2017 9:07 AM  
**To:** [yong\\_hir@yahoo.com.sg](mailto:yong_hir@yahoo.com.sg)  
**Cc:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Subject:** RE: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017

Dear Sir,

We acknowledge your email below.

We will look into the matter and will update to you.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

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**From:** Tang Yong Hir [[mailto:yong\\_hir@yahoo.com.sg](mailto:yong_hir@yahoo.com.sg)]

**Sent:** Thursday, 28 September, 2017 8:57 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Subject:** Re: ACCIDENT INVOLVING SLN 8403C & SLP 4194X ON 16/07/2017



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

The reason why I'm asking is, i'm not exactly sure if my car actually hit theirs then.

And based on the photos I had taken then (which I have shared and screen grab of sms conversation with driver), it didn't seem like there were any visible or even physical damage (which was acknowledged by the driver then who is not the owner of the car).

[Sent from Yahoo Mail on Android](#)

On Wed, 27 Sep 2017 at 22:18, Tang Yong Hir

<[yong\\_hir@yahoo.com.sg](mailto:yong_hir@yahoo.com.sg)> wrote:

Hi Thin Thin,

Can I check what is the explicit description of their claim or damage?

Regards,  
Yong Hir

[Sent from Yahoo Mail on Android](#)