

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 17 December 2019 5:08 PM
To: TIONGAM@SINGNET.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC3/EQI17073653/Kgb3 *** ACCIDENT INVOLVING GBD 2065E & SHD 9722A ON 12/07/2017 ***

Our Ref: CC3/EQI17073653/Kgb3

17 DECEMBER 2019

STAR-RAY PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 2065E AND SHD 2065E ON 12/07/2017

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHD 9722A.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1707-109

Your Ref : GBD2065E

Date : 25.April 2018

EQ INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9722A AND GBD2065E ON 12/07/17 09:25 AM ALONG
Tuas Basin Link**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	12,840.00
2.	Loss of Rental for <u>28</u> days @ \$ <u>101.46</u> per day	\$	2,840.88
3.	Loss of Income for <u>28</u> days @ \$ <u>50.00</u> per day	\$	1,400.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	17,086.88

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records.

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Jasmine Tan
Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603.1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: EQ INSURANCE COMPANY LIMITED 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore ATTENTION:	INVOICE NO. : INV1710-029 DATE : 13. October 2017 REFERENCE NO : AAD1707-109 TERMS : DUE DATE : 13. October 2017 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9722A;DOA 12.07.17(LUMP SUM-17)	1	12,840.00	12,840.00

Total SGD Excl. GST : 12,000.00
7% GST 840.00
Total SGD Incl. GST : 12,840.00

****** TWELVE THOUSAND EIGHT HUNDRED FORTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

28 March, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/07/17 09:25 AM at Tuas Basin Link

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9722A. The taxi was hired to GONZALES ANTONIO ALMANDO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12-07-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1707-109	Accident Date 12-07-2017
12/7/2017 11:00	8/8/2017 09:30	SHD9722A

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9722A and GBD2065E along Tuas Basin Link on 12/07/17 09:25 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 28 (day) of March 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Text size + -

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
CB7145Z	12 Jul 2017 / 08:00:00	NTUC INCOME INS CO-OP LTD
GBD2968E	12 Jul 2017 / 09:25:00	EQ INSURANCE COMPANY LTD
SJC333E	11 Jul 2017 / 23:56:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SDY5555D	12 Jul 2017 / 15:15:00	SOMPO INSURANCE SINGAPORE PTE. LTD.
SLH6003T	12 Jul 2017 / 14:15:00	LIBERTY INS P L

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 Last updated on 01 Jul 2017 at 12:50 AM

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 17 February 2020 4:28 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: DMCPHQ16-002993 (OUR REF: CC3/EQI17013653/Kgb3s2) ***
ACCIDENT INVOLVING GBD 2065E & SHD 9722A ON 12/07/2017 ***

Follow Up Flag: Follow up
Flag Status: Completed

Hi Cecilia

Please proceed to offer upto \$14,814.98.

Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, February 14, 2020 10:26 AM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Subject: YOUR REF: DMCPHQ16-002993 (OUR REF: CC3/EQI17013653/Kgb3s2) *** ACCIDENT INVOLVING GBD 2065E & SHD 9722A ON 12/07/2017 ***

EQ ref : **DMCPHQ16-002993**
LKK ref : CC3/EQI17013653/Kgb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 2065E(EQ-OI) AND SHD 9722A(TP) ON 12/07/2017

We refer to the above matter.

OI hit onto parked TP vehicle
A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.