

EC BY:

REF: CS3 / SMO17013480 / b

Special Instruction:

SUBJECT:

ASSIGNMENT (Office)From (Person): Intnl of SMO Date/Time: 12072017 1136am

Estimated Cost: _____ Bill to: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SCK 2437S Insured: YP 17323at Workshop m/s A-Tec Automotul Tel: 6382 5206of 8 Kaki Bulst Ave 4 #05-27Policy No: _____ Claim No: CMO 1702372 / ACIC

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 10072017
(Client's Record)

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement: _____

Date/Time: 12072017 11:47am Person Contacted: Malvin Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	<u>SCK 2437S - x</u>
	<u>YP 17323 - x</u>
<u>180717 235pm</u>	<u>Peggy say owner oversea, come back will arrange.</u>
<u>5:54pm @ 16/10/17</u>	<u>owner still oversea, come will back will arrange</u>
<u>301217 227pm</u>	<u>Email to Irene will temporary close file</u>

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Saturday, 30 December, 2017 2:27 PM
To: 'Henry, Irene James'
Cc: 'assignments'
Subject: RE: pri for SCK 24375

Dear Irene,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 12 July, 2017 11:49 AM
To: 'Henry, Irene James' <irene.henry@sompo.com.sg>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: pri for SCK 24375

Dear Irene,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James [mailto:irene.henry@sompo.com.sg]
Sent: Wednesday, 12 July, 2017 11:36 AM
To: Alywin <alywin@chiaarul.com>

Catherine Chong (LKK Auto)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Wednesday, 12 July, 2017 11:36 AM
To: Alywin
Cc: 'assignments'; Ashley Chong (LKK Auto)
Subject: RE: pri for SCK 2437S
Attachments: 20170711135641831.pdf

Our Reference: CMTD1702372/AGC

Your Reference: SCK 2437S

Date: 12TH July 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S CHIA S ARUL LLC

ACCIDENT INVOLVING SCK 2437S & YP 1732J ON 10 JULY 2017

Dear Sirs,

We refer to your email reply dated 12/07/2017.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
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From: Alywin [mailto:alywin@chiaarul.com]
Sent: Wednesday, 12 July, 2017 11:30 AM
To: Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: RE: pri for SCK 24375

Dear All,

We refer to the above matter and to your email below.

Kindly be inform that our client is not agreeable to your list of surveyor.

We enclosed herewith a copy of our client's list for your nomination.

Thank you.

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Henry, Irene James [mailto:irene.henry@sompo.com.sg]
Sent: 12 July, 2017 11:28 AM
To: Alywin

Cc: Chan, Shu Hui Agnes
Subject: RE: pri for SCK 2437S

Our Reference: CMTD1702372/AGC

Your Reference: SCK 2437S

Date: 12th July 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S CHIA S ARUL LLC

ACCIDENT INVOLVING SCK 2437S & YP 1732J ON 10 JULY 2017

Dear Sir

We refer to your Notice of Accident via email dated 11/07/2017.

Please be informed that Agnes Chan is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Alywin [<mailto:alywin@chiaarul.com>]

Sent: Tuesday, 11 July, 2017 1:58 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: pri for SCK 24375

Dear All,

We enclosed herewith a copy of PRI for your necessary action.

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S

Our Ref: SCK 2437S(AY)

Your Ref:

11 July 2017

Sompo Insurance Singapore Pte Ltd
50 Raffles Place
#05 - 01 / 06
Singapore Land Tower
Singapore 048623

BY FACSIMILE ONLY
(Fax: 6221 3147)

Dear Sir,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : HO CHEE KWANG
ACCIDENT INVOLVING SCK 2437S & YP 1732J ALONG MUSTAFA ON 10
JULY 2017

1. We act for HO CHEE KWANG, the owner of motor vehicle no. SCK 2437S, which was involved in the aforesaid accident.
2. We hereby give you NOTICE that we are claiming against your insured motor vehicle no. YP 1732J for damages, costs and disbursements as a result of your insured driver's negligence.
3. Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s A-TEC AUTOMOTIVE at 8 Kaki Bukit Avenue 4 #05 - 27 Premier Singapore 415875 and kindly arrange with Miss Peggie at 6384 5206.
4. If we do not hear from you within the next **two (2) working days**, we shall advise our client to proceed with their own inspection and repairs.
5. Please reply either by fax at 6733 8183 or by email to alywin@chiaarul.com.

Yours faithfully,

MR ARULCHELVAN S
cc: Client (By Email)

Enquire Vehicle & Owner Information (Vehicle No. YP1732J As At 10 Jul 2017 / 13:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: A-TEC

Current Owner Details

Owner ID Type: Company

Owner ID: 199305621Z

Owner Name: METAGUIP TC INDUSTRIAL PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 911

Registered Street Name: BUKIT TIMAH ROAD

Registered Unit No.: -

Registered Building Name: TAN CHONG MOTOR CENTRE

Registered Postal Code: 589622

Current Vehicle Details

Vehicle No.: YP1732J

Make Description/Model: JAC / HFC1048K 2.8 MT

Insurance Company Name: SOMPO INSURANCE SINGAPORE PTE. LTD.



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