

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 31 October 2018 2:43 PM
To: 'Zuhaidah Samsuri'; Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; SUR
Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Dear Aidah,

The workshop already engaged lawyers in the beginning. However, they did not engaged any independent surveyor and finalized the COR with LKK.

We do not know why their invoice was sent directly to your office.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Wednesday, 31 October 2018 12:38 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Hi Denise,

We are still waiting for your reply.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Zuhaidah Samsuri
Sent: Tuesday, 28 August, 2018 11:22 AM
To: 'Denise Tay (LKKAUTO)' <denisetay@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Hi Denise,

Our email of 12 July refers.

Please let us have your reply.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Zuhaidah Samsuri

Sent: Thursday, 12 July, 2018 5:20 PM

To: 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Hi Denise,

If TP not willing to do D/S, why did TP workshop send their bill directly to us?

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 12 July, 2018 4:40 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Dear Zuhaidah,

TP repairer is not willing to do direct settlement.

They had engaged lawyer to handle the TP claim.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]

Sent: Wednesday, 11 July 2018 10:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Hi Denise,

I have received WP survey fee invoice for this case, so why is there no Direct Settlement for this case?

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 2 July, 2018 7:23 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: MCT17060930 - TP repair bill *** LKK REF: CS/III17013126/Gth3e2

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/III17013126/Gth3e2	Denise

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]

Sent: Thursday, 28 June, 2018 2:59 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: MCT17060930 - TP repair bill

Dear LKK,

We have received TP workshop's repair bill which has been uploaded in Merimen.

Spoken to Mike (TP w/s) said that he was asked to send the bill to III directly.

Please confirm if this a Direct Settlement case.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

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