

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 18 January, 2019 2:56 PM
To: CHAN Kian Chuan
Cc: WANG Peter; Admin A; Vic (LKKAUTO)
Subject: RE: SLL6156P / SLC2388K ON 01.07.2017 LKK REF CC4/AXA17012961/Uhb3 C0441655
Attachments: Re: FW: Your Ref: SLC 6156P_ACCIDENT INVOLVING VEHICLES SLC 2388K AND SLC 6156P ON 01/07/2017 LKK REF CC4/AXA17012961/Uhb3

Dear KC,

We refer to your below mandate.

Please be informed that TP repairer had rejected our offer and insisted to claim global sum \$4,970.00 (all in). Kindly refer to the attached email.

In view of unable to reach settlement if we maintain our offer, please advise if we can close off and submit WP report for this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: CHAN Kian Chuan [mailto:kianchuan.chan@axa.com.sg]
Sent: Monday, 10 December, 2018 3:46 PM
To: Vic (LKKAUTO); Admin A
Cc: WANG Peter
Subject: RE: SLL6156P / SLC2388K ON 01.07.2017 LKK REF CC4/AXA17012961/Uhb3 C0441655
Importance: High

Hi Vic,

We are of the view that our last offer is more than fair and reasonable.
Please maintain last offer at \$4,800.00 (all in)

Thank you.

Hi Peter,

Fyna, please.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Monday, December 10, 2018 3:27 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Subject: Re: SLL6156P / SLC2388K ON 01.07.2017 LKK REF CC4/AXA17012961/Uhb3

Dear Claim Handlers,

We refer to the above matter.

We have sent numerous reminders to you on several occasions, but you have not responded to us so far.

Please note that our client's claim has been pending for more than a year.

As such, please resolve the matter within the next TEN (10) days if your principal is still keen on direct settlement.

Thanks & Regards,
Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Fri, Sep 7, 2018 at 12:55 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Vic,

Please let us have your reply asap.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd
(co)

51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Jun 14, 2018 at 11:53 AM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are seeking for mandate instruction to our principal with regards to your proposal on LOI.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]
Sent: Thursday, 7 December, 2017 10:28 AM
To: Vic (LKKAUTO)
Subject: Re: SLL6156P / SLC2388K ON 01.07.2017

Dear Vic,

We refer to the above matter.

We have not received your offer so far.

As such, please let us have your offer within the next 10 (ten) days.

Thank you.

Best regards,

Pegasus Engineering & Trading Pte Ltd

Contact Number : 9628 6508 / 6858 1846

Thanks & Regards,

Alvin Low
Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Oct 17, 2017 at 12:19 PM, Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Without Prejudice

Dear Vic

Please reply our counter proposal 05.09.2017.

Thanks & Regards,

Keith Liu
Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Sep 5, 2017 at 1:19 PM, Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Without prejudice

Dear Vic

We counter propose the Loss of use and earning as below:-

Cost of Repair (w/gst)

\$ 4,494.00

Loss of Use (\$126.95 x 4 days)

\$ 507.80

LTA Search Fee

\$ 5.35

\$ 5,007.15

Thanks & Regards,

Keith Liu
Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Sep 5, 2017 at 9:25 AM, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Keith,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer below amount to settle your client's claim:

| | | |
|-----------------------------|-----------|-----------------|
| Cost of Repair (w/gst) | \$ | 4,494.00 |
| Loss of Use (\$80 x 4 days) | \$ | 320.00 |
| LTA Search Fee | \$ | 5.35 |
| TOTAL | \$ | 4,819.35 |

If agreeable, kindly let the owner chop and sign the enclosed DV then forward back to us together with the copy of the Authorization to Act Letter for payment processing.

The above amount is to be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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-----Original Message-----

From: Vic (LKKAuto)

Sent: Tuesday, 22 August, 2017 1:47 PM

To: Pegasus Engineering

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: SLL6156P / SLC2388K ON 01.07.2017

Our Ref: CC4/AXA17012961/Uhg3

Without Prejudice

Dear Keith,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park,
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-----Original Message-----

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Tuesday, 22 August, 2017 10:03 AM

To: Vic (LKKAuto)

Subject: SLL6156P / SLC2388K ON 01.07.2017

WITHOUT PREJUDICE

OUR REF : SLL6156P

Dear Vic,

We enclosed the documents to substantiate our client's claim.

Please reply your offer.

Thanks & Regards,

Keith Liu

Pegasus Engineering & Trading Pte Ltd

[51 Defu Lane 10](#)

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

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