



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17012744/Kdb3

14 AUGUST 2019

FEDERAL EXPRESS (SINGAPORE) PTE LTD

90 ALPS AVE

SINGAPORE 498746

Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING GY 8856E AND SHB 7547M ON 22/06/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 7547M against your motor insurance policy.

We have reviewed the matter and both parties involved have given conflict of version. There is no concrete evidence (ie: video) to support either version. As such, we shall proceed to negotiate for an amicable settlement of Third Party claim at best to avoid further litigation which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)