

Denise Tay (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 10 July, 2017 9:40 AM
To: do-not-reply@merimen.com
Cc: SUR; assignments; kitty.teo@axa.com.sg
Subject: Please proceed to authorise

This mail is associated with :

***SKR1200H (C0439064)**

OD

Jun 15 2017 9:00AM

[TAN, KUAN KHER]

Hiap Lek Automobile Trading

Hi Denise

As spoken, please proceed to authorise repairs first, my manager will approve the mandate request when she is back.

Thank you.
Kitty Teo.

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Kitty Teo (AXA Insurance Pte Ltd)

Denise Tay (LKKAuto)

To: kitty.teo@axa.com.sg
Cc: SUR
Subject: RE: Please advise on supplementary urgently

Dear Kitty,

According to our records vehicle 29/6/2017.

IA submitted on 29/6/2017 as follows:

Preliminary Advice

Vehicle No	: SKR1200H	Accident Date	
Make	: JAGUAR F-TYPE	Policy No.	
Assignment Date	: 29/06/2017	Excess	
Date of Inspection	: 29/06/2017	Est. Duration of Repair	
Inspection At	: HIAP LEK AUTOMOBILE TRADING BLK 14 #01-19 SECTOR B, SIN MING INDUSTRIAL EST SINGAPORE 575658		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and undercarriage parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	75,747.15
Revised Amount	:S\$	40,896.10
Check Items (Estimated)	:S\$	24,230.65
Total	:S\$	65,126.75

31th July 2017 – Received amended estimate of \$93,689.80, Surveyor Kenneth Kong checked found parts prices had increased, repairer explained that it included air freight charges. Checked AXA, policy ~~do not~~ *do not* cover air freight charges, had informed repairer to re-submit.

1st Oct 2018 - Received supp dated 20th Aug 2018, amount \$11,552.70. We requested original invoices to double-check until 28th Nov 2018.

28 Nov 2018 Seek further mandate as follows:

Preliminary Advice

Vehicle No	: SKR1200H	Accident Date	: 15/06/2017
Make	: JAGUAR F-TYPE	Policy No.	: P1685108
Assignment Date	: 29/06/2017	Excess	: S\$2,500.00
Date of Inspection	: 29/06/2017	Est. Duration of Repair	: 12.00
Inspection At	: HIAP LEK AUTOMOBILE TRADING BLK 14 #01-19 SECTOR B, SIN MING INDUSTRIAL EST SINGAPORE 575658		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	86,544.15 INCLUSIVE SUPPLEMENTARY \$
Revised Amount	:S\$	51,693.10
Check Items (Estimated)	:S\$	24,230.65
Total	:S\$	75,923.75

Until today the workshop has not submit the final bill & Dr, pending for your approval before finalize.

Best Regards,

Denise Tay | Case Handler

View Received Message

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***SKR1200H (C0439064)**

OD

Jun 15 2017 9:00AM

[TAN, KUAN KHER]

Hiap Lek Automobile Trading

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From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 10/04/2019 16:48 PM.

To LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com

CC kitty.teo@axa.com.sg; AXA_SG

Subject Please advise on supplementary urgently

Hi

Please advise the following:

- 1) When did workshop submit supplementary and when did your surveyor resurvey the vehicle.
- 2) Why was the supplementary put up 1 yr later? *NOT YET*
- 3) Please upload the marked supplementary.
- 4) Did workshop proceed without getting our approval on the supplementary?
- 5) Please comment if the supplementary is reasonable and consistent.
- 6) Has the workshop submit the final bill and dv to you? *Not yet finalise*
- 7) When did workshop order the supplementary parts? Please upload the invoices.

Please let us have your reply before we can approve the supplementary. As the total revised cost of repairs are high, we will need to seek management approval.

Thank you.

DOCUMENTS SUMMARY

There are no documents.

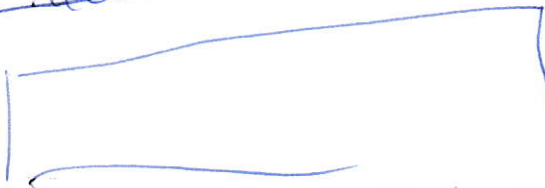
Hi - - -

Refer to our telephone - - -
few days.

According to our records

29/6/2017

Vehicle submitted on 29/6/2017 ~~car~~ as follows: -
IA ~~received on~~
Supp



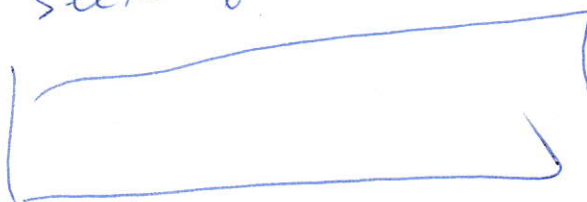
Kenneth
Kong

31/7/2017 Received amended estimate of \$93,689.80, surveyor checked
found prices had increased, repairs
parts

Explained that it included air freight
charges. Checked AXA, policy does
not cover air freight charges, had
informed repairer to re-submit.

1st Oct 2018
~~20/8/2018~~ Received Supp - - - dated 20th Aug 2018,
amount \$11,552.70. to double-check
we requested original invoices, until
28th Nov 2018.

28th Nov 2018 Seek further mandate as follows -



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[TAN, KUAN KHER]

Hiap Lek Automobile Trading

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From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 10/04/2019 16:34 PM.
To LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com
CC kitty.teo@axa.com.sg; AXA_SG
Subject Re: NOTIFICATION OF MANDATE REQUEST - C0439064/SKR1200H

Hi

Please upload the marked estimate for the supplementary items. Please advice if the supplementary is consistent and reasonable.

Thank you.

<-- Original Message -->

From: AXA_SG

To: kitty.teo@axa.com.sg

CC: AXA_SG

Sent On: 28/11/2018 12:10 PM

Subject: NOTIFICATION OF MANDATE REQUEST - C0439064/SKR1200H

Dear claim handler,

There is a mandate request for your action.

Thank you.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Birdie Ong Lay Hong

Date: 29 Jun 2017

Preliminary Advice

Vehicle No	: SKR1200H	Accident Date	: 15/06/2017
Make	: JAGUAR F-TYPE	Policy No.	: P1685108
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Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	260,000.00
COE / PARF Rebate	:S\$	164,716.00
Salvage Value	:S\$	
Margin for Repair	:S\$	95,284.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :