

12/20/2017

ASS. REC. BY:

REF: CS/SMO17012557/ b

Special Instruction

Surveyor

ASSIGNMENT (Office)

From (Person): Enn Paulung

of

SMO

Date/Time: 21/6/2017 5:59pm

Estimated Cost:

Bill to:

OD / IT / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

YP 1232K

Insured:

LB9795K

at Workshop no/s

Huameng

Tel:

67465519

of

1 Paki Bukit Ave 6 #01-61

Policy No:

Claim No:

CMTD 170 2157

Sum Insured

Excess:

Make of Veh:

(Client's Record)

D.O.A. 26/5/2017

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Endorsement:

Date/Time: 26/6/2017 9:29am

Person Contacted:

Jine

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>YP1232K *</u>
	<u>LB9795K *</u>
<u>30/12/17 3:05pm</u>	<u>Email to Enn Paulung temporary close file</u>

6/16

## Catherine Chong (LKK Auto)

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**From:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Saturday, 30 December, 2017 3:05 PM  
**To:** 'Gnoh, Pau Loong'  
**Cc:** 'Henry, Irene James'; 'ASSIGNMENTS@LKKAUTO.COM'  
**Subject:** RE: Somp claim ref : CMTD1702157 ; Your ref: HUAMENG/YP1232K ; Accident involving : XB9795K and YP1232K on 26.05.2017

Dear Mr Gnoh,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

*"Wishes you a Happy New Year 2018"*

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gnoh, Pau Loong [mailto:[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)]  
**Sent:** Tuesday, 27 June, 2017 5:59 PM  
**To:** Hua Meng <[huameng@live.com.sg](mailto:huameng@live.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Veron Chen (LKKAuto)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Teo, See Ling <[seeling.teo@sompo.com.sg](mailto:seeling.teo@sompo.com.sg)>  
**Subject:** RE: Somp claim ref : CMTD1702157 ; Your ref: HUAMENG/YP1232K ; Accident involving : XB9795K and YP1232K on 26.05.2017  
**Importance:** High

Dear Ms June,

Thank you for your email below and we will inform M/s LKK AUTO to assist in the pre-repair inspection.

Dear M/s LKK AUTO,

Please assist as mentioned above and per screenshot below, thank you.

**Ashley Chong (LKK Auto)**

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Tuesday, 27 June, 2017 5:59 PM  
**To:** Hua Meng; 'SUR'; 'assignments'; 'Veron Chen (LKKAuto)'; Catherine Chong (LKK Auto)  
**Cc:** Henry, Irene James; Teo, See Ling  
**Subject:** RE: Sompo claim ref : CMTD1702157 ; Your ref: HUAMENG/YP1232K ; Accident involving : XB9795K and YP1232K on 26.05.2017  
  
**Importance:** High

Dear Ms June,

Thank you for your email below and we will inform M/s LKK AUTO to assist in the pre-repair inspection.

Dear M/s LKK AUTO,

Please assist as mentioned above and per screenshot below, thank you.

Elive.com.sg

2x/6/17  
C 528r

## HUA MENG SPRAY PAINTING WORKSHOP

1 KAKI BUKIT AVE 6, BLK C #01-61 / 01-34

AUTOBAY @ KAKI BUKIT 5417883

TEL: 6747 8064/6746 5519 FAX: 6743 4896

Our Ref: HUAMENG/ 4P1232K  
Your Ref: KB 9795K

(Please quote our reference number when replying)

Date 27 June 2017

Sompo Insurance Singapore PTE LTD

Sompo Insurance Singapore Pte. Ltd.	
Claims	
27 JUN 2017	

'by email & Fax'

62213147

Attention: Motor Claims Dept

Dear Sirs

ACCIDENT INVOLVING MOTOR VEHICLE 4P1232K & KB9795K ALONG  
4P1232K & KB9795K ON 26-05-2017 AT ABOUT 1750 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS  
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by Island Recovery Services to notify you of a road traffic accident on 26-5-2017  
about 1750 HOURS along Yuan Chang Road involving our  
client's vehicle registration number 4P1232K and vehicle registration number KB9795K  
driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed  
to repair the damaged vehicle, please let us know within 2 working days of receipt of this  
notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle.  
If we do not receive any reply from you within the stipulated timeline, our client shall  
proceed to repair the vehicle without further reference to you.

Yours faithfully,

 華明噴漆廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAY@KAKI BUKIT  
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883  
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Best Regards  
Gnoh Pau Loong  
Claims Division

D: 6329 5217 | T: 6221 2211 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Hua Meng [<mailto:huameng@live.com.sg>]

**Sent:** Tuesday, 27 June, 2017 5:52 PM

**To:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** Re: Sompo claim ref : CMTD1702157 ; Your ref: HUAMENG/YP1232K ; Accident involving : XB9795K and YP1232K on 26.05.2017

Dear Sir

Thank you for your email.

We would like to choose LKK to conduct a survey.

Please take your action.

Thanks & Regards

June

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**From:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Sent:** Tuesday, June 27, 2017 5:34:01 PM

**To:** [huameng@live.com.sg](mailto:huameng@live.com.sg)

**Cc:** Henry, Irene James; Teo, See Ling

**Subject:** Sompo claim ref : CMTD1702157 ; Your ref: HUAMENG/YP1232K ; Accident involving : XB9795K and YP1232K on 26.05.2017

**By email & fax [ 6743 4896 ]**

Dear Ms June,

As just spoken for the above matter, kindly be informed that our insured / driver has not yet e-file report the matter.

In the meantime, we intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	

		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6221 2211 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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