

REF:

CC3/ALH17012430/Arbn2

REC BY: Adrian King

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100502896-00000

Claims No. 41992048856

Sum Insured: _____ Excess: \$500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$5K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKM3766E Yr Regn: 2014, Feb

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c 1395

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 42887 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8V9E101787.8

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 27/06/17

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OP ALG.

SKM 3766E - CC3/ALH16020902/Gib3C2

DA: 310-2016

30/6/17 Sent supplementary for approval; mandate approval

Confirm \$8860.72, 8 days

Red: \$4871.28, 35%

RECEIVED 1 JUL 2018

Date/Time, File Pass to?

1) typist

Date/Time, File Return to?

2)

☐ : Preli. Report☒ : Final Report

Days Of Repair: 8

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee: 200

Transportation: 10

S + RS \$

Photos

Others

TOTAL

210

Report Format: 01

Lump sum / I.B.I. (\$) 8860.72



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17012430/Arb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-06-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKM 3766E
Policy No. 2100502896	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	27/06/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

5. General Information

Accident Date	22/06/2017	Inspection Date	27/06/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 18 Jan 2018

Preliminary Advice

Vehicle No	: SKM3766E	Accident Date	: 22/06/2017
Make	: AUDI A3	Policy No.	: 2100502896-00000
Assignment Date	: 28/06/2017	Excess	: S\$600.00
Date of Inspection	: 27/06/2017	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,732.00
Revised Amount	:S\$	8,860.72
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,860.72

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	62,732.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,268.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 30 Jun 2017

Preliminary Advice

Vehicle No	: SKM3766E	Accident Date	: 22/06/2017
Make	: AUDI A3	Policy No.	: 2100502896-00000
Assignment Date	: 28/06/2017	Excess	: S\$600.00
Date of Inspection	: 27/06/2017	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,732.00	(Original Est + Supplementary)
Revised Amount	:S\$	8,791.00	(Original Est + supplementary)
Check Items (Estimated)	:S\$	678.00	
Total	:S\$	9,469.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	62,732.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,268.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Janice Lee (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, August 19, 2017 5:02 PM
To: Adrian Ling (LKKAUTO); Janice Lee (LKKAUTO); SUR; Carrine Leong; Nora Khai
Subject: FINAL REVISION SKM3766E - OD AIG - SURVEYED 27 JUN 17
Attachments: PA06112017 - SKM 3766 E - A3 SEDAN 1.4 TFSI - FRONT (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8860.72 @ 8 days of repairs.

Your colleague re-inspected vehicle on 29 Jun 17.

Your early closure is well appreciated.

Best regards - jb

Print Sent Message

This mail is associated with :

***SKM3766E (4199201488SG)**

OD

Jun 22 2017 12:00PM

[CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE)]

Premium Automobiles Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 03/07/2017 09:22 AM.
To AIG_SG; TongShing.Loo@aig.com
CC sur@lkkauto.com
Subject Re: Alert - Adj Mandate Approved (S\$8791.00) - SKM3766E - Claim Handler: Loo, Tong Shing

Dear Mr Loo,

Please refer photo as below :-

Condenser : Photo 41, 42

Radiator : Photo 35, 36, 37, 38

Additional Radiator : Photo 35, 36, 37, 38

We will instruct repairer to dismantle the above mentioned items for another round of resurvey.

Thank you.

Regards,
Janice Lee (On Behalf of Surveyor Adrian Ling)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 30/06/2017 03:54 PM

Subject: Alert - Adj Mandate Approved (S\$8791.00) - SKM3766E - Claim Handler: Loo, Tong Shing

Approved:8791.00:Upload damage photos of Condenser, Radiator, Additional radiator. Re-inspection to be done for damage check and supplementary items / labour.

Print Received Message

This mail is associated with :

*SKM3766E (4199201488SG)

OD

Jun 22 2017 12:00PM

[CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE)]

Premium Automobiles Pte Ltd

From: AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 30/06/2017 15:54 PM.
To: LKK_HQ
Subject: Alert - Adj Mandate Approved (S\$8791.00) - SKM3766E - Claim Handler: Loo, Tong Shing

Approved:8791.00:Upload damage photos of Condenser, Radiator, Additional radiator. Re-inspection to be done for damage check and supplementary items / labour.

Condenser : Photo A1, 42

Radiator : Photo 35, 36, 37, 38

Additional Radiator: Photo 35, 36, 37, 38

We will instruct repairer to dismantle the above mentioned items for another round of survey.

Please see survey photos of the dismantled condenser, radiator and additional radiator uploaded in the merimen system.

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, July 03, 2017 9:44 AM
To: 'Claims Department'
Cc: SUR; assignments
Subject: RE: SKM 3766 E Own Damage Claims (Vehicle IN)
Attachments: SKM 3766E SUPPLEMENTARY.pdf

Dear Jeffery,

The supplementary item has been approved by AIG. Enclosed marked supplementary by surveyor.

Kindly arrange another round of resurvey for **condenser, radiator and additional radiator**.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, June 28, 2017 5:43 PM

To: Janice Lee (LKKAUTO); assignments

Cc: SUR; 'Claims Department'

Subject: RE: SKM 3766 E Own Damage Claims (Vehicle IN)

Dear all,

Please forward the supplementary to Adrian for his necessary action.

Many thanks!

Best regards,

Claims Advisor

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/06/2017 10:51
Date Of Accident	22/06/2017 12:00
Exact Location Of Accident	CLUB STREET CARPARK OPEN AIR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM3766E
Insured/Policyholder	
Name Of Registered Owner	CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE)
NRIC No	S7402602H
Email Address	DAPHNECHEO@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97494509
Alternative Phone No	OTHERS-97494509

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100502896-00000
Cover Note Number	

Driver

Name of Driver	CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE)
NRIC No	S7402602H
Date Of Birth	25/01/1974
Occupation	INDOOR
Date Of Driving Pass	18/06/1998
Driving Experience	19 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	+65-97494509
Fax Number	
Contact Number	OTHERS-97494509
Email Address	DAPHNECHEO@GMAIL.COM

Address	21 SAMPAN PLACE #12-07 RIVEREDGE
Postcode	436593
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	UNKNOWN - BUMPER CAUGHT AGAINST THE PARKING STOPPER CURB
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I PARKED HEAD IN INTO A PARKING LOT IN THE MORNING, STOPPING MY CAR WHEN THE TYRES TOUCHED THE PARKING STOPPER KERBS. WHEN I TRIED TO MOVE THE CAR AT NOON, I REVERSED THE CAR BUT THE CAR WAS NOT ABLE TO MOVE. SO I STEPPED ON THE ACCELERATOR. STILL THE CAR WAS NOT ABLE TO MOVE. I STEPPED OUT OF THE CAR TO TAKE A LOOK AND I SAW THAT THE FRONT BUMPER HAD BEEN DISLODGED, CAUGHT BY THE PARKING STOPPER KERB. REPORTED BY: JN, SUBMITTED BY: MAS

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

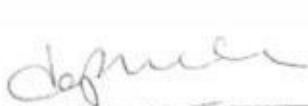
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

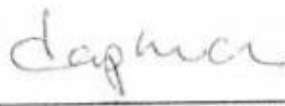
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time

Sketch Plan



Driver's Signature (If driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel

Club Street car park (open car park)



A = SKM 3766E

Accident Sketch Plan

Describe Circumstances of the Accident

(1) I parked head in into a parking lot in the morning stopping my car when the tyres ~~hit~~ touched the parking stoppers kerbs.

(2) When I tried to move the car at noon, I reversed the car but the car was not able to move. So I stepped on the accelerator.

(3) Still ~~was~~ the car was not able to move.

(4) I ~~so~~ stepped out of the car to take a look & ~~to~~ saw that the front bumper had been dislodged, caught by the ~~an~~ parking stopper kerb.

Declaration

I/We declare the foregoing particulars are true in every respect.

dephne

Policyholder's Signature / Date & Time

dephne

Driver's Signature (If driver is not the policyholder) / Date & Time

HL

Witnessed by Reporting Centre Personnel



Addendum Sheet

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA 117 082318 Vehicle Registration No : SKM 3766 E
Name(as shown in NRIC): CHEO HONG GHEE DAPHNE
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No : S7402602H
Address : 21 JAMPAN PLACE #12-07, RIVEREDGE S(436593)
Contact (Tel) : _____ (H/P): 97494509
(Email) : _____
Date of Accident : 22/06/2017 Time of Accident : 1200
Place of Accident : CLUB STREET CARPARK OPEN AIR
Insurance Company : AI G ASIA

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Attach correction sketch plan.



Signature of Vehicle Owner / Driver

Date: 27/6/17

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030
Operating Hours : Monday to Friday 9am to 5pm



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100502896-00000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$600.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SKM3766E

2) NAME OF INSURED

Cheo Hong Ghee Daphne (Shi FengYi Daphne)

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

28 Feb 2017

4) DATE OF EXPIRY OF INSURANCE

27 Feb 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

* NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD
/EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 28 Feb 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-205
PREMIUM LEASING - SO
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPLLC

Enquire Transfer Fee

Vehicle Details

Vehicle No.:	SKM3766E
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Chassis No.:	WAUZZZ8V9E1017878
Propellant:	Petrol
Engine No.:	CXS060425
Engine Capacity:	1395 cc
Maximum Power Output:	90.0 kW (120 bhp)
Maximum Laden Weight:	1785 kg
Unladen Weight:	1310 kg
Year Of Manufacture:	2013
Original Registration Date:	25 Feb 2014
Lifespan Expiry Date:	-
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium :	\$77,201.00
COE Expiry Date:	24 Feb 2024
Road Tax Expiry Date:	24 Feb 2018
PARF Eligibility Expiry Date:	24 Feb 2024
Inspection Due Date:	24 Feb 2019
Intended Transfer Date:	28 Jun 2017
CO2 Emission:	116.00 (g/km)

CEVS Rebate Utilised Amount:\$15,000.00

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use [Enquire Road Tax Payable](#) for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	11.00	-	11.00
Total Amount Payable:			11.00

You may print this page for reference.

[OK](#)
[Print](#)

Land Transport  Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.

Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 2602H

Vehicle Details

Vehicle No.: SKM3766E

Vehicle to be Exported: No

Intended De-registration Date: 28 Jun 2017

Vehicle Make: AUDI

Vehicle Model: A3 SEDAN 1.4 TFSI (AMBIENTE)

Primary Colour: White

Manufacturing Year: 2013

Engine No.: CXS060425

Chassis No.: WAUZZZ8V9E1017878

Maximum Power Output: 90.0 kW (120 bhp)

Open Market Value: \$27,204.00

Original Registration Date: 25 Feb 2014

First Registration Date: 25 Feb 2014

Transfer Count: 0

Actual ARF Paid: \$15,086.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 24 Feb 2024

PARF Rebate Amount: \$11,314.00

Intended COE Rebate Details

COE Expiry Date: 24 Feb 2024

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$77,201.00

COE Rebate Amount: \$51,418.00

Total Rebate Amount: \$62,732.00

The information contained herein is correct as at 28 Jun 2017

OK

Land Transport Authority

Please read through the [Privacy Statement](#), [Terms of Use](#) and [Disclaimer](#).
Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution

Copyright © 2017 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#) | [Rate this e-Service](#)
Last updated on 24 Jun 2017 at 08:45 PM

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0611/2017/JT
Date	:	27-Jun-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms.Cheo Hong Ghee Daphne
Address	:	21 Sampan Place #12-07 Singapore 436593
Telephone	:	HP +65 9749 4509
Type of Claim	:	Own Damage Claims
Policy No.	:	2100502896-00000
Vehicle No	:	SKM 3766 E
Model Code	:	Audi A3 Sedan 1.4 TFSI S-tronic
Model / Year	:	Feb-14
Engine No	:	CXS 060425
Chassis No	:	WAUZZZ8V9E1017878
Mileage	:	-
Date In	:	23/6/2017
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	22-Jun-17
Place of Accident	:	Club St Carpark Open air

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKM 3766 E.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, foglamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓✓
2	To remove front fittings, dismantle and renew front bumper. Reorganise front crash management components. Reinstall all parts removed.	\$ 900.00 500 ✓
3	To respray front bumper and bonnet. ✓	\$ 1,500.00 550 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓✓
TOTAL LABOUR CHARGES		: 2,952.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3766 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>torn</i>	\$ 1,667.00	✓ 1333.60
2	FRONT BUMPER TRIM - LHS/RHS <i>new</i>	\$ 270.00	x
3	FRONT BUMPER LOWER COVER <i>torn</i> <i>new</i>	\$ 135.00	✓ ?
4	FRONT BUMPER PULL STRAP <i>new</i> 4	\$ 170.00	x
5	FRONT BUMPER GUIDE - LHS/RHS <i>new</i>	\$ 62.00	?
6	FRONT AIR GRILLE - LHS/RHS <i>new</i>	\$ 180.00	x
7	RADIATOR GRILLE <i>new</i>	\$ 544.00	x
8	RADIATOR TOP COVER	\$ 83.00	x
9	FRONT FLOOR PAN COVER <i>torn</i>	\$ 223.00	✓ 178.40
10	CAUTION SIGN <i>new</i>	\$ 12.00	x
11	A/C STICKER	\$ 6.00	x
12	FRONT NUMBER PLATE <i>new</i>	S/N \$ 25.00	x
13	SUNDRIES <i>new</i>	\$ 300.00	? 24.32
TOTAL SPARE PARTS		\$ 3,677.00	
TOTAL LABOUR CHARGES		\$ 2,952.00	
GRAND TOTAL		\$ 6,629.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

13014.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian L
Surveyed Date : 27/06/17
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Reps, 03 Days
07 Days
inclusive of supplementary

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Revised by Rasul

on 29/6/17 @ 1535 hrs.

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0611/2017/JT 28-Jun-17 Jeffery Tan 1 SKM 3766 E Audi A3 Sedan 1.4 TFSI S-tronic
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front bumper closing element	\$ 135.00	CRA / 107.60
2	Front bumper guide - RHS <i>me</i>	\$ 31.00	? / 24.48
3	Wheel house liner attachment parts - RHS <i>2yd.</i>	\$ 150.00	idk? / 118.88
4	Front wheel house liner - LHS/RHS	\$ 292.00	cut / 233.60
5	Lock carrier	\$ 630.00	CRA / 503.60
6	Lock carrier air guide - LHS/RHS	\$ 40.00	DE / 30.56
7	Condenser	\$ 489.00	BA / 374
8	Radiator	\$ 745.00	Pr / 595.60
9	Additional Radiator	\$ 763.00	BA / 610.40
10	Additional Radiator bracket (2 pcs)	\$ 73.00	me / 58.40
11	Coolant	\$ 132.00	me / 105.28
12	Noise insulation pan <i>me me</i>	\$ 223.00	X
		\$ 3,703.00	
<u>LABORS</u>			
1	To remove and transfer air cond condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system. (Special Nett)	\$ 1,000.00	✓ 960
2	To renew front lock carrier. Align to position.	\$ 2,400.00	1000.2000
TOTAL		\$ 7,103.00	

For Premium Automobiles Pte Ltd

Authorised Signature



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0611/2017/JT
Date	:	27-Jun-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian
8 days of repairs with added jobs
jb 19 Aug 17*

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms.Cheo Hong Ghee Daphne
Address	:	21 Sampan Place #12-07 Singapore 436593
Telephone	:	HP +65 9749 4509
Type of Claim	:	Own Damage Claims
Policy No.	:	2100502896-00000
Vehicle No	:	SKM 3766 E
Model Code	:	Audi A3 Sedan 1.4 TFSI S-tronic
Model / Year	:	Feb-14
Engine No	:	CXS 060425
Chassis No	:	WAUZZZ8V9E1017878
Mileage	:	-
Date In	:	23/06/2017
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	22-Jun-17
Place of Accident	:	Club St Carpark Open air

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKM 3766 E.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, foglamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove front fittings, dismantle and renew front bumper. Reorganise front crash management components. Reinstall all parts removed.	\$ 900.00	\$ 500.00
3	To respray front bumper and bonnet.	\$ 1,500.00	\$ 550.00
4	Added labour - see attached	\$ 3,400.00	\$ 2,960.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: 6,352.00	\$ 4,562.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3766 E.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,667.00	\$ 1,333.60
2	FRONT BUMPER TRIM - LHS/RHS	\$ 270.00	
3	FRONT BUMPER LOWER COVER	\$ 135.00	
4	FRONT BUMPER PULL STRAP	4 \$ 170.00	
5	FRONT BUMPER GUIDE - LHS/RHS	\$ 62.00	
6	FRONT AIR GRILLE - LHS/RHS	\$ 180.00	
7	RADIATOR GRILLE	\$ 544.00	
8	RADIATOR TOP COVER	\$ 83.00	
9	FRONT FLOOR PAN COVER	\$ 223.00	\$ 178.40
10	CAUTION SIGN	\$ 12.00	
11	A/C STICKER	\$ 6.00	
12	FRONT NUMBER PLATE	S/N \$ 25.00	
13	Added parts - see attached	\$ 3,703.00	\$ 2,762.40
14	SUNDRIES	\$ 300.00	\$ 24.32
TOTAL SPARE PARTS		\$ 7,380.00	\$ 4,298.72
TOTAL LABOUR CHARGES		\$ 6,352.00	\$ 4,562.00
GRAND TOTAL		\$ 13,732.00	\$ 8,860.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0611/2017/JT

28-Jun-17

Jeffery Tan

1

SKM 3766 E

Audi A3 Sedan 1.4 TFSI S-tronic

Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	Front bumper closing element	\$ 135.00	\$ 107.60	ca
2	Front bumper guide - RHS	\$ 31.00	\$ 24.48	nec
3	Wheel house liner attachment parts - RHS	\$ 150.00	\$ 118.88	pm
4	Front wheel house liner - LHS/RHS	\$ 292.00	\$ 233.60	cut
5	Lock carrier	\$ 630.00	\$ 503.60	ca
6	Lock carrier air guide - LHS/RHS	\$ 40.00	\$ 30.56	de
7	Condenser	\$ 489.00	\$ 374.00	bt
8	Radiator	\$ 745.00	\$ 595.60	bt
9	Additional Radiator	\$ 763.00	\$ 610.40	bt
10	Additional Radiator bracket (2 pcs)	\$ 73.00	\$ 58.40	nec
11	Coolant	\$ 132.00	\$ 105.28	nec
12	Noise insulation pan	\$ 223.00		nn
		\$ 3,703.00	\$ 2,762.40	
<u>LABORS</u>				
1	To remove and transfer air cond condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system. (Special Nett)	\$ 1,000.00	\$ 960.00	
2	To renew front lock carrier. Align to position.	\$ 2,400.00	\$ 2,000.00	
	TOTAL	\$ 7,103.00	\$ 5,722.40	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKM 3766 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0611/2017/MAS

24 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKM 3766 E, Audi A3 SEDAN 1.4 TFSI

With reference to the above-mentioned vehicle, no **SKM 3766 E**, claimant,
Ms. Cheo Hong Ghee Daphne, please find the related document per attached.

1. A copy of the Original invoice no. 85012068 – S\$8,838.97
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKM 3766 E

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jun 2017 14:36		28 Jun 2017 12:43 Edit Adj Rpt	S\$8,860.72 Edit Estimates	S\$8,860.72 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																																
<div style="text-align: right;">[Created by insurer]</div> CLAIM SUBFOLDER DETAILS <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%;">Insured:</td> <td colspan="3">CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE), ID: S7402602H, Tel: +6597494509, Email: DAPHNECHEO@GMAIL.COM</td> </tr> <tr> <td>Vehicle Reg. No.:</td> <td>SKM3766E</td> <td>Date of Loss:</td> <td>22/06/2017 12:00 - :59</td> </tr> <tr> <td>Claim Type:</td> <td>OD / 4199201488SG</td> <td>Policy/Cover Note No.:</td> <td>2100502896-00000 (Comprehensive)</td> </tr> <tr> <td></td> <td></td> <td>Excess:</td> <td>S\$600.00</td> </tr> <tr> <td>Repairer:</td> <td colspan="3">Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911</td> </tr> <tr> <td>Handling Insurer:</td> <td colspan="3">AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com</td> </tr> <tr> <td>Adjuster:</td> <td colspan="3">LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/07/2017]</td> </tr> <tr> <td>Driver/Custodian:</td> <td colspan="3">CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE) (43 / Female), NRIC: S7402602H, Tel: +6597494509</td> </tr> </table>					Insured:	CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE), ID: S7402602H, Tel: +6597494509, Email: DAPHNECHEO@GMAIL.COM			Vehicle Reg. No.:	SKM3766E	Date of Loss:	22/06/2017 12:00 - :59	Claim Type:	OD / 4199201488SG	Policy/Cover Note No.:	2100502896-00000 (Comprehensive)			Excess:	S\$600.00	Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com			Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/07/2017]			Driver/Custodian:	CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE) (43 / Female), NRIC: S7402602H, Tel: +6597494509		
Insured:	CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE), ID: S7402602H, Tel: +6597494509, Email: DAPHNECHEO@GMAIL.COM																																			
Vehicle Reg. No.:	SKM3766E	Date of Loss:	22/06/2017 12:00 - :59																																	
Claim Type:	OD / 4199201488SG	Policy/Cover Note No.:	2100502896-00000 (Comprehensive)																																	
		Excess:	S\$600.00																																	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																																			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com																																			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/07/2017]																																			
Driver/Custodian:	CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE) (43 / Female), NRIC: S7402602H, Tel: +6597494509																																			
ASSOCIATED MAIL RECEIVED <div style="text-align: right;"> View All Compose Case Mail </div> <ul style="list-style-type: none"> AIG_SG (18/01/2018): Alert - Adj Mandate Approved (S\$8860.72) - SKM3766E - Claim Handler: Loo, Tong S... AIG_SG (30/06/2017): Alert - Adj Mandate Approved (S\$8791.00) - SKM3766E - Claim Handler: Loo, Tong S... AIG_SG (28/06/2017): SKM3766E / OD / 22/06/2017 / Coverage & Excess update 																																				
<div style="text-align: right;"> View All Search Tasks Create New Task Complete </div> ALL ASSOCIATED TASKS <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.																					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?																											
No results.																																				

Claim Documents







































*SKM3766E (4199201488SG)

OD

Jun 22 2017 12:00PM

[CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE)]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Assessment Reports															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	30/06/17 09:27	Adjuster Immediate Advice												 Load HTM				
2	18/01/18 12:09	Adjuster Immediate Advice												 Load HTM				
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
2	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
3	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
4	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
5	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
6	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
7	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
8	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
9	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
10	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
11	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
12	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
13	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
14	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
15	28/06/17 15:08	General View												 Load JPG	<input checked="" type="checkbox"/>			
16	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
17	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
18	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
19	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
20	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
21	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
22	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
23	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
24	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
25	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
26	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
27	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
28	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
29	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
30	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
31	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
32	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
33	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
34	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
35	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			
36	30/06/17 09:05	Reinspection Photo												 Load JPG	<input checked="" type="checkbox"/>			

37	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
38	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
39	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
40	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
41	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
42	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
43	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
44	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
46	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
47	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
48	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
49	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
50	30/06/17 09:05	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
51	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
52	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
53	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
54	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
55	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
56	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
57	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
58	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
59	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
60	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
61	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
62	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
63	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
64	04/07/17 09:20	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/06/17 15:04	Singapore Accident Statement	1	Load PDF	
2	28/06/17 15:04	Certificate Schedule	1	Load PDF	
3	28/06/17 15:04	Insureds NRIC and Driving License	1	Load PDF	
4	28/06/17 15:04	WORKSHOP ESTIMATE	1	Load PDF	
5	30/06/17 09:02	Workshop Supplementary Estimate	1	Load PDF	
6	02/02/18 12:13	WORKSHOP INVOICE	1	Load PDF	
7	02/02/18 12:13	DISCHARGE VOUCHER	1	Load PDF	
8	02/02/18 12:14	Supplementary	1	Load PDF	

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/06/17 15:40	Accident Statement	1 Load HTM	
2	27/06/17 19:02	Addendum Sheet	1 Load JPG	<input checked="" type="checkbox"/>
3	27/06/17 19:03	Accident Statement Addm. #1	1 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/06/17 15:33	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
2	23/06/17 15:33	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
3	23/06/17 15:33	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
4	23/06/17 15:33	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
5	23/06/17 15:33	Accident Photo	1 Load JPG	

					<input checked="" type="checkbox"/>
6	23/06/17 15:33	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	23/06/17 15:33	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	23/06/17 15:33	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	23/06/17 15:33	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	23/06/17 15:33	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	23/06/17 15:33	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					1 per page <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	27/06/17 19:01	Accident Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	27/06/17 19:01	Accident Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17012430/ARBN2

Date: 02/02/2018

REFERENCE

Insured/Claimant: CHEO HONG GHEE DAPHNE (SHI FENGYI DAPHNE)

Policy No: 2100502896-00000

Date of Loss: 22/06/2017

Nature of Claim: OD

Claim No: 4199201488SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKM3766E
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)
Reg. Date: 25/02/2014 (Man. Year: 2013)
Colour: White
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: CXS060425
Chassis No: WAUZZZ8V9E1017878
Odometer: 42887 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No
Footbrake (Serviceable): Yes
Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55R16
Front Left Side: Dunlop 6 mm
Front Right Side: Dunlop 6 mm
Rear Tyre Size: 205/55R16
Rear Left Side: Dunlop 6 mm
Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,662.40	4,298.72	2,363.68	35.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,352.00	4,562.00	1,790.00	28.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,014.40	8,860.72	4,153.68	31.92
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	12,414.40	8,260.72	4,153.68	33.46
+ GST 7.00/7.00% (S\$)	869.01	578.25	290.76	33.46
Nett Amount (S\$)	13,283.41	8,838.97	4,444.44	33.46

INSPECTION

Date of Assignment: 28/06/2017

Date Inspected: 27/06/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Torn	1,667.00 FS	*1,333.60 FS
2	2	*FRONT BUMPER TRIM-LHS/RHS	Not Necessary	270.00 FS	*- FS
3	1	*FRONT BUMPER LOWER COVER	Not Necessary	135.00 FS	*- FS
4	4	*FRONT BUMPER PULL STRAP	Not Necessary	170.00 FS	*- FS
5	2	*FRONT BUMPER GUIDE-LHS/RHS	Not Necessary	62.00 FS	*- FS
6	2	*FRONT AIR GRILLE-LHS/RHS	Not Necessary	180.00 FS	*- FS
7	1	*RADIATOR GRILLE	Not Necessary	544.00 FS	*- FS
8	1	*RADIATOR TOP COVER	Not Necessary	83.00 FS	*- FS
9	1	*FRONT FLOOR PAN COVER	Torn	223.00 FS	*178.40 FS
10	1	*CAUTION SIGN	Not Necessary	12.00 FS	*- FS
11	1	*A/C STICKER	Not Necessary	6.00 FS	*- FS
12	1	*FRONT NUMBER PLATE	Not Necessary	25.00 FS	*- FS
13	1	*SUNDRIES	Necessary	300.00 FS	*24.32 FS
14	1	*FRONT BUMPER CLOSING ELEMENT	Cracked	107.60 FS	*107.60 FS
15	1	*FRONT BUMPER GUIDE-RHS	Necessary	24.48 FS	*24.48 FS
16	1	*WHEEL HOUSE LINER ATTACHMENT PARTS-RHS	Damaged	118.88 FS	*118.88 FS
17	2	*FRONT WHEEL HOUSE LINER-LHS/RHS	Cut	233.60 FS	*233.60 FS
18	1	*LOCK CARRIER	Cracked	503.60 FS	*503.60 FS
19	2	*LOCK CARRIER AIR GUIDE-LHS/RHS	Deformed	30.56 FS	*30.56 FS
20	1	*CONDENSER	Bent	374.00 FS	*374.00 FS
21	1	*RADIATOR	Bent	595.60 FS	*595.60 FS
22	1	*ADDITIONAL RADIATOR	Bent	610.40 FS	*610.40 FS
23	2	*ADDITIONAL RADIATOR BRACKET	Necessary	58.40 FS	*58.40 FS
24	1	*COOLANT	Necessary	105.28 FS	*105.28 FS
25	1	*NOISE INSULATION PAN	Not Necessary	223.00 FS	*- FS
Total Parts (\$\$)				6,662.40	4,298.72

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER AIR COND CONDENSER,RADIATOR,ADDITIONAL RADIATOR,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS TO PRESSURISE COOLING SYSTEM	New	1,000.00	960.00
2	TO RENEW FRONT LOCK CARRIER,ALIGN TO POSITION	New	2,400.00	2,000.00
3	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOGLAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
4	TO REMOVE FRONT FITTINGS,DISMANTLE AND RENEW FRONT BUMPER.REORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
5	TO RESPRAY FRONT BUMPER AND BONNET	New	1,500.00	550.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,352.00	4,562.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >