

INS CASE OWNER

CC 4/LPC1701

1961

1/17/17/VPOU/019937

LKK

IDAC

Surveyor:

XUQ

DOI:

ASSIGNMENT

20/6/17

Date / Time:

20/6/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJD148T

Name of Insured:

Tan Kim Hock

Insured Tel No.:

HP:

97420709

Excess Sec II :SS

D.O.A.:

1/1/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

1/17/17/VPOU/019937

Policy No.:

217/VPO5/013324

Make / Model:

Honda Stream-1.8 1N6(A)

Place of Accident:

Clemenceau Ave turn

Newton Circus

OI GIA REPORT

YES

NO

TP GIA REPORT:

YES

NO

Insured Liability:

%

Final ? Yes / No

SGL 835M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kum Chew



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1,200

(4 days)

Reduction:

57

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

75

Repair Cost (w/ GST)

SS 1,284

Loss of Rental (LOR):

SS 500

(5 days)

x \$100

Loss of Use (LOU):

SS -

(5 - x - days)

Loss of Income (LOI):

SS -

(5 - x - days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS 5.35

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 1,789.35

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1,789.35

Name 1:

KUM CHEW MOTOR WORKSHOP

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

JP

3) Survey fee:

\$450

Hit TP Left Bumper

Hit TP Left Bumper

Hit TP Left Bumper

Hit TP Left Bumper

Hit TP Left Bumper

Hit TP Left Bumper

Hit TP Left Bumper





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC17011961/Gdg3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 20-06-2017		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJD 148T	Veh. Inspected	SGL 8351M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/06/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information:</b>				
Accident Date	16/06/2017	Inspection Date	20/06/2017	
Survey held at	KUM CHEW MOTOR WORKSHOP 160 SIN MING DRIVE #05-08 SIN MING AUTOCITY SINGAPORE 575722			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Text size + -

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 5973C

**Vehicle Details**

Vehicle No.: SGL8351M

Vehicle to be Exported: No

Intended De-registration  
Date: 21 Jun 2017

Vehicle Make: TOYOTA

Vehicle Model: COROLLA ALTIS 1.6 AUTO

Primary Colour: White

Manufacturing Year: 2006

Engine No.: 3ZZ4600556

Chassis No.: MR053ZEC107130718

Maximum Power Output: 81.0 kW (108 bhp)

Open Market Value: \$15,498.00

Original Registration  
Date: 28 Sep 2006

First Registration Date: 28 Sep 2006

Transfer Count: 1

Actual ARF Paid: \$17,048.00

**Intended PARF Rebate Details**

PARF Eligibility: Forfeited

PARF Eligibility Expiry  
Date: -

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 27 Sep 2021

COE Category: A - Car (1600cc &amp; below)

COE Period(Years): 5

PQP Paid: \$26,670.00

COE Rebate Amount: \$22,758.00

**Total Rebate Amount: \$22,758.00****Message**

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 21 Jun 2017

OK

Land Transport Authority

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Last updated on 11 Jun 2017 at 12:47 AM

## KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08  
SIN MING AUTOCITY, SINGAPORE 575722.  
Tel No. : 64538258/64563715 Fax No. : 64557754  
E-Mail : kumchew1@singnet.com.sg  
GST Reg.No. : M90367865T Buss. Reg. No. : 52866130K

LONPAC INSURANCE BHD  
100, BEACH ROAD #19 00 SHAW TOWER  
SINGAPORE 189702

Attention : Motor Claim Department  
Contact : 62507388 Fax No. : 62263787

Estimate : ES004139

Date: 27/06/2017  
Vehicle Num.: SGL 8351 M  
Make/Model: TOYOTA ALTIS-2006  
Chassis/Eng#: MR0532EC107130718/3ZZ4600556  
Accident Date: 14/08/2017 16/6/2017  
Claim No.:  
Reference: KC/TP8351/1706-05  
Policy No.:

R/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS:				
1	1 PC	REAR BUMPER		327.80
2	2 PCS	REAR BUMPER RETAINER	26.40	52.80
3	2 PCS	REAR BUMPER BRACKET	32.68	65.36
4	1 PC	REAR END PANEL		368.78
5	1 PC	REAR END PANEL GARNISH		56.70
6	1 PC	REAR LAMP		250.23
7	1 PC	REAR LAMP LOWER PANEL		89.96
8	4 PCS	REAR LAMP LOWER PANEL RIVET	5.00	20.00
9	1 PC	REAR FENDER DUST COVER - LH		28.40
List Total S\$				1,260.02
25.00% Discount S\$				315.01
				945.01
SPECIAL NETT ITEMS:				
1	1 SET	REVERSE SENSOR		280.00
Special Nett Total S\$				280.00
LABOUR:				
TO PULL, KNOCK ON ACCIDENT PORTION & CHANGE ABOVE PART			450	480.00
TO SPRAY & PAINT ON ACCIDENT PORTION.			600	750.00
TO ANTI-RUST REAR AFFECTED AREAS.				150.00

CONTINUE / ...

# KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08

SIN MING AUTOCITY, SINGAPORE 575722.

Tel No. : 64536258/64583715 Fax No. : 64557754

E-Mail : kumchew1@singnet.com.sg

GST Reg.No. : M90367865T Buss. Reg. No. : 52885130K

LONPAC INSURANCE BHD

100, BEACH ROAD #19-00 SHAW TOWER  
SINGAPORE 189702

Attention : Motor Claim Department

Contact : 62507388 Fax No. : 62863787

Estimate : ES004139

Date : 27/08/2017

Vehicle Num. : SGL 8351 M

Make/Model : TOYOTA ALTIS-2008

Chassis/Eng# : MR0532EC107130718/3ZZ4600556

Accident Date : 14/08/2017

Claim No. :

Reference : KC/TP8351/1708-05

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

TO DISMANTLE &amp; FIX REVERSE SENSOR.

85.00

40 ✓

TO CHECK WIRING FUNCTION.

80.00

30 ✓

Labour Total S\$ :

1,545.00

1525.77  
6475.77  
20%: H50 1200  
4 Days.  
Lumpsum Repair  
20/6/17

Part - \$543-44  
S/N - \$200.-

SingDollars : Two Thousand Seven Hundred Seventy &amp; Cents One Only

Total S\$ : 2,770.01

KUM CHEW MOTOR WORKSHOP

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Ashley Chong (LKK Auto)**

---

**From:** ERIC WOO JUN KIAT <ericwoo@lonpac.com>  
**Sent:** Tuesday, 20 June, 2017 11:31 AM  
**To:** assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.  
**Attachments:** 20062017112956.pdf

Dear Catherine,

Kindly refer to our email below.

Please proceed to appoint Ma Chin Fook to conduct a survey of the vehicle SGL 8351M on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

20/6/2017 @ 11:45am  
Madam Lim  
vehicle in  
Guo Sheng

---

**From:** kumchew1 [mailto:kumchew1@singnet.com.sg]  
**Sent:** Tuesday, 20 June, 2017 9:43 AM  
**To:** ERIC WOO JUN KIAT  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Hi Mr Eric,

Kindly appoint Mr Ma chin Fook to pre-repair inspection the above vehicle.

Thanks & Best Regards,  
Mdm Lim

---

**From:** ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]  
**Sent:** Monday, June 19, 2017 5:48 PM  
**To:** kumchew1  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Mdm Lim,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

---

**From:** kumchew1 [<mailto:kumchew1@singnet.com.sg>]  
**Sent:** Monday, 19 June, 2017 3:59 PM  
**To:** ERIC WOO JUN KIAT  
**Subject:** RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Sir,

Please refer to the above matter.

Kindly arrange surveyor for the above vehicle.

Workshop Name : Kum Chew Motor workshop  
Location : 160, Sin Ming Drive #05-08  
Sin Ming Autocity  
Singapore 575722.

Contact no. : 64536256

Enclose our insured SGL 8351 M GIA Report for you to make necessary action.

Thanks & Best Regards,  
Mdm Lim



## Agnes Lim (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 23 June, 2017 9:01 AM  
**To:** Agnes Lim (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017 \*\*\*LKK  
REF: CC4/LPC17011961/Gdg3  
**Attachments:** 23062017064659.pdf

Dear Agnes,

We attached a copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Agnes Lim (LKKAUTO) [mailto:AgnesLim@lkkauto.com]  
**Sent:** Wednesday, 21 June, 2017 5:09 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Nur Syafiqah (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017 \*\*\*LKK REF:  
CC4/LPC17011961/Gdg3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Syaf and she can be contacted at DID: 6749 5792.

Thank you.

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 20 June, 2017 11:49 AM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Eric,

Thank you for the assignment.

Best Regards,

**Ashley Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]  
**Sent:** Tuesday, 20 June, 2017 11:31 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Catherine,

Kindly refer to our email below.

Please proceed to appoint Ma Chin Fook to conduct a survey of the vehicle SGL 8351M on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

---

**From:** kumchew1 [<mailto:kumchew1@singnet.com.sg>]  
**Sent:** Tuesday, 20 June, 2017 9:43 AM  
**To:** ERIC WOO JUN KIAT  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Hi Mr Eric,

Kindly appoint Mr Ma chin Fook to pre-repair inspection the above vehicle.

Thanks & Best Regards,

Mdm Lim

**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]  
**Sent:** Monday, June 19, 2017 5:48 PM  
**To:** kumchew1  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Mdm Lim,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**Sent:** Monday, 19 June, 2017 3:59 PM  
**To:** ERIC WOO JUN KIAT  
**Subject:** RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Sir,

Please refer to the above matter.

Kindly arrange surveyor for the above vehicle.

Workshop Name : Kum Chew Motor workshop  
Location : 160, Sin Ming Drive #05-08  
Sin Ming Autocity  
Singapore 575722.

Contact no. : 64536256

Enclose our insured SGL 8351 M GIA Report for you to make necessary action.

Thanks & Best Regards,  
Mdm Lim

## Agnes Lim (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 29 June, 2017 9:08 AM  
**To:** Agnes Lim (LKKAUTO)  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3

17/17/17/VP00/019937

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Agnes Lim (LKKAUTO) [mailto:AgnesLim@lkkauto.com]  
**Sent:** Thursday, 29 June, 2017 9:04 AM  
**To:** GERALD POH WEE BIN; Nur Syafiqah (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3

### LPC REF: TBA

Dear Gerald,

Received with thanks.

Kindly provide us your ref number.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]  
**Sent:** Friday, 23 June, 2017 9:01 AM  
**To:** Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3

Dear Agnes,

We attached a copy of Insured's GIA report for your attention.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]  
**Sent:** Wednesday, 21 June, 2017 5:09 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Nur Syafiqah (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Syaf and she can be contacted at DID: 6749 5792.

Thank you.

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 20 June, 2017 11:49 AM  
**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Eric,

Thank you for the assignment.

Best Regards,

Ashley Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]  
**Sent:** Tuesday, 20 June, 2017 11:31 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG

**Subject:** FW: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

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Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**Sent:** Tuesday, 20 June, 2017 9:43 AM

**To:** ERIC WOO JUN KIAT

**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

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Thanks & Best Regards,

Mdm Lim

---

**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Monday, June 19, 2017 5:48 PM

**To:** kumchew1

**Cc:** MT\_Claim\_SG

**Subject:** RE: RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Mdm Lim,

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We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

\*Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** kumchew1 [mailto:kumchew1@singnet.com.sg]  
**Sent:** Monday, 19 June, 2017 3:59 PM  
**To:** ERIC WOO JUN KIAT  
**Subject:** RE : ACCIDENT INVOLVING SGL 8351 M & SJD 148 T ON 16/06/2017.

Dear Sir,

Please refer to the above matter.

Kindly arrange surveyor for the above vehicle.

Workshop Name : Kum Chew Motor workshop  
Location : 160, Sin Ming Drive #05-08  
Sin Ming Autocity  
Singapore 575722.

Contact no. : 64536256

Enclose our insured SGL 8351 M GIA Report for you to make necessary action.

Thanks & Best Regards,  
Mdm Lim

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 5 March 2020 11:28 AM  
**To:** kumchew1  
**Cc:** Admin A; Guo Qiang (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SGL 8351M & SJD 148T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3  
**Attachments:** TP MARKED ESTIMATE FINAL.pdf

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Hi Mdm Lim,

We refer to the above matter and our telephone conversation today refers.

Our surveyor have re-finalise COR at **\$1,200.00(exclude GST) 4 days**, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 6 December 2019 1:50 PM  
**To:** kumchew1 <kumchew1@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: ACCIDENT INVOLVING SGL 8351M & SJD 148T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Hi Mdm Lim,

We refer to the above matter.

Our surveyor have finalise COR at \$1,150.00 (exclude gst) 4 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.



## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 18 March 2020 2:14 PM  
**To:** kumchew1  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SGL 8351M & SJD 148T ON 16/06/2017 \*\*\*LKK REF: CC4/LPC17011961/Gdg3  
**Attachments:** LONPAC DV.pdf

Tracking:	Recipient	Delivery
	kumchew1	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 18/3/2020 2:14 PM
	olivialau@lkkauto.com	Delivered: 18/3/2020 2:14 PM

**Without Prejudice**  
(save as to costs)

Dear Sir/Madam,

We confirm settlement as per your LOD for **(\$1,789.35(all in))**.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- Original LOD
- Original Final Repair Tax Invoice & Rental Agreement
- Original Letter of Authorisation & hardcopy of the DV

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC17011961/Gka3n2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 27-03-2020



Code : LPC2

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJD 148T	Veh. Inspected	SGL 8351M
Policy No.	Z17/VP05/013324	Coverage (\$)	0.00
Claim No.	17/17/17/VP00/019937	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	20/06/2017

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA COROLLA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	MR053ZEC107130718	Colour	WHITE
Odometer	132942	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	185/70 R14	MICHELIN	6 mm
L/H Front Tyre	185/70 R14	MICHELIN	6 mm
R/H Rear Tyre	185/70 R14	MICHELIN	6 mm
L/H Rear Tyre	185/70 R14	MICHELIN	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	16/06/2017	Inspection Date	20/06/2017
Survey held at	KUM CHEW MOTOR WORKSHOP 160 SIN MING DRIVE #05-08 SIN MING AUTOCITY SINGAPORE 575722		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGL 8351M**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER	DEFORMED	327.80	327.80
2	REAR BUMPER RETAINER @\$26.40	NECESSARY	52.80	52.80
2	REAR BUMPER BRACKET @\$32.68	BENT	65.36	65.36
1	REAR END PANEL	TO REPAIR SEE LABOUR	368.78	-
1	REAR END PANEL GARNISH	NOT NECESSARY	56.70	-
1	REAR LAMP	NOT NECESSARY	250.23	-
1	REAR LAMP LOWER PANEL	NOT NECESSARY	89.95	-
4	REAR LAMP LOWER PANEL RIVET @\$5.00	NOT NECESSARY	20.00	-
1	REAR FENDER DUST COVER -LH	CRACKED	28.40	28.40
	LESS 25% DISCOUNT		-315.01	-118.59
			945.01	355.77
<b>SPECIAL NETT ITEMS</b>				
1	SET REVERSE SENSOR (SN)	DAMAGED	280.00	200.00
			280.00	200.00
<b>LABOUR</b>				
	TO PULL ,KNOCK ON ACCIDENT PORTION & CHANGE ABOVE PART.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		480.00	400.00
	TO SPRAY & PAINT ON ACCIDENT PORTION.		750.00	500.00
	TO ANTI-RUST REAR AFFECTED AREAS.	NOT NECESSARY	150.00	-
	TO DISMANTLE &FIX REVERSE SENSOR.		85.00	40.00
	TO CHECK WIRING FUNCTION.		80.00	30.00
			1,545.00	970.00
<b>GRAND TOTAL</b>			<b>2,770.01</b>	<b>1,525.77</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,200.00</b>

Report Ref No. CC4/LPC17011961/Gka3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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