

Veron Chen (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 January, 2018 5:17 PM
To: claims@teamworkgarage.com; SUR; Investigation
Cc: andylo@inagency.com.sg; 'Brandon Lim'; 'Leon Low - Low Teck Hock Office'; Hwang Shiang Yi; Chee So Chow; Alfred Toh
Subject: RE: SNM17D03500 claim status

Without Prejudice

Dear Ms Josephine Chin

We refer to your email of even date pertaining to the above matter.

Please quantify your client's claim for our consideration.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
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From: claims@teamworkgarage.com [mailto:claims@teamworkgarage.com]
Sent: Thursday, January 11, 2018 4:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; admin@lbs-auto.com; 'grace' <grace@lbs-auto.com>
Cc: andylo@inagency.com.sg; 'Brandon Lim' <brandonlim@inagency.com.sg>; 'Leon Low - Low Teck Hock Office' <leonlow@inagency.com.sg>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; 'benson' <benson@lbs-auto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM17D03500 claim status
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Alfred,

We refer to the above matter and the telephone conversation between your good self and our Ms. Jo on 11.01.2018.

We enclosed herewith the link on the video footage for you to download.

<https://www.dropbox.com/s/u4xg34uv7h66qnm/WhatsApp%20Video%202017-06-13%20at%2013.56.04.mp4?dl=0>

Please note that your insured indeed hit onto my client's vehicle. You may wish to max. the volume whereby you could hear the sound of the impact.

Please let us have your reply soonest on this case.

Thank you.

Ja

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