

Vic (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 9 March, 2020 9:44 PM
To: Vic (LKKAUTO); Admin A
Cc: Chong Boon Sen; Hsiao Tong (LKKAUTO); Chee So Chow; Alfred Toh; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SFN77J (OI : CAI - SNM17D03224C02/7) and SMB1429B (TP : LKK REF -CC3/CTI17011087/K1hb3) on 30.05.2017

LKK REF – CC3/CTI17011087/K1hb3
CTPIS REF – SNM17D03224C02/7(cbs)

Dear Vic

We refer to your email of 5 March 2020 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,076.19.

We await your payment advice to enable our Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, March 5, 2020 11:16 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SFN77J (OI : CAI - SNM17D03224C02/7) and SMB1429B (TP : LKK REF -CC3/CTI17011087/K1hb3) on 30.05.2017

Dear Alfred,

We refer further to the below email.

We had spoken to Mr Michael (Insured's repairer PIC) where he confirmed that their claim through their lawyer (Vision Law) has been withdrawn.

As such, in view of the above, we would like to propose as below:

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 3,457.10	\$ 2,796.19
Loss of Use (\$275 x 1 day)	\$ 275.00	\$ 275.00
LTA Search Fee	\$ 5.00	\$ 5.00
TOTAL	\$ 3,737.10	\$ 3,076.19

Breakdown of days is as follows:

Recommended Days	1 day
TOTAL	1 day

For your approval and/or further instruction please.

Thank you.

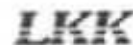
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 8 October, 2019 11:18 AM

To: Vic (LKKAuto); Admin A

Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto); Chee So Chow

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SFN77J (OI : CAI - SNM17D03224C02/7) and SMB1429B (TP : LKK REF -CC3/CTI17011087/K1hb3) on 30.05.2017

LKK REF – CC3/CTI17011087/K1hb3

CTPIS REF – SNM17D03224C02/7(cbs)

Dear Vic

We refer to your email of 7 October 2019 pertaining to the above matter.

Please assist to check with mutual client on her claim against SMB1429B in the first instance.

Best Regards

Alfred Toh
Senior Executive

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 7 October, 2019 12:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SFN77J (OI : CAI - SNM17D03224C02/7) and SMB1429B (TP : LKK REF -CC3/CTI17011087/K1hb3) on 30.05.2017

CTI REF – SNM17D03224C02/7
LKK REF – CC3/CTI17011087/K1hb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SFN 77J (OI) AND SMB 1429B (TP) ON 30/05/2017

We refer to the above matter.

This is a conflicting versions where both parties reported it was their right of way at the junction. Both parties did not provided any video footages, however, TP repairer provided screenshots of the footage only and the location of the accident as per google map (see attached email from TP).

A letter was sent out to the Insured to notify TP claim and NCD issues.

As such, in view of the road markings where there was a stop line on our Insured's path of way, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 3,457.10	\$ 2,796.19
Loss of Use (\$275 x 1 day)	\$ 275.00	\$ 275.00
LTA Search Fee	\$ 5.00	\$ 5.00
TOTAL	\$ 3,737.10	\$ 3,076.19

Breakdown of days is as follows:

Recommended Days	1 day
TOTAL	1 day

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.



China Taiping Insurance (Singapore) Pte Ltd
C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6866 2652
Fax: 65 6368 7421
www.smr.com.sg

Date: 10/11/17

Our Ref.: BUS/05/17/7044/PT

Your Ref.:

Dear Sirs,

ACCIDENT INVOLVING SMB1429B AND SFN77J
ON 30/5/17 ALONG Tiong Bahru Road / Seng Poh Road

LETTER OF CLAIM

We claim on behalf of **SMRT BUSES LTD**, owner/hirer of the vehicle Reg. No.: SMB1429B.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	<u>\$2,796.19</u>
2. Loss of Use for <u>1</u> days @ S\$ <u>275.00</u> /day	:	<u>\$ 275.00</u>
3. Loss of Rental for <u>—</u> days @ S\$ <u>—</u> /day	:	<u>—</u>
4. Loss of Income for <u>—</u> days @ S\$ <u>—</u> /day	:	<u>—</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$ 5.00</u>
6. Survey Fee	:	<u>—</u>
7. Others	:	<u>—</u>
Total Claims :		<u>\$3,076.19</u>

We enclose the following documents :

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs <u>—</u> pcs | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>—</u> |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. <u>—</u> |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SMB1429B</u> | 3. <u>—</u> |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Please issue your payment made in favour of **SMRT Buses Ltd**

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

f.a.
Patrick Tan
For Manager, Claims
Claims Department
6866 2654

c.c First Capital Insurance Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI17011087/K1yb3

11 OCTOBER 2017

MDM HO SIEW LIN
73A TELOK KURAU LOR H
SINGAPORE 426090

Dear Sir/Madam,

**ACCIDENT INVOLVING SFN 77J & SMB 1429B ALONG/AT JUNCTION OF
OUTRAM RD & TIONG BAHRU ROAD ON 30/05/2017**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 21/10/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705**(address), owner of **SMB 1429B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SMB 1429B** that was damaged pursuant to the accident which occurred on **30/05/2017** (date) along **JUNCTION OF OUTRAM ROAD AND TIONG BAHRU ROAD** (location) involving vehicle no/s **SFN 77J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of 03 (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

VIC

BUS/05/17/7044/KC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1615391701

Claim No : SNM17D03224C02/7(cbs)

Claimant : SMRT BUSES LTD

Amount : S\$3,076.19

SINGAPORE DOLLARS THREE THOUSAND SEVENTY SIX AND CENTS
NINETEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 1429B ✓

Insured Vehicle No. : SFN 77J ✓

Date of Loss : 30/05/2017 ✓

Place of Accident : JUNCTION OF OUTRAM ROAD AND TIONG SAHRU ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MDM HO SIEW LIN

Driver Name : MDM HO SIEW LIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	2,796.19 ✓
(3) Loss of Use/Rental/	S\$	275.00 ✓
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	5.00 ✓
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,076.19 ✓

Claimant Name : SMRT Buses Ltd  NRIC No : 198202292D

Signature :  Date : 10.03.2020



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171000526
Date : 24.10.2017
Vehicle No. : SMB1429B
Your Ref No. : BUS/05/17/7044
Our Ref No. : 24090077
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
COVER, HEADLAMP: FRT, LH, FOR MAN A22 BUS	1.00	\$ 974.70	(10.00)	\$ 97.47	\$ 877.23
FLASHER, AUX HEADLAMP, RH (MAN BUS)	1.00	\$ 904.40	(10.00)	\$ 90.44	\$ 813.96
STICKER: "SMRT" LOGO	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
Sub-Total					\$ 1766.19
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
GRAND TOTAL					\$ 2,796.19

Remark :

Make/Model : MAN A22
Accident Date : 30.05.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	31 May 2017 / 08:45:09		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SFN77J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20170531084509354078

Search Date / Time: 30 May 2017 11:20:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

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Last updated on 28 May 2017 at 12:56 AM