

15/5/2010

INS. CASE OWNER:

BOON SEN

CC 3/CTI1701

1087

K2 1/2

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEN 77J

Name of Insured:

MOM HO SEN UN

Insured Tel No.:

HP:

9674860

Excess Sec II :SS

D.O.A.:

20/5/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SN M13003224017

Policy No.:

0MPCSN1615291701

Make / Model:

BMW

Place of Accident:

JUNG OF OUTRAMP RD & TIONG  
BATHEN RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

SMB 1429B



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
11/10/17 @ 3:00	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	2/11/17 1/18 1/18
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA/GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>
PRELIMINA 07-03-19	Confirm with:	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: P/P	SS 2,796.19 (1 days) Reduction: 1A %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 10/03/2020	Confirm with: KAREN
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: N11	If NO or B 28, Ass. Lia:
Repair Cost:	SS 2,796.19	
Loss of Rental (LOR):	SS ( days)	
Loss of Use (LOU):	SS 275.00 x 1 days	
Loss of Income (LOI):	SS (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	SS 5.00	
Medical:	SS (e.g. Tow/ Independent)	
Disbursement:	SS	
Legal Cost	SS	
Total:	SS 3,076.19 Global Sum S\$:	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 3,076.19	Name 1: SURT BUSES LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

C12)



Surrender Kelvin

REF:

## ASSIGNMENT

From:

Date:

6/6/17

Estimated Cost:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMB 1429B

at Workshop m/s

SMB 1429B

of

Insured:

Policy No:

Claims No:

Sum Insured:

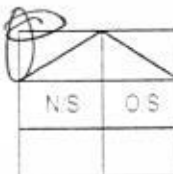
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAO Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

1

days

Res.: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMB 1429B

Yr Regn:

10 July 2014

Type: M.Car / M.Cycle / Bps / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MAN NL 320F

cc 10518

Colour:

Silver

A.C. Insured / Std / NI / NA

Sp Reading:

252876

T Radio: Insured / Std / NI / NA

Eng No:

C No:

WMAA 22223E702144

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

275/70 R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Cont:

Front

Rear

R/Bal:

4

mm

R/Bal:

4/4

mm

L/Bal:

4

mm

L/Bal:

4/4

mm

D.O.A:

30/5/17

D.O.I:

6/6/17 10:10am

Survey held at:

SMB 1429B

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frd. n/s

The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction

(12)

P/P 2,796.19

Cred: 473.00 (14%)

Date Time File Return to:

☐

Prel. Report

☐

Final Report

Date Time File Return to:

S:

Add Fee:

☐

Site Insp. S

☐

Interview S

☐

Tech. Insp. S

☐

Weekend S

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

J. S + RS S

J. Photos:

J. Others:

Report Format:

Lump Sum / I.B.I. (S)

TOTAL




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI17011087/K1yb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 07-06-2017	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SFN 77J	Veh. Inspected	SMB 1429B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/06/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	30/05/2017	Inspection Date	06/06/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTH17011087/K1yb3

Date: 12.06.2017

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMB1429B**

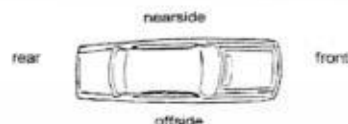
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.06.2017 at the premises of M/s Smrt Automotive Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,269.19
Revised Estimate Amount	: S\$	2,796.19
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 1 days

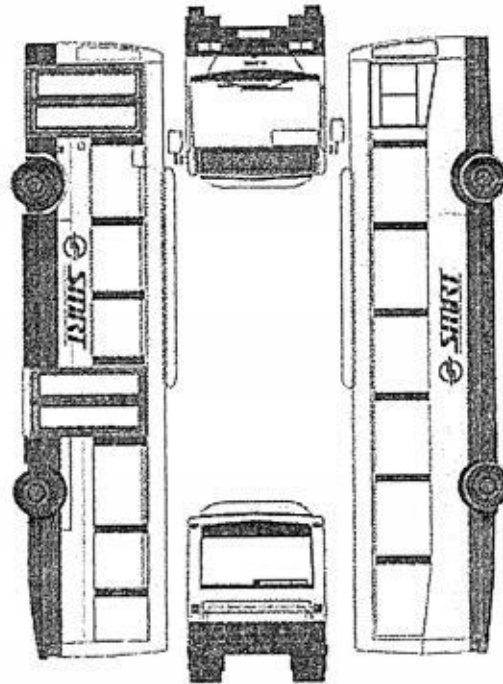
Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB1429B  
 Ref. No : BUS/05/17/7044  
 Reg. Date : 10/07/2014  
 Vehicle Type : BUS -12M  
 Make : MAN  
 Model : MAN  
 Name of Driver : Ling Ching Yew  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 30/05/2017 11:20:00 AM  
 Accident Reported Date / Time : 30/05/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : China Tai Ping  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time : 01/01/2000  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024090077  
 Special Instruction to ARC,if any :  
 FRONT LEFT PORTION.  
 TP: SFN77J  
 Prepared Date : 01/06/2017 09:39:53 AM





**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : WMAA22ZZ3E7002144

Mileage

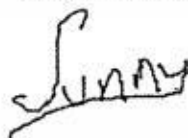
0

Work Shop :

Repair Completed Date / Time : 01/01/2000

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 795.00	530.00
Total Spray Painting Charges	: 708.00	500.00
Total Material Charges	: 1,766.19	1,766.19
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 3,269.19</b>	<b>2,796.19</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 2.00	1.00
Prepared / Adjusted By	:	KALVIN ANG
Arc / Surveyor Sign Off Date	: 12/06/2017 08:38:36 AM	12/06/2017 11:24:35 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/06/2017 08:38:36 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	530.00 ✓
<b>Total Labour</b>	<b>795.00</b>	<b>530.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	708.00	500.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>708.00</b>	<b>500.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		



Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
F01001-CW264		6010153	FRONT HEADLAMP PANEL LH	1	974.70	10.00	877.23 ✓	Replace	Replace	No
81.25320-6112		6010307	FRONT AUX HEADLAMP FLASHER RH	1	904.40	10.00	813.96 ✓	Replace	Replace	No
	COMMON	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00 ✓	Replace	Replace	No
TOTAL MATERIALS							1,766.19	1,766.19		
TOTAL MATERIALS(Discounted)							1,766.19	1,766.19		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

parts - 1766.19  
 Labor - p30  
                      
 Total - \$2796.19  
                      
 20/10/2

LKN Auto Consultants hereby notify the Repairer of the following:

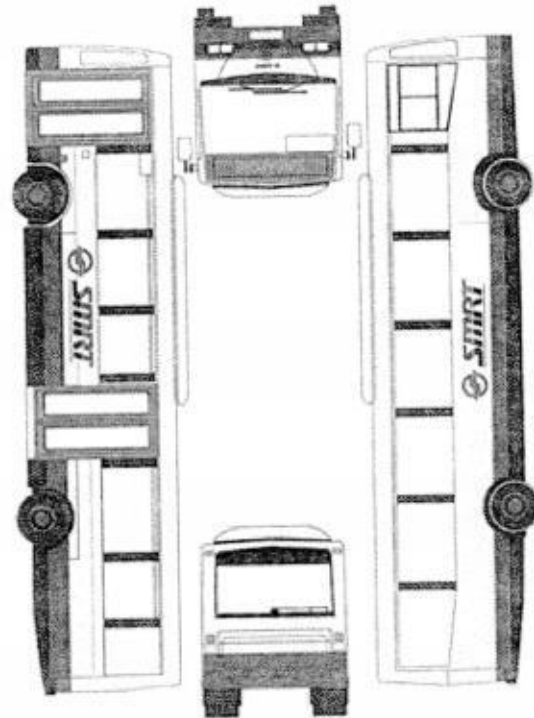
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB1429B  
 Ref. No : BUS/05/17/7044  
 Reg. Date : 10/07/2014  
 Vehicle Type : BUS -12M  
 Make : MAN  
 Model : MAN  
 Name of Driver : Ling Ching Yew  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 30/05/2017 11:20:00 AM  
 Accident Reported Date / Time : 30/05/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : China Tai Ping  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024090077  
 Special Instruction to ARC,if any :  
 FRONT LEFT PORTION.  
 TP: SFN77J  
 Prepared Date : 01/06/2017 09:39:53 AM



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : WMAA22ZZ3E7002144


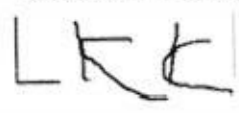
Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 795.00	530.00
Total Spray Painting Charges	: 708.00	500.00
Total Material Charges	: 1,766.19	1,766.19
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 3,269.19</b>	<b>2,796.19</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 2.00	1.00
Prepared / Adjusted By	:	KALVIN
Arc / Surveyor Sign Off Date	: 12/06/2017 08:38:36 AM	12/06/2017 11:24:35 AM
		

Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/06/2017 08:38:36 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	530.00
Total Labour	795.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	708.00	500.00
Total Spray Painting & Panel Beating	708.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
F01001-CW264		6010153	FRONT HEADLAMP PANEL LH	1	974.70	10.00	877.23	Replace	Replace	No
81.25320-6112		6010307	FRONT AUX HEADLAMP FLASHER RH	1	904.40	10.00	813.96	Replace	Replace	No
	COMMO N	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace	No
TOTAL MATERIALS							1,766.19	1,766.19		
TOTAL MATERIALS(Discounted)							1,766.19	1,766.19		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

## Shu Pei (LKKAUTO)

**From:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Sent:** Thursday, 8 June, 2017 2:02 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Jas Khine (LKKAUTO); Thin Thin (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SFN77J (OI : CAI - SNM17D03224C02/7) and SMB1429B (TP : LKK REF -CC3/CTI17011087/K1yb3) on 30.05.2017  
**Attachments:** MNA117071142-SFN77J.pdf

### Without Prejudice

Dear Shu Pei

Attached our insured's accident report for your attention.

Based on third party's accident report, they indicated that there is a video footage. Please assist to obtain a copy of the video footage before any settlement.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, 7 June, 2017 7:05 PM  
**To:** Claims Dept of CTI  
**Cc:** Alfred Toh; Joel Goh; Jowyn Tay; Jas Khine (LKKAUTO); Thin Thin (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SFN77J (OI : CAI - TBA) and SMB1429B (TP : LKK REF - CC3/CTI17011087/K1yb3) on 30.05.2017

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMB 1429B at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Poh Kin (LKKAUTO)**

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Thursday, 25 October 2018 2:55 PM  
**To:** Poh Kin (LKKAUTO); 'claimsdept@sg.cntaiping.com'  
**Cc:** Admin A; Vivian Lau (LKKAUTO)  
**Subject:** SMRT : BUS/05/17/7044/AW - CHINA TAIPING : CC3/CTI17011087/K1yb3 - Accident involving SMB1429B and SFN77J on 30 May 2017 along Tiong Bahru Road  
**Attachments:** A07.bmp; A01.bmp; A02.bmp; A03.bmp; A04.bmp; A05.bmp; A06.bmp; img-X25142811-0001.pdf; img-X25142821-0001.pdf  
  
**Importance:** High

SMRT : BUS/05/17/7044/AW  
CHINA TAIPING : CC3/CTI17011087/K1yb3

Dear Poh Kin (tel : 6841 – 2132),

Above attached refer.

From the google map, there are STOP white lines marked out across Outram road, on which SFN77J was travelling. However from the accident scene photos, its proven that SFN77J dashed across the white lines without stopping, failed to stop to look out for oncoming vehicles on her right and simply dashed out, thereby causing the accident.

Comparatively, from the google map, there is NO stop white lines marked on Tiong Bahru Road on which bus SMB1429B was travelling. In fact, there are two white arrows marked along Tiong Bahru Road, indicating travelling straight and right of way.

We therefore maintained 100% of our claims on SFN77J and shall seek full settlement from China Taiping. Please let us have China Taiping's offer to settle without further ado. Thank you.

— SMRT does not provide video footage  
— Stop line (from Insured side)



## Vic (LKKAUTO)

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**From:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<ChanSiauChin@smrt.com.sg>  
**Sent:** Tuesday, 10 March, 2020 11:24 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Accident involving SMB1429B & SFN77J on 30.05.2017; BUS/05/17/7044/KC \*\*\*  
LKK REF: CC3/CTI17011087/K1hb3q2  
**Attachments:** 20170530\_gn&l 0^117\_70^4-1^.pdf  
**Importance:** High

Without Prejudice

Dear Vic,

Attached herewith a copy of the duly signed DV for your easy reference.  
Original copy will be forwarded to your office shortly.

Thanks & Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, March 10, 2020 8:45 AM  
**To:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A; Vic (LKKAUTO); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Accident involving SMB1429B & SFN77J on 30.05.2017; BUS/05/17/7044/KC \*\*\* LKK  
REF: CC3/CTI17011087/K1hb3q2

WITHOUT PREJUDICE

Dear Karen,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$3,076.19** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made*

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 10 March, 2020 8:45 AM  
**To:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A; Vic (LKKAUTO); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Accident involving SMB1429B & SFN77J on 30.05.2017; BUS/05/17/7044/KC \*\*\*  
LKK REF: CC3/CTI17011087/K1hb3q2  
**Attachments:** DV.pdf; ATA.pdf

WITHOUT PREJUDICE

Dear Karen,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$3,076.19** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 4 November, 2019 2:57 PM  
**To:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAUTO)  
**Cc:** Admin A




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CT117011087/K1ha3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 13-03-2020	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SFN 77J	Veh. Inspected	SMB 1429B	
Policy No.	DMPCSN1615391701	Coverage (\$)	0.00	
Claim No.	SNM17D03224C02/7	Excess (\$)	0.00	
Assign From		Assign Date	06/06/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MAN NL 320F	c.c	10518	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WMAA22ZZ3E7002144	Colour	SILVER	
Odometer	252836	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	275/70 R22.5	CONTINENTAL	4 mm	
L/H Front Tyre	275/70 R22.5	CONTINENTAL	4 mm	
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	4/4 mm	
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	4/4 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	30/05/2017	Inspection Date	06/06/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 1429B**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRONT HEADLAMP PANEL LH	CRACKED	974.70	974.70
1	FRONT AUX HEADLAMP FLASHER RH	CRACKED	904.40	904.40
	LESS 10% DISCOUNT		-	-187.91
			1,879.10	1,691.19
<b><u>SPECIAL NETT ITEMS</u></b>				
1	SMRT STICKER (SN)	NECESSARY	75.00	75.00
			75.00	75.00
<b><u>LABOUR</u></b>				
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		795.00	530.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		708.00	500.00
			1,503.00	1,030.00
	<b>GRAND TOTAL</b>		<b>3,457.10</b>	<b>2,796.19</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,796.19</b>

Report Ref No. CC3/CTI17011087/K1ha3n2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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